# Regional and Zonal Reports

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- Plains States Zonal Forum
- Rocky Mountain Zonal Forum
- Western States Zonal Forum
Facts about: ABCD Region

Name of Regional Delegate: Sandra M

Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Patricia Hymes

Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years Alternate, 2 Years Rd
How many areas are in the region?: 6
How many groups are in the region?: 235
How many meetings take place each week in the region?: 250
How many H&I panels take place each week in the region?: 50

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?:
What percentage comes from conventions and events?:
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?:
- H&I?:
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 35%
- Holding events?:
- Expenses to hold and manage the RSC?: 20%
- Specify any other expenses?: Donations to World

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: Monthly
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: No
Does your region have a regional convention?:
  If yes, is attendance:
  Did your regional convention make a profit this year?:

What committees or workgroups do you have at your RSC?
- Convention/Events, H&I, Phoneline, Website, Regional Meeting Schedule, Regional Insurance are not committees but are services

Is there a corporation or an entity with legal status that is a part of your RSC?: No
Does your region use CBDM to reach decisions?: Yes

Most areas and region use a hybrid.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Communication in NA service attended by about 50 members. CAR/CAT workshops are just starting. The regional assembly on the CAR/CAT had about 40 members.

Does your region provide any other type of fellowship development or outreach efforts? ........................................................................

What kind of training and mentoring efforts take place in your region and/or its areas?

Use of Alternates or reaching out to members who had the position previously.

Describe what kind of planning your region and/or its areas utilize.

Projects are planned. For example, one of our campouts has a time line scheduled at the beginning of the event so all members stay on top of their duties. Time line is reviewed at every subcommittee meeting to keep members on track.

Does your region or its areas have any shared services with other service bodies? ..................................................

Has your region had discussion about where NA does not exist in your region? ..........................................................

Successes with communication strategies in your region and/or its areas:

Well promoted regional assembly

Successes with utilizing technology in new ways within your region and/or areas:

Regional website and downloading material from the NAWS website for learning days.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

PR efforts are conducted at the regional level. Every area has either a PR or PI subcommittee with one exception. All areas have H&I separate from PR.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................................

Does the region have any type of NA phoneline or a helpline? Yes

Regional helpline with volunteers from all Areas.

Do you have a regional website? Yes www.abcdna.org

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ........................................................................................................... Yes

One workshop will be conducted in each Area and one regional assembly. Attendance is good.

How does your region reach a conscience about WSC matters? ......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? ............................................................ Yes

How does your region delegate authority to you to make decisions at the WSC? ..............................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. Yes
  - Do you find it helpful? ................................................................................................................................. Yes

It is good to hear the perspective of others and to have a place, before the conference to share mine as well. I am a little clearer on the issues having reviewed everyone’s posts.

- Do you have ideas on how to improve it?
  - None other than allowing all members to read it but not post.
- Do you believe it should be open to all or only conf. parts? ....................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

ABCD Region

Some questions truncated to save space
SSP particularly the S/N/P portion and Tradition violations. In addition, financial issues of NAWS received a lot of debate as many members who read the financial reports do not understand why NAWS is trying with so many motions to cut WSC when NAWS is making significant profits every year. In addition, the moratorium on seating new Regions is troublesome to many.

Please describe the most significant challenge your region has faced since WSC 2012

That WSC and NAWS are interfering in their affairs with SSP and changes in WSC seating. As a Region, we function well. We had a few glitches with our website and we have had new groups join with H&I commitments in their locale that are not being served but we are working that out internally. It is the outside influence that has caused a lot of distraction and debate.

Please describe some highlights or successes your region has experienced since WSC 2012

We started a Regional H&I partially designed to serve a community in need of that service. We reconfigured our website. Our Region continues to grow. We have many new members everyday and our over 20 years clean group is now a significant portion of our membership.

What additional information would you like to share with other conference participants?

We believe the S/N/P is a violation of our Traditions. There is no higher rank in NA than ‘member’. Traditions are violated when some members feel they are more important than other members. Our members do not want S/N/P and it should not be forced upon them and they should continue to keep their seat at WSC.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Regions cannot put proposals or motions in the CAR for the fellowship to consider and this is frustrating. WB should be limited to 2 project plans per year. The more WB does, the harder the
position is for the RD because there is more information to absorb and to disseminate. It would also be nice if WB would speak on World issues only at the zonal forum so there is only one meeting to attend. There is entirely too much travel for duplicitous sessions. What has worked well is the tremendous support the team has received from our Region.
Facts about: Adriatic Region*

Name of Regional Delegate................................................................. Goran B

Have you attended an WSC before? How many ........................................ No
Is your region planning to send an Alternate Delegate? .............................. No

Name of Alternate Delegate............................................................... Jelena S

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? ................................................. 2 Years
How many areas are in the region? ........................................................ 5
How many groups are in the region? ..................................................... 9
How many meetings take place each week in the region? ......................... 26
How many H&I panels take place each week in the region? ....................... 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 20
What percentage comes from conventions and events? ............................. 80
What percentage comes from literature sales? .......................................... 0

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ................................................................................. 20%
- H&I? ....................................................................................... 20%
- Holding workshops and service meetings? ...................................... 30%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 30%
- Holding events? ...................................................................... 0%
- Expenses to hold and manage the RSC? ........................................ 0%
- Specify any other expenses?.......................................................... 0%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

How often does your RSC meet? ........................................................ once a month
Does your RSC meet in the same place each time? No

10 RSC skype meetings per year 1 at the summer convention in Trogir 1 at the winter convention, always held in different place (country)

Does your region have a regional office? ................................................ No
Does your region have a regional convention? ........................................ Yes
If yes, is attendance: ........................................................................ Staying the same
Did your regional convention make a profit this year? ............................... No

What committees or workgroups do you have at your RSC?
- FD/Outreach, many of listed is done at area levels, for the specifics of our region - 5 different countries!

Is there a corporation or an entity with legal status that is a part of your RSC? .............. No
Does your region use CBDM to reach decisions? ...................................... Yes
Do any of your areas use CBDM to reach decisions? .................................... No

We try to reach unanimous decision, whenever possible. If not, we agree only when we reach 80% of the votes, (4 to 1). The only exception of the rule are elections for service positions.

Adriatic Region*

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. We did about 5 workshops last year, on service, traditions, atmosphere of recovery, sponsorship etc. Average attendance is 15 members.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

Bigger groups outreach and travel to support the smaller ones. We help smaller communities to do H&I panels, PR presentations etc.

What kind of training and mentoring efforts take place in your region and/or its areas?

We learn a lot from our zonal forum, the EDM. We learn from visiting more experienced members. We mentor each other.

Describe what kind of planning your region and/or its areas utilize.

We are small community, and we plan in general, from month to month.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

It gets spontaneous from time to time. Active members get involved in service efforts at many levels. We try to avoid conflict of interests, of course.

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

Skype recovery meetings proved to be very successful.

Successes with utilizing technology in new ways within your region and/or areas:

Skype recovery meetings, skype service meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

- PR presentations for professionals - distributing flyers, putting stickers all around cities

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 3

Does the region have any type of NA phoneline or a helpline? Yes

NOTE: Each area has one!!!

Do you have a regional website? Yes Again, we have 5 area websites:

Do you keep your meeting information updated on the website? ...........................................................

Has your region hosted CAR workshops .................................................................

How does your region reach a conscience about WSC matters? ...........................................................

Does your region engage in gathering a conscience for CAT material? ....................................................

How does your region delegate authority to you to make decisions at the WSC? ....................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .................................................................
  - Do you find it helpful? .................................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

FD tasks. Organizing regional convention. Means to organize ourselves better and find more willing servants.

Please describe the most significant challenge your region has faced since WSC 2012

Split up and conflicts between groups in one of our areas.

Please describe some highlights or successes your region has experienced since WSC 2012

New meetings, new community (country) on the horizon! :)

What additional information would you like to share with other conference participants?

Sometimes we get stuck. But we believe in our way. Help us grow. Welcome to our meetings!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

We strongly object to the fact there has been a registration fee charged to non-members at NA conventions! We disapprove of that and believe this is totally against our principles, and if fact amazed this is going on!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Wow... what to answer here? It has been a work in progress and learning experience, with all its upsides and downsides. I believe it’s all been for the better, not for worse, for our whole community as it was for myself. :)

Adriatic Region*
Facts about: Alabama NW Florida Region

Name of Regional Delegate................................................................. Chris M
Have you attended an WSC before? How many ................................. No
Is your region planning to send an Alternate Delegate? ...................... Yes
Name of Alternate Delegate............................................................... Reed H
Have you attended a WSC before? How many ................................. Yes -1
How long is the RD term in your region? ......................................... 2 Years
How many areas are in the region? .................................................. 11
How many groups are in the region? ................................................. 126
How many meetings take place each week in the region? .................. 460
How many H&I panels take place each week in the region? ................. 65

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 28
What percentage comes from conventions and events? ........................................ 72
What percentage comes from literature sales? ........................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? .......................................................... 15%
  ➢ H&I? ................................................................. 0%
  ➢ Holding workshops and service meetings? .................................. 1%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 9%
  ➢ Holding events? ................................................... 24%
  ➢ Expenses to hold and manage the RSC? .................................. 49%
  ➢ Specify any other expenses? ............................................ AREA SUPPORT=2% WORLD SERVICE=0%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

How often does your RSC meet? ......................................................... QUARTERLY
Does your RSC meet in the same place each time? No
WE ALTERNATE BACK AND FORTH BETWEEN NORTHERN AREAS AND SOUTHERN AREAS FOR OUR RSC
Does your region have a regional office? ........................................... No
Does your region have a regional convention? ................................... Yes
  If yes, is attendance: ........................................... Increasing
  Did your regional convention make a profit this year? ......................... Yes
What committees or workgroups do you have at your RSC?
Convention/Events, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ................... No
Does your region use CBDM to reach decisions? .................................. Yes
Do any of your areas use CBDM to reach decisions? ............................ Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? 
What kind of training and mentoring efforts take place in your region and/or its areas?

**WE HAVE LEARNING PRESENTATIONS AT EVERY RSC**

Describe what kind of planning your region and/or its areas utilize.

**ANNUAL BUDGETS & SETTING GOALS FOR UPCOMING YEAR**

Does your region or its areas have any shared services with other service bodies? Yes

**SHARING WITH FLORIDA REGION ON OUR OUTREACH AND H&I**

Has your region had discussion about where NA does not exist in your region? Yes

Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:

**HAVE BEEN ABLE TO INTERFACE WITH ALL AREAS PHONELINES AND WEBSITES.**

**ALSO WITH FLORIDAS’ WEBSITE**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**SET UP NA BOOTH AT OUR STAE WIDE SUBSTANCE ABUSE SEMINAR**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 

Does the region have any type of NA phoneline or a helpline? Yes

**HAVE 800 FOR ALL MEETINGS IN REGION WITH ABILITY TO DIRECT TO AREA PHONELINES**

Do you have a regional website? Yes [WWW.ALNWFL.ORG](http://WWW.ALNWFL.ORG)

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops 

**CURRENTLY HAVE PRESENTED 5 CAR WORKSHOPS WITH AN AVERAGE OF 20 IN ATTENDANCE**

How does your region reach a conscience about WSC matters? Group tally

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics: Helpful
- Planning Basics: Helpful
- NA Meeting Search App: Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
- Do you find it helpful? 
  IS SOMETHOW HELPFUL IN THAT I HEAR FROM OTHER RDs. BUT FIND THE SAME ONES STARTING THREADS AND SHARING THE SAME THING OVER AND OVER. I STARTED ONE THREAD WITHOUT MUCH RESPONSE. SO I CHOSE TO READ AND BE QUIET
- Do you have ideas on how to improve it?
- OPEN THE DISCUSSION BOARD TO RSC ADMININISTRATORS
  Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

Alabama NW Florida Region

Some questions truncated to save space
WHY ARE WE STARTING A NEW SERVICE SYSTEM? HOW IS THIS NEW SYSTEM GOING TO CHANGE APATHY OF MEMBERS OR INCREASE PARTICIPATIONS? THE TRADITION WORKBOOK. WHY WEREN'T THE REGIONAL PROPOSALS INCLUDED IN THE CAR?

Please describe the most significant challenge your region has faced since WSC 2012. FINANCES, GETTING ENOUGH ADDICTS TO ATTEND ALL THE NEEDED H&I MEETINGS IN OUR STATE AND FEDERAL PRISONS. HOW TO DEAL WITH THE COURT SYSTEM SENDING PEOPLE TO OUR MEETINGS. GETTING INFORMATION ABOUT THE SSP TO OUR REGIONAL MEMBERS.

Please describe some highlights or successes your region has experienced since WSC 2012. INCREASED AWARENESS OF OUR MEMBERS OF THE SSP, THE NEED FOR MORE GLOBAL THINKING AND A INCREASE OF MEMBERS WILLING TO SERVE.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools
- Basic facilitation guide: **Helpful**
- CBDM basics: **Helpful**

GSF Tools
- GSF agenda: **Do Not Use**
- Group report form (from groups to GSF): **Do Not Use**
- GSF basics: **Do Not Use**
- GSF report form (from GSF to LSC): **Do Not Use**

LSC Tools
- LSC planning assembly agenda: **Do Not Use**
- Planning Basics handout: **Do Not Use**
- LSB task list pre-planning assembly: **Do Not Use**
- Planning Assembly Survey: **Do Not Use**
- LSC basics: **Do Not Use**
- LSB project plan worksheet: **Do Not Use**
- LSC second and third meeting agendas: **Do Not Use**
- LSB basics: **Do Not Use**

Is there anything in particular you want to discuss at the conference? **ALLOWING NEW REGIONS TO BE SEATED OR JUST LIFTING THE MORATORIUM. HOW TO MAKE IT EASIER FOR REGIONAL PROPOSALS TO BE INCLUDED IN OUR CAT.**

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? **HAD MANY PEOPLE IN OUR RSC WILLING TO HELP AND GIVE ME TIME TO LEARN THE POSITION. ELAINE AT WSO ANSWERED AND HELP ME A LOT IN GETTING THE MATERIAL AND INFORMATION I NEEDED. WB MEMBERS ASSIGNED TO ME SEEMED TOO BUSY TO HELP. IN FAIRNESS I DID NOT ASK MANY QUESTIONS OF THEM BECAUSE THEY SEEMED TO HAVE A VERY BUSY LIFE AND SO DO I. THE OTHER FACTOR I HAVE IS THAT I AM DONE WITH THIS SERVICE COMMITMENT AFTER WSC 2014. I AM PRETTY SURE I AM "ONE & DONE" I MAY CHANGE MY MIND ANYTHING IS**
POSSIBLE. I JUST CANNOT GET USED TO ALL THE DISAGREEMENT WHILE BEING DISAGREEABLE I HAVE SEEN EXHIBITED ON THE RD CHATROOM. HOPEFULLY, IT WILL BE DIFFERENT WHEN WE ARE FACE TO FACE. I HOPE SO AT LEAST. I AM GLAD TO HAVE HAD A CHANCE TO SERVE AT THIS LOW LEVEL. I AM JUST NOT SURE IF I CAN KEEP WHAT LITTLE SERENITY AND PEACE I HAVE AND CONTINUE TO SERVE AS A DELEGATE
Facts about: Alaska Region

Name of Regional Delegate: Doug P

Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Tony L

Have you attended a WSC before? How many: Yes -3

How long is the RD term in your region?: 2 years. (full term is 4 yrs; 2 as ARD, 2 yrs as RD.)

How many areas are in the region?: 4 - Anchorage, Kenai, Golden Heart (Fairbanks Area), and Juneau

How many groups are in the region?: 44

How many meetings take place each week in the region?: 86

How many H&I panels take place each week in the region?: 14

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 10%
What percentage comes from conventions and events?: 90%
What percentage comes from literature sales?: 0%

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 10%
- H&I?: 10%
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 45%
- Holding events?: Seed money for the convention is $6000. Always profitable%
- Expenses to hold and manage the RSC?: 10%
- Specify any other expenses?: Phone line is 15%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?:

Your Regional Service Structure

How often does your RSC meet?: Erratically last year, nominally each quarter, we may be going to bi-monthly.

Does your RSC meet in the same place each time?: No

No. telephonically

Does your region have a regional office?: Yes

Does your region have a regional convention?: Yes

If yes, is attendance: Increasing

Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, PR/PI; outreach is part of PI, Literature Review (yes to literature committee, more like newsletter – unfilled)

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes

Does your region use CBDM to reach decisions?: No

Do any of your areas use CBDM to reach decisions?: No
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

H&I

Does your region provide any other type of fellowship development or outreach efforts? ................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

Not much

Describe what kind of planning your region and/or its areas utilize.

2-year budget

Does your region or its areas have any shared services with other service bodies? Yes, A couple of the Areas use Regional Phone Lines

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....................4

Does the region have any type of NA phoneline or a helpline? Yes

It is an answering service who forward callers to members in a given area.

Do you have a regional website? Yes AKNA.org

Do you keep your meeting information updated on the website? ................................................. Yes

Has your region hosted CAR workshops ................................................................. Not yet. We will host four maybe 5

How does your region reach a conscience about WSC matters? ................................................. Group tally

Does your region engage in gathering a conscience for CAT material?

How does your region delegate authority to you to make decisions at the WSC? ......................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Do Not Use
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .............................................. No
  - Do you find it helpful? ..............................................................................................................
    I found it overwhelming.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

Disunity over decision to charge kids to the 2012 convention.

Please describe some highlights or successes your region has experienced since WSC 2012

Fairbanks Convention (regional convention hosted by Fairbanks) made a profit. Kenai evincing lots of unity and fundraising.

Alaska Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?  No

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSB second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
There are so many jobs at the Regional and Area level that need to be addressed, while this type of planning seem not very germane. I believe we can use some of the ss tools.
Facts about: Al Sask Region

Name of Regional Delegate: ................................................................. Richard B
  Have you attended an WSC before? How many: ...................................................... Yes -6
Is your region planning to send an Alternate Delegate? .............................................. Yes
Name of Alternate Delegate: ................................................................. Ken M
  Have you attended a WSC before? How many: ...................................................... Yes -1
How long is the RD term in your region? ................................................................. 4 Years
How many areas are in the region? ........................................................................ 7
How many groups are in the region? ....................................................................... 181
How many meetings take place each week in the region? ...................................... 188
How many H&I panels take place each week in the region? .................................. 2

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 80
What percentage comes from conventions and events? ............................................... 20
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ........................................................................................................ 20%
  ➢ H&I? .................................................................................................................. 20%
  ➢ Holding workshops and service meetings? ......................................................... 20%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 25%
  ➢ Holding events? ............................................................................................... 5%
  ➢ Expenses to hold and manage the RSC? ............................................................ 10%
  ➢ Specify any other expenses? ...........................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 3000

Your Regional Service Structure

How often does your RSC meet? .................................................................................. 3 times a year
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? .................................................................. No
Does your region have a regional convention? .......................................................... Yes
  If yes, is attendance: .............................................................................................. Staying the same
Did your regional convention make a profit this year? ............................................ Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .............. Yes
Does your region use CBDM to reach decisions? ..................................................... Yes
Do any of your areas use CBDM to reach decisions? .............................................. Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
  We have an annual GSR Assembly every year to plan our action plan for the next year
Does your region provide any other type of fellowship development or outreach efforts? ........ Yes
We will send literature when requested or PI events if needed
What kind of training and mentoring efforts take place in your region and/or its areas?

Chair\Vice Chair, RD\RDA,
Describe what kind of planning your region and/or its areas utilize.

Regional planning tool
Does your region or its areas have any shared services with other service bodies? .............................. Yes

We help the Zonal forum when needed CANA
Has your region had discussion about where NA does not exist in your region? .................................
Successes with communication strategies in your region and/or its areas:

The GSR assembly has gsr's from all the areas to share ideas. The region fund this
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................0
Does the region have any type of NA phoneline or a helpline? Yes

We have a phoneline that will direct any addict to the nearest meeting
Do you have a regional website?  Yes alsaskrsc-na.org
Do you keep your meeting information updated on the website? ................................................................. Yes
Has your region hosted CAR workshops ...................................................................................................... Yes

This year there will be 6 done by the RD and RDA. Average attendance 15
How does your region reach a conscience about WSC matters? ................................................................. Area tally
Does your region engage in gathering a conscience for CAT material? ........................................................ Yes
How does your region delegate authority to you to make decisions at the WSC? ................................. Mandate

Which of the following tools have you made use of and do you find them helpful?

➢ Issue Discussion Topics    Helpful
➢ Planning Basics            Helpful
➢ NA Meeting Search App     Helpful
➢ Locally developed tools
➢ Are you aware of our electronic literature?  Yes
➢ Do you use the NAWS Conference Participant Bulletin Board? ................................................................. Yes
➢ Do you find it helpful? .................................................................................................................................. Yes

I chose not to post my opinion but I read how the other Regions feel about issues
➢ Do you have ideas on how to improve it?
➢ Do you believe it should be open to all or only conf. parts.? ............ Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................................ G rowing

Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012

Continues to grow. Membership is younger
Please describe some highlights or successes your region has experienced since WSC 2012

Added another area
What additional information would you like to share with other conference participants?

Al Sask Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - GSF in at least 2 areas
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

Helpful

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am in my second term as RD\RDA so I have seen the changes over the 6 conferences. I was gone for a decade so when I came back it was a huge change. The RDA position is very important to this position
**Facts about: Aotearoa New Zealand Region**

Name of Regional Delegate: Roger S

Have you attended an WSC before? How many: Yes -1

Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Sharon K

Have you attended a WSC before? How many: No

How long is the RD term in your region?: 2 Years (After 2 Years As Alternate)

How many areas are in the region?: 3

How many groups are in the region?: 112

How many meetings take place each week in the region?: 112

How many H&I panels take place each week in the region?: 10

**Budget (Please specify currency if not giving amounts in US dollars)**

What percentage of your RSC’s annual budget comes from group and area contributions?: 55

What percentage comes from conventions and events?: 45

What percentage comes from literature sales?: 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 6%
- H&I?: 1%
- Holding workshops and service meetings?: 7%
- Traveling delegates or other trusted servants to service meetings and workshops?: 20%
- Holding events?: 21%
- Expenses to hold and manage the RSC?:
- Specify any other expenses?: Web/phoneline server 22%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 1200

**Your Regional Service Structure**

How often does your RSC meet?: 3 times a year

Does your RSC meet in the same place each time?: Yes

Does your region have a regional office?: No

Does your region have a regional convention?: Yes

If yes, is attendance?: Increasing

Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?

- Convention/Events, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC?: No

Does your region use CBDM to reach decisions?: Yes

Do any of your areas use CBDM to reach decisions?: Yes

Open discussions, followed usually by a motion to formalise any decisions.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Workshops on The Traditions, Group Conscience, H&I, Fifth Tradition, Group Inventories.

Attendances typically between 10 and 20

Does your region provide any other type of fellowship development or outreach efforts? ................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring of Alternate Delegate, RCM Alt, newer members of committees (e.g. Web Committee, Fellowship Service Office)

Describe what kind of planning your region and/or its areas utilize.

Annual regional budgeting, Area budgeting, Fellowship Service Office business plan, Regional Assembly planning sessions, goal setting, PR priorities session

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Separate Area phoneline services have gradually merged over the last few years, and we now have just one single service that also serves Public Relations. Email lists are offered by the Regional web committee to all Areas and committees/workgroups.

Has your region had discussion about where NA does not exist in your region? .......................... No

Successes with communication strategies in your region and/or its areas:

The phoneline service is working extremely well (described more fully below). A couple of facebook groups are well-utilised for various communications. The Fellowship Service Office is sending flyers and newsletters with updates on key developments or new literature. Some statements have been composed that can be read out during business announcements in meetings, so that there is a clear and consistent message and supporting newer members who may not know how to speak about a particular service-related topic.

Successes with utilizing technology in new ways within your region and/or areas:

Facebook groups for communications. Phoneline service as described below. Business banking (2-factor authentication, dual authorizing of transactions) is being used by the service office and one Area, and the RSC is exploring this option now.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations to medical students, probation services, A&D services, mental health services, prisons. Stalls at festivals and a major A&D professionals’ conference. Ongoing relationship with a newly established Drug Court.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 1

Does the region have any type of NA phoneline or a helpline? Yes

Callers hear some basic information and have an opportunity to leave a message that is emailed to an email list, the message can be heard by any member of that list, and a member will volunteer to call the person back, then briefly outline the conversation with the email list so that everyone knows the message has been responded to, and others can learn about ways to respond.

Do you have a regional website? Yes www.nzna.org

Do you keep your meeting information updated on the website? .................................................... Yes

Has your region hosted CAR workshops ............................................................................................. Yes

One Area workshop and one Regional Workshop scheduled to take place prior to WSC in March and April

How does your region reach a conscience about WSC matters? GSR votes at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? .............................................. Yes

How does your region delegate authority to you to make decisions at the WSC? ................................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful

Aotearoa New Zealand Region

Some questions truncated to save space
Planning Basics  Helpful
NA Meeting Search App  Helpful
Locally developed tools
Are you aware of our electronic literature?  Yes
Do you use the NAWS Conference Participant Bulletin Board?  Yes
Do you find it helpful?  Yes
Indispensable for learning, staying informed, getting the perspective of other fellowships, appreciating the diversity and different ways of doing service and providing services, supporting and receiving support or ideas to/from other delegates
Do you have ideas on how to improve it?
Promote further to get better membership and use by more delegates. Remind everyone to be nice to each other and be less tolerant of insulting comments.
Do you believe it should be open to all or only conf. parts?  Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  Staying the same

Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?
Funding the RD Alt to WSC for the first time
Please describe the most significant challenge your region has faced since WSC 2012
Vacant trusted servant positions, ongoing apathy for service and the resulting high workload placed on a small number of trusted servants
Please describe some highlights or successes your region has experienced since WSC 2012
Fellowship service office is addressing the discount or region has historically received for literature from NAWS and has developed a business plan to change the model of literature supply, reduce costs and ultimately no longer receive any discount.  We are now aware that we are not fully self supporting since the cost to fund our RD to travel to WSC is more than our contribution.  Our contribution to NAWS has increased in recent years and we are exploring ways to contribute more to both NAWS and APF.

What additional information would you like to share with other conference participants?

Conference Input
Has your region or its members areas and groups experimented with any of the ideas in the SSP?  Yes - One Area has been using a Group Support Forum & LSF model for 3 years.  This has taken some time to learn about and introduce but is starting to work very well.
Have you read or used any of the SSP tools?  Yes

Facilitation Tools
- Basic facilitation guide  Helpful
- CBDM basics  Helpful

GSF Tools
- GSF agenda  Helpful
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Helpful
- GSF report form (from GSF to LSC)  Do Not Use

LSC Tools
- LSC planning assembly agenda  Helpful

Aotearoa New Zealand Region

Some questions truncated to save space
Planning Basics handout    Helpful
LSB task list pre-planning assembly    Helpful
Planning Assembly Survey    Helpful
LSC basics    Helpful
LSB project plan worksheet    Do Not Use
LSC second and third meeting agendas    Do Not Use
LSB basics    Helpful

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

*Having attended a WSC as RD Alt was invaluable. The ease with which relationships can be started, developed or maintained online via facebook or the NAWS forum is fantastic, I can be far better prepared as a result.*
Facts about: Argentina Region

Name of Regional Delegate................................................................. Hector B

Have you attended an WSC before? How many .................................................. No
Is your region planning to send an Alternate Delegate? ............................................ Yes
Name of Alternate Delegate.................................................................................. Osvaldo A

Have you attended a WSC before? How many .................................................. No
How long is the RD term in your region? .................................................. 2 Years As An Rd And 2 Years As An Rda
How many areas are in the region? .............................................................. 19
How many groups are in the region? ............................................................ 250
How many meetings take place each week in the region? ............................. 780
How many H&I panels take place each week in the region? ................................. 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 80
What percentage comes from conventions and events? ........................................ 20
What percentage comes from literature sales? .................................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ......................................................................................... 10%
- H&I? ................................................................................................. 5%
- Holding workshops and service meetings? ........................................... 5%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 25%
- Holding events? ................................................................................ 25%
- Expenses to hold and manage the RSC? ............................................. 5%
- Specify any other expenses?..................................................................

25 for helpline, office expenses are approximately $15,000 UDS per year are financed by literature sales and this budget is managed by the office subcommittee

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................... 0

Your Regional Service Structure

How often does your RSC meet? ...................................................................... 4 times / year
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .......................................................... Yes
Does your region have a regional convention? .................................................. Yes

If yes, is attendance: Increasing

Did your regional convention make a profit this year? ...........................................

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Phoneline, PR/PL, Regional Service Office, Website, Human Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ................. Yes
Does your region use CBDM to reach decisions? .............................................. Yes
Do any of your areas use CBDM to reach decisions? ...........................................

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We do learning days and workshops I different area once a month on the average. In the regional convention in 2012 we did a SSP workshop with the World Board Does your region provide any other type of fellowship development or outreach efforts? .................. Yes
For the last 6 years we have 3 service forums per year in areas that are under development, where we do different workshops during a weekend.

What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ..................
Has your region had discussion about where NA does not exist in your region? .................. Yes
Successes with communication strategies in your region and/or its areas:
In the last 4 or 5 years areas have been created in far away locations and 20 groups were opened in far away locations
Successes with utilizing technology in new ways within your region and/or areas:
  the website, Internet, e-mails, Skype groups
Please describe the different types of public relations efforts (PR/PI) carried out in your region
  radio and TV national campaign which is a service provided by the government for organizations that help the welfare of the public. Signs in public area, communication with professionals, recovery centers, and the SEDRONAR which is a national entity that deals with addictions
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................. 6
Does the region have any type of NA phoneline or a helpline? Yes
Do you have a regional website? Yes www.na.org.ar
Do you keep your meeting information updated on the website? .................................................................
Has your region hosted CAR workshops ...........................................................
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material? ........................................................ No
How does your region delegate authority to you to make decisions at the WSC? ............. My discretion
Which of the following tools have you made use of and do you find them helpful?
  ➢ Issue Discussion Topics Helpful
  ➢ Planning Basics Helpful
  ➢ NA Meeting Search App Helpful
  ➢ Locally developed tools through workshops and forums in the whole region
  ➢ Are you aware of our electronic literature? No
  ➢ Do you use the NAWS Conference Participant Bulletin Board? ............................... No
    ➢ Do you find it helpful? ..............................................................................................................
    ➢ Do you have ideas on how to improve it?
    ➢ Do you believe it should be open to all or only conf. parts.? Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? problems in the areas, development of areas and of far away groups
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012

Argentina Region

Some questions truncated to save space
What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

**Facilitation Tools**

- Basic facilitation guide
- CBDM basics

**GSF Tools**

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference? **SSP**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

The development of the multiregional meeting Cono Sur with the regions of Paraguay, Bolivia, Chile and Uruguay
Facts about: Arizona Region

Name of Regional Delegate......................................................................................... Jim Blazi
Have you attended an WSC before? How many......................................................... Yes -4
Is your region planning to send an Alternate Delegate? ........................................... Yes
Name of Alternate Delegate......................................................................................... Ken F
Have you attended a WSC before? How many......................................................... Yes -2
How long is the RD term in your region? ................................................................. 4 years, (2 as Alternate 2 as Delegate)
How many areas are in the region? ............................................................................. 10
How many groups are in the region? ......................................................................... 192
How many meetings take place each week in the region? ...................................... 391
How many H&I panels take place each week in the region? 64 panels total, No Regional panels, all panels are done at the Area level. South Central 5 panels, Phoenix 27 panels, Navapache 1 panel, Verde Valley 6 panels, Yavapai 4 panels, South East 17 panels, South West 4 panels,
Our Regional H&I does “Sponsorship behind the Walls”. We are currently sponsoring 45 members in institutions with a sponsor by mail, and each are provided with a Basic Text, It Works, and a Step Working Guide.

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ....... 89.8%
What percentage comes from conventions and events? .............................................. 10.2%
What percentage comes from literature sales? .......................................................... 0%
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................................................. 10.53%
- H&I? ......................................................................................................................... 4.37%
- Holding workshops and service meetings? ............................................................... 5%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 16.56%
- Holding events? ....................................................................................................... 2.59%
- Expenses to hold and manage the RSC? ................................................................. 7.48%
- Specify any other expenses? ................. Board of Directors (Insurance for Groups) 19.44%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................. $0

Your Regional Service Structure

How often does your RSC meet? ................................................................................. 6 times per year
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ................................................................. No
Does your region have a regional convention? ......................................................... Yes
  If yes, is attendance: ................................................................................................. Increasing
  Did your regional convention make a profit this year? ............................................. Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Website, Literature Review, Meeting Directories, Board of Directors, Policy

Is there a corporation or an entity with legal status that is a part of your RSC? .................. Yes
Does your region use CBDM to reach decisions? ......................................................... Yes
Do any of your areas use CBDM to reach decisions? .................................................. Yes

Arizona Region

Some questions truncated to save space
Most of our areas use CBDM with 2/3rds being the threshold for acceptance of a proposal. However we attempt to find unanimity through the CBDM flowchart before committing to 2/3rds.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

All of our Areas hold Trusted Servants Learning Days at least annually. One of our Areas holds theirs in the local detox center, and uses it as an introduction to NA as well as a TS LD. The Delegate team hosted: 1 workshop in Verde Valley Area on Group Conscience, Group Basics, and PR Basics. and an NA Town hall meeting. 15 addicts were in attendance. 2 workshop in South West Area, NA 101, Lit Review on Traditions Book, Group Conscience, Group Basics, PR Basics, H&I Basics, Service System Project. 50 - 60 addicts in attendance. (Special note) Every time we hold these at this Detox Center we have members come up to us and let us know they got involved with NA as a direct result of the workshops. The Delegate team held; 6 Regional Assemblies this Conference cycle. We covered Supporting our Vision 2 times, Group Conscience 2 times, Traditions Book 3 times, Tradition 3, 1 time, Tradition 5, 1 time. Fund flow and how our services are supported (Tradition 7) 1 time, Consensus Based Decision Making, 2 times, H&I 1 time, PR Basics 2 times, Regional overview by committee (mock planning Assembly) 1 time, Mock GSF 2 times, NA Town hall (informal GSR forum) 3 times. Fellowship Intellectual Properties Trust Bulletins, 1 time. Attendance varies usually 45 - 70 addicts in attendance.

Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes
We hold a workshop at the Regional Convention. Our last one was on the SSP. attendance was light. Our next will be covering the results of the WSC

What kind of training and mentoring efforts take place in your region and/or its areas?

2 Areas hold GSR orientations prior to their ASC. 1 Area holds a GSR forum prior to the ASC. Most of our areas host an annual Trusted Servants Learning Day. 3 of the 4 largest Areas send H&I and PR Chairs to the Western Service Learning Days, along with our Regional PR and H&I Chairs. Our RSC holds an RCM forum for 1 hour prior to each RSC meeting for the purpose of collaboration cross education, and area problem solving. Regular business is kept to the RSC meeting.

Describe what kind of planning your region and/or its areas utilize.

**RCM Forum, Area and Regional inventories.**

Does your region or its areas have any shared services with other service bodies? ............................. Yes
We have 1 metropolitan help line that covers 3 Areas. It is anchored in 1 Area, but meetings and workshops rotate. We also have 1 Area Convention that spans 3 Regions and 2 nations (the Mexico, Arizona and California Convention of NA) or MACNA.

Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:

We publish a Regional Meeting Directory every 2 months we believe this is our primary PR tool because it shows our presence statewide better than any other tool.

Successes with utilizing technology in new ways within your region and/or areas:

We have created a website (Arizona Region Public Relations website); is expressly for presentation of the NA message to the general public geared more towards the public. This is in addition to our regular website that is geared more towards internal fellowship use. We have an
active PayPal account linked to shopping carts for Convention Registrations and also Regional Donations.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

- 2 areas did PSAs (radio), 1 area did bus shelter posters. 2 areas are working with drug courts and probation departments. 2 areas do the Hope Fest (homeless outreach). 3 areas have done High School presentations.

Statewide/national conferences per year the our PR/PI committee participate in/exhibit 3; 1 was Arizona Problem Solving Court Conference, the Art of Recovery. Veterans Stand Down

Does the region have any type of NA phoneline or a helpline? Yes

We have 8 Help lines (1 is shared)

Do you have a regional website? Yes http://www.arizona-na.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops

How does your region reach a conscience about WSC matters? Other

At Workshops/Assemblies and with a Group tally form submitted by groups not in attendance.

Does your region engage in gathering a conscience for CAT material? No not per our guidelines but yes informally at the CAR voting Assembly

How does your region delegate authority to you to make decisions at the WSC?.........................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
- Do you find it helpful? Yes
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing; (the shrinkage of our meeting database is due to better reporting on active meetings in our region, bad information has been removed in a more timely fashion)

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The afternoon at the Ranch (disapprove), Executive Director, and Assistant, with full names posted speaking for NA full faced in a public media interview. (disapproved) The SSP changing from a mandated to recommended (cautionary approval) Regions not being seated. (moratoriums not a reasonable solution)

Please describe the most significant challenge your region has faced since WSC 2012

Presenting materials for the SSP

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Participants on the bulletin board, need to read service materials like GTLS, GTWS, FIPT prior to presenting an argument for or against an issue. Too much time is wasted discussing things on erroneous information. This makes the boards unpleasant to follow. Our delegates need to be
our most informed members. before they can serve as the communications link for their Regions.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - In workshop form only, i.e. mock GSFs, mock planning meetings.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSB basics
- LSB project plan worksheet
- LSB second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference? Yes, I would like to discuss making the SSP materials an additional resource available in the Guide to local services rather than a replacement for the current tools available in GTLS.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Removing the MANDATE from the SSP materials has made our job much easier. Although I didn’t initially see value in the Zonal Forums, I now believe them to be a great tool for gaining a better perspective on Regional issues and attitudes. It creates a personal bond with fellow trusted servants that will help pave the way at the Conference. Being mindful of my position as Delegate at all times has been a challenge. Learning to explain everything fully, and referencing the proper materials, repeatedly because the audience changes so often has been hard to learn, but has shown great rewards. I learned long ago not to play devils advocate. However my greatest difficulty in the position of Delegate has been in dealing with other Delegates that haven’t learned this lesson. Our World Service Conference would have a much greater impact if more time were spent on solving the problems in front of us, and less time spent on timelessly arguing the same point from every possible angle. The videos on CAR materials were very helpful. They took the focus off of the presenter and placed it firmly on the issues being discussed. The World Board needs to pay closer attention to how it presents itself to the fellowship. The message being communicated is greatly affected by the delivery of that message. I’ve heard it said, and have noticed myself, that individually our WB members are amiable. But collectively come across as aloof and condescending. Most of the problems with the
things presented have been in their delivery. And our World Boards past and present never seem to learn this lesson. Some of the things that work well for me personally as a Delegate are; I remind myself regularly that I will have more of an effect if I place my focus on furthering the work done by previous Delegates at previous conferences. When I do want to recommend change, I research it in our service materials first, to see if a precedent has already been set elsewhere. I avoid looking for nefarious motives, because this colors my view, and doesn’t allow me to be objective. I realize that any decisions made as a Delegate are transitory, no matter how permanent I think something is, it is always subject to change. And finally I try to think of how the decisions we make will affect all of the Groups I have participated in in my recovery. Jim B RD Ken F RDA Arizona Region USA
Facts about: Arkansas Region

Name of Regional Delegate................................................................. Matthew F
Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate............................................................... Marvin D
Have you attended a WSC before? How many ...................................... Yes -1
How long is the RD term in your region? ............................................. 4 Years
How many areas are in the region? .................................................. 7
How many groups are in the region? ............................................... 44
How many meetings take place each week in the region? ....................... 186
How many H&I panels take place each week in the region? ................... 16

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .... 75
What percentage comes from conventions and events?.......................... 25
What percentage comes from literature sales? ...................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? .............................................................................. 5%
  ➢ H&I? .................................................................................. 5%
  ➢ Holding workshops and service meetings? .................................. 3%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ...... 50%
  ➢ Holding events? .................................................................. 0%
  ➢ Expenses to hold and manage the RSC? .................................. 30%
  ➢ Specify any other expenses? .................................................. 7%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .............................................................. 206.14

Your Regional Service Structure

How often does your RSC meet? ......................................................... quarterly
Does your RSC meet in the same place each time?  No
  Rotates from Area to Area
Does your region have a regional office? ............................................ No
Does your region have a regional convention? ................................. Yes
  If yes, is attendance:  Increasing
  Did your regional convention make a profit this year? ....................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? ................................ Yes
Do any of your areas use CBDM to reach decisions? .......................... Yes
  perfectly

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
planning Basics Meeting etiquette Around 30
Does your region provide any other type of fellowship development or outreach efforts? ................................No
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ................................................. No
Has your region had discussion about where NA does not exist in your region? .................................Yes
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

**Flyers Booths at Health days**
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................10
Does the region have any type of NA phoneline or a helpline? Yes

**Phone line**
Do you have a regional website? Yes arscna.org
Do you keep your meeting information updated on the website? ..................................................Yes
Has your region hosted CAR workshops .................................................................Yes

**number and attendance varies**
How does your region reach a conscience about WSC matters? Member tally
Does your region engage in gathering a conscience for CAT material? No
How does your region delegate authority to you to make decisions at the WSC? Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
  - Do you find it helpful? Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**Apathy in service**
Please describe the most significant challenge your region has faced since WSC 2012 none
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes
Have you read or used any of the SSP tools? Yes

**Facilitation Tools**
- Basic facilitation guide Do Not Use
- CBDM basics Helpful

Arkansas Region Some questions truncated to save space
GSF Tools
- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Do Not Use
- GSF report form (from GSF to LSC): Do Not Use

LSC Tools
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Do Not Use
- LSB task list pre-planning assembly: Do Not Use
- Planning Assembly Survey: Do Not Use
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?

Making the CAR more readable for people who are not real familiar

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I became RD 1 mo before conference.
Facts about: Australian Region

Name of Regional Delegate: Nathanael M
Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Sue K
Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 17
How many groups are in the region?: 380
How many meetings take place each week in the region?: 447
How many H&I panels take place each week in the region?: 70

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 92
What percentage comes from conventions and events?: 75
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 10%
- H&I?: 0%
- Holding workshops and service meetings?: 5%
- Traveling delegates or other trusted servants to service meetings and workshops?: 29%
- Holding events?: 0%
- Expenses to hold and manage the RSC?: 56%
- Specify any other expenses?: IT/Website development%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 4500

Your Regional Service Structure

How often does your RSC meet?: three times a year
Does your RSC meet in the same place each time?: No
90% of the time we have a fixed venue, periodically we hold ‘roving’ RSCs meaning that we travel to Areas that successfully apply.
Does your region have a regional office?: Yes
Does your region have a regional convention?: No
If yes, is attendance: 
Did your regional convention make a profit this year?: 
What committees or workgroups do you have at your RSC?
- FD/Outreach, PR/PI, Project Based Workgroups, Regional Service Office, Website, IT (Information Technology) - website/phoneline/list-server / NA Today magazine / Policy subcommittee
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes
Effectively. We have developed guidelines and have certainly increased time management and increased effective outcomes.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

*Unity/diversity/service *Forward Planning *CAR *SSP *many general service workshops

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

Outreach has multiple programmes including Pen Pal Programme, Online meetings, mail-outs, assistance and communications.

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring and discussions/ discussions held on developing leadership. IT training. Learning days and workshops on service deliveries such as H&I and PR.

Describe what kind of planning your region and/or its areas utilize.

Strong focus on project orientated workgroups. Solid strategic planning carried our each ARSC cycle including prioritisation of outcomes, action timelines, follow up and evaluation.

Does your region or its areas have any shared services with other service bodies? ............................ Yes

The Fellowship Service Office is our legal arm, It secures liability insurance for venues used by meetings. It also is our primary literature distribution centre. The FSO carries out many other services and functions for the Australian Fellowship.

Has your region had discussion about where NA does not exist in your region? ............................. Yes

Successes with communication strategies in your region and/or its areas:

Nothing new to report other than there has been an increase in online meetings and the use of facilities such as Skype for several service committee meetings.

Successes with utilizing technology in new ways within your region and/or areas:

Yes - we are investing in a professionally built website that will be compatible with smart phones and be a platform for many other mediums. We have a meeting locator home application.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

*We have met with two state governments, delivered PR seminars with several universities and had academic research/surveys completed and published and of course many others.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................3

Does the region have any type of NA phoneline or a helpline?  Yes

We have a national number that has a menu orientated delivery. It is prerecorded but provides the option of taking down members numbers to call directly.

Do you have a regional website?  Yes  www.na.org.au

Do you keep your meeting information updated on the website? ..................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

The main workshop will be held at our March ARSC.

How does your region reach a conscience about WSC matters? ............... Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ........................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ................. My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Do Not Use
- NA Meeting Search App  Helpful
- Locally developed tools  Some Areas have developed local banners. The

ARSC has developed and new 7th Tradition reading card.

- Are you aware of our electronic literature?  Yes

Australian Region

Some questions truncated to save space
WSC 2014 Regional Reports

Do you use the NAWS Conference Participant Bulletin Board? .................................................... No
Do you find it helpful? .........................................................................................................................
Do you have ideas on how to improve it?
Do you believe it should be open to all or only conf. parts? .............. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Supporting Indigenous Communities with the NA message. Developing IT platforms.
Please describe the most significant challenge your region has faced since WSC 2012
None specifically
Please describe some highlights or successes your region has experienced since WSC 2012
Completion of Forward Planning for this cycle. Approving funding for professionally developing and potentially out-source the management of our website. Service workshop delivery.
What additional information would you like to share with other conference participants?
We have a strong commitment to the Asia Pacific Zonal Forum and supporting the communities within. We are continuing to recovery and carry the message. We are supportive of the Traditions Workbook project and the SSP.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide  
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
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- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
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- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?
We are very interested in the SSP and are looking forward to continued discussions relating to such including the role that Zones may play.
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Using visual aids during presentations and workshops such as powerpoint, videos (NAWS) and photos. Having a busy life has been a challenge for me!
Facts about:

Name of Region **Baja Son Mexico**

Name of Regional Delegate **Carlos Orrego**

Have you attended an WSC before? ✓ yes □ no  How many? **Two**

Is your region planning to send an Alternate Delegate? ✓ yes □ no

Name of Alternate Delegate **Valentin**

Have you attended a WSC before? □ yes ✓ no  How many?...

How long is the RD term in your region? **Two Years alternate and Two Years for RD**

How many areas are in the region? **14 areas**

How many groups are in the region? **150 Groups**

How many meetings take place each week in the region? **1,050**

How many H&I panels take place each week in the region? (Please count panels facilitated by all service bodies, not just the RSC.) **79**

**Budget (Please specify currency if not giving amounts in US dollars)**

What percentage of your RSC’s annual budget comes from group and area contributions? **15 %**

What percentage comes from conventions and events?...

What percentage comes from literature sales?...

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? **1,500.00 dollars**
- H&I? **50.00 dollars**
- Holding workshops and service meetings? **1,300.00 dollars**
- Traveling delegates or other trusted servants to service meetings and workshops? **5,000.00 dollars**
- Holding events? **300 dollars**
- Expenses to hold and manage the RSC? **500.00 dollars**
- Specify any other expenses?...

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **300.00 dollars**

**Your Regional Service Structure**

How often does your RSC meet? Monthly...

Does your RSC meet in the same place each time? □ yes ✓ no? If no, please explain **different areas**.

Does your region have a regional office? ...

Does your region have a regional convention? ...

If yes, is attendance: ✓ increasing □ decreasing □ staying the same

Did your regional convention make a profit this year? □ yes ✓ no

What committees or workgroups do you have at your RSC?

- ✓ Convention/Events  □ ✓ FD/Outreach  □ ✓ H&I
- □ Human Resources  □ ✓ Literature distribution  □ Literature Review
- □ Parents and Carers  □ Phone line  □ ✓ PR/PI
- □ Project Based Workgroups  □ Regional Service Office  □ Translations
- ✓ Website  □ Youth  □ Other...

Is there a corporation or an entity with legal status that is a part of your RSC? ...

**Baja Son Region**

Some questions truncated to save space
Does your region use CBDM to reach decisions? .......................................................... □ yes □ ✓ no
Do any of your areas use CBDM to reach decisions? ..................................................... □ yes □ ✓ no
Comments about how that works ................................................................................

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if
any, giving information such as the topics covered, number of workshops, average attendance, etc. 

Does your region provide any other type of fellowship development or outreach efforts?
□ ✓ yes □ no If yes, please describe. Travel to areas and far away groups facilitating workshops
so they can learn ..............................................................................................................

What kind of training and mentoring efforts take place in your region and/or its areas? In each regional
meeting we facilitate: H&I and PR workshops and during the regional assembly we facilitate
learning type workshops .................................................................................................

Describe what kind of planning your region and/or its areas utilize. .................................

Does your region or its areas have any shared services with other service bodies? □ yes □ ✓ no If yes,
please describe ..............................................................................................................

Has your region had discussion about where NA does not exist in your region? ............... □ ✓ yes □ no
If you have had any particular successes with communication strategies in your region and/or its areas
please share them ...........................................................................................................

If you have had any particular successes with utilizing technology in new ways within your region
and/or areas please share them. Some areas are too far and we communicate via Skype ..........

Please describe the different types of public relations efforts (PR/PI) carried out in your region We have
approximately 15 PI modules in different communities ......................................................

How many statewide/national conferences per year does your PI/PR committee participate in/exhibit
at? 2 .................................................................................................................................

Does the region have any type of NA phoneline or a helpline? □ yes □ ✓ no If yes, please describe
these phoneline/helpline service efforts. The region doesn’t have helplines but the majority of the
areas have a helpline ........................................................................................................

Do you have a regional website? □ ✓ yes □ no If yes, please include the URL www.bajason.org ....
If yes, do you keep your meeting information updated on the website? ......................... □ ✓ yes □ no

Has your region hosted CAR workshops? □ yes □ no? If yes, please describe these efforts, such as
number of workshops and average attendance: 3 workshops per year 75 GSRs and RCMs ..........

How does your region reach a conscience about WSC matters?
□ At Workshops/Assemblies       □ At the RSC       □ ✓ By Area or RCM vote
□ Group tally                   □ Member tally      □ Other ..........................

Does your region engage in gathering a conscience for CAT material?  □ ✓ yes □ no

How does your region delegate authority to you as a delegate to make decisions at the WSC? For items
in the CAR, is the decision left to your discretion or is it a mandate? □ My discretion □ ✓ Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  □ ✓ □
- Planning Basics          □   □ □
- NA Meeting Search App    □ ✓ □ □
- Locally developed tools (please describe) .................................................................
- Are you aware of our electronic literature (eLit)? (BT, IWHW, Sponsorship, LC) □ ✓ yes □ no

Baja Son Region

Some questions truncated to save space
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? □ yes □ no

Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012: The geographical distance between the areas
Please describe some highlights or successes your region has experienced since WSC 2012: outreach....
What additional information would you like to share with other conference participants?

Conference Input
Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)? □ yes □ no
Have you read or used any of the SSP tools? □ yes □ no

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Is there anything in particular you want to discuss at the conference?

Delegate Experience
What has worked well and what challenges have you experienced in your role as regional delegate? ....

Baja Son Region

Some questions truncated to save space
Facts about: Best Little Region

Name of Regional Delegate....................................................................................... Joseph H
Have you attended an WSC before? How many .................................................. Yes -1
Is your region planning to send an Alternate Delegate? ........................................ Yes
Name of Alternate Delegate................................................................................... James S
Have you attended a WSC before? How many .................................................. Yes -1
How long is the RD term in your region? ................................................................. 2 Years
How many areas are in the region? ........................................................................ 4
How many groups are in the region? ...................................................................... 26
How many meetings take place each week in the region? ................................... 143
How many H&I panels take place each week in the region? ................................ 11

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 25
What percentage comes from conventions and events? ......................................... 75
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ........................................................................................................ 10%
- H&I? .................................................................................................................. 5%
- Holding workshops and service meetings? ......................................................
- Traveling delegates or other trusted servants to service meetings and workshops? ..... 70%
- Holding events? ................................................................................................ 15%
- Expenses to hold and manage the RSC? ......................................................... 0%
- Specify any other expenses? .............................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................... We have just decided to send a donation to the zonal forum.

Your Regional Service Structure

How often does your RSC meet? ............................................................................ every 2 months
Does your RSC meet in the same place each time?  No
We travel to the other areas of the Region though we are spread out about around the west Texas from Abilene to Brownwood to Midland and Odessa to Amarillo to the north with also having Hobbs, NM west of Odessa.
Does your region have a regional office? ................................................................. No
Does your region have a regional convention? ..................................................... Yes
If yes, is attendance: ............................................................................................. Increasing
Did your regional convention make a profit this year? ......................................... Yes
What committees or workgroups do you have at your RSC?

H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ................. No
Does your region use CBDM to reach decisions? .................................................. Yes
Do any of your areas use CBDM to reach decisions? .............................................

It works well with the RSC but do not know how it is working in the Areas

Best Little Region

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Regional H&I and a Regional Inventory after we came back from the last WSC.

Does your region provide any other type of fellowship development or outreach efforts? ................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

Well we are trying to get a CAR workshops going and what others would like to get going.

Describe what kind of planning your region and/or its areas utilize.

We lack in this function though I believe other areas have been getting a little more pro-active in this area.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Our area has a literature office that works with the Big Country

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

We have discussed it and just try and see how we can go and help the areas that NA is not started or is just getting started.

Successes with utilizing technology in new ways within your region and/or areas:

We are re-doing the website which seems to get the word out to the other areas all though it is difficult to get that groups to send in the information to keep it up.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

In the Diamondback Area they have created some PR spots that go through the Lubbock city

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................... 1

Does the region have any type of NA phoneline or a helpline? Yes

We have one for the Region then we each have one for each of the Areas

Do you have a regional website? Yes  www.blrna.org

Do you keep your meeting information updated on the website? ................................................. No

Has your region hosted CAR workshops ................................................................. Yes

Going to hold one on 2/14/2014 in Big Country Area have held some in Diamondback Area and will hold one in the Unity next weekend.

How does your region reach a conscience about WSC matters? ........................................ Member tally

Does your region engage in gathering a conscience for CAT material? ................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools  None at this time
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ........................................ Yes
- Do you find it helpful? ................................................................................................. Yes
  I watch and listen although I do not get involved with some of the mudslinging that I have seen go on.
- Do you have ideas on how to improve it?
  Not at this time.
- Do you believe it should be open to all or only conf. parts? ........................................ All
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? 

**Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? 

The SSP is still a hot topic.

Please describe the most significant challenge your region has faced since WSC 2012

Staying connected with the areas and also having problems with trusted servants.

Please describe some highlights or successes your region has experienced since WSC 2012

Have gotten some of the members with multiple years get back into service to help some of us to see things some one with more years has experienced.

What additional information would you like to share with other conference participants?

Just looking forward to seeing everyone again and working on my recovery.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

**Facilitation Tools**

- Basic facilitation guide
- CBDM basics

**GSF Tools**

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Have not heard of anything at this time and wanted to get this in to be a part of the statistics being formulated with this form.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

With being in a Region that has a expanse of I would say about 500 to 600 square miles it is difficult to be able to help the way I believe a delegate should be getting involved with the region. What works well is that we do the best with what we have.
Facts about: Bluegrass Appalachian Region*

Name of Regional Delegate........................................................................................................ Jackie G
How many have you attended an WSC before? How many .............................................. Yes -1
Is your region planning to send an Alternate Delegate? ......................................................... No
Name of Alternate Delegate......................................................................................................
Have you attended a WSC before? How many ................................................................. 2 Years
How many areas are in the region? ...................................................................................... 4
How many groups are in the region? .................................................................................... 131
How many meetings take place each week in the region? ................................................. 260
How many H&I panels take place each week in the region? .............................................. 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........20
What percentage comes from conventions and events? ...................................................... 80
What percentage comes from literature sales? ................................................................ 0
Please describe, in percentages, your RSC’s annual expenses:
   ➢ PR efforts? ......................................................................................................................... 10%
   ➢ H&I? ................................................................................................................................. 0%
   ➢ Holding workshops and service meetings? ................................................................... 10%
   ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 80%
   ➢ Holding events? ............................................................................................................... 0%
   ➢ Expenses to hold and manage the RSC? ............................................................................
   ➢ Specify any other expenses?............................................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ............................................................................................................................0

Your Regional Service Structure

How often does your RSC meet? .................................................................................................. every other month
Does your RSC meet in the same place each time?  No
   We rotate to each area, and choose different towns within each area during the rotations.
Does your region have a regional office? ............................................................................... No
Does your region have a regional convention? .................................................................... Yes
   If yes, is attendance: .......................................................................................................... Increasing
   Did your regional convention make a profit this year? ..................................................... Yes
What committees or workgroups do you have at your RSC?
   FD/Outreach, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .................... No
Does your region use CBDM to reach decisions? ................................................................. Yes
Do any of your areas use CBDM to reach decisions? ............................................................ Yes
   There is mixed opinions about CBDM. It works very well at our region and allows us to have conversational, open discussions from all attendants. The RCMs vote when a vote is needed; the chair only votes in case of a tie.

Bluegrass Appalachian Region*

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

RD presented area workshops on GSF and traditions book project. RD was incapacitated most of cycle, but utilized phone, email, and social networking to provide information to groups and members. RD chaired SSP workshop Oct 2012 at regional convention. Areas held H&I learning days; Survivors Area held PI learning days. Average attendance at workshops and learning days is 10-30. SSP workshop was largest with approx 50 attending. First regional assembly scheduled for this Jan.25th.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes Region seeks to contact outlying groups. Areas seek to contact and invite outlying groups to join. Cumberland Area has outreach chair who travels to many outlying groups which do not come to area.

What kind of training and mentoring efforts take place in your region and/or its areas?

Training and mentoring continues to be through sponsorship, example, and willingness of experienced members to help new trusted servants. There is an open welcome to any addicts wishing to serve. Our problem is lack of willingness on the part of experienced members who are qualified to serve but do not.

Describe what kind of planning your region and/or its areas utilize.

Our region has been fiscally challenged for a number of years. However, in Oct 2012. we received a large amount of funds from the successful regional convention. It has only been since then that we have been planning and funding new travel and projects. We are meeting Jan.25th to set a project plan for the entire 2014 year.

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? .............................. Yes

Successes with communication strategies in your region and/or its areas:

Emails, texting, and social networking has improved our fellowship’s abilities to connect. Our updated website is a promising source of information.

Successes with utilizing technology in new ways within your region and/or areas:

Email continues to be a vital and growing success in communicating with other trusted servants throughout the region and state.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Oct 2013, our region funded the first statewide PI project with a nursing association. Efforts were made in person to include the Kentuckiana Region in the project. Our region fulfilled the deadline and made contact with 300 professionals in one day. It is the first statewide conference we participated in.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................... 1

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.barcna.com

Do you keep your meeting information updated on the website? ..................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

CAR workshops are held prior to each WSC. The RD presents the information. Groups are given the option, not requirement of course, to respond by tally sheets. Average attendance at these workshops is 30.

How does your region reach a conscience about WSC matters? .............................................. Group tally

Bluegrass Appalachian Region*
Does your region engage in gathering a conscience for CAT material?.................................Yes
How does your region delegate authority to you to make decisions at the WSC?.................................
Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics   Helpful
- Planning Basics            Helpful
- NA Meeting Search App     Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board?.................................Yes
- Do you find it helpful? .................................................................................................Yes
- I find the experience of the WSC participants on the site inspires me. Being in a non-seated region, there is a tendency to feel isolated or somehow disconnected. By sharing online with seated participants and WB, I am able to gather information and other ideas that would not be as easily accessible anywhere else. The site is also valuable to my region in that we still believe the seating issue to be of paramount concern to our fellowship. One area, the Unity Area in northeastern KY, seceded from our region saying we did not have representation at WSC, and they would not be a part of KY until we did. So, while our region is open to reunification with the seated region Kentuckiana, Kentuckiana has rejected the state-level body model. Thus, having contact with the WSC participants allows my region to have a voice, and to continue to bring the issue to those who represent other regions who may be able to help us with solutions for representation. Even if our representation goes to a zonal model at some point, having direct real-time contact with other seated region trusted servants will keep my region in the know about progress in the service system changes. On a personal level, the encouragement found among others who are RDs is invaluable.
- Do you have ideas on how to improve it?
- Allow non-participants to petition for membership on the site. Membership might be read-only, or it could be interactive, as I've been able to do this cycle. I do not think it should be an open-anything-goes site. I do think there should be some non-seated participants for means of education and support. Including non-seated regions, or those who are considering splitting from a region, could be a positive influence on emerging regions. By having direct contact with seated, stronger regions, they might be able to understand unity and how splitting could be detrimental and a failure to fulfill our traditions. In other words, we could help those who are thinking of splitting by being available for conversation in a setting in which unity is strong and available through the ESH of participants. Therefore, I must choose "All" in the next question, though my idea is to only include "some" other than conference participants.
- Do you believe it should be open to all or only conf. parts? ............................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SEATING and our struggle to have a voice with or without Kentuckiana Region.
Please describe the most significant challenge your region has faced since WSC 2012
Lack of services

Bluegrass Appalachian Region*  

Some questions truncated to save space
Our region approved a motion to re-unify with the seated region through a state-level body. Even though Kentuckiana rejected this offer, our region was openminded about healing the split. I believe that spiritual action by our region strengthened our unity and willingness to grow and carry on. Our convention in 2012 was fiscally successful. Our first statewide PI project Oct 2013 Our new website updated and inclusive of neighboring regions

What additional information would you like to share with other conference participants?

Our region has been a growing region since 2002. The regional split occurred due to the seated region, Kentuckiana's, inability to provide services to central and eastern Kentucky at that time. We have made efforts to re-unify with the seated region. That effort was denied by Kentuckiana. We had applied for seating at WSC in the past. It was denied. It seems illogical that we cannot be called a region and have representation at WSC as other seated regions. However, we have been accepting of reality, and have tried in both directions to find our seat. We are grateful for the open communication and acceptance of other regions at our zonal, as well as throughout the fellowship. We are grateful and acknowledge the efforts of NAWS and WB to respond to any requests or needs we have. However, there is still a disconnect in representation. A joke was made more than once that Kentuckiana is willing to carry our CAR and CAT conscience from our home groups, but only if we are in agreement with their region's conscience. We are seeking to improve communications and are hopeful that Kentuckiana or a nearby region will carry our home groups' conscience to the WSC. Regardless of seating, it has been stated a number of times at our regional meetings that our primary purpose is here, and we are devoted to helping the still suffering addicts. However, it would be wonderful if the seating issue were resolved soon. It has been an issue for us for 12 years now.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - 2010-2013 Ad-hoc workshops including members of both our regions participated and culminated in an identical motion to both regions to form a state-level body as described in our SSP. We tried for 3 years to foster unity and promote improvements in our services and representation through the state-level model. It failed in 2013.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools
- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Helpful
- LSC basics Helpful
- LSB project plan worksheet Helpful

Bluegrass Appalachian Region*
• LSC second and third meeting agendas  Helpful
• LSB basics  Helpful

Is there anything in particular you want to discuss at the conference?

If WSC approves that RDAs be no longer participants at WSCs, I would hope that the gallery would still be intact, and that the conference would realize that the gallery might need to be increased in size.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I don’t take anything personally. That works very well. The greatest challenge has been physically traveling to all the areas. I have been ill during 2012 and 2013, and was willing to step down as RD. No one would serve. What worked well was doing what I could, which was to utilize communications at hand - phone, email, social networking, mail, and travel when I could. It has been a great challenge being an RD of a non-seated region and trying to work well with the RD and RDA of the seated region in KY. It has also worked well for me to have the invaluable asset of immediate contact with RDs of seated regions on the participants’ site. It has been a challenge to encounter experienced members who are anti-NAWS and anti-WB, to listen to their anger, and to engage in conversations that were uncomfortable during workshops and service. What has worked well is to remember my voice is important in our fellowship, and to be courageous in the face of adversity and the slow motion that we seem to move in sometimes as a fellowship. The challenge in my role as RD is that I can see a bigger picture, and I continue to dream; the challenge is to accept the slow progress and know the dream will come true.

Someday, we will have NA in every county in our state, and every suffering addict who seeks recovery will know there is a program called Narcotics Anonymous, and they will know how to find us on the day they become willing to open the door to a new way of life.
Facts about: Brazil Region

Name of Regional Delegate................................................................. Nelson DL
Have you attended an WSC before? How many ................................................................. Yes -1
Is your region planning to send an Alternate Delegate? ................................................................. Yes
Name of Alternate Delegate................................................................. Francelle S
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ................................................................. Two Years
How many areas are in the region? ................................................................. 16
How many groups are in the region? ................................................................. 283
How many meetings take place each week in the region? ................................................................. 632
How many H&I panels take place each week in the region? ................................................................. 20

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ......................................................... 15
What percentage comes from conventions and events? ................................................................. 85
What percentage comes from literature sales? ................................................................. 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ................................................................. 30%
  ➢ H&I? ................................................................. 20%
  ➢ Holding workshops and service meetings? ................................................................. 30%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ................................................................. 15%
  ➢ Holding events? ................................................................. 5%
  ➢ Expenses to hold and manage the RSC? .................................................................
Funding H&I and helpline, ADM meetings, Rd travel to ASC and Brazil zonal forum%
  ➢ Specify any other expenses? ................................................................. Accountant, Registration of documents
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. U$ 1.500,00

Your Regional Service Structure

How often does your RSC meet? ................................................................. THREE TIMES PER YEAR
Does your RSC meet in the same place each time? No
OUR MEETING IS ITINERANT, DUE SIZE OUR RSC
Does your region have a regional office? ................................................................. No
Does your region have a regional convention? ................................................................. Yes
  If yes, is attendance: Increasing
  Did your regional convention make a profit this year? ................................................................. Yes
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ................................................................. Yes
Does your region use CBDM to reach decisions? .................................................................
Do any of your areas use CBDM to reach decisions? ................................................................. Yes
  WE HAVE HAD DIFFICULTY BECAUSE THIS METHOD IS NEW FOR US
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

**WE HAD SEVERAL WORKSHOPS IN THIS CYCLE, AND THAT IN OUR 16 WERE MADE SEVERAL AREAS AND REGIONAL FORUMS AREA, AND OTHER EVENTS RELATED SERVICES SSP, DEBATES THEMES AND OTHER ISSUES OF WSC**

Does your region provide any other type of fellowship development or outreach efforts? 

**WE HAVE ENCOURAGED THE DEVELOPMENT OUR AREAS REPASSING RESOURCES, PEOPLE, LITERATURES**

What kind of training and mentoring efforts take place in your region and/or its areas?

**AREA FORUMS, REGIONAL FORUMS, WORKSHOPS**

Describe what kind of planning your region and/or its areas utilize.

**EACH COMMITTEE MAKES YOUR PROJECT, AND THE RSC EVALUATES AND AVAILABLE RESOURCES FOR HOLDING OF THIS PROJECT**

Does your region or its areas have any shared services with other service bodies? 

**WE HAD PARTICIPATE IN THE BRAZILIAN ZONAL FORUM**

Has your region had discussion about where NA does not exist in your region? 

Successes with communication strategies in your region and/or its areas:

**YES, WE HAVE HAD. WE MET AND MAKE WORKSHOPS BY SKYPE FOR EXAMPLE**

Successes with utilizing technology in new ways within your region and/or areas:

**IDEM**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**OUR AREAS MAKE TOPS ON, OUTDOORS, PRESENTATIONS,...AND OTHER SERVICES**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 

**IN THIS YEAR WE HAVE DONE CAR WORKSHOPS BY SKYPE AND IN THE OUR REGIONAL MEETING WITH PARTICIPATION OF A WORLD BOARD MEMBER**

How does your region reach a conscience about WSC matters? 

**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material? 

**Yes**

How does your region delegate authority to you to make decisions at the WSC? 

**My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics: **Helpful**
- Planning Basics: **Helpful**
- NA Meeting Search App: **Do Not Use**
- Locally developed tools: **NO**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWs Conference Participant Bulletin Board? 
  **Yes**
- Do you find it helpful? 
  **Yes**
- **I FINDED HELPFUL IN SEVERAL LITERATURES, BULLETINS,**
- Do you have ideas on how to improve it? 
  **NO**
- Do you believe it should be open to all or only conf. parts? 
  **Conference Participants**

Brazil Region

Some questions truncated to save space
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  

**Growing**

### Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?  

**GROUP CONSCIENCE**

Please describe the most significant challenge your region has faced since WSC 2012  

**THE DIVISIONS THAT ARE HAPPENING IN OUR REGION. AT THE LAST WSC WE HAD 402 GROUPS AND 921 WEEKLY MEETINGS AND NOW WE HAVE 283 GROUPS AND 632 WEEKLY MEETINGS, BECAUSE SINCE WSC 2012 TWO MORE REGIONS WERE CREATED IN BRAZIL THAT CAME OUT OF THE BRAZIL REGION: A NORTHEAST REGION AND CENTRAL BRAZIL REGION.**

Please describe some highlights or successes your region has experienced since WSC 2012  

**ALTHOUGH OUR SIZE, WE ARE GETTING MEET ALL OUR AREAS THAT TODAY ARE 16, WITH H & I, FD/Outreach, AND P.I. PROJECTS BEING CARRIED AROUND OUR REGION AND WITH THIS THE OUR MESSAGE IS BEING CARRIED**

What additional information would you like to share with other conference participants?  

**TODAY, OUR REGION IS CONTRIBUTING FOR N.A.’S GROWING AROUND OF THE BRAZIL**

### Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  

**Yes - GSF’S HAVE BEEN CREATED IN MORE THAN ONE AREA OF OUR REGION**

Have you read or used any of the SSP tools?  

**Yes**

**Facilitation Tools**

- Basic facilitation guide  
  - Helpful  
- CBDM basics  
  - Helpful

**GSF Tools**

- GSF agenda  
  - Helpful  
- Group report form (from groups to GSF)  
  - Helpful  
- GSF basics  
  - Helpful  
- GSF report form (from GSF to LSC)  
  - Helpful

**LSC Tools**

- LSC planning assembly agenda  
  - Helpful  
- Planning Basics handout  
  - Helpful  
- LSB task list pre-planning assembly  
  - Helpful  
- Planning Assembly Survey  
  - Helpful  
- LSC basics  
  - Helpful  
- LSB project plan worksheet  
  - Helpful  
- LSC second and third meeting agendas  
  - Helpful  
- LSB basics  
  - Helpful

Is there anything in particular you want to discuss at the conference?  

**NO**
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

WHAT HAVE USED A LOT IN OUR REGION ARE THE TOOLS OF INTERNET COMMUNICATION AS SKYPE AND EMAIL GROUP THAT HAS HELPED ENOUGH IN OUR SERVICE. AND WHAT MOTIVATED ME ENOUGH WAS WE CAN HAVE BEEN MADE MORE THAN 10 WORKSHOPS AROUND OUR REGION BY SKYPE HOW FACE TO FACE. HAVE PARTICIPATED ALSO FOR SKYPE IN EVENTS OF OTHER REGIONS AROUND BRAZIL ... I KEEP MOTIVATED ENOUGH ON MY CHARGE, DESPITE BEING HOW SERVING HOW DELEGATE SINCE 2011 AND THIS IS MY SECOND WSC
Facts about: Brazil Sul Region

Name of Regional Delegate................................................................. Miguel K
  Have you attended an WSC before? How many ................................................................. No
Is your region planning to send an Alternate Delegate? ..............................................................
Name of Alternate Delegate............................................................................. Cristiano D
  Have you attended a WSC before? How many ......................................................... Yes -1
How long is the RD term in your region? ................................................................. 2 Years
How many areas are in the region? ................................................................. 15
How many groups are in the region? ................................................................. 185
How many meetings take place each week in the region? ........................................ 411
How many H&I panels take place each week in the region? ........................................ 46

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 90
What percentage comes from conventions and events? .................................................. 10
What percentage comes from literature sales? .................................................................. 0

Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ........................................................................................................... 10%
  ➢ H&I? ...................................................................................................................... 10%
  ➢ Holding workshops and service meetings? .......................................................... 45%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 30%
  ➢ Holding events? ................................................................................................... 0%
  ➢ Expenses to hold and manage the RSC? ............................................................... 5%
  ➢ Specify any other expenses? .................................................................................. 0%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................. 417

Your Regional Service Structure

How often does your RSC meet? ......................................................................................... 3
Does your RSC meet in the same place each time? No
  we meet 3 times a year, one in each state. we are a 3 states region.
Does your region have a regional office? ........................................................................... Yes
Does your region have a regional convention? ................................................................. Yes
  If yes, is attendance: .................................................................................................... Staying the same
  Did your regional convention make a profit this year? ............................................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, PR/PI, Translations, our PR committee do HI, PI and outreach services.
Is there a corporation or an entity with legal status that is a part of your RSC? ................. Yes
Does your region use CBDM to reach decisions? ............................................................ No
Do any of your areas use CBDM to reach decisions? .................................................. No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
workshops about IDT’s, HI, PI, PR, phonelines, translations, communication, RD-RCM-GSR, planning basics. We held those workshops in the regional meetings and local events. Always we had a good number of members, between 30 to 60.

Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes

each area has a regional server that is a sponsor. The server has the function to keep in contact and visit the area. last year we went to all areas to show our faces and be available to area asks and offer support.

What kind of training and mentoring efforts take place in your region and/or its areas?

workshops, learning days, we give guides and material to areas.

Describe what kind of planning your region and/or its areas utilize.

the region and a few areas do planning assembly when the cycle is over. we follow the APT.

Does your region or its areas have any shared services with other service bodies? ............................. Yes

phonelines

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

facebook group improve the communication and integration. we do virtual meetings with paltalk. each area has a regional sponsor and that practice improve communication and unity.

Successes with utilizing technology in new ways within your region and/or areas:

we do less presencial meetings and start virtual meetings. we have some difficulties with technology, some rcm´s cannot acess sometimes, but we will keep that practice.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

wall paintings, radio spots, posters, plastic posters in health offices, cooperation with teraphetic justice, delivery meeting lists, plates in public places. we pass a big poster in the field in soccer games. PI pannels to different publics. videos on TV and colleges. workshops to form new servers.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................0

Does the region have any type of NA phoneline or a helpline? Yes

The region does not have the service help line. The areas have the following helplines: There are two lines shared by areas that make up the Rio Grande do Sul Both help, meet with a landline and mobile phones. The service works with trained volunteers through a grid service. In SC and Paraná all areas have their helpline. Most of them operate on mobile, with volunteers trained in a grid service. In all cases the service works 24HS.

Do you have a regional website? Yes nabrasilsul.org.br

Do you keep your meeting information updated on the website? ............................................................. Yes

Has your region hosted CAR workshops .............................................................. Yes

we already did 2 CAR workshops and more 2 are scheduled, one with WB participation. the average attendance was 40.

How does your region reach a conscience about WSC matters? ............................................................

Does your region engage in gathering a conscience for CAT material? .................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? ............................ Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics .......................... Helpful
- Planning Basics ............................................ Helpful
- NA Meeting Search App ............................... Helpful
- Locally developed tools ..............................
- Are you aware of our electronic literature? Yes

Brazil Sul Region

Some questions truncated to save space
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? we start to change the regional structure, the number of servers and the system of meetings.

Please describe the most significant challenge your region has faced since WSC 2012 communication and areas interests in regional issues. a full calendar of events. miss of donations some areas with a few servers

Please describe some highlights or successes your region has experienced since WSC 2012 PR services, training, materials, unity between areas, translations, stadual structures. input in national and world issues.

What additional information would you like to share with other conference participants? our region is big. we create a structure in each state to do PR services in the stadual level. we will do more services with less costs, will be easier to servers participate because the distances will decrease. the region focus will be world and national issues, regional convention, translation and unity.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - GSF - some areas create the GSF’s and in a few time that areas experienced improve in number of servers, unity and services being made.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics

GSF Tools

- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools

- LSC planning assembly agenda Do Not Use
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use

Brazil Sul Region

Some questions truncated to save space
Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? The main challenges are: the language, the great demand for information and the need to exchange information with areas faster, have a challenge too many trips due to the size of our region. Works well the interaction between the RD and RDA that previously had been the DR region, the division of responsibilities and actions have been of great importance to the proper functioning of the charges.
Facts about: British Columbia Region

Name of Regional Delegate................................................................................................................. Deb N

Have you attended an WSC before? How many .................................................................................... Yes -2
Is your region planning to send an Alternate Delegate? ................................................................. Yes

Name of Alternate Delegate .............................................................................................................. Unknown at this time (previous delegate resigned)

Have you attended a WSC before? How many .................................................................................. No
How long is the RD term in your region? ............................................................................................. 2 years with a possibility of a second term
How many areas are in the region? ......................................................................................................... 15
How many groups are in the region? ...................................................................................................... 254
How many meetings take place each week in the region? ............................................................... 322
How many H&I panels take place each week in the region? approx. 28/week: this includes Detox, Treatment centers, and Institutions (adult and youth, federal/provincial)

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 59%
What percentage comes from conventions and events? ............................................................ 20%
What percentage comes from literature sales? .............................................................................. 21%

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ........................................................................................................................................ 15%
- H&I? ............................................................................................................................................... included in PR
- Holding workshops and service meetings? .................................................................................... 13%
- Traveling delegates or other trusted servants to service meetings and workshops? ............... 12%
- Holding events? ............................................................................................................................ 1%
- Expenses to hold and manage the RSC? ......................................................................................... 4%
- Specify any other expenses? .......................................................................................................... Outreach 5%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ......................................................................................................................... $12,000

Your Regional Service Structure

How often does your RSC meet? ......................................................................................................... Quarterly

Does your RSC meet in the same place each time?  No

We have been meeting in the same location for each meeting for about 5 years now, but we have the option for one rotating meeting per year (going to a local area). For the first time in a long while, we will be holding our regional meeting at a local area for our May/14 meeting.

Does your region have a regional office? ............................................................................................ No

Does your region have a regional convention? .................................................................................. Yes

If yes, is attendance: Attendance at our regional convention is strictly location dependent

Did your regional convention make a profit this year? ........................................................................ Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, Literature Distribution, PR/PI, Project Based Workgroups

Is there a corporation or an entity with legal status that is a part of your RSC? ............................... No

Does your region use CBDM to reach decisions? ............................................................................... Yes

Do any of your areas use CBDM to reach decisions? ......................................................................... Yes

CBDM works very well for a number of our areas, a few of the areas were actually using it prior to the region adopting the practice. The biggest challenge we face is when ideas are sent back to
the areas for a group conscience, and how the areas can best bring forward any changes that they have come up with. Also, RCMS for the areas that do not reach decisions using CBDM have a harder transition when they attend the regional meetings.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have held a lot of Workshops over the past two years, most of them held during our regional meeting weekends. At our regional convention we held: • Principles Before Personalities (self made): attendance around 20; • Self Support: attendance 4; and • Service and Communication: attendance around 15. At our regional meetings we have held the following workshops: • Service System twice; attendance about 20 • Group Conscience: attendance about 20 • Traditions Book: ongoing, held 2 workshops at regional meeting: attendance 20, 2 at area meetings, attendance 30-35, and two at CAR events: attendance 30 – 40. We have also held 3 CAR workshops throughout our region.

Does your region provide any other type of fellowship development or outreach efforts? ..................... Yes

Our Outreach subcommittee stays in contact with isolated areas and ensures they receive all information even if they are unable to attend the regional meetings.

What kind of training and mentoring efforts take place in your region and/or its areas?

All positions have alternates, and each RCM is assigned a mentor (typically an RCM with experience) to help the newer member.

Describe what kind of planning your region and/or its areas utilize.

We have used strategic planning, and were doing very well with it, but we lost momentum; when the current workgroup projects were completed, other things took precedence and we did not make time to re-scan and continue the planning process. We reverted back to doing things the same as in the past: reports and reactionary. We are still hoping to have a planning session within this next year, and continuing to address our main issues.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Our region does not share services with other regions, but our areas do share services, mainly phoneline and newsletters. There are a number of areas that are now discussing sharing more services, namely PR, outreach and activities, for areas that are in close proximity

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

We have tried using a discussion board on our regional website which was only open to members with login capabilities, but very few members utilized the board. Last cycle we reported on having moved towards “service email”, each position has a specific email address which stays with the position not the person; this is working very well, as most trusted servants have embraced it. We do have problems with the changeover though, in that trusted servants lose all of their personal service work history when it get passed to the next person, if they don’t copy the information to another email account before it is handed over. We have borrowed the “RD summary report” from another region which was shared last conference, and the RCMs love the report. They enjoy having a one page point form sheet which they can share with all the GSRs of their groups.

Successes with utilizing technology in new ways within your region and/or areas: See above info

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have attended a number of national conferences this past cycle. Also, we have started a book
drive to get our literature into all of the penitentiaries in our region. Our local areas support a number of H&I commitments, and they have done a number of school panels. PR takes care of the regional phoneline, and the regional website.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................10

Does the region have any type of NA phoneline or a helpline? Yes

We have setup a 1-800 number for the region and the options we have are a meeting locator which will forward you to the area’s helpline, and there is a “if you need help now” option. Each of our areas have their own phone system, some encompassing a few areas which are situated close together.

Do you have a regional website? Yes www.bcrna.ca

Do you keep your meeting information updated on the website? ..........................................................Yes

Has your region hosted CAR workshops .........................................................................................Yes

We have held three CAR workshops; each location was chosen to be geographically centered to as many areas as possible. The first workshop (in our largest city with many suburbs and areas) had attendance of 60, and the following two workshops had average attendance of 35-40.

How does your region reach a conscience about WSC matters? .....................................................Group tally

Does your region engage in gathering a conscience for CAT material? .............................................Yes

How does your region delegate authority to you to make decisions at the WSC? I can’t really answer this with either of the options provided. We are given direction from the groups on which way to vote based on the group tally forms, but we are also given direction to consider any new information and base our decisions on how our region feels about the issues.

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics ..............................Helpful
- Planning Basics ...........................................Helpful
- NA Meeting Search App ..............................Helpful; I have personally used this tool, but cannot answer this for my region, as we have our own database for meetings
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .....................................................Yes
- Do you find it helpful? .........................................................Yes
  I did find it helpful initially, to discuss common issues with other delegates. As it got closer to the conference, the quality of the posts were less focused on the issues at hand.
- Do you have ideas on how to improve it?
  I believe that having moderators, that are not a WB members, might be beneficial, to keep members on topic. Friendly reminders about what the purpose of the board is and is not for.
- Do you believe it should be open to all or only conf. parts.? All, As long as only participants can post

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .......................................................... Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

- The proposed Service System and what it might mean for our local areas.
- Another hot topic in our region has been our election process. We do all business using CBDM, but with elections it is still a vote. We currently allow all members elected to the regional table to have a
vote in elections, but this has been very controversial, and has been a discussion topic for the past year; our body is almost equally divided on two sides: everyone elected (including admin, subcommittee chairs, RCMS and RCM alts) having a vote, and the other side is only RCMS being able to vote. The discussion is ongoing.

Please describe the most significant challenge your region has faced since WSC 2012

• A continued atmosphere of apathy in service with very few new members becoming involved; it is the same faces taking different positions year after year. • We have had challenges staying focused on our strategic plan; it has become the background, not the main focus of our body. • The difference between a proposal and a motion: these have come to look exactly the same, just with a different name attached to it. We are working on identifying the specific differences between the two.

Please describe some highlights or successes your region has experienced since WSC 2012

• We have updated our policy document to no longer be policy, but be guidelines. We are still working towards task based service delivery. • We have reinstated two Trustee positions. These members will share equally the responsibility of ensuring that our guidelines are followed, and they will be the main contact for mentorship for the regional members. • We have also implemented a Saturday night function during our regional meetings; these were previously unscheduled. Currently, we are holding a mini Traditions workshop followed by a recovery meeting, and they are proving to be unifying and inclusive.

What additional information would you like to share with other conference participants?

We regularly use Power point visuals to help with many of our discussions, and we make use of a projector for most all things during our regional meetings. Having a visual of the items being discussed, whether it is a budget or the agenda is making it much easier for our members.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Three of our areas have tried out different aspects of the SSP. One area found it very challenging, mainly because they were not using CBDM at the time, and did not really want to the change away from Robert’s Rules of Order. Another area tried it out, and from what I understand, they have kept using a number of the ideas. The biggest challenge they came up against was members with experience not embracing the change. From what I was told, the processes worked fine, it was the members not embracing the processes that caused the challenges. The third area is using both the GSF and LSC/LSB, and it is working great for them. Have you read or used any of the SSP tools? Yes; I have only used one of these tools myself, the Planning Assembly Survey. I have read the rest, but do not know if my regions have used them or not.

Facilitation Tools

• Basic facilitation guide
• CBDM basics

GSF Tools

• GSF agenda
• Group report form (from groups to GSF)
• GSF basics
• GSF report form (from GSF to LSC)

LSC Tools

British Columbia Region

Some questions truncated to save space
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

Conference seating: where do we go from here to be more inclusive. • The difference between motions and proposals: can we set down some language to discern the specific differences between the two.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It is challenging to continually build awareness that NA is more than just our home group, area or region; to inform about emerging communities that either don’t have NA literature as yet or NA at all yet. That we need to support more than just our own back yard. • Having my region’s AD step down 3 months prior to the conference was a challenge, not knowing at the time of submitting my report who would be the AD, or if there would be one. • Sharing all communication with both the RD and the AD works well when both positions are filled. • Sharing the RD team summary report with our areas works well.
**Facts about: Buckeye Region**

Name of Regional Delegate.............................................................. Thomas G

- Have you attended an WSC before? How many .......................... Yes -2
- Is your region planning to send an Alternate Delegate? .............. Yes

Name of Alternate Delegate......................................................... Kevin K

- Have you attended a WSC before? How many ......................... Yes -1
- How long is the RD term in your region? .............................. 2 Years
- How many areas are in the region? ............................... 8
- How many groups are in the region? ...................................... 210
- How many meetings take place each week in the region? ........... 210
- How many H&I panels take place each week in the region? .......... 40

**Budget (Please specify currency if not giving amounts in US dollars)**

- What percentage of your RSC’s annual budget comes from group and area contributions? .......... 30
- What percentage comes from conventions and events? .................. 70
- What percentage comes from literature sales? ............................ 0

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ................................................................. 0%
- H&I? ........................................................................ 0%
- Holding workshops and service meetings? ............................. 15%
- Traveling delegates or other trusted servants to service meetings and workshops? .................... 30%
- Holding events? .......................................................... 10 to 15%
- Expenses to hold and manage the RSC? ............................... 5%
- Specify any other expenses? .............................................. Majority of funds used for helpline

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... 50

**Your Regional Service Structure**

- How often does your RSC meet? ........................................... Every 2 months
- Does your RSC meet in the same place each time?  Yes
- Does your region have a regional office? .............................. No
- Does your region have a regional convention? ........................ Yes
  - If yes, is attendance: ..................................................... Staying the same
- Did your regional convention make a profit this year? ..............

What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review

- Is there a corporation or an entity with legal status that is a part of your RSC? ....................... No
- Does your region use CBDM to reach decisions? .......................... No
- Do any of your areas use CBDM to reach decisions? ........................ No

We believe procedural matters are decided by RCM’s any matters affecting the Region and its served are ant up to the Area’s for a Group Conscience
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

The Activities Sub-Comm. held one learning day (on Reg. Sub-Comm. responsibility and accountability. The Lit Comm. held approx. 10 workshops on the Trad. workbook newsletter input and Lit. review (Learning day approx. 100 attendees, Lit. Comm. averaged 6 to 8)

Does your region provide any other type of fellowship development or outreach efforts? .........................

What kind of training and mentoring efforts take place in your region and/or its areas?

Thur effective sponsorship, one on one training, and most importantly open participation one of inclusion, this started about 3 years ago when only 3 areas at most would attend, thus these efforts we now have a Reg. Comm. meeting averaging @) to 30 attendees who are willing to participate

Describe what kind of planning your region and/or its areas utilize.

Mainly one of open participation

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Since BRSCNA and ORSCNA split into 2 regions 25 yrs. ago we have rotated the Ohio Convention North to South. Our H&I Comm. regularly share Info, The Cleveland Areas (3 GLASCNA, LEGS and WAGS) jointly host the Tri-Area Conv. Last year TASCNA and NEOASCNA thru a joint effort held the OCNA

Has your region had discussion about where NA does not exist in your region? .........................

Successes with communication strategies in your region and/or its areas:

Yes a policy of open participation seems to provide the best results

Successes with utilizing technology in new ways within your region and/or areas:

Yes we have a web (www.nabuckeye.org) that is continually updated by our Sub-Comm.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Properly our biggest weakness

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................

Does the region have any type of NA phoneline or a helpline? Yes

Its a paid answering service that keeps an updated phone list of our Areas and passes the callers ph # on to an addict who calls back, each area is responsible on keeping their list updated and Addicts trained the Guides for training vary from area to area (clean time req. what to say and what not to say, how to handle 12 step calls and ect.)

Do you have a regional website? Yes www.nabuckeye.org

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops .................................................................................................. Yes

At the Reg. meeting the RD and RD(A) present the CAR/CAT with a brief presentation. The RD and RD(A) then travel to any Area requesting an in depth presentation

How does your region reach a conscience about WSC matters? ............... Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ......................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ........................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools

Open participation with input from many sources

Buckeye Region

Some questions truncated to save space
Are you aware of our electronic literature? Yes
Do you use the NAWS Conference Participant Bulletin Board? Yes
Do you find it helpful? Yes
Mainly to read usually do not post
Do you have ideas on how to improve it?
Yes open reading to all, Conference Participants only be able to post
Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The expense in the SSP when most of what is being written has been in use for many years (under different names) rather than try and rewrite the Service Structure try adding to it giving different option to the Groups, Areas and Regions

Please describe the most significant challenge your region has faced since WSC 2012
Our PR/PI is properly the biggest lack

Please describe some highlights or successes your region has experienced since WSC 2012
More participation from Areas we grew from 2 areas and 2 TS to having 8 area participate and a full compliment of TS by being inclusive to all.

What additional information would you like to share with other conference participants?
If you use the 12 Trad. as your basic guide (in particular the 9th ) people will participate when that happens we will grow

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes -
Over the last 20 to 25 years we have tried most of the ideas with some success and some failure just like personal recovery we use what works and leave the rest one size does not always fit all

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Do Not Use
- CBDM basics Do Not Use

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Buckeye Region

Some questions truncated to save space
Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

The 12 Traditions
### Bulgaria

#### Community Report

<table>
<thead>
<tr>
<th>Number of groups and meetings:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 meetings a week, each meeting has its own name but the members are the same</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Current service structure and subcommittees:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Even though we are the same group, we have different chairs/secretaries, treasurers, coffee/tea, literature set up members.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Recent activities:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helge organized an international Skype workshop on the Traditions with different speakers each week. We had regular attendance from different countries all over the world and 3-4 members from Bulgarian fellowship. This workshop has been of great positive influence, giving us an understanding if the traditions and acceptance of where we are in our development.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Planned activities:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hopefully we can discuss near and future plans while at EDM in Porto, along we the issues we are facing. Also Yoel will be visiting Bulgaria after EDM and he has agreed on sharing with us his ESH and spending some time depending on the interest we receive locally.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Current financial status and donations:</th>
</tr>
</thead>
<tbody>
<tr>
<td>530 EU status</td>
</tr>
<tr>
<td>30 EU donation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Questions to the other delegates:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. What is the reason NA meetings disappear and how often does it happen, is there any statistic of such?</td>
</tr>
<tr>
<td>2. Which Traditions are usually not kept in such meetings?</td>
</tr>
<tr>
<td>3. Do you have experience with meetings influenced by rehab/therapy centers where the NA message is not so clear and there is more of a therapy/different literature feel?</td>
</tr>
<tr>
<td>4. How to keep the NA message and NA program strong and clear in such meetings or should we open new meetings instead?</td>
</tr>
<tr>
<td>5. If the group agrees, can we use funds from the current meetings to help NA grow and open new meeting/s to start up for initial rent or do we need to start from scratch?</td>
</tr>
</tbody>
</table>
### Nominations for FD or SC (when relevant):
N/A
Maybe someday when we grow up 😊

### Additional information:

**Delegate/alt delegate contact information:** gia.irena@gmail.com

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*Bulgaria Region*  
Some questions truncated to save space
Facts about: California Inland Region

Name of Regional Delegate................................................................. Giner L
Have you attended an WSC before? How many ......................................................... Yes -3
Is your region planning to send an Alternate Delegate? .................................................. Yes
Name of Alternate Delegate................................................................. Rollie S
Have you attended a WSC before? How many .........................................................
How long is the RD term in your region? ................................................................. 2 Terms 4 Years Total
How many areas are in the region? ........................................................................... 6
How many groups are in the region? ....................................................................... 112
How many meetings take place each week in the region? ............................................ 234
How many H&I panels take place each week in the region? ......................................... 13

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 2
What percentage comes from conventions and events? ................................................ 98
What percentage comes from literature sales? ............................................................. 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ............................................................................................. 2%
  ➢ H&I? .................................................................................................... 7%
  ➢ Holding workshops and service meetings? ......................................................... 1%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 40.5%
  ➢ Holding events? .................................................................................. 0%
  ➢ Expenses to hold and manage the RSC? ....................................................... 49.5%
  ➢ Specify any other expenses? ................................................................. 0%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ...................................................................................... 0

Your Regional Service Structure

How often does your RSC meet? .................................................................................. Monthly
Does your RSC meet in the same place each time? No
  Every other month we hold our RSC in one of our 6 areas by rotation. We go dark in July for our Regional Convention Event
Does your region have a regional office? ..................................................................... Yes
Does your region have a regional convention? ........................................................... Yes
  If yes, is attendance: ....................................................................................... Increasing
  Did your regional convention make a profit this year? .............................................. Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, PR/PI, Regional Service Office, Website, Outreach Committee
Is there a corporation or an entity with legal status that is a part of your RSC? ............... No
Does your region use CBDM to reach decisions? ...................................................... No
Do any of your areas use CBDM to reach decisions? ................................................ No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Held 3 CAR/CAT workshop at three different Area ASCs out of 6 areas total. 2 were not interested and the LDA reported there RCM would be holding there CAR/CAT workshop.

Regional H&I Committee holds 2-4 Learning Day/Workshops through out our Region.

Does your region provide any other type of fellowship development or outreach efforts? ........................ No

What kind of training and mentoring efforts take place in your region and/or its areas?

We try as a fellowship to support and mentor each other, however some fall short and end their terms or leave there position before this can be done. We do have several PI & Booth Sitting guidelines Trainings

Describe what kind of planning your region and/or its areas utilize.

the RSC supports its subcommittees in all there H&I, P&I, Outreach, efforts. We have no set schedule planned for the year, we do have a Regional Convention Yearly around New Years, that our RS goes dark for (July)

Does your region or its areas have any shared services with other service bodies? ................................. Yes

CIRNA boundaries cross over to So Cal Region and the IEW has reached out one of our areas to collaborate and help each other with an H&I panes,they are working together to keep a panel at the local Dept of Corrections Rehabilitation

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

the City of Blythe is very far and we / I often wonder what region they would fall under. Still no efforts have been made as of this writing

Successes with utilizing technology in new ways within your region and/or areas:

One of our areas created there own app to direct the user to find and print meeting and to get more information about NA.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE have two very successful NA Booths per years, we will be celebrating 18 years the San Bernardino County Fair, please come out and see us from May 18-31, 2014 and in La Quinta, CA it will be our 4th year at the WCSAD West Coast Symposium Addiction Disorder for 4 days at the end of May 2014

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................0

Does the region have any type of NA phoneline or a helpline? Yes

6 areas in CIRNA, one regional website www.cirna.org one Area has their own website www.gma-na.org and also have an app. 4 of the 6 areas have hotlines, and one Regional Directory as well as each area has there own directories.

Do you have a regional website? Yes www.cirna.org

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ............................................................................................ Yes

2 areas were not interested in the CAR/CAT. One area reported there RCM would be holding there CAR/CAT workshop and we the RD Team held 3 CAR/CAT workshop at three different ASC’s

How does your region reach a conscience about WSC matters? .................................................Group tally

Does your region engage in gathering a conscience for CAT material? .............................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpfull
- Planning Basics Helpfull
- NA Meeting Search App Helpfull

California Inland Region

Some questions truncated to save space
Locally developed tools
Are you aware of our electronic literature? Yes
Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes
Do you find it helpful? .......................................................................................................................... No
The notifications are extremely annoying, even though we can turn them off, it would be nice to somehow be able to see the subjects that are being discussed. Also to many people abuse the site by posting what we shared there onto social media like Face Book, as a delegate I do not feel safe in that forum.
Do you have ideas on how to improve it?
continue to educate the RD teams on the purpose of the site, adding video section to want over training me trials or won load training material that are only available to the RD teams,
Do you believe it should be open to all or only conf. parts.? .......... Conference Participants

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? SSP
Please describe the most significant challenge your region has faced since WSC 2012 SSP
Please describe some highlights or successes your region has experienced since WSC 2012
The RD Team was given two time slots at our Regional Convention to do SSP presentation with Q & A and also we hosted our first Western States Zonal Forum in January 2014.
What additional information would you like to share with other conference participants?
We are glad to be part of such a wonderful journey, and may this week be filled with joy, excitement and history We love you all, Service Enthusiast, RD Team CIRNA Giner & Rollie

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools
- LSC planning assembly agenda Do Not Use
- Planning Basics handout Do Not Use
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
Some questions truncated to save space

California Inland Region
Facts about: California Mid-State Region

Name of Regional Delegate: Clif G
Have you attended an WSC before? How many: Yes -2; 2008 & 2012
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Julie R
Have you attended a WSC before? How many: Yes -1; 2012 as a Gallery Viewer
How long is the RD term in your region?: 2 years
How many areas are in the region?: 8
How many groups are in the region?: 300
How many meetings take place each week in the region?: 400
How many H&I panels take place each week in the region?: Only the Area Sub-committees provide Panels

Budget (Please specify currency if not giving amounts in US dollars)
What percentage of your RSC’s annual budget comes from group and area contributions? 100%, except in Convention years, (Even #rd years.)
What percentage comes from conventions and events?: Our bi-ennial Regional Convention provides varying amounts of financial contribution, usually around $5,000.00 USD or less
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?
- H&I?
- Holding workshops and service meetings?
- Traveling delegates or other trusted servants to service meetings and workshops?
- Holding events?
- Expenses to hold and manage the RSC?
- Specify any other expenses?

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?:
Zero, the Western States Zonal Forum does not operate in that manner. Member Regions host the annual meetings, that is the extent of the financial contribution.

Your Regional Service Structure
How often does your RSC meet?... Monthly in various locations throughout our Regional boundaries.
Does your RSC meet in the same place each time?: No
Every third month the RSC meets in a hosting Area, the other months are divided between two regular meeting locations.
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance: Staying the same
Did your regional convention make a profit this year?: Yes, Small Amount in 2012
What committees or workgroups do you have at your RSC?

Convention/Events, Regional Information Coordinator
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes, Modified Form, Still Count Votes

California Mid-State Region

Some questions truncated to save space
Do any of your areas use CBDM to reach decisions? Yes; Some Areas use Modified Form, Still Count Votes. All Members are Encouraged to Participate in the Discussion, when the time comes for a vote, the tally is usually one side or the other (Yes / No). The discussion continues as long as the members desire, the time to move on is usually obvious.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Does your region provide any other type of fellowship development or outreach efforts? ......................Yes

Regionally Sponsored Learning Days by Area Request, Bi-ennial Regional Assembly Odd # Years, Bi-ennia Regional Convention Even # Years, Professional Panel Presentations Prior to our Regional Convention.

What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .........................No

Has your region had discussion about where NA does not exist in your region? ...........................No

Successes with communication strategies in your region and/or its areas:

- Professional Panel Presentations Prior to our Regional Convention have nurtured communication with Federal & State Correctional Staff.

Successes with utilizing technology in new ways within your region and/or areas:

- Several Areas utilize a Web Based Virtual PBX Phoneline System resulting in cost-reduction.
- One Area PI Subcommittee provides a monthly presence at the “Baby” PACT meetings for people exiting the County Jail. Several Areas have a long standing presence at their local Health & Safety Fairs. Also there are several Areas that maintain communication and interaction with the Correctional Facility Staff in their local Area, (State & Federal level).

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ZERO at those levels at this time

Does the region have any type of NA phoneline or a helpline? No, Several Areas utilize a Web Based Virtual PBX Phoneline System resulting in cost-reduction.

Do you have a regional website? Yes www.calmidstaten.org

Do you keep your meeting information updated on the website? Yes, Each Area’s web site is linked to the Regional Web Site. They maintain their meeting information

Has your region hosted CAR workshops .................................................................Yes

**Three (3) This Cycle, Average Attendance = (11)**

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ........................................Yes

How does your region delegate authority to you to make decisions at the WSC? A blend of direction from the members at the CAR Workshops, RSC / RCM Input and my discretion on items that are clarified at the WSC

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes

California Mid-State Region

Some questions truncated to save space
Do you use the NAWS Conference Participant Bulletin Board? Yes
Do you find it helpful? Yes

Reading the different RD Team perspectives helps identify common challenges and solutions. The Board also provides a communication tool that helps with formulating a clearer understanding of discussion items.

Do you have ideas on how to improve it?
Allow Access to All Members, at least for viewing.

Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The World Board’s mismanagement and alteration of the Regional Proposal submitted by California Mid-State Region after review by (45) GSRs and all (7) Active Area Service Committees, with the RCMs voting to move it forward for publication in the CAR 2014. The SSP overall has occupied much discussion time, but, the World Board proposal of Not Allowing AD Attendance at the WSC and Seating at the WSC has created quite a negative atmosphere.

Please describe the most significant challenge your region has faced since WSC 2012
Loss of Confidence in the World Board

Please describe some highlights or successes your region has experienced since WSC 2012
We still continue to trust the process and participate, especially with the publication of our original proposal in the Conference Report.

What additional information would you like to share with other conference participants?
We feel that the investment of so much money, time and energy into the SSP that is causing so much disunity is not a prudent use of the Fellowship’s funds. The move to change our basic foundation in order to provide tools that may or may not assist at the local level of service needs to move at a very slow pace to ensure effectiveness and member buy-in, otherwise we will continue to have this disunity that is counter to the “take what you can use and leave the rest” that was offered in the beginning.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Several Areas have provided time at their monthly ASC meetings specifically for Group reports and discussion. At one ASC, all business stops one hour before the end of the ASC meeting to allow Groups their discussion time.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools
California Mid-State Region Some questions truncated to save space
• LSC planning assembly agenda  Do Not Use
• Planning Basics handout  Do Not Use
• LSB task list pre-planning assembly  Do Not Use
• Planning Assembly Survey  Do Not Use
• LSC basics  Do Not Use
• LSB project plan worksheet  Do Not Use
• LSC second and third meeting agendas  Do Not Use
• LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

We can agree with options offered as a choice, we cannot agree with, “this is the way it will be done”. Local service delivery should be left to the service committees that are actually providing local services, not mandated by others from a distance. We are not a “cookie-cutter”, “one-size-fits-all” Fellowship!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The increase in communication and participation of long time members in response to the SSP has been encouraging. Also very encouraging is the publication of our original Regional Proposal in the Conference Report. The sometimes clumsy method of presenting the SSP “details” exhibited by the World Board as a unit is sometimes challenging. The recognition that “you are we” is difficult for members to believe.
Facts about: Canada Atlantic Region

Name of Regional Delegate: Marcel P

Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate?: No

Name of Alternate Delegate:

Have you attended a WSC before? How many?: 2 years
How long is the RD term in your region?: 7
How many areas are in the region?: 100
How many groups are in the region?: 150
How many H&I panels take place each week in the region?: 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 100
What percentage comes from conventions and events?: 0
What percentage comes from literature sales?: 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 5%
- H&I?: 5%
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 65%
- Holding events?: 10%
- Expenses to hold and manage the RSC?: 5%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 1644.12

Your Regional Service Structure

How often does your RSC meet?: 4 times a year
Does your RSC meet in the same place each time?: No

Once a year we rotate to a different area
Does your region have a regional office?: No
Does your region have a regional convention?: No

If yes, is attendance: 

Did your regional convention make a profit this year?:

What committees or workgroups do you have at your RSC?

- H&I, Phoneline, PR/PI, Project Based Workgroups, Website

Is there a corporation or an entity with legal status that is a part of your RSC?: No
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes

Great "It Works", very time saving, more unity

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Canada Atlantic Region

Some questions truncated to save space
Traditions book, regional assembly, CAR report, PR, collaboration

Does your region provide any other type of fellowship development or outreach efforts? .............................................

What kind of training and mentoring efforts take place in your region and/or its areas?

Unity/service learning days

Describe what kind of planning your region and/or its areas utilize.

"Strategic Planning"

Does your region or its areas have any shared services with other service bodies? ................................................. Yes

CANA-ACNA Zone - FD, phoneline, PSAs, translations

Has your region had discussion about where NA does not exist in your region? ................................................. No

Successes with communication strategies in your region and/or its areas:

We skyped in an area to a regional meeting

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

one national conference per year four provincial conference per year in each of the regions four provinces

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................................5

Does the region have any type of NA phoneline or a helpline? Yes

CANA National Phoneline/ multiple area phonelines

Do you have a regional website? Yes www.carna.ca

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

One workshop per CAR = 75 members

How does your region reach a conscience about WSC matters?................................................................. Group tally

Does your region engage in gathering a conscience for CAT material? ................................................................. No

How does your region delegate authority to you to make decisions at the WSC? ....................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. Yes
- Do you find it helpful? ................................................................. Yes

Valued opinions and facts!

- Do you have ideas on how to improve it?
  More user friendly home page - refining threads
- Do you believe it should be open to all or only conf. parts? .............. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

New Service System

Please describe the most significant challenge your region has faced since WSC 2012 Financial

Please describe some highlights or successes your region has experienced since WSC 2012 Workshops

Canada Atlantic Region

Some questions truncated to save space
What additional information would you like to share with other conference participants?

We must stay close to Jimmy K’s vision! and grow with love!

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  
Yes - One area has a GSF/LSC/LSB

Have you read or used any of the SSP tools?  
Yes

**Facilitation Tools**

- Basic facilitation guide
- CBDM basics

**GSF Tools**

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

1) Future NA growth 2) Why would we attempt to change service structures and the way we do business at the WSC at the same time

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

1) Our Canadian Zonal Forum works great 2) Regional assembly "Rotating Regional assembly" works great 3) CAR and CAT should be combined into one document! "The CART" - Section 1 motions and proposals, Section 2 projects and financials
Facts about: Carolina Region

Name of Regional Delegate................................................................. Don L
 Had you attended an WSC before? How many ................................. Yes -3
Is your region planning to send an Alternate Delegate? ........................ Yes
Name of Alternate Delegate............................................................... Bill H
 Have you attended a WSC before? How many................................. No
How long is the RD term in your region? ........................................... 2yrs
How many areas are in the region? .................................................... 24
How many groups are in the region? ............................................... 480
How many meetings take place each week in the region? ................. 970
How many H&I panels take place each week in the region? ..............

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ...100
What percentage comes from conventions and events? .......................0
What percentage comes from literature sales? ....................................0
Please describe, in percentages, your RSC’s annual expenses:
   ➢ PR efforts? ............................................................. 3%
   ➢ H&I? .................................................................... 2%
   ➢ Holding workshops and service meetings? .............................. 55%
   ➢ Traveling delegates or other trusted servants to service meetings and workshops? 10%
   ➢ Holding events? ..................................................... 5%
   ➢ Expenses to hold and manage the RSC? ............................... 5%
   ➢ Specify any other expenses? ........................................ WSC%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ............................................................ 250

Your Regional Service Structure

How often does your RSC meet? ...................................................... quarterly +
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ....................................... No
Does your region have a regional convention? ............................ No
    If yes, is attendance: ......................................................
    Did your regional convention make a profit this year? ..............
What committees or workgroups do you have at your RSC?

H&I, PR/PI, Website, Literature Review, Policy

Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? ........................... Yes
Do any of your areas use CBDM to reach decisions? ................. Yes

Still working on the transition to a total CBDM process

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We hold quarterly Service Day workshops in addition to our RSC

Carolina Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

none

Describe what kind of planning your region and/or its areas utilize.

Yearly Regional Assembly Cycle planning efforts are conducted

Does your region or its areas have any shared services with other service bodies? ....................... No
Has your region had discussion about where NA does not exist in your region? ............................. No
Successes with communication strategies in your region and/or its areas:

All of our area and regional services struggle with our communications efforts. RCM’s are not conducting workshops and GSR’s/members do not participate in Regional workshops

Successes with utilizing technology in new ways within your region and/or areas:

We use a FB page to communicate many of our regional workshops along with email blasts. We also use conference calls for regular financial planning and allocation.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have not had a functional PR committee at the Regional level in several years

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................... 0
Does the region have any type of NA phoneline or a helpline? No
Do you have a regional website? Yes www.crna.org

Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops .......................................................................................... Yes

We have 8 Area workshops and 1 Regional workshop planned and conducted to inform our members of the CAT and CAR content and provide input

How does your region reach a conscience about WSC matters? .................................................. Group tally

Does your region engage in gathering a conscience for CAT material? ............................................ Yes

How does your region delegate authority to you to make decisions at the WSC? ......................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
- Do you find it helpful? ............................................................................................................ Yes

Collaboration and fellowship pulse on IDT’s and Projects

- Do you have ideas on how to improve it?
  - Make the WSC Participant Discussion Board open for the fellowship to view and put an end to the secrecy.
- Do you believe it should be open to all or only conf. parts? ........................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................... Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Proposals

Please describe the most significant challenge your region has faced since WSC 2012

Service Participation on Regional level.

Carolina Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012.

We have successfully transitioned from a RSO failure and have gotten back on track with our local membership regarding financial planning and reporting.

What additional information would you like to share with other conference participants?

Our local fellowship is not prepared to transition to a new Service System.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

WSC Policy regarding Regional Motion/Proposal submission and development processes. WSC Seating and future of WSC.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Give me a couple hours of your time to discuss...
Facts about: Central Atlantic Region

Name of Regional Delegate: Donna Lee P

Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Eddie W

Have you attended a WSC before? How many: Yes -2
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 17
How many groups are in the region?: 410
How many meetings take place each week in the region?: 561
How many H&I panels take place each week in the region?: 62

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 90
What percentage comes from conventions and events?: 10
What percentage comes from literature sales?: 0

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 56%
- H&I?: 8%
- Holding workshops and service meetings?: 21%
- Traveling delegates or other trusted servants to service meetings and workshops?: 15%
- Holding events?:
- Expenses to hold and manage the RSC?: included in above 21%
- Specify any other expenses?: 5% rd team assistance

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: every two months
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
  If yes, is attendance: Decreasing
Did your regional convention make a profit this year?: No

What committees or workgroups do you have at your RSC?

H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC?: No
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?:
  most areas use Roberts rules and the region mostly uses Roberts rules on an occasional basis

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
How to be an effective RCM/GSR done at region and locally, CAR workshops, avg attendance for it was 20. IDTs and CBDM at 2 day event attendance was about 50. PR/H&I tours around the area helping w/local efforts about 10 to 20 per workshop

Does your region provide any other type of fellowship development or outreach efforts? ...................... No

What kind of training and mentoring efforts take place in your region and/or its areas?

PR H&I goes around the region to support local efforts. Have had conference calls for their meetings. Roundtable discussions on H&I PR at 2 day event.

Describe what kind of planning your region and/or its areas utilize.

Planning basics, Area planning tool adapted for the region but that was a couple of years back.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Several areas share meeting lists and phone lines.

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Conference calls for regional workshops.

Successes with utilizing technology in new ways within your region and/or areas:

Conference calls for regional workshops.

Please describe the different types of public relations efforts (PR/PI) carried out in your region:

Region attends the Summer Institute in Williamsburg every year. Attendance at healthfairs public and institutional.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................

Does the region have any type of NA phoneline or a helpline?

Do you have a regional website? Yes car-na.org

Do you keep your meeting information updated on the website? ................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

one so far with 20 in attendance, 3 more to follow in march, rotating around the region.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ......................... Yes

How does your region delegate authority to you to make decisions at the WSC? ........ My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools CBDM power point we created
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................ Yes
  - Do you find it helpful? ................................................................. Yes
    Helps me to express pros and cons to business points and motions to attendees at the workshops.
  - Do you have ideas on how to improve it?
    Make it easier to stop notifications to your email. Very frustrating.
  - Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP

Please describe the most significant challenge your region has faced since WSC 2012
We are overall doing pretty well. Most positions are filled. I would say we have poor attendance of RCMS several areas are not represented.

Please describe some highlights or successes your region has experienced since WSC 2012

Good attendance at our GSR assemblies. Good usage of the Delegate team around the region.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Almost Heaven uses an LSC. modified version

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools
- LSC planning assembly agenda Do Not Use
- Planning Basics handout Do Not Use
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Overall it has been a very beneficial experience in so far as skills developed and personal recovery enhancement. Being a people person has helped. Welcoming and introducing myself to all attendees of events has broadened my base and allowed me to hear one on one how my region feels about the issues. It has been challenging dealing with the SSP. Some members have felt we are trying to sell them something because our delivery style is enthusiastic so I am toning it back a bit this year in the CAR workshops. I dont want to appear biased. Thanks for the experience.
Facts about: Central California Region

Name of Regional Delegate: ................................................................. Rex Jarrett

Have you attended an WSC before? How many? ................................................ Yes -3
Is your region planning to send an Alternate Delegate? ................................... Yes
Name of Alternate Delegate: ...................................................................... Mike H

Have you attended a WSC before? How many? ................................................ Yes -4
How long is the RD term in your region? ......................................................... 2 - 2 Year Terms
How many areas are in the region? ................................................................. 5
How many groups are in the region? ............................................................. 275
How many meetings take place each week in the region? ............................ 333
How many H&I panels take place each week in the region? ........................... 186

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 100
What percentage comes from conventions and events? ..................................... 0
What percentage comes from literature sales? .................................................. 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ............................................................................................. 0%
  ➢ H&I? ..................................................................................................... 6%
  ➢ Holding workshops and service meetings? ............................................. 7%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 2%
  ➢ Holding events? ..................................................................................... 0%
  ➢ Expenses to hold and manage the RSC? ............................................... 3%
  ➢ Specify any other expenses? ................................................................ Liability Insurance 33%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

How often does your RSC meet? ...................................................................... quartly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ........................................................ No
Does your region have a regional convention? ............................................... Yes
  If yes, is attendance: ................................................................................ Increasing
Did your regional convention make a profit this year? ..................................... Yes

What committees or workgroups do you have at your RSC?

H&I, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .............. Yes
Does your region use CBDM to reach decisions? ............................................ Yes
Do any of your areas use CBDM to reach decisions? ........................................ Yes

Region is true consensus 2 areas use a form of CBDM with a vote mechanism to move proposals forward.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We do a off conference year assembly, where we did workshops on the SSP, Traditions Book, Collaboration, 3rd Tradition, CBDM. At our RSC we done SSP, CAR. At the areas SSP & CAR

Does your region provide any other type of fellowship development or outreach efforts? ................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

**Areas do GSR training with in their ASC’s. Region does an orientations for GSR’s at the assembly.**

Describe what kind of planning your region and/or its areas utilize.

**We did a regional inventory 3 yrs ago and plan on doing another inventory immediately following the conference.**

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

**We recently change from Go Daddy to Weebly. This will lower our annual expense by 50% and have the ability to host 10 different website. We have made this available to the areas, which will eliminate the annual cost to host a local website.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................1

Does the region have any type of NA phoneline or a helpline? Yes

**The regional doesn’t have a helpline, but each area does**

Do you have a regional website?  Yes [http://www.ccna.net/](http://www.ccna.net/)

Do you keep your meeting information updated on the website? .............................................. No

Has your region hosted CAR workshops .................................................................................. Yes

**5 area workshops - attendance 20-50**

How does your region reach a conscience about WSC matters? ........................................... Group tally

Does your region engage in gathering a conscience for CAT material? ..................................... No

How does your region delegate authority to you to make decisions at the WSC? ......................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ........................................... Yes
  - Do you find it helpful? ............................................................................................................ No
  - **nothing new or productive, too much bulling. It’s become as bad as any of the FB forms.**
  - Do you have ideas on how to improve it?
    - close it!
  - Do you believe it should be open to all or only conf. parts? ..............................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .............................................................. Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?  
- **SSP**

Please describe the most significant challenge your region has faced since WSC 2012  **CBDM**

Central California Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012

_Gone to total CBDM at RSC this include selection of trusted servants. Convention is badge only._

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? _Yes - Kern County Area was a field tester_

Have you read or used any of the SSP tools?

**Facilitation Tools**

- Basic facilitation guide _Helpful_
- CBDM basics _Helpful_

**GSF Tools**

- GSF agenda _Helpful_
- Group report form (from groups to GSF) _Helpful_
- GSF basics _Helpful_
- GSF report form (from GSF to LSC) _Helpful_

**LSC Tools**

- LSC planning assembly agenda _Helpful_
- Planning Basics handout _Helpful_
- LSB task list pre-planning assembly _Helpful_
- Planning Assembly Survey _Helpful_
- LSC basics _Helpful_
- LSB project plan worksheet _Helpful_
- LSC second and third meeting agendas _Helpful_
- LSB basics _Helpful_

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

_Training the RCM's_
Facts about: Chesapeake and Potomac Region

Name of Regional Delegate................................................................. Leon Parks
  Have you attended an WSC before? How many .................................. Yes -2
Is your region planning to send an Alternate Delegate? ............................. Yes
Name of Alternate Delegate.................................................................... Cheryl D
  Have you attended a WSC before? How many .................................. Yes -1
How long is the RD term in your region? .............................................. 2 Yrs Rd + 2 Yrs Ad
How many areas are in the region? ..................................................... 11
How many groups are in the region? ................................................... 374
How many meetings take place each week in the region? ...................... 404
How many H&I panels take place each week in the region? .................... 385

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........100
What percentage comes from conventions and events? ................................. 0
What percentage comes from literature sales? ............................................ 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ................................................................. 30%
  ➢ H&I? ................................................................. 7%
  ➢ Holding workshops and service meetings? ...........................................
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 30%
  ➢ Holding events? .......................................................... 10%
  ➢ Expenses to hold and manage the RSC? ............................................ 7%
  ➢ Specify any other expenses?.......................................................... events, legal fees, misc.%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .............................................................. zero, our Zone is not in the fund flow

Your Regional Service Structure

How often does your RSC meet?............................................................ six times a year
Does your RSC meet in the same place each time?  No
  meetings rotate between the 11 Areas
Does your region have a regional office? ............................................. No
Does your region have a regional convention? ..................................... Yes
  If yes, is attendance: ................................................................. Decreasing
  Did your regional convention make a profit this year? ......................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? .................................. No
Do any of your areas use CBDM to reach decisions? ................................ No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
  H&I Learning Days, PR/PI Workshops, and Helpline Training Workshops

Chesapeake and Potomac Region

Some questions truncated to save space
Most Areas have a workshop to orient new GSRs. From time to time Areas host workshops to review/explain/act out trusted servant positions.

Describe what kind of planning your region and/or its areas utilize.

The C&P Region is a long standing entity with an annual turnover of trusted servants (although sometimes trusted servants serve up to 2 terms). Each new administrative committee begins with a budget/planning analysis of the entire RSC.

Does your region or its areas have any shared services with other service bodies? ........................................ No

Has your region had discussion about where NA does not exist in your region? ........................................

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................

Does the region have any type of NA phoneline or a helpline? Yes

Do you have a regional website? Yes www.cprna.org

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................................................. Yes

5-6 workshops with an average attendance of 40-45 persons per workshop.

How does your region reach a conscience about WSC matters? .......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? .................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? .............................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... No
  - Do you find it helpful? ............................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..............................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ......................................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

restructuring our existing corporation, possibly incorporating the Region

Please describe the most significant challenge your region has faced since WSC 2012

Better accountability of funds as to reduce or eliminate theft and place us in a position to be able to have regular audits of funds.

Please describe some highlights or successes your region has experienced since WSC 2012

Hiring a CPA to help us with accountability and compliance with federal & state requirements.

What additional information would you like to share with other conference participants?
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  **No**
Have you read or used any of the SSP tools?  **No**

**Facilitation Tools**
- Basic facilitation guide
- CBDM basics

**GSF Tools**
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Chicagoland Region

Name of Regional Delegate: Louis H

- Have you attended an WSC before? How many: Yes -3
- Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Joe A

- Have you attended a WSC before? How many: No
- How long is the RD term in your region?: 2 Years
- How many areas are in the region?: 14
- How many groups are in the region?: 400
- How many meetings take place each week in the region?: 400
- How many H&I panels take place each week in the region?: 60

Budget (Please specify currency if not giving amounts in US dollars)

- What percentage of your RSC’s annual budget comes from group and area contributions?:
- What percentage comes from conventions and events?:
- What percentage comes from literature sales?:

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?
- H&I?
- Holding workshops and service meetings?
- Traveling delegates or other trusted servants to service meetings and workshops?
- Holding events?
- Expenses to hold and manage the RSC?
- Specify any other expenses?

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?:

Your Regional Service Structure

- How often does your RSC meet?: monthly
- Does your RSC meet in the same place each time?: Yes
- Does your region have a regional office?: Yes
- Does your region have a regional convention?: Yes
- If yes, is attendance: Decreasing
- Did your regional convention make a profit this year?:

What committees or workgroups do you have at your RSC?

- Convention/Events, H&I, Phoneline, PR/PI, Regional Service Office, Website
- Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
- Does your region use CBDM to reach decisions?: Yes
- Do any of your areas use CBDM to reach decisions?: No

Region uses and 80% consensus. It works great.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Service system, Traditions book source material, CAR workshop

Chicagoland Region
Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

**Random, non formalized**
Describe what kind of planning your region and/or its areas utilize.

**annual budget, but no serious planning.**

Does your region or its areas have any shared services with other service bodies? ................. No
Has your region had discussion about where NA does not exist in your region? ......................... No
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

**We attend a couple of professional events every year.**
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ................... 0
Does the region have any type of NA phoneline or a helpline? Yes

**It’s excellent. 24/7, every call is answered by an addict.**
Do you have a regional website? Yes www.chicagona.org
Do you keep your meeting information updated on the website? ......................................................... Yes
Has your region hosted CAR workshops ................................................................. Yes

**Usually 1 regional event, lightly attended.**
How does your region reach a conscience about WSC matters? ....................................................... Other

**everyone gets a vote. One time 30 members gave their votes.**
Does your region engage in gathering a conscience for CAT material?................................. Yes
How does your region delegate authority to you to make decisions at the WSC? .............. My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .............................................. No
  - Do you find it helpful? ..............................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .............................................. All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ...................................................................................................................... Staying the same

### Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

**Service system**
Please describe the most significant challenge your region has faced since WSC 2012

**Regional Service Office is nearing the end of paying off a large balance to NAWS**
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

### Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes
Facilitation Tools
- Basic facilitation guide  Do Not Use
- CBDM basics  Do Not Use

GSF Tools
- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Do Not Use
- GSF report form (from GSF to LSC)  Do Not Use

LSC Tools
- LSC planning assembly agenda  Do Not Use
- Planning Basics handout  Do Not Use
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics  Do Not Use
- LSB project plan worksheet  Do Not Use
- LSC second and third meeting agendas  Do Not Use
- LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Visiting the ASCs and being an effective facilitator.
Facts about: Chile Region

Name of Regional Delegate........................................................................................................ Rommy M
Have you attended an WSC before? How many ................................................................. Yes -4
Is your region planning to send an Alternate Delegate? ...................................................... No
Name of Alternate Delegate................................................................................................... No Alternate Elected
Have you attended a WSC before? How many ................................................................. 2 Years
How long is the RD term in your region? ............................................................................ 5
How many areas are in the region? ..................................................................................... 44
How many groups are in the region? ................................................................................... 152
How many H&I panels take place each week in the region? .............................................. 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .... 40
What percentage comes from conventions and events? .................................................... 35
What percentage comes from literature sales? ................................................................ 25
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ................................................................. 15%
- H&I? ............................................................................. 5%
- Holding workshops and service meetings? .............................................................. 0%
- Traveling delegates or other trusted servants to service meetings and workshops? .... 10%
- Holding events? ...................................................................... 0%
- Expenses to hold and manage the RSC? .................................................................. 70%
- Specify any other expenses?.....................................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 250 USD

Your Regional Service Structure

How often does your RSC meet? ...................................................................................... once a month
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? ......................................................................... Yes
Does your region have a regional convention? ................................................................. Yes
If yes, is attendance: .......................................................................................... Increasing
Did your regional convention make a profit this year? .................................................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ................ Yes
Does your region use CBDM to reach decisions? ........................................................... Yes
Do any of your areas use CBDM to reach decisions? ......................................................... Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
WSC 2014 Regional Reports

Two learning days in different dates and areas, 30 to 70 members or trusted servants attended, we cover different IDT's and fellowship projects such as group conscience, vision, collaboration etc in April 2014 we will have a mini workshop about the Traditions Book, CAR, and information and evaluation of the SSP (the region is not interested in applying it yet)

Does your region provide any other type of fellowship development or outreach efforts? ....................... Yes we deliver the necessary human and financial resources

What kind of training and mentoring efforts take place in your region and/or its areas?

Learning days

Describe what kind of planning your region and/or its areas utilize.

CBDM

Does your region or its areas have any shared services with other service bodies? ................................. No

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

lately we have sent a flyer by e-mail

Successes with utilizing technology in new ways within your region and/or areas:

Implementation and management of Na group lists for constant communication and sometimes

Internet NA service meetings

Please describe the different types of public relations efforts (PR/PI) carried out in your region

NA PI signs with different types of media such as PSAs with radio stations, newspapers and PR and PI presentations with professionals in the health, judicial, education and religion fields.

Post NA posters and distribute NA flyers, in different places, in Santiago Chile. redesign the website and constant updating of the website: www.nachile.cl

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................. 2

Does the region have any type of NA phoneline or a helpline? Yes

2 helplines which operate 24/7 78-200 monthly calls, calls diminish in January and February

Do you have a regional website?

Do you keep your meeting information updated on the website? .........................................................

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ................................. No

How does your region delegate authority to you to make decisions at the WSC? .............. My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools we rely on our internal procedures guide, and on

some NA service manuals, on meetings and assemblies and work and service forums and
workshops about different NA topics

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
  - Do you find it helpful? .................................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
- SSP

Please describe the most significant challenge your region has faced since WSC 2012. SSP

Please describe some highlights or successes your region has experienced since WSC 2012.
- We debated the SSP without any success

What additional information would you like to share with other conference participants?
- The updating of the Guide to Local Services

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools?
- Facilitation Tools
  - Basic facilitation guide
  - CBDM basics
- GSF Tools
  - GSF agenda
  - Group report form (from groups to GSF)
  - GSF basics
  - GSF report form (from GSF to LSC)
- LSC Tools
  - LSC planning assembly agenda
  - Planning Basics handout
  - LSB task list pre-planning assembly
  - Planning Assembly Survey
  - LSC basics
  - LSB project plan worksheet
  - LSC second and third meeting agendas
  - LSB basics

Is there anything in particular you want to discuss at the conference?
- nothing at this time

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
- the communication, updating and modification of written and verbal information that is handed out in the RSC and ASC meetings and workshops
Facts about: Colombia Region

Name of Regional Delegate.................................................................Jorge B
Have you attended an WSC before? How many.................................Yes -2
Is your region planning to send an Alternate Delegate? ....................Yes
Name of Alternate Delegate..............................................................Valentin G
Have you attended a WSC before? How many..................................No
How long is the RD term in your region?........................................2 Years
How many areas are in the region? ...............................................6
How many groups are in the region? ............................................100
How many meetings take place each week in the region? ...............350
How many H&I panels take place each week in the region? ..............6

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........3
What percentage comes from conventions and events?.....................34
What percentage comes from literature sales? ..............................63
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..................................................................................10%
  ➢ H&I? ..........................................................................................4%
  ➢ Holding workshops and service meetings? ....................................5%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ......15%
  ➢ Holding events? .......................................................................20%
  ➢ Expenses to hold and manage the RSC? .....................................41%
  ➢ Specify any other expenses? ......................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... 591 USD

Your Regional Service Structure

How often does your RSC meet?.......................every 2 months via Internet and every 6 months in person
Does your RSC meet in the same place each time? No
  The meeting takes place in the State of Antioquia sometimes in Medellin, in Guarne and in La Ceja, always looking for a comfortable, economical space for the meeting
Does your region have a regional office?.................................Yes
Does your region have a regional convention? ...Yes
  If yes, is attendance: ................................................................. Increasing
Did your regional convention make a profit this year? ............................Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ........Yes
Does your region use CBDM to reach decisions? ..................Yes
Do any of your areas use CBDM to reach decisions? ..................Yes
  The CBDM process in our region has been delayed by the idea of being of service against each other, however as usual, principles begin to be present in each person and collective conscience takes place and in occasions when this happens we achieve CBDM. We are trying
to get to the point where that tool will allows us to be more efficient in carrying the message to the addict who still suffers, in an atmosphere of love, understanding and mutual help

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We generally provide information that it is focused inwards, about the WSO. LAZF,WSC,WCNA, the RSC and its purposes which are directed to find a better way to achieve the 5th Tradition in all countries and languages. During this cycle there was something new for us; prior to the regional convention in which we celebrated our first 30 years since the message arrived to our country, we had a PR activity with professionals from the fields of justice, psychology, therapists, law enforcement and government to allow ourselves to be known, and we had about 75 people in attendance; we also had the first regional service conference where more than 150 people attended during a weekend in Medellin. We covered topics such as services in: groups, areas, region, LAZF, CLANA, WSO, WSC and national conference, regional and world convention, SSP, IDTs and traditions book.

Does your region provide any other type of fellowship development or outreach efforts? ............... Yes

The trusted servants of the Area Sur de Antioquia, visit isolated members and groups, and this had as a result the creation of new groups and growth and consolidation of the area consolidación del área.

What kind of training and mentoring efforts take place in your region and/or its areas?

**Regional Service Conference,Project Workgroups,**

Describe what kind of planning your region and/or its areas utilize.

Planning at a national level originates from the petitions in the annual service assembly, and the areas focus their attention to the needs of the groups, although we already have neighboring efforts form the GSFs.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

The Medellin and Antioquia Sur areas do joint learning day activities

Has your region had discussion about where NA does not exist in your region? .......................... Yes

Successes with communication strategies in your region and/or its areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**Flyers, interviews, PSAs about NA in the different media in Colombia, such as TV stations and newspapers, PR and PI presentations for professionals and institutions in the medical and health field, justice and education fields and different cults, in the private sector and public and government. Post posters and distribute flyers. Redesigning and updating regional website.**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................4

Does the region have any type of NA phoneline or a helpline? Yes

**TWe have 4 helplines in NA Colombia; two are regional, one from the Medellin area and one form the Antioquia Sur area, they all function 24/7. we receive between 4 - 7 daily calls from people who are looking for information about NA. We receive an average of 200- 250 calls per month.**

Do you have a regional website? **Yes** www.nacolombia.org

Do you keep your meeting information updated on the website? ................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

Colombia Region

Some questions truncated to save space
In the last 10 years we have had workshops in every convention, at least 7 service NAWS workshops with an attendance of 40 - 50 people

How does your region reach a conscience about WSC matters? **GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material? ……………………………………… No

How does your region delegate authority to you to make decisions at the WSC? ………. **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Regional Procedures Guide which includes how to proceed from the groups, the areas and regional services, conventions and service conference.**

- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ……………………………………… No

- Do you find it helpful? ……………………………………… \[\text{it's all in English and here in Colombia we hope that the Spanish language receives the importance it deserves in relation to other matters of world interest}\]

- Do you have ideas on how to improve it?
  - **Increasing translation and reviewing efforts to other languages, in order of importance**
  - Do you believe it should be open to all or only conf. parts.? ……………………………………… **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ……………………………………… **Growing**

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle? **SSP and the Traditions Book**

Please describe the most significant challenge your region has faced since WSC 2012

- **Lack of communication and unity, lack of trusted servants and money.** Apparently it works backwards, as more people recover there are fewer human resources to provide services and fewer financial resources to carry the message

Please describe some highlights or successes your region has experienced since WSC 2012

- **The interest generated by the SSP, the traditions book and working the steps individually and collectively**

What additional information would you like to share with other conference participants?

- I believe that the text of the heading of the 2 tradition must be revised to help the language of it so more members decide to be off service as an important part of their personal recovery. Instead of saying: … “our leaders are but trusted servants; they do not govern”, it should express: … our leaders do not govern; but thye are the trusted servants we chose. In other words the text of tradition would read this: For our group purpose there is one ultimate authority: a loving God as he may express himself in our group conscience. Our leaders do not govern, but they are the trusted servants we chose.

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes** - **There is a new attitude in relation to this topic. In some areas, GSFs are being implemented and**
we hope that as a result they begin to restructure through the transition of the other suggested structures.

Have you read or used any of the SSP tools?  \textbf{No}

\textbf{Facilitation Tools}
\begin{itemize}
  \item Basic facilitation guide
  \item CBDM basics \textbf{Helpful}
\end{itemize}

\textbf{GSF Tools}
\begin{itemize}
  \item GSF agenda
  \item Group report form (from groups to GSF)
  \item GSF basics
  \item GSF report form (from GSF to LSC)
\end{itemize}

\textbf{LSC Tools}
\begin{itemize}
  \item LSC planning assembly agenda
  \item Planning Basics handout
  \item LSB task list pre-planning assembly
  \item Planning Assembly Survey
  \item LSC basics
  \item LSB project plan worksheet
  \item LSC second and third meeting agendas
  \item LSB basics
\end{itemize}

Is there anything in particular you want to discuss at the conference?

\textbf{Share experiences about the implementation and the results of the application of the SSP and motivate trusted servants, using the suggested language if the second Tradition.}

\textbf{Delegate Experience}

What has worked well and what challenges have you experienced in your role as regional delegate?

The role of the RD has been demystified and his shared experience about the other service structures and the huge growth possibilities that exist and that service proposes at any level, when it is taken with the interest that it’s derived from the proposition: “That who works for NA, works for God; if you work for God, He works for you in an exponential and incomprehensible manner”
Facts about: Colorado Region

Name of Regional Delegate................................................................. Chuck C
  Have you attended an WSC before? How many ................................. Yes -3
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate............................................................... Jayme S
  Have you attended a WSC before? How many ................................. No
How long is the RD term in your region? ......................................... 2 Years
How many areas are in the region? .................................................. 7
How many groups are in the region? ................................................ 238
How many meetings take place each week in the region? .................. 295
How many H&I panels take place each week in the region? ............... 45

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 50
What percentage comes from conventions and events? .......................... 50
What percentage comes from literature sales? ..................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ............................................................................... 40%
  ➢ H&I? ..................................................................................... 0%
  ➢ Holding workshops and service meetings? ....................................
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ......... 10%
  ➢ Holding events? ..................................................................... 0%
  ➢ Expenses to hold and manage the RSC? .................................... 35%
  ➢ Specify any other expenses?..................................................... 15 (Insurance)%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... 0 (We contribute by hosting the Zonal meeting)

Your Regional Service Structure

How often does your RSC meet? ........................................................... Every other month
Does your RSC meet in the same place each time?  No
  Regular regional meeting meets in same place. The assemblies rotate between the areas.
Does your region have a regional office? .............................................. No
Does your region have a regional convention? .................................... Yes
  If yes, is attendance: ................................................................... Increasing
  Did your regional convention make a profit this year? ...................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? .................................. Yes
Do any of your areas use CBDM to reach decisions? ............................ Yes
  Works well. Took us a few years to develop a process that works.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We host workshops during our regional assemblies. Usually we workshop one of the IDT’s or a topic the hosting area requests. Average attendance is about 60. PR travels to outlying areas to hold workshops and training.

Does your region provide any other type of fellowship development or outreach efforts? ......................... Yes

We reach out to isolated meetings and try to let them know about regional assemblies that may be close to them. We offer to pay for their expenses to attend. We offer group literature support for isolated groups that can’t afford it.

What kind of training and mentoring efforts take place in your region and/or its areas?

PR and RD team will do training on different subjects. H&I, PI and Our service structure are some of the subjects covered. We currently do not have any formal mentoring process, but have discussed how that work.

Describe what kind of planning your region and/or its areas utilize.

None currently

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Our region covers a large geographical area with difficult travel challenges and Web Conferencing has worked for our service meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We attend several events per year. We host a booth at the state fair which is an 11 day and 11 hour a day event. We have 2 people in the booth at all times and over 500,000 people attend the event. We also had the Colorado prisons on line during the unity day event at WCNA and on during our Sunday morning meeting at our convention for the last 3 years.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes nacolorado.org

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ............................................................................................................ Yes

We host a CAR workshop at our regional meeting/assemblies and the RD and RDA attend all of the areas or area events to host the workshops. Attendance varies from 30 to 100+

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ................................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? ............... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. Yes
  Do you find it helpful? ................................................................................................................................. Yes

It’s good to have other perspectives and to solicit other ideas.

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .......... Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Accountability and responsibility. We had some serious discussions over the definition of fulfilling commitments and missing meetings regardless of the position.
Please describe the most significant challenge your region has faced since WSC 2012
Getting GSR’s involved in the assembly and getting them to understand the importance of being there.
Please describe some highlights or successes your region has experienced since WSC 2012
Manning a booth with 2 people for 11 hours a day for 11 days. We have done this 3 years now.
Having the Colorado prisons on the WCNA unity day call and on the line during our Sunday morning meeting. We hosted WSLD in 2012.
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide                  Helpful
- CBDM basics                             Helpful

GSF Tools

- GSF agenda                             Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics                             Do Not Use
- GSF report form (from GSF to LSC)      Do Not Use

LSC Tools

- LSC planning assembly agenda           Do Not Use
- Planning Basics handout                Do Not Use
- LSB task list pre-planning assembly    Do Not Use
- Planning Assembly Survey              Do Not Use
- LSC basics                             Do Not Use
- LSB project plan worksheet            Do Not Use
- LSC second and third meeting agendas  Do Not Use
- LSB basics                             Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
The tools for communication with other delegates and NAWS/WB has worked well. Challenge has been how to communicate this information to the Groups in my region. Our assemblies are the best way to do this, but a small percentage of our regions's groups show up. We have made progress, but we still need to make improvements.
Facts about: Connecticut Region

Name of Regional Delegate................................................................. Adam H

Have you attended an WSC before? How many ................................................. Yes -4
Is your region planning to send an Alternate Delegate? ............................... Yes
Name of Alternate Delegate........................................................................... Dyan F

Have you attended a WSC before? How many............................................. No
How long is the RD term in your region? .................................................... 1 Cycle
How many areas are in the region? ............................................................. 9
How many groups are in the region? ........................................................... 295
How many meetings take place each week in the region? ................................... 301
How many H&I panels take place each week in the region? ................................. 100

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........100
What percentage comes from conventions and events?........................................0
What percentage comes from literature sales?...............................................0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ...................................................................................... 16%
- H&I? ............................................................................................ 36%
- Holding workshops and service meetings? .............................................. 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ......... 26%
- Holding events? ........................................................................... 0%
- Expenses to hold and manage the RSC? .............................................. 12%
- Specify any other expenses?............................................................... 0%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................ 200

Your Regional Service Structure

How often does your RSC meet?................................................................. Monthly
Does your RSC meet in the same place each time? No

We meet for three months in each area, rotating through each area in the region.

Does your region have a regional office? .................................................... No
Does your region have a regional convention? .......................................... Yes

If yes, is attendance: ............................................................................. Staying the same

Did your regional convention make a profit this year? .............................. Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website, Literature Review, Writing Steps for Recovery (inmate step writing)

Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? ......................................... No
Do any of your areas use CBDM to reach decisions? ...................................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Connecticut Region

Some questions truncated to save space
Group Conscience (IDT) workshop - 12 Third Tradition (IDT) workshop - 16 Collaboration (IDT) workshop - 16 CBDM information workshop - 14 Purpose of our Zonal Forum (during RSC meeting) - 26 Traditions Workbook project (2x) - about 8 and then about 12 (for an Area Literature Committee).

Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

We have traditional subcommittee learning days where members from the subcommittees share the work the committees do and how great its impacted their lives. We also just started having bi-monthly workshops/presentations at our RSC meeting but that's new. Other than that, we have the standard "alternates" or vice-chairs to many positions for the purposes of learning the position.

Describe what kind of planning your region and/or its areas utilize.

Very little. The extent of our planning is our budgeting process which is not very refined and involves the subcommittees suggesting their services or projects for the year (based on what they submit in their budgets). Our regional convention may actually do the best planning since the goals they are working towards are clearly defined

Does your region or its areas have any shared services with other service bodies? ......................... No
Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Not completely new, but we've been using the BMLT for a few years and the schedule on our website is more up to date than it's ever been. We also recently used text-to-speech to create audio files to populate the meeting schedule on our phoneline.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have posters on buses and have poster hanging days. We have presentations in schools and some institutions. We maintain a toll free phone line and a website as well.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................... 0

Does the region have any type of NA phoneline or a helpline? Yes

We have a toll free number that connects to an IP based telecommunications system (Halloo - www.halloo.com). Callers can get meeting information or leave a message for an NA member to call them back.

Do you have a regional website? Yes www.ctna.org

Do you keep your meeting information updated on the website? .........................................................

Has your region hosted CAR workshops ................................................................. Yes

We have only had two workshops so far with 4 more in the next two weeks. Attendance has been 12 and 18 respectively.

How does your region reach a conscience about WSC matters? ................................................. Member tally

Does your region engage in gathering a conscience for CAT material? ......................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ....................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics
- NA Meeting Search App  Helpful
- Locally developed tools Would you consider the BMLT a locally developed tool?
- Are you aware of our electronic literature?  Yes

Connecticut Region

Some questions truncated to save space
Do you use the NAWS Conference Participant Bulletin Board? ................................................. Yes
Do you find it helpful? .................................................................................................................. Yes

I enjoy being able to discuss things with other Delegates.

Do you have ideas on how to improve it?

I would allow it to be viewable by the Fellowship. I would still require members to register so they would have to login to view posts, but at least any member of NA would be able to read the board. Also, if there were some way to reply to email notifications to reply to a post that would be helpful. I still don't use the mobile version, even though it exists, because when I post on the board it requires more thought and typing than I normally do via smartphone.

Do you believe it should be open to all or only conf. parts.? .................................................. All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Issues surrounding drug replacement therapy as well as other prescribed medications.

Please describe the most significant challenge your region has faced since WSC 2012

Issues surrounding drug replacement therapy as well as other prescribed medications.

Please describe some highlights or successes your region has experienced since WSC 2012

Our RSC just switched to a format where every other month we don't read committee reports and have a workshop or presentation instead.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Do Not Use
- Planning Basics handout Do Not Use
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use
Is there anything in particular you want to discuss at the conference?

What the Fellowship wants the function of the WSC to be going forward. Also, strategic planning WITH the RDs, not just reporting it TO the RDs.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Knowing just how to mentor the alternate. Every person is different and learning the best way to work that closely with another person with a different knowledge base and different methods for acquiring knowledge has been difficult. And finding a receptive (growing) audience in our Region is always difficult. As for what has worked well... I think you may have to ask our RSC their feelings on that.
Facts about: Costa Rica Region

Name of Regional Delegate.......................................................... Manuel G
Have you attended an WSC before? How many ................................................. No
Is your region planning to send an Alternate Delegate? ........................................ Nono
Name of Alternate Delegate............................................................. Laura R
Have you attended a WSC before? How many ................................................. Yes -1
How long is the RD term in your region? .................................................... 2 Years
How many areas are in the region? ...................................................... 7
How many groups are in the region? .................................................... 50
How many meetings take place each week in the region? ......................... 300
How many H&I panels take place each week in the region? ......................... 12

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 10
What percentage comes from conventions and events? .............................................. 40
What percentage comes from literature sales? ..................................................... 50
Please describe, in percentages, your RSC’s annual expenses:
  - PR efforts? .................................................................................. 0%
  - H&I? .......................................................................................... 10%
  - Holding workshops and service meetings? ............................................. 5%
  - Traveling delegates or other trusted servants to service meetings and workshops? ....
  - Holding events? ...........................................................................
  - Expenses to hold and manage the RSC? ...........................................
  - Specify any other expenses? ...........................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..................................................................................................................

Your Regional Service Structure

How often does your RSC meet? ........................................................................ monthly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .......................................................... Yes
Does your region have a regional convention? ................................................. Yes
  If yes, is attendance: ........................................................................ Increasing
Did your regional convention make a profit this year? ..................................... Yes
What committees or workgroups do you have at your RSC?
  - Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, projects based on the new service system
Is there a corporation or an entity with legal status that is a part of your RSC? ..................
Does your region use CBDM to reach decisions? ........................................... Yes
Do any of your areas use CBDM to reach decisions? ....................................... Yes
work well since we have used in the last 3 conference service

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Costa Rica Region

Some questions truncated to save space
currently the region is based on the new service system, therefore we have no area but group support units, and one unit of local service coupled with the regional executive committee. units support group have worked hard to support groups and workshops held regularly, some a little bigger, some smaller. the subcommite project facilitates the logistics and help them apply what both other sub committees as group support units. with this model last four festivals steps, concepts and tradiciones were performed in different groups support units, plus workshops treasurers, secretaries, sponsorship

Does your region provide any other type of fellowship development or outreach efforts? .................. No
What kind of training and mentoring efforts take place in your region and/or its areas?
currently in group support units are held mini-workshops in each of the meetings where the topics proposed the same groups, plus workshops try different subcommittees insentilbar members to be part of the cover is various subcommittees
Describe what kind of planning your region and/or its areas utilize.

use the new service system, where we have 7 units support groups, a little smaller than the areas that we had over before and one local service committee, which together with the executive committee are responsible for regional and oficina services we provide

Does your region or its areas have any shared services with other service bodies? ......................... No
Has your region had discussion about where NA does not exist in your region? .............................. Yes
Successes with communication strategies in your region and/or its areas:
with the implementation of the new service system, we are left with a great void, with cominicacion between the executive committee, the subcommittees and groups, as without the presence of a member of the regional committee and not to mention the service units support group, we are not sure how we bring the information in both ways
Successes with utilizing technology in new ways within your region and/or areas:
email and the website are the only way to mantain informed groups and the regional service committee
Please describe the different types of public relations efforts (PR/PI) carried out in your region
we have almost a year of not having a server ip subcommittee
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .............................0
Does the region have any type of NA phoneline or a helpline? Yes
is used as a line of information, available 24/7 and it really does is locate the nearest meeting the person I call
Do you have a regional website? Yes www.nacostarica.webs.com
Do you keep your meeting information updated on the website? .......................................................... Yes
Has your region hosted CAR workshops .................................................................................................. No
How does your region reach a conscience about WSC matters?. GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material? ......................................................
How does your region delegate authority to you to make decisions at the WSC? .................................Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics ............................... Helpful
- Planning Basics .............................................. Do Not Use
- NA Meeting Search App ............................... Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes
- Do you find it helpful? ......................................................... Yes

Costa Rica Region

Some questions truncated to save space
WSC 2014 Regional Reports

Costa Rica Region

Some questions truncated to save space

❯ Do you have ideas on how to improve it?
❯ Do you believe it should be open to all or only conf. parts? .................................................. All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Awareness Group

Please describe the most significant challenge your region has faced since WSC 2012

implementation of the new service system

Please describe some highlights or successes your region has experienced since WSC 2012

building units and support groups afianciacion new service system

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Helpful
- Group report form (from groups to GSF) Do Not Use
- GSF basics Helpful
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Helpful
- LSC basics Helpful
- LSB project plan worksheet Helpful
- LSC second and third meeting agendas Helpful
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the main challenge is effective communication with the various agencies that make up the new service system, whether they support units groups with local service committee at others has been very rewarding impementar this new service system and see how it has been operating and growing in scope

Costa Rica Region
Number of groups and meetings:
Czech republic: Prague: 1, Brno: 1. Slovakia: Bratislava: 3, Šurany: 1, Trenčín: 1, Poprad: 1 (8 altogether). Each meeting is visited by 3-15 people. We've also just recently started a Skype meeting (once a week) as there are some "loners" with no access to face-to-face meetings. It is attended by up to 8 people.

Current service structure and subcommittees:
Each group has its representative, no other structure or specific committees yet. We actually have no idea how to do this:-)) Service structure should be put in place soon but we need some experience from other Fellowships. We do not operate in committees as there is not enough of us; everything is done by everyone, basically.

Recent activities:
"UNITY DAY" in Brno with the Polish Fellowship - it was wonderful, 30 people attended! We also started two new meetings in Bratislava (most people coming are the same and the groups share the same money collection). We are negotiating with rehabs (about new possible H and I commitments) - in Slovakia and Czech republic. Czechs are translating the Basic Text and the Group Booklet. Slovaks are working on the Step Working Guide and the IPs.

Planned activities:
Our Third regional Convention in Bratislava, Slovakia (23-15th of May). Please come over!!!:-) We are planning a workshop on "Starting new groups" at the Convention as we want people to go home to their towns a start a meeting. We are still looking for people to help us lead the workshop. This is our third regional convention and this time we are focusing on our own region (in previous years we put our efforts in bringing in people from other countries - they constituted most of the visitors and it was great, as our tiny fellowship had a feeling of "something bigger". There are a lot of people from abroad coming to support us, but we want to invite as many local people as possible this year - from rehabs, hospitals, etc. Also, there is gonna be a PI session for professionals for the first time. If you are coming over, bring some NA paraphernalia for the auction!!:-) It is extremely easy to get to Bratislava as Vienna airport is a half an hour drive from here. There are direct flights to Vienna from all over the world. Come over!:-)
We do a lot of H and I: some regular commitments, some ad hoc visits to hospitals, communities, etc. Also, there is an (irregular) H and I commitment in jail (Trenčín, Slovakia). The Brno fellowship does jail as well.

**Current financial status and donations:**
Czech republic has no substantial funds (both groups have around 4-10 people at meetings), Slovak side is gathering funds for the Convention (around 700 atm). No donations.

**Additional information:** Since joining the EDM we have grown tremendously. Our region is "on a roll" and now we now know where to look for answers when we struggle with something. EDM has helped us amazingly. We are also working really hard - and it is paying off.

**Delegate/alt delegate contact information:**
Lenka, Slovakia: vanda.sun@gmail.com
Please contact me if you want to come to our convention (we are still looking for female speakers and a workshop leader)!
Facts about: Denmark Region

Name of Regional Delegate ................................................................. Thomas B
Have you attended an WSC before? How many ................................. Yes -1
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate ................................................................. Brian A
Have you attended a WSC before? How many ................................. No
How long is the RD term in your region? ........................................ 4 Years
How many areas are in the region? ..................................................... 5
How many groups are in the region? ............................................... 124
How many meetings take place each week in the region? ...................... 128
How many H&I panels take place each week in the region? .................... 4

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 15
What percentage comes from conventions and events? 85
What percentage comes from literature sales? 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 13%
- H&I? 13%
- Holding workshops and service meetings? 5%
- Traveling delegates or other trusted servants to service meetings and workshops? 33%
- Holding events? 0%
- Expenses to hold and manage the RSC? 18%
- Specify any other expenses? 13% translation and internet% 18%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 185 EDM

Your Regional Service Structure

How often does your RSC meet? .......................................................... 3 times a year
Does your RSC meet in the same place each time? No
Areas are bidding for holding the RSC meeting. It’s last 3 days, Friday night we meet and ends Sunday afternoon.

Does your region have a regional office? ........................................ No
Does your region have a regional convention? ................................... No
If yes, is attendance: .................................................................
Did your regional convention make a profit this year? ..........................

What committees or workgroups do you have at your RSC?

H&I, Phoneline, PR/PI, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? No
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have decided to make tradition workshops at our convention, and send it to Traditions Book Project we have held 5 pcs. Before we do in times of illness workshops 2 pcs. Leadership 1 pcs. Does your region provide any other type of fellowship development or outreach efforts? ..................Yes

The RD before me helped it through EDM
What kind of training and mentoring efforts take place in your region and/or its areas?
PI training. HI training.
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas any shared services with other service bodies? ......................Yes

HI has. HI helps other areas where there is no PI
Has your region had discussion about where NA does not exist in your region? ......................No
Successes with communication strategies in your region and/or its areas:
In an area where we keep the GSC forum for group discussion and sharing of experience. and after we hold area meeting.
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................0
Does the region have any type of NA phoneline or a helpline? Yes
Do you have a problem with drugs? So we may answer. Helpline (+45) 70 20 01 85 The phone is staffed daily at. 18-22
Do you have a regional website? Yes http://www.nadanmark.dk/
Do you keep your meeting information updated on the website? ...........................................Yes
Has your region hosted CAR workshops .................................................................Yes
We have held a workshop on our service conference, where we presented the 3 PowerPoint Presentation from NA world services, and there were about. 30 addicts participating. We had some good discussions thanks to the CAR and the 3 video on NA world service web page.
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
How does your region engage in gathering a conscience for CAT material? ..........................No
How does your region delegate authority to you to make decisions at the WSC? ..............My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .........................................No
- Do you find it helpful? ........................................................................................................
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? ...............................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .................................................................................................Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Service System Project Traditions Book Project
Please describe the most significant challenge your region has faced since WSC 2012
Finding trusted servants who are passionate about service so they stay in their servicepost

Denmark Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012. What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**
- Basic facilitation guide  
- CBDM basics  

**GSF Tools**
- GSF agenda  
- Group report form (from groups to GSF)  
- GSF basics  
- GSF report form (from GSF to LSC)  

**LSC Tools**
- LSC planning assembly agenda  
- Planning Basics handout  
- LSB task list pre-planning assembly  
- Planning Assembly Survey  
- LSC basics  
- LSB project plan worksheet  
- LSC second and third meeting agendas  
- LSB basics  

Is there anything in particular you want to discuss at the conference?

**Here in Denmark there is a consensus that we know will be 2 to attend WSC and are willing to pay even the future.**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

**It has been really good to hold workshops at our convention on Traditions book project. It is challenging and with mixed emotions that it all takes place in a different language. It has been hard to be alone even the short time it was as a regional delegate. I love getting around and learn something new and myself and NA. It can also be hard to get free / holiday from work so I can participate in all of it.**
Facts about: Eastern New York Region

Name of Regional Delegate: Van V

Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Vanessa I

Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 5
How many groups are in the region?: 188
How many meetings take place each week in the region?: 192
How many H&I panels take place each week in the region?: 50

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 0%
What percentage comes from conventions and events?: 0%
What percentage comes from literature sales?:

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 1%
- H&I?: 0%
- Holding workshops and service meetings?: 1%
- Traveling delegates or other trusted servants to service meetings and workshops?: 7%
- Holding events?: 2%
- Expenses to hold and manage the RSC?: 4%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: once per month
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance?:
Did your regional convention make a profit this year?:

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website, Literature Review, Speaker Exchange

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: No
Do any of your areas use CBDM to reach decisions?: No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have held traditions book workshops since October 2013 and conference agenda report workshops since February 2014. Our attendance has varied from 4 to 16 people.

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Many Area service committees and subcommittees hold orientations for new members. Sometimes the new members/trusted servants is able to shadow the outgoing trusted servant.

Describe what kind of planning your region and/or its areas utilize.

monthly Area business meetings and subcommittee meetings.

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Our helpline utilizes a voice over internet protocol which has greatly lessened our bills to $65 per month; our website utilizes BMLT.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Areas have done poster drives, presentations at high schools and community centers, and table settings at health fairs and narcan trainings

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes

We have a regional helpline with approximately 15 members. We use a VOIP system and have calls forwarded directly to volunteers’ phones at their scheduled time. There are also 24/7 backup volunteers to answer the phones.

Do you have a regional website? Yes www.nanewyork.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops

So far we have had 2 CAR workshops and are planning 2 more (one in Spanish for our Metro Area). Average attendance is 15.

How does your region reach a conscience about WSC matters? Group tally

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
- Do you find it helpful? Yes
- Do you have ideas on how to improve it? Decease the drama
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Eastern New York Region

Some questions truncated to save space
Service system proposal
Please describe the most significant challenge your region has faced since WSC 2012.

Funding; problems with trusted servants; and member participation
Please describe some highlights or successes your region has experienced since WSC 2012.

Our Helpline is excellent, three of our Areas have successful conventions; and Public Information in certain Areas is growing.

What additional information would you like to share with other conference participants?

Conference Input
Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Service system proposal; seating at the WSC; funding at WSC; exact cost of the consultant for the SSP

Delegate Experience
What has worked well and what challenges have you experienced in your role as regional delegate?

Being open and honest has worked well, and being able to accept differing points of view. Also teamwork with my RDA.
Facts about: Eastern Pennsylvania Region*

Name of Regional Delegate: Merle S

Have you attended an WSC before? How many? Yes -5
Is your region planning to send an Alternate Delegate? No

Name of Alternate Delegate:

Have you attended a WSC before? How many? 2 Years
How long is the RD term in your region? .........
How many areas are in the region? .............
How many groups are in the region? .............
How many meetings take place each week in the region? .........
How many H&I panels take place each week in the region? .........

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ...........100
What percentage comes from conventions and events? ............................................................... 0
What percentage comes from literature sales? ............................................................................. 0

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? .................................................. 0%
- H&I? .......................................................... 0%
- Holding workshops and service meetings? ................................................................. 0%
- Traveling delegates or other trusted servants to service meetings and workshops? ............. 0%
- Holding events? ........................................... 0%
- Expenses to hold and manage the RSC? ................................................................. 0.68%
- Specify any other expenses?............. Phoeline; 10%, Post office box; 42%, Insurance; 16.06%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? $0 Autonomy Zonal Forum is a non-governing body, and when we have meetings, each regions takes a turn at paying the expenses. We have no donations from any region.

Your Regional Service Structure

How often does your RSC meet?...We meet 6 times a year, on the first Sunday of the even months (i.e. February, April, June, August, October, December)
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ................................................................. No
Does your region have a regional convention? ................................................................. No
If yes, is attendance: .................................................................
Did your regional convention make a profit this year? .................................................................

What committees or workgroups do you have at your RSC?

H&I, Phoeline, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? ................................................................. Yes
Do any of your areas use CBDM to reach decisions? ................................................................. Yes

Our region as well as the areas using CBDM are still trying to work this out. It is difficult for some of the members to refrain from making motions for every little item, and as a result, it gets a bit confusing. We need to continue to be educated about how to use CBDM so it is a viable form of decision-making.

Eastern Pennsylvania Region* Some questions truncated to save space
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. We recently held a CAR workshop, in cooperation with Greater Philadelphia Region. It was one of the best attended CAR workshops over the past several cycles, and we had very positive feedback about it. We have also had Learning Days in all of the areas, which have covered phone line orientation, H&I orientation, information about PR/PI. Some of these workshops have been paired with a unity event afterwards, and they have had better attendance. Each area has held about one workshop/learning day each year.

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes We have a PR booth at the Nar-Anon convention every year.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have developed GSR manuals or booklets which some of the areas use with great success. We also have positions with co-chairs which is an opportunity for mentoring or training to step up.

Describe what kind of planning your region and/or its areas utilize.

We have used the Basic Planning Tool, completed an inventory, and worked on the Planning Basics.

Does your region or its areas have any shared services with other service bodies? ......................... Yes Most recently, we have been coordinating PR efforts within Pennsylvania to facilitate a training for correctional staff within the Pennsylvania prisons. This is scheduled to take place in June or July of 2014. The regions involved include Eastern Pennsylvania Region, Greater Philadelphia Region, Midatlantic Region, and Tristate Region. EPARNA and GPRNA have a multi-regional meeting list, which lists all meetings in both regions, according to counties, rather than regions. There is some cross-over, but we do it in this manner so as to avoid confusion and help a newcomer find a meeting. Twin Rivers Area (EPARNA) is working with Little Apple Area (Midatlantic Region) to coordinate meeting lists for their combined areas.

Has your region had discussion about where NA does not exist in your region? .............................. No

Successes with communication strategies in your region and/or its areas:

Attempts at Facebook within the Pure and Simple Area has been very successful. Sending out an e-blast, or even large group texts has been an effective way to remind members of an event. Posting information and keeping our website current has been successful.

Successes with utilizing technology in new ways within your region and/or areas:

We have been using a link to connect meetings with a map of the location within our meeting list.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a good relationship with Nar-Anon, and work cooperatively with them. We have come together as one group during the regionl subcommittee meeting, which helps with increased support. The subcommittee at the Montco Area has been offering a monthly concept workshop after the area meeting. We are currently reviewing our phoneline, to determine how to best handle our calls

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ........................0 Does the region have any type of NA phoneline or a helpline? Yes

Our phoneline presently goes to an answering service. The operators have been trained and are provided with a script, as well as websites to direct callers to meetings. If the caller requests to
speak to an addict, then the operator has an updated list to contact someone on that list. Also, the webservant, and the RD are contacted via an e-mail alert as to the call. Many times, either the webservant or RD will return a call and speak to the caller directly. We maintain a monthly log to monitor the types of calls we have been getting.

Do you have a regional website? Yes http://www.eparna.org/
Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops ......................................................................................... Yes

We held one regional workshop in EPARNA, and one regional workshop in GPRNA during the 2014 cycle. Both workshops were attended by approximately 50 people, many of them GSRs.

How does your region reach a conscience about WSC matters? ...................................................... Other

Being an unseated region, we take a group tally, and are currently exploring alternative ways to have our conscience heard. One thought was to have another region take our tallies and combine them with theirs. We are open to any suggestions, and have had some discussion with other regions about this matter.

Does your region engage in gathering a conscience for CAT material? ........................................ No

How does your region delegate authority to you to make decisions at the WSC? ..............................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools None at this time.
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ...................................................

- Do you find it helpful? .........................................................................................................................

I would like to discuss the participation of non-seated regions. We may not have a vote on the floor, but we do have opinions, and would like to offer our perspective. We also feel as if we are missing out on the opportunity to get hear the input and perspectives of other seated regions. We all should have some forum to have a voice, and why not this one?

- Do you have ideas on how to improve it?
  Allow all regions, both seated and non-seated to be heard.

- Do you believe it should be open to all or only conf. parts? ......................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The service system project, and seating criteria.

Please describe the most significant challenge your region has faced since WSC 2012

The single most significant challenge has been to understand why we are not being seated. Most of the members within the region do not understand what is going on, and it seems as if one discussion generates a thousand more questions. The challenge to stay connected and to be a part of the bigger picture is lost at times.

Please describe some highlights or successes your region has experienced since WSC 2012

One of our highlights has been the recommitment of our 4 areas to remain in our region. There was some discussion within the areas about looking to move on, due to not being a seated
The decision to stay came from realizing that we are a fully functioning region, and all of our services and needs have been met and fulfilled. We keep things simple, have little overhead, and are able to have a good fund flow, from groups, to areas, to region and then to world.

What additional information would you like to share with other conference participants?

We are here, and appreciate being recognized, if not through a vote on the conference floor, at least through your interest in hearing from us. We are willing and interested in sharing our thoughts and voice, and if there is another region who is willing to carry our vote, please let us know.

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**

- Basic facilitation guide: **Helpful**
- CBDM basics: **Helpful**

**GSF Tools**

- GSF agenda: **Do Not Use**
- Group report form (from groups to GSF): **Do Not Use**
- GSF basics: **Do Not Use**
- GSF report form (from GSF to LSC): **Do Not Use**

**LSC Tools**

- LSC planning assembly agenda: **Do Not Use**
- Planning Basics handout: **Helpful**
- LSB task list pre-planning assembly: **Do Not Use**
- Planning Assembly Survey: **Do Not Use**
- LSC basics: **Do Not Use**
- LSB project plan worksheet: **Do Not Use**
- LSC second and third meeting agendas: **Do Not Use**
- LSB basics: **Do Not Use**

Is there anything in particular you want to discuss at the conference?

**Seating criteria, fund flow, expand on SSP tools.**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

**Worked well:** coordination of efforts with other regions, getting pulse of region by attending area meetings. **Challenges:** Fighting apathy, lack of commitment from older members. mentoring opportunities
Facts about: Ecuador Region

Name of Regional Delegate: Fabrizio C
Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate? No
Name of Alternate Delegate: Julio V
Have you attended a WSC before? How many: No
How long is the RD term in your region? 2 Years
How many areas are in the region? 6
How many groups are in the region? 130
How many meetings take place each week in the region? 500
How many H&I panels take place each week in the region? 2

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 5%
What percentage comes from conventions and events? 10%
What percentage comes from literature sales? 85%
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 5%
- H&I? 5%
- Holding workshops and service meetings? 10%
- Traveling delegates or other trusted servants to service meetings and workshops? 10%
- Holding events? 30%
- Expenses to hold and manage the RSC? 10%
- Specify any other expenses?...
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?...

Your Regional Service Structure

How often does your RSC meet? 1 EACH MONTH
Does your RSC meet in the same place each time? No

ROTATES
Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: ...
Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?...
Does your region use CBDM to reach decisions? ...
Do any of your areas use CBDM to reach decisions? ...

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

PI, HI,

Ecuador Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts?  
What kind of training and mentoring efforts take place in your region and/or its areas? 
Describe what kind of planning your region and/or its areas utilize. 
Does your region or its areas have any shared services with other service bodies?  
Has your region had discussion about where NA does not exist in your region?  
Successes with communication strategies in your region and/or its areas: 
Successes with utilizing technology in new ways within your region and/or areas: 
Please describe the different types of public relations efforts (PR/PI) carried out in your region

**TV SPOTS, RADIO SPOTS AND RADIO PROGRAM**
Statewide/national conferences per year the our PI/PR committee participate in/exhibit  
Does the region have any type of NA phoneline or a helpline?  
Do you have a regional website?  Yes www.naecuador.org 
  Do you keep your meeting information updated on the website?  No 
Has your region hosted CAR workshops  
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly  
Does your region engage in gathering a conscience for CAT material?  
How does your region delegate authority to you to make decisions at the WSC?  
Which of the following tools have you made use of and do you find them helpful?  
- Issue Discussion Topics  Helpful 
- Planning Basics  Helpful 
- NA Meeting Search App  Helpful 
- Locally developed tools  
- Are you aware of our electronic literature?  Yes 
- Do you use the NAWS Conference Participant Bulletin Board?  
  - Do you find it helpful?  
  - Do you have ideas on how to improve it?  
  - Do you believe it should be open to all or only conf. parts?  All 
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  

**Innovations and Challenges**
What subject generated the most interest and discussion in your region over the past conference cycle?  
Please describe the most significant challenge your region has faced since WSC 2012  
  obtain legal status  
Please describe some highlights or successes your region has experienced since WSC 2012  
What additional information would you like to share with other conference participants?  

**Conference Input**
Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No  
Have you read or used any of the SSP tools?  No  
**Facilitation Tools**  
- Basic facilitation guide  
- CBDM basics  
**GSF Tools**  
- GSF agenda  
- Group report form (from groups to GSF)  

Ecuador Region  

Some questions truncated to save space
• GSF basics
• GSF report form (from GSF to LSC)

LSC Tools
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Im new as RD, so i need all of your experience and help, one of my region challenges is to obtain legal status as s start of a new era in our region
Facts about: Egypt Region

Name of Regional Delegate: Ashraf M
Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate? Name of Alternate Delegate:
Have you attended a WSC before? How many: Yes -1
How long is the RD term in your region? Name of Alternate Delegate:
How many areas are in the region? Name of Alternate Delegate:
How many groups are in the region? Name of Alternate Delegate:
How many meetings take place each week in the region? Name of Alternate Delegate:
How many H&I panels take place each week in the region? Name of Alternate Delegate:

Budget (Please specify currency if not giving amounts in US dollars)
What percentage of your RSC’s annual budget comes from group and area contributions? Name of Alternate Delegate:
What percentage comes from conventions and events? Name of Alternate Delegate:
What percentage comes from literature sales? Name of Alternate Delegate:
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? Name of Alternate Delegate:
- H&I? Name of Alternate Delegate:
- Holding workshops and service meetings? Name of Alternate Delegate:
- Traveling delegates or other trusted servants to service meetings and workshops? Name of Alternate Delegate:
- Holding events? Name of Alternate Delegate:
- Expenses to hold and manage the RSC? Name of Alternate Delegate:
- Specify any other expenses? Name of Alternate Delegate:
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? Name of Alternate Delegate:

Your Regional Service Structure
How often does your RSC meet? Name of Alternate Delegate:
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? Name of Alternate Delegate:
Does your region have a regional convention? Name of Alternate Delegate:
- If yes, is attendance: Increasing Name of Alternate Delegate:
- Did your regional convention make a profit this year? Yes
What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? No

Service Delivery & Best Practices
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
- My region held 2 workshops for collaboration and planning

Egypt Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? ............... Yes

Our FD use to have 3-4 workshops each month for several subjects, and then they followup.

What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ...........................................

Has your region had discussion about where NA does not exist in your region? ...........................................

Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................................

Does the region have any type of NA phoneline or a helpline? Yes

Do you have a regional website? Yes www.naegypt.org

Do you keep your meeting information updated on the website? .................................................................

Has your region hosted CAR workshops .................................................................

How does your region reach a conscience about WSC matters? .................................................................

Does your region engage in gathering a conscience for CAT material? ......................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ...........................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? ............................................................ Yes
  ➢ Do you find it helpful? .................................................................................................................................
  ➢ Do you have ideas on how to improve it?
  ➢ Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .................................................................

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics

Egypt Region

Some questions truncated to save space
• GSF report form (from GSF to LSC)

LSC Tools
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: El Salvador Region

Name of Regional Delegate................................................................. Mario P

Have you attended an WSC before? How many ............................................. No
Is your region planning to send an Alternate Delegate? ........................................
Name of Alternate Delegate....................................................................... Nelson H

Have you attended a WSC before? How many ............................................. No
How long is the RD term in your region? ..................................................... 2 years
How many areas are in the region? ............................................................. 2
How many groups are in the region? ........................................................... 18
How many meetings take place each week in the region? ............................. 80
How many H&I panels take place each week in the region? ............................ 2

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ................................................. 60
What percentage comes from conventions and events? ..................................... 20
What percentage comes from literature sales? .................................................. 20
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ................................................................................................ 10%
- H&I? ...................................................................................................... 12%
- Holding workshops and service meetings? .................................................
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 12%
- Holding events? ......................................................................................
- Expenses to hold and manage the RSC? .....................................................
- Specify any other expenses? ...................................................................... webpage%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. $185.00 USD

Your Regional Service Structure

How often does your RSC meet? .....Once a week. Meetings are face to face. In El Salvador geographical distances are short and from the beginning and due to the fact that there were no set structures for H&I, PI, literature and activities, we made the commitment to meet face to face every

Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? .......................................................... No
Does your region have a regional convention? ................................................ Yes
If yes, is attendance: ................................................................................ Staying the same
Did your regional convention make a profit this year? ..................................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website
Is there a corporatation or an entity with legal status that is a part of your RSC? .................................. Yes
Does your region use CBDM to reach decisions? .......................................... Yes
Do any of your areas use CBDM to reach decisions? ..................................... Yes

El Salvador Region

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

**We had 8 workshops on atmosphere of recovery, strong home groups, new service system, PR and steps and traditions**

Does your region provide any other type of fellowship development or outreach efforts? .................. **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Trusted servant training**

Describe what kind of planning your region and/or its areas utilize.

**All projects area presented to the groups by their GSRs and then they are reviewed by the committee as a whole**

Does your region or its areas have any shared services with other service bodies? .......................... **Yes**

**We travel to the judicial center in Sonsonate and we do PI panels**

Has your region had discussion about where NA does not exist in your region? ......................... **Yes**

Successes with communication strategies in your region and/or its areas:

**Visiting groups**

Successes with utilizing technology in new ways within your region and/or areas:

**Internet communications have facilitated communications with NA and the community**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**Development of NA website, attending local health fairs, and radio and TV programs**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ........................

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes** [www.naeslsalvador.com](http://www.naeslsalvador.com)

Do you keep your meeting information updated on the website? .................................................. **Yes**

Has your region hosted CAR workshops .......................................................... **No**

How does your region reach a conscience about WSC matters?............ **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? ........................................ **Yes**

How does your region delegate authority to you to make decisions at the WSC? ........ **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. **Yes**
  - Do you find it helpful? .................................................................................................................. **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ............ **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

**strong home groups and atmosphere of recovery**

El Salvador Region

Some questions truncated to save space
Please describe the most significant challenge your region has faced since WSC 2012 to put things in order to achieve unity.

Please describe some highlights or successes your region has experienced since WSC 2012 creation of new groups and making contact with judicial entities.

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**

Have you read or used any of the SSP tools? **No**

**Facilitation Tools**
- Basic facilitation guide: **Helpful**
- CBDM basics: **Helpful**

**GSF Tools**
- GSF agenda: **Helpful**
- Group report form (from groups to GSF): **Helpful**
- GSF basics: **Helpful**
- GSF report form (from GSF to LSC): **Helpful**

**LSC Tools**
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Request support to foster unity through some type of workshop facilitated by the LAZF or NAWS and to be able to benefit from brainstorming ideas from the experience of other regions.

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been able to stay informed about NAWS and LAZF matters.
Facts about: Finland Region

Name of Regional Delegate...........................................................................................................Hannu
Have you attended an WSC before? How many ........................................................................Yes -1
Is your region planning to send an Alternate Delegate? .................................................................Yes
Name of Alternate Delegate.........................................................................................................Yasmin
Have you attended a WSC before? How many..............................................................No -
How long is the RD term in your region? ......................................................................................2 years as alt, 2 as rd.
How many areas are in the region? ...............................................................................................4
How many groups are in the region? ............................................................................................130
How many meetings take place each week in the region? ..........................................................145
How many H&I panels take place each week in the region? .......................................................0

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........12
What percentage comes from conventions and events? ...............................................................17
What percentage comes from literature sales? ............................................................................55
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ......................................................................................................................... 7%
  ➢ H&I? ................................................................................................................................. 7%
  ➢ Holding workshops and service meetings? .............................................................................10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ..........24%
  ➢ Holding events? ...............................................................................................................20%
  ➢ Expenses to hold and manage the RSC? ............................................................................12%
  ➢ Specify any other expenses? ................................................................................................legal entity 4%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..........................................................................................................................500

Your Regional Service Structure

How often does your RSC meet? .................................................................................................6 times in year
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? ....................................................................................Yes
Does your region have a regional convention? ............................................................................
  If yes, is attendance: ..............................................................................................................
  Did your regional convention make a profit this year? ..............................................................
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project
  Based Workgroups, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? .........................Yes
Does your region use CBDM to reach decisions? .....................................................................Yes
Do any of your areas use CBDM to reach decisions? .................................................................Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Finland Region

Some questions truncated to save space
We had 4 IDT’s (á 10-30 part.), 2 Traditions Book (á 20 part.), 1 Building Strong Home Groups (almost all GSR’s in area). 4 CAR workshops (6-30 part.)

Does your region provide any other type of fellowship development or outreach efforts? .........................

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ............................. Yes

**PI and H&I, Internet, conventions**

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**PI infos at nursing and social work schools**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................... 3

Does the region have any type of NA phoneline or a helpline? Yes

**Meeting info, info for newcomers**

Do you have a regional website? Yes www.nasuomi.org

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

**We had 4 workshops with 6-30 participants. We are having collective vote on motions in event at end of march.**

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ........................................... No

How does your region delegate authority to you to make decisions at the WSC? ......................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................. Yes
- Do you find it helpful? ................................................................................................................ No

**Its frustrating to read.**

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .............................................................. Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle? SSP

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

Regional convention last year was success. Also delivering workshops to areas and groups has develop in last years.

What additional information would you like to share with other conference participants?

Finland Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)?

Yes - One area uses SSP tools. They are having GSF.

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide: Yes
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF): Do Not Use
- GSF basics
- GSF report form (from GSF to LSC): Helpful

LSC Tools
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout
- LSB task list pre-planning assembly: Helpful
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Florida Region

Name of Regional Delegate ................................................................. Mark B
Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? .............................. Yes
Name of Alternate Delegate ................................................................. Bob L
Have you attended a WSC before? How many ........................................ Yes -12
How long is the RD term in your region? .................................................. 2
How many areas are in the region? ......................................................... 19
How many groups are in the region? ....................................................... 500
How many meetings take place each week in the region? ......................... 1002
How many H&I panels take place each week in the region? ...................... 205

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 75
What percentage comes from conventions and events? .................................. 25
What percentage comes from literature sales? .......................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  PR efforts? .......................................................................................... 10%
  H&I? ................................................................................................. 5%
  Holding workshops and service meetings? .......................................... 10%
  Traveling delegates or other trusted servants to service meetings and workshops? .......... 15%
  Holding events? .............................................................................. 20%
  Expenses to hold and manage the RSC? ............................................. 40%
  Specify any other expenses?..............................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .............................................................................. 0

Your Regional Service Structure

How often does your RSC meet? .............................................................. 6 times per annum
Does your RSC meet in the same place each time?  No
    We rotate our RSC meetings to each Area or General Vicinity of adjacent Areas to encourage participation from all the local communities
Does your region have a regional office? .................................................. Yes
Does your region have a regional convention? ........................................ Yes
    If yes, is attendance: ........................................................................ Staying the same
    Did your regional convention make a profit this year? .......................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ................. Yes
Does your region use CBDM to reach decisions? ...................................... Yes
Do any of your areas use CBDM to reach decisions? .................................. Yes

On the Regional level it is working well. There is still some confusion from the Areas that utilize Roberts Rules but we are slowly working out bugs; it requires continuous education to existing and rotating in RCMs

Florida Region

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Florida Service Symposium had 300 in attendance held every other year; IT track, NAWS track, Regional track. We also held a CAR workshop at our RSC this year; Multiple learning days covering topics from H&I, PI, Helpline, Website management held by multiple Areas

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes We send a team of delegates (FD Co-Leader and RD was the last one) to our island areas. Bermuda and Bahamas have held learning days that we have sent representatives to as opposed to a RCM attending our RSC meetings. It is a better use of NA funds and reaches more of the members in those areas and generates enthusiasm i those local communities. A second trip to Bermuda and a fist trip to Trinidad is being planned

What kind of training and mentoring efforts take place in your region and/or its areas?

Unfortunately very little. At every RSC an orientation is held prior to our FD Area Support Meeting opening our RSC weekends. On an area level some members continue to make efforts in training newer members by accompanying them to Service meetings, inviting them to learning days and other events and through sponsorship. Other than that I see very little training efforts taking place

Describe what kind of planning your region and/or its areas utilize.

Our Region roundtables new ideas when they arise at our RSC. I am not aware of more than two areas utilizing in some manner. Seems to be status quo in most areas.

Does your region or its areas have any shared services with other service bodies? .................. Yes Our Behind the Walls meetings cross area boundaries; South Florida and Florida have been attending PR events jointly and sharing information and costs; NW Florida and Florida have collaborated in our H&I efforts crossing Regional Boundaries; Both NW Florida and South Florida web servants are collaborating in webpage efforts and we are currently working on a Statewide Helpline utilizing BMLT technology.

Has your region had discussion about where NA does not exist in your region? .............................. Yes Successes with communication strategies in your region and/or its areas:

Direct communication still works best. That is face to face or by telephone.

Successes with utilizing technology in new ways within your region and/or areas:

We hosted a CAT Webinar with positive success. The feedback was positive from most attendees and we plan on utilizing this technology in the future for FIDT’s as well as Regional business. We have utilized conference calling often between our RSCs.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Multi Area PSAs; Health Fairs; School projects; Standardized clearances through the State DOC turned into a tremendous PR effort as it carried our message to facilities in the Prison System that either had not heard of us or never utilized NA; Hospital Emergency Room outreach and Local Law Enforcement now has NA meeting lists in their vehicles in at least one County

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....................3

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.naflorida.org

Do you keep your meeting information updated on the website? .......................................................... Yes

Has your region hosted CAR workshops ......................................................................................... Yes

Florida Region

Some questions truncated to save space
This cycle we hosted five CAR Workshops with an average attendance of 30 and one CAT Webinar with attendance of 20

How does your region reach a conscience about WSC matters? \textit{GSRs vote at regional wkshp/assembly} Does your region engage in gathering a conscience for CAT material? .................................................. No

How does your region delegate authority to you to make decisions at the WSC? ......................\textit{Mandate}

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics \textit{Helpful}
- Planning Basics \textit{Helpful}
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? \textit{Yes}
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. \textit{Yes}
- Do you find it helpful? ...................................................................................................................... \textit{Yes}

\textit{Those who do participate provide information on the thoughts, practices and trends in those communities and the discussion boards (especially the WSC participant Board) sometimes reveals a lot about the individuals I am interacting with.}

- Do you have ideas on how to improve it?
- \textit{Encourage more participation. Limit the number of words one can post each time Limit the number of posts for each thread per month Zero tolerance policy on abusiveness. (yes this is subjective but we trust whoever moderates) or provide the other participants to suspend the privileges for a set period of time for those who abuse this privilege}
- Do you believe it should be open to all or only conf. parts? ..............\textit{Conference Participants}

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .......................................................................................................................... \textit{Growing}

\textbf{Innovations and Challenges}

What subject generated the most interest and discussion in your region over the past conference cycle?

\textit{The Service System Proposals and the Regional Proposal Experiment at WSC. DRT and MAT came in third}

Please describe the most significant challenge your region has faced since WSC 2012

\textit{Falling contributions and even more significant, falling participation on a Regional Level.}

Please describe some highlights or successes your region has experienced since WSC 2012

\textit{Behind the Walls meetings started and maintained in Prison Facilities including the Coleman Federal Penitentiary; Use of Webinar for the CAT; Shared services with South Florida Region; Revitalization of the SEZF(in theory thus far, MWBR)}

What additional information would you like to share with other conference participants?

\textbf{Conference Input}

Has your region or its members areas and groups experimented with any of the ideas in the SSP? \textit{Yes - We have used a Workgroup Project based Region for several years now; the Greater Orlando Area utilized GSFs for several months; investigating Statewide Services with Helpline, H&I as well as PR.}

Have you read or used any of the SSP tools? \textit{Yes}

\textbf{Facilitation Tools}

- Basic facilitation guide \textit{Helpful}
- CBDM basics \textit{Helpful}

Florida Region

Some questions truncated to save space
GSF Tools
- GSF agenda: Helpful
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Helpful
- GSF report form (from GSF to LSC): Do Not Use

LSC Tools
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Helpful
- LSB task list pre-planning assembly: Do Not Use
- Planning Assembly Survey: Do Not Use
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?

Zonal Seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication with RCMS has been by far the biggest challenge. Not all have the same level of commitment to their role. Local communities participation in RSC weekends seems to be a close second. Without participation there seems to be no understanding. Newer members participation and old timers spirit of rotation are major challenges.
Facts about: Freestate Region

Name of Regional Delegate........................................................................................................... Steve M
Have you attended an WSC before? How many ................................................................. Yes -5
Is your region planning to send an Alternate Delegate? ....................................................... Yes
Name of Alternate Delegate...................................................................................................... John R
Have you attended a WSC before? How many................................................................. No
How long is the RD term in your region? ............................................................................. 2 Years
How many areas are in the region? ..................................................................................... 10
How many groups are in the region? ................................................................................... 580
How many meetings take place each week in the region? .................................................. 792
How many H&I panels take place each week in the region? .................................................

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........
What percentage comes from conventions and events?.........................................................
What percentage comes from literature sales? ........................................................................
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ......................................................................................................................... 0%
  ➢ H&I? .................................................................................................................................. 0%
  ➢ Holding workshops and service meetings? ..................................................................... 0%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ....... 0%
  ➢ Holding events? ............................................................................................................... 4%
  ➢ Expenses to hold and manage the RSC? ........................................................................... 30%
  ➢ Specify any other expenses?............................................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ......................................................................................................................... 0

Your Regional Service Structure

How often does your RSC meet?...every other month with an abrieviated or off month meeting at which no business is conducted discussion only.
Does your RSC meet in the same place each time?  No
We rotate by area's
Does your region have a regional office?.................................................................................... Yes
Does your region have a regional convention? ...................................................................... Yes
If yes, is attendance: ............................................................................................................. Stay the same
Did your regional convention make a profit this year? ............................................................ Yes
What committees or workgroups do you have at your RSC?
  H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Literature Review, we have an active literature committee that does review/distribution how ever we also actively participate in writing as well.
Is there a corporation or an entity with legal status that is a part of your RSC?..................... No
Does your region use CBDM to reach decisions? .................................................................. No
Do any of your areas use CBDM to reach decisions? ............................................................. No
it has been experimented with during the trial period in one of our area's.
**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

At the beginning of this cycle attendance at assemblies, learning days and workshops was very low averaging 12 people per event however our attendance has doubled and in some cases more than that we have covered a variety of topics traditions work book, Idt’s, ssp, drt just a few examples.

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes
Rd, Rda regional chair have all participated in outreach visiting all 10 of our area’s.

What kind of training and mentoring efforts take place in your region and/or its areas?
mostly sponsorship

Describe what kind of planning your region and/or its areas utilize.
use of a long term calendar and discussion

Does your region or its areas have any shared services with other service bodies? .................... Yes
Pr/Pi with the cnp region

Has your region had discussion about where NA does not exist in your region? .......................... Yes
Successes with communication strategies in your region and/or its areas:
no

Successes with utilizing technology in new ways within your region and/or areas:
we have a great website and web master with a calendar app and a regular update of the meetings in our region to the best of our abilities

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Learning days, QnA sessions, participation at conventions.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 1

Does the region have any type of NA phoneline or a helpline? Yes
phoneline that we try very hard to have manned 24-7 by a real live person!

Do you have a regional website? Yes fsrna.org

Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops .................................................................................... Yes

attendance varies by area.

How does your region reach a conscience about WSC matters? ........................................... Group tally

Does your region engage in gathering a conscience for CAT material? ....................................... Yes

How does your region delegate authority to you to make decisions at the WSC? .........................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Not Helpful
- NA Meeting Search App Helpful
- Locally developed tools ad hoc committees
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
  - Do you find it helpful? .............................................................................................................. No
  Unorganized
- Do you have ideas on how to improve it?
na
- Do you believe it should be open to all or only conf. parts? ............... Conference Participants

Freestate Region

Some questions truncated to save space
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions workbook, discussion on Drt

Please describe the most significant challenge your region has faced since WSC 2012 Funding

Please describe some highlights or successes your region has experienced since WSC 2012

generating more interest in attending assemblies, learning days panel discussions in which we have been successful by the increase in attendance at our assembly’s going from 12 with most of the attendees regional service members to doubling it easily sometimes tripling it it the work we have done to do this has been very satisfying in the results!

What additional information would you like to share with other conference participants?

that more inter-regional communications would be of tremendous help to the fellowship as a whole and to the regions in particular.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes -
The. Baltimore area Ran a trial period with very low participation.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

• Basic facilitation guide Do Not Use
• CBDM basics Do Not Use

GSF Tools

• GSF agenda Do Not Use
• Group report form (from groups to GSF) Do Not Use
• GSF basics Do Not Use
• GSF report form (from GSF to LSC) Do Not Use

LSC Tools

• LSC planning assembly agenda Do Not Use
• Planning Basics handout Do Not Use
• LSB task list pre-planning assembly Do Not Use
• Planning Assembly Survey Do Not Use
• LSC basics Do Not Use
• LSB project plan worksheet Do Not Use
• LSB second and third meeting agendas Do Not Use
• LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?

Yes that RDA participation at the conference is very important and that ways to increase their participation at the conference should be explored rather than trying to completely exclude them!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

When we, RD, RDA attended all areas area services the communication was very good, Traveling
around the region gives visibility....better recognition. Our regional workshops etc. are getting progressively better participation!
Facts about: Georgia Region

Name of Regional Delegate: Ray L

Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Greg S

Have you attended a WSC before? How many: Two Years
How long is the RD term in your region?: 15
How many areas are in the region?: 301
How many groups are in the region?: 855
How many H&I panels take place each week in the region?: 256

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 100
What percentage comes from conventions and events?: 0
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 15%
- H&I?: 20%
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 5%
- Holding events?: 10%
- Expenses to hold and manage the RSC?: 40%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 500

Your Regional Service Structure

How often does your RSC meet?: quarterly
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance?: Increasing
Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes

Regional meetings seem to flow. With more input.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

2 cbdm workshops for area 40 gsr. 2 GSR workshops 50 attended

Georgia Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops on request by area**
Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ......................... No
Has your region had discussion about where NA does not exist in your region? ......................... Yes
Successes with communication strategies in your region and/or its areas:

- areas have discussed boundaries and cooperation in H&I

Successes with utilizing technology in new ways within your region and/or areas:

- Regional phonenumber which directs caller to areas
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 2
Does the region have any type of NA phonenumber or a helpline? Yes

- Regional number that directs caller to areas
Do you have a regional website? Yes grschna.org
Do you keep your meeting information updated on the website? .......................................................... Yes
Has your region hosted CAR workshops ................................................................................................. Yes

- Zonal forum and CAR workshop 95 participants
How does your region reach a conscience about WSC matters? .......... Vote by RCMs at RSC meeting
Does your region engage in gathering a conscience for CAT material?.................................................... Yes
How does your region delegate authority to you to make decisions at the WSC? ..................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... Yes
  - Do you find it helpful? .......................................................................................................................... Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................................... Growing

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

- SSP

Please describe the most significant challenge your region has faced since WSC 2012 Fund Flow
Please describe some highlights or successes your region has experienced since WSC 2012

- Reworked budget so as to generate NAWS donation

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM has been used with success for 6 years
Have you read or used any of the SSP tools? Yes

Georgia Region

Some questions truncated to save space
Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegare Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

workshops have worked well
Facts about: Germanspeaking Region

Name of Regional Delegate................................................................. Helge B
Have you attended an WSC before? How many ....................................... Yes -1
Is your region planning to send an Alternate Delegate? ............................ Yes
Name of Alternate Delegate................................................................. Nima A
Have you attended a WSC before? How many ....................................... No
How long is the RD term in your region? ............................................... 2 years with an option to do 2 terms
How many areas are in the region? ................................................... 6
How many groups are in the region? .................................................. 230
How many meetings take place each week in the region? ...................... unable to get the numbers in time
How many H&I panels take place each week in the region? ..............

Budget (Please specify currency if not giving amounts in US dollars)

Total 37,00 Euros
What percentage of your RSC’s annual budget comes from group and area contributions? ..........15,164
What percentage comes from conventions and events? ...............................3694
What percentage comes from literature sales? ......................................13,000
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..............................................................................................
  ➢ H&I? ....................................................................................................... 1140
  ➢ Holding workshops and service meetings? ........................................3694+
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ..........856;
    Insurance case 7,498 paid for the damage and we got back 6,766 from the insurance
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......... Nothing but only because the EDM had so much money from the past ECCNAs

Your Regional Service Structure

How often does your RSC meet? ..........Every 4 months - March, July, November (first weekend each)
Does your RSC meet in the same place each time?  No

We have the option to have it somewhere else if there is a motion from an area. We didn’t use this option for some years but the last 2 RSCs have been in different places.

Does your region have a regional office? .............................................. Yes
Does your region have a regional convention? ..................................... Yes
If yes, is attendance: ................................................................. Staying the same
Did your regional convention make a profit this year? ............................ Yes

What committees or workgroups do you have at your RSC?

Project Based Workgroups, Regional Service Office, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? .................... Yes
Does your region use CBDM to reach decisions? .................................... Yes
Do any of your areas use CBDM to reach decisions? .................................... Yes

Germanspeaking Region

Some questions truncated to save space
it works quite well by now. It was a little bit bumpy in the beginning but now it’s just better than the old RRoO. The participation has considerably increased in areas and in region since we introduced CBDM and removed the quorums.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. We had quite some workshops this cycle: SSP at the RSC, H&I workshops, PR workshops, Planning in Service, 12 Traditions, 12 Concepts, Money in NA, the current Service Structure – at different events (ASCs and Learning Days) for 4 - 25 participants, one workshop about the 12 Traditions as base for healthy relationships during the International Convention in Berlin for about 60 participants.

- Does your region provide any other type of fellowship development or outreach efforts? No
- What kind of training and mentoring efforts take place in your region and/or its areas?

**We are just at the beginning of this important process.**

Describe what kind of planning your region and/or its areas utilize.

**We have just introduced the Planning Process to the RSC and workshops about it in 2 different areas.**

- Does your region or its areas have any shared services with other service bodies? Yes
  - Our LTC works together with the Swiss Region as they have also a Germanspeaking Community

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

- We had a highly successful communication process about the increase of the literature prices (about 100% to become self-supporting) and the current good communicated project is the revision of the Translation of our Basic Text. Participation in both projects is outstanding.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region completely unknown as it is localized in the areas and we are lacking a PR coordinator on RSC level.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

- Does the region have any type of NA phoneline or a helpline? No
- Do you have a regional website? Yes [http://www.narcotics-anonymous.de/](http://www.narcotics-anonymous.de/)
  - Do you keep your meeting information updated on the website? Yes
- Has your region hosted CAR workshops No
- How does your region reach a conscience about WSC matters? Other
  - usually it’s completely delegated to the RD – this cycle I tried to involve the areas
- Does your region engage in gathering a conscience for CAT material? No
- How does your region delegate authority to you to make decisions at the WSC? No

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes

Some questions truncated to save space
Do you find it helpful? ................................................................. Yes
Sometimes it’s hard to stay focused with the amount of misinformation that is posted there.
Do you have ideas on how to improve it?
Yes – those who still don’t use it should start using it. The netiquette also seems to bring
great progress
Do you believe it should be open to all or only conf. parts? ........................................ both ok
Does it seem as though the number of members in your region has been growing, shrinking, or staying
the same since WSC 2012? Staying the same, (in some areas we have significant decrease while in
other parts is substantial increase)
Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?
Revision of the translation of the BT
Please describe the most significant challenge your region has faced since WSC 2012
Literature price increase in order to become self-supporting
Please describe some highlights or successes your region has experienced since WSC 2012
The publication of “Living Clean” in English and the “It works how & why” in German, the
idea to address WSC seating, the first levels of the SSP especially the geographic boundaries –
it’s time to grow up for NA
What additional information would you like to share with other conference participants?
The parts of the SSP that we use since years work quite well and make a significant difference.
Conference Input
Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?
Facilitation Tools
• Basic facilitation guide Helpful
• CBDM basics Helpful, we use more developed CBDM since years
GSF Tools
• GSF agenda Helpful
• Group report form (from groups to GSF) Do Not Use
• GSF basics Helpful
• GSF report form (from GSF to LSC) Do Not Use
LSC Tools
• LSC planning assembly agenda Helpful
• Planning Basics handout Helpful
• LSB task list pre-planning assembly Do Not Use
• Planning Assembly Survey Do Not Use
• LSC basics Do Not Use
• LSB project plan worksheet Do Not Use
• LSC second and third meeting agendas Do Not Use
• LSB basics Do Not Use
Is there anything in particular you want to discuss at the conference?
WSC seating and the imbalance between US and non-US representation at the WSC

Germanspeaking Region

Some questions truncated to save space
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The Zonal Forums (in our case the EDM) are a valuable tool – other Zonal Forums should follow our example and increase the tasks for their Zonal Forums.
Facts about: Grande São Paulo Region*

Name of Regional Delegate................................................................. Ciro S

Have you attended an WSC before? How many ................................. No
Is your region planning to send an Alternate Delegate? ............................
Name of Alternate Delegate............................................................... Edison Z

Have you attended a WSC before? How many .................................. No
How long is the RD term in your region? ........................................... 2 years
How many areas are in the region? .................................................... 14
How many groups are in the region? .................................................. 231
How many meetings take place each week in the region? .................... 802
How many H&I panels take place each week in the region? ................. 93

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .... 70
What percentage comes from conventions and events? .......................... 30
What percentage comes from literature sales? ..................................... 0

Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? .................................................................................. 5%
  ➢ H&I? .......................................................................................... 5%
  ➢ Holding workshops and service meetings? ...................................... 2%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ........ 6%
  ➢ Holding events? ........................................................................ 8%
  ➢ Expenses to hold and manage the RSC? ..................................... 30%
  ➢ Specify any other expenses? ..................................................... 20%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .............................................................. US$ 10.350,00

Your Regional Service Structure

How often does your RSC meet? ........................................................
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ..............................................
Does your region have a regional convention? .................................... Yes
  If yes, is attendance: .................................................................... Increasing
Did your regional convention make a profit this year? ....................... Yes

What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Translations, Literature Review, Human Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ............. Yes
Does your region use CBDM to reach decisions? .................................. Yes
Do any of your areas use CBDM to reach decisions? ............................. Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Grande São Paulo Region* Some questions truncated to save space
We have a project to aid the hearing impaired (deaf and dumb), and we have a growth plan in the areas where there are NA, where we do IP’s and foster the opening of NA groups.

Does your region provide any other type of fellowship development or outreach efforts? Yes

Learning days, administrative meetings of subcommittees, and participation of staff in service forums.

What kind of training and mentoring efforts take place in your region and/or its areas?

Planning meetings, schedule service, forums and learning days.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? Yes

Some areas use the same helpline

Has your region had discussion about where NA does not exist in your region? Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We use a lot of internet in our communications, online meetings

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes

Do you have a regional website? Yes

http://www.nasp.org.br

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops

Yes

We held 1 CAR workshop

How does your region reach a conscience about WSC matters?

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board?
  - Do you find it helpful? No
  - Do you have ideas on how to improve it? No
  - Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

This cycle performed some work: Restructuring of our site design with the hearing impaired among others.

Please describe some highlights or successes your region has experienced since WSC 2012

We’re in a project for structured development, to open groups in cities where there is no NA.
What additional information would you like to share with other conference participants?

In 2014 we will hold our 3rd Regional Convention aboard a cruise where we will celebrate our recovery with over 1500 companions.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Greater Illinois Region

Name of Regional Delegate.................................................................Stacy M
Have you attended an WSC before? How many ...........................................No
Is your region planning to send an Alternate Delegate? ...................................No
Name of Alternate Delegate........................................................................
Have you attended a WSC before? How many...........................................2 Years
How long is the RD term in your region? ......................................................2 Years
How many areas are in the region? ..............................................................5
How many groups are in the region? ............................................................60
How many meetings take place each week in the region? ..........................132
How many H&I panels take place each week in the region? ......................28

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........67
What percentage comes from conventions and events? ........................................33
What percentage comes from literature sales? ..............................................0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..........................................................................................30%
  ➢ H&I? ..................................................................................................5%
  ➢ Holding workshops and service meetings? ..........................................2%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ........52%
  ➢ Holding events? .............................................................................11%
  ➢ Expenses to hold and manage the RSC? ...........................................11%
  ➢ Specify any other expenses?.................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................0

Your Regional Service Structure

How often does your RSC meet?............................................................quarterly
Does your RSC meet in the same place each time?  No
  We rotate between the 5 ASCs
Does your region have a regional office? .................................................No
Does your region have a regional convention? .......................................Yes
    If yes, is attendance: ........................................................................Staying the same
    Did your regional convention make a profit this year? ........................Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Phoneline, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .........................No
Does your region use CBDM to reach decisions? .....................................No
Do any of your areas use CBDM to reach decisions? .................................No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
  Building Strong Home Groups=30 attended

Greater Illinois Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? No
What kind of training and mentoring efforts take place in your region and/or its areas?

Outgoing trusted servants work with incoming trusted servants. Learning Days are usually utilized although not this cycle.
Describe what kind of planning your region and/or its areas utilize.

none
Does your region or its areas have any shared services with other service bodies? No
Has your region had discussion about where NA does not exist in your region? No
Successes with communication strategies in your region and/or its areas:

We keep the ASC and Regional websites as up to date as possible. The RD started writing a newsletter that is distributed electronically (PDF) and printed copies are distributed at Regional meetings.
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have distributed meeting lists and posters with hotline information throughout the community, PSA’s to tv station, Summit of Hope participation, panel presentations
Statewide/national conferences per year the our PI/PR committee participate in/exhibit 0
Does the region have any type of NA phoneline or a helpline? Yes

We use an 800 number with live operators to give meeting information or to connect with members.
Do you have a regional website? Yes http://centralillinoisna.org/
Do you keep your meeting information updated on the website? Yes
Has your region hosted CAR workshops No
How does your region reach a conscience about WSC matters? Group tally
Does your region engage in gathering a conscience for CAT material? Yes
How does your region delegate authority to you to make decisions at the WSC?

Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
- Do you find it helpful? Yes
  Being a new RD it has been invaluable to read others input on topics. It has also been helpful to see a lot of finger pointing and name calling to remind me of the reasons that I serve--that no addict need die from addiction without finding the rooms of NA.
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Funds: where is it coming from, how much are we spending, how can we cut down on expenses.

Greater Illinois Region

Some questions truncated to save space
Please describe the most significant challenge your region has faced since WSC 2012

**Getting up to speed on the SSP.**

Please describe some highlights or successes your region has experienced since WSC 2012

**A slight increase on newcomers stepping up to serve.**

What additional information would you like to share with other conference participants?

### Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  **No**

Have you read or used any of the SSP tools?  **Yes**

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<td>LSB basics</td>
<td>Do Not Use</td>
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Is there anything in particular you want to discuss at the conference?

**How can we make the process that is the WSC easier/simpler so that only the RD need attend (to save fellowship funds and provide equity). Can there be a video training? Can there be a webcam component so others can see how it works?**

### Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

**Just getting my region up to speed on the SSP has been challenging. I wrote a newsletter with different local and world components and always included something about the SSP.**
**Facts about: Greater New York Region**

Name of Regional Delegate: Lawrence J

Have you attended an WSC before? How many: Yes -1

Is your region planning to send an Alternate Delegate? Yes

Name of Alternate Delegate: Mitchell S

Have you attended a WSC before? How many: 2

How long is the RD term in your region? 12

How many areas are in the region? 735

How many groups are in the region? 765

How many meetings take place each week in the region? 176

How many H&I panels take place each week in the region?

<table>
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<th><strong>Budget (Please specify currency if not giving amounts in US dollars)</strong></th>
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<td>What percentage comes from literature sales?</td>
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Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?
- H&I?
- Holding workshops and service meetings?
- Traveling delegates or other trusted servants to service meetings and workshops?
- Holding events?
- Expenses to hold and manage the RSC?
- Specify any other expenses? Our RSC spends approximately $4000 annually for travel expenses to send a delegate team and other trusted servants to service meetings and workshops.

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?

<table>
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<th><strong>Your Regional Service Structure</strong></th>
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<td>Did your regional convention make a profit this year?</td>
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</table>

What committees or workgroups do you have at your RSC?


Is there a corporation or an entity with legal status that is a part of your RSC? Yes, We do have a regional service office that is a 501(c)(3) corporation.

Does your region use CBDM to reach decisions? Yes

Do any of your areas use CBDM to reach decisions? Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

There has been 2 regional Traditions Book workshops, and 6 area workshops. We have a well attended literature review committee in Brooklyn area. They are hosting a workshop every month to meet the “tradition a month” challenge. Average attendance has been about 20 people.

Does your region provide any other type of fellowship development or outreach efforts?  Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?  Yes

Has your region had discussion about where NA does not exist in your region?  Yes

Successes with communication strategies in your region and/or its areas:

We have realized an increase in participation in our service meetings because we are using virtual meeting technology wherever possible. We have increased our attendance and productivity.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit  Yes

Does the region have any type of NA phoneline or a helpline?  Yes

We have a regional phoneline that is well supported. It operates 24/7.

Do you have a regional website?  Yes  http://newyorkna.org/

Do you keep your meeting information updated on the website?  Yes

Has your region hosted CAR workshops  Yes

During this cycle we have had 2 regional CAR workshops, and 7 area workshops.

How does your region reach a conscience about WSC matters?  Group tally

Does your region engage in gathering a conscience for CAT material?  Yes

How does your region delegate authority to you to make decisions at the WSC?  Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board?  Yes
  - Do you find it helpful?  Yes
  - Do you have ideas on how to improve it?  Yes
  - Do you believe it should be open to all or only conf. parts?  Yes

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  Yes

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The subject that generated the most discussion in our region has been the SSP. There are still too many members who do not understand it or are simply unaware.

Please describe the most significant challenge your region has faced since WSC 2012.

Greater New York Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Greater Philadelphia Region

Name of Regional Delegate: Zoe H

Have you attended an WSC before? How many: Yes, 1

Is your region planning to send an Alternate Delegate? No

Name of Alternate Delegate:

Have you attended a WSC before? How many: 2 Years

How long is the RD term in your region?: 2 Years

How many areas are in the region?: 11

How many groups are in the region?: 366

How many meetings take place each week in the region?: 523

How many H&I panels take place each week in the region?:

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 70%

What percentage comes from conventions and events?: 30%

What percentage comes from literature sales?: 0%

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 10%
- H&I?: 20%
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 10%
- Holding events?: 10%
- Expenses to hold and manage the RSC?: 10%
- Specify any other expenses?: Insurance, Phoneline, RSO Bills%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: Every 2 months

Does your RSC meet in the same place each time?: Yes

Does your region have a regional office?: Yes

Does your region have a regional convention?: Yes

If yes, is attendance?: Decreasing

Did your regional convention make a profit this year?: No

What committees or workgroups do you have at your RSC?

- Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Unity

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes

Does your region use CBDM to reach decisions?: No

Do any of your areas use CBDM to reach decisions?: Yes

- CBDM is working better than expected in the West / Southwest Area. The biggest concern is maintaining the appropriate skill set as positions turnover. There is concern that newcomers are not yet comfortable with this form of decision-making.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. During the Regional assembly the status of the region was discussed. RD, RDA conducted 3 Tradition Workbook Workshops with attendance averaging 9 - 10 participants each time. Issue discussion topic workshops on Collaboration and Group Conscience were held with minimal attendance.

Does your region provide any other type of fellowship development or outreach efforts? ......................... What kind of training and mentoring efforts take place in your region and/or its areas?

RSC subcommittees Unity, PR/PI, Phoneline, and H&I regularly hold Learning Days, usually at Convention fundraisers and monthly meetings. The RD has prepared "Effective RCM's" a 15-minute question and answer session at the beginning of each RSC meeting. We've enjoyed great success with the RCM's hosting their own Area CAR/CAT workshops, with volunteers and RD mentoring. They've experienced an increased level of confidence in their leadership roles. They're able to discuss the motions and proposals in their service bodies.

Describe what kind of planning your region and/or its areas utilize.

RSC subcommittees develop annual budgets to present to the body for approval. Some of the Areas utilize strategic planning.

Does your region or its areas have any shared services with other service bodies? ......................... Yes GPRSC and EPARNA co-hosted 2 CAR/CAT workshops to enhance unity. EPARNA publishes their meetings in the GPRSC meeting list(s).

Has your region had discussion about where NA does not exist in your region? ................................. Successes with communication strategies in your region and/or its areas:

Service body members have moved to utilizing social media, email, and text messaging more frequently. It seems to deliver the announcements faster to a larger number of members. Communication for the RSC has improved because we use conference calls and emails to communicate urgent matters and gain opinions between RSC meetings.

Successes with utilizing technology in new ways within your region and/or areas:

Since the last conference we revamped the website, the world was coming to Philly. Our new site has the latest event updates, quick links to NAWS, RSO, and meetings. We are gaining familiarity with the WSC participant and discussion boards.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI has completed 16 presentations during this conference cycle, utilizing NA’s PSA’s videos and literature for Addictions professionals. They participate annually in the Recovery Walks marathon. PR/PI is currently proposing sending flyers to local colleges and universities, health centers, and Disability Advocate Personnel for hospitals.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................0

Does the region have any type of NA phoneline or a helpline? Yes

GPRSC Phoneline receives approximately 400 (+/-) per month. Volume significantly increased during the WSC Convention 2013 in Philadelphia. Their regularly scheduled orientation trainings have been successful for teaching addicts how to help others seeking assistance.

Do you have a regional website? Yes http://naworks.org/

Do you keep your meeting information updated on the website? ................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

Greater Philadelphia Region

Some questions truncated to save space
Since the release of the CAR, GPRSC has hosted 2 regional workshops with 30-60 attendees. RD assisted 2 Areas host their workshops with 10-20 people. Four more are scheduled for the month of March.

How does your region reach a conscience about WSC matters? .................................................. Area tally
Does your region engage in gathering a conscience for CAT material? .............................................. Yes
How does your region delegate authority to you to make decisions at the WSC? .......................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics           Do Not Use
- NA Meeting Search App    Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
  - Every time I log on I’m learning more and more about how NA works, why and where we reach, globally as a fellowship. The threads can sometimes be daunting, confusing, or down right irritating, however we’re wired that way.
- Do you have ideas on how to improve it?
  - The glitches could be worked out concerning the webinar. Please consider changing the service. There are definitely better teleconferencing servicing available. Increasing staff to monitor and filter responses would cut down the redundancy and distractions from the main points of the question / answer.
- Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Every RSC meeting included discussion about ways to maintain solvency of the RSO, since the pre-existing steady decline was accelerated by the lack of fellowship donations, electronic literature, increased shipping costs, poor participation to fill service commitments, and surmounting debt. The GPRSC has decided to close the RSO store and maintain the business of the RSO office via virtual office utilizing a paid special worker. We have decided to store our records and property temporarily in storage. Positions for RSO Chair and Treasurer will be maintained to ensure closure of necessary accounts with vendors, maintain a central point of accountability for taxes and NAWS literature account.

Please describe the most significant challenge your region has faced since WSC 2012

Our most significant challenge has been lack of service participation. The RSC admin committee has several positions open and no one has shown interest in running for them. Subcommittees struggle because there might be a chair w/o participants or participants w/o a chairperson to assume accountability.

Please describe some highlights or successes your region has experienced since WSC 2012

We loved being the city chosen for the NAWS 35 Convention in 2013.

What additional information would you like to share with other conference participants?

Our regional convention committee used the opportunity to take the year off in 2013 and not host a regional convention, since the World was hosting one here. Our convention committee
has utilized this year for fundraising and more time for preparation for this year's celebration. GPRCNA XXVIII "Freedom With No Limits", August 22-24, 2014. Loews Philadelphia Hotel, 1200 Market Street, Philadelphia, PA. See website www.naworks.org

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide: Helpful
- CBDM basics: Helpful

GSF Tools
- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Do Not Use
- GSF report form (from GSF to LSC): Do Not Use

LSC Tools
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Do Not Use
- LSB task list pre-planning assembly: Do Not Use
- Planning Assembly Survey: Do Not Use
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Utilizing all of the new tools such as webinars, conference calls, newsletters, discussion boards, and NAWS emails has been very helpful to me as a leader, mentor, and liaison for my region. I have been happily removed from my comfort zone and now I must reach out to others on all levels about good and bad news. I'm better at engaging others and listening to their perspective despite my agreement or opposition. I've learned the value of hearing the minority voices. It's sometimes frustrating that I can only vote my conscience at my home group. Sometimes it's painful when I've done my best and still be not enough for that one person. Everyday I'm challenged to be a better listener, more appreciative, competently decisive, inclusive of others, and most of all KINDER.
Facts about: Greece Region

Name of Regional Delegate.......................................................... Panos P
Have you attended an WSC before? How many................................. No
Is your region planning to send an Alternate Delegate? ..................... No
Name of Alternate Delegate.........................................................
Have you attended a WSC before? How many................................. No
How long is the RD term in your region? ..................................... 4 YEARS (two of them as alt)
How many areas are in the region? .............................................. 3
How many groups are in the region? ............................................. 38
How many meetings take place each week in the region? ................ 119
How many H&I panels take place each week in the region? ............... 7

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 30
What percentage comes from conventions and events? ....................... 50
What percentage comes from literature sales? .................................. 20
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? .................................................................................. 15%
  ➢ H&I? .......................................................................................... 15%
  ➢ Holding workshops and service meetings? ................................... 15%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ........ 30%
  ➢ Holding events? ........................................................................ 10%
  ➢ Expenses to hold and manage the RSC? ..................................... 5%
  ➢ Specify any other expenses? ...................................................... phone line 10%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0 euros

Your Regional Service Structure

How often does your RSC meet? ....................................................... every two months
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ......................................... Yes
Does your region have a regional convention? ................................. Yes
  If yes, is attendance: ...................................................................... Increasing
  Did your regional convention make a profit this year? ................. Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office,
  Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? ................................ Yes
Do any of your areas use CBDM to reach decisions? .......................... Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? ............ Yes
regular on-line meetings twice a week
What kind of training and mentoring efforts take place in your region and/or its areas?
A percentage of recovery meetings are started off with service-related shares. Sponsorship and role-modeling are used to attract members to service. Much hinges on individual initiative and personal relationships.
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ............................... Yes
Has your region had discussion about where NA does not exist in your region? .................................
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..............................
Does the region have any type of NA phoneline or a helpline? Yes
Do you have a regional website? Yes http://na-greece.gr/
  Do you keep your meeting information updated on the website?...................................................... Yes
Has your region hosted CAR workshops ................................................................................................. No
How does your region reach a conscience about WSC matters?............................................................ Other
   It does not! Maintaining a basic, local service structure seems to take up all the available energy.
   There is a very small platform as yet for receiving information from even the European Zone.
   Service outside the regional level is done as a sort of future investment, in the name of keeping a bridge of communication open with NA worldwide. The great majority of Greek members are unaware of the WSC coming up. The validity of voting on existing motions by our region may need to be reconsidered in that light.
Does your region engage in gathering a conscience for CAT material?.................................................. No
How does your region delegate authority to you to make decisions at the WSC? ......................................
Which of the following tools have you made use of and do you find them helpful?
   ➢ Issue Discussion Topics
   ➢ Planning Basics
   ➢ NA Meeting Search App  Helpful
   ➢ Locally developed tools
   ➢ Are you aware of our electronic literature? Yes
   ➢ Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
      ➢ Do you find it helpful? .........................................................................................................................
      ➢ Do you have ideas on how to improve it?
      ➢ Do you believe it should be open to all or only conf. parts.? ......................................................... All
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................... Growing

Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012
   - attracting people to service. - collecting area funds. - meaningfully engaging at a service level outside the regional. -
Please describe some highlights or successes your region has experienced since WSC 2012
    Host the 30th EuropeanCCNA in Athens greece in september 2014
What additional information would you like to share with other conference participants?
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools?

**Facilitation Tools**
- Basic facilitation guide: Do Not Use
- CBDM basics: Do Not Use

**GSF Tools**
- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
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**LSC Tools**
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- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Guatemala Region

Name of Regional Delegate................................................................. Mario G
Have you attended an WSC before? How many ......................................................... No
Is your region planning to send an Alternate Delegate? ................................. No
Name of Alternate Delegate........................................................................... Estuardo T
Have you attended a WSC before? How many.........................................................
How long is the RD term in your region? ............................................................. 2 years
How many areas are in the region? ................................................................. 1
How many groups are in the region? .............................................................. 12
How many meetings take place each week in the region? ............................. 74
How many H&I panels take place each week in the region? ............................. 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ....... 80
What percentage comes from conventions and events? ........................................ 0
What percentage comes from literature sales? .................................................. 20
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ......................................................................................... 10%
- H&I? ............................................................................................... 5%
- Holding workshops and service meetings? ................................................. 5%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 0%
- Holding events? ............................................................................. 0%
- Expenses to hold and manage the RSC? .............................................. 80%
- Specify any other expenses?.................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................ 10

Your Regional Service Structure

How often does your RSC meet? 2 times per month. We meet face to face twice a month but each meeting has a different approach. The meeting at the beginning of the month is used to submit reports and to follow up on projects in progress. During the second meeting we do group support,
Does your RSC meet in the same place each time? Yes
Does your region have a regional office?......................................................... Yes
Does your region have a regional convention? .............................................. Yes
  If yes, is attendance: .............................................................................. Increasing
  Did your regional convention make a profit this year? ........................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Literature Distribution, Phoneline, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? .................... No
Does your region use CBDM to reach decisions? ........................................ No
Do any of your areas use CBDM to reach decisions? ..................................... No

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ....................... No

Has your region had discussion about where NA does not exist in your region? ................................. No

Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

approach to judicial agencies to discuss the use of court cards
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 1

Does the region have any type of NA phoneline or a helpline? Yes

we have a landline for our helpline
Do you have a regional website? Yes www.naguate.org
Do you keep your meeting information updated on the website? .......................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

workshops on court cards in groups
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ................................................. No

How does your region delegate authority to you to make decisions at the WSC? .................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes
  - Do you find it helpful? ................................................................. Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ......................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .................................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? service system

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - we received information from the regional delegate

Guatemala Region

Some questions truncated to save space
Have you read or used any of the SSP tools?

**Facilitation Tools**
- Basic facilitation guide: Not Helpful
- CBDM basics: Helpful

**GSF Tools**
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**
- LSC planning assembly agenda: Helpful
- Planning Basics handout: Not Helpful
- LSB task list pre-planning assembly: Not Helpful
- Planning Assembly Survey: Not Helpful
- LSC basics: Helpful
- LSB project plan worksheet: Not Helpful
- LSC second and third meeting agendas: Helpful
- LSB basics: Helpful

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**
What has worked well and what challenges have you experienced in your role as regional delegate?
- Very good experience. I had the opportunity to learn more
Facts about: Hawaii Region

Name of Regional Delegate: Alan L
Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Phyllis S
Have you attended a WSC before? How many: Yes -1
How long is the RD term in your region?: Two Years
How many areas are in the region?: 5
How many groups are in the region?: 110
How many meetings take place each week in the region?: 125
How many H&I panels take place each week in the region?: 20

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 30%
What percentage comes from conventions and events?: 70%
What percentage comes from literature sales?: 0%

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 10%
- H&I?: 2%
- Holding workshops and service meetings?: 10%
- Traveling delegates or other trusted servants to service meetings and workshops?: 350%
- Holding events?: 25%
- Expenses to hold and manage the RSC?: 10%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 2500

Your Regional Service Structure

How often does your RSC meet?: quarterly
Does your RSC meet in the same place each time?: No
Our region is on four major island separated by water The quarterly rotation throughout region The meeting is held once per year in each geographic area We fly the RSC admin and the individual geographic area fly / fund the RCM and Alt RCM as necessary
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance: Staying the same
Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?

Convention/Events, Phoneline, Project Based Workgroups, Website, Merchandise
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes

Our CBDM is an interesting blend or RRoO for various reasons; We try our best to use a consensus model Sometimes we cannot reach consensus and then we use voting. Many
times but nor always we send many motions/proposals/decisions back to the groups for their approvals

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We previously have held an annual Learning Day Event Now we have switched to a quarterly model for these Learning Day Events Workshops are now modeled after the small group/large group model Some topics have been but not exclusive to Strategic Planning, Consensus Decision Making, Public Relations, Service System Proposal workshops, Traditions Workshops for the literature development. How to meet outside the "in person " meeting.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes We have much outreach through individuals initiative and efforts to members who belong to the APF Zonal Forum developing fellowships. We are particularly interested from time to time with assisting Maldives with their needs for FD strategy and how they may acquire printed literature in English. We also support Guam from time to rime as they request. We have two geographic area within our counties where NA is sometimes there and sometimes not and we discuss this issue- Once in a while a FD effort is made to embracing the Molokai and Lanai island "fellowship" vis-a-vis some sort of "event". Since Lanai island was recently purchased by Oracle Billionaire and will be employing a construction workforce larger that the local population, some of us have recognized this a FD point of interest. With the help of the NAWS we created a white welcome keytag in Hawaiian Language.

What kind of training and mentoring efforts take place in your region and/or its areas?

- We are trying to train and mentor an ongoing convention entity onto existence. We try for or ongoing informational trainings and mentoring but this is as successful as our remote communications effort. It is a slow process - someday our efforts will pay the dividends we have expected for a long time.

Describe what kind of planning your region and/or its areas utilize.

- Presently we are utilizing a one year planning/budgeting cycle and we are just now beginning to plan more forward thinking plan of at least a two year planning cycle. This new planning springs out of the fluctuation in group/area donations and the uncertainty of regional convention income outcomes and other fund raising efforts. Our conventions is going through a greater forward panning strategy at this time: where we are around a year and a half ahead. We are trying for some stability in our incomes.

Does your region or its areas have any shared services with other service bodies? .................................

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

- We use group emails of course. We have several online discussion boards for invited members to participate in various discussion. We have used dropbox for our shared files We ask the question regularly "How to meet outside the "in person " RSC regional meeting" and we are trying regularly to introduce or to initiate using "go to meeting" technology.

Successes with utilizing technology in new ways within your region and/or areas:

- We have an online "contributions" portal. Its on our website located "globally", it enables members to contribute to our RSC. We have a leftover merchandise page presently under construction. We also would like to use BMLT but have yet to implement it.

**Hawaii Region**

Some questions truncated to save space
Please describe the different types of public relations efforts (PR/PI) carried out in your region.

We assist the areas financially if needed in public relations efforts with the various health fairs.

We also assist with various mass media efforts as we are established as non profit

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.na-hawaii.org

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

We will have six or more CAR workshops this year on our 5 areas. We try to include as many as possible into the process.

How does your region reach a conscience about WSC matters? .............................................................. Other

We have dedicated regionally delegated or hosted workshops and it may be by area or simply by attendance in an area

Does your region engage in gathering a conscience for CAT material? ..................................................

How does your region delegate authority to you to make decisions at the WSC? ................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools Some places have initiated a Beach Park Service Workshop

Informational Picnics:where all members are invited to attend. We plan to share pot luck food, fellowship and discuss NA service in the particular area where we are meeting that day

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... Yes
- Do you find it helpful? ................................................................................................................................. Yes

I find the discussions between the delegates lively and informative. Mostly respectful. It also allows delegates to become more familiar with the all the other delegates. What were our names and what were the attributes of our various regions.

- Do you have ideas on how to improve it?
  - no - it seems petty good - I was quite pleased when I found it was mobile friendly and very easy to retain connectivity.. Props to the NAWS IT.
- Do you believe it should be open to all or only conf. parts? ................. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

One would think it is the planning of the Service System Proposal, but it wasn't that much in discussion.. Probably the most exciting "thing" to come from the conference during the cycle id the "Traditions Project" Also getting the Living Clean into print was exciting to many.

Please describe the most significant challenge your region has faced since WSC 2012

Unfilled positions and Apathy still tops the list. The cycle of apathy is very difficult to break that chain.. "Our Fund Flow" as it very expensive to fund our Region due to our geography. Stabilizing our Regional Convention planning cycle and the accompanying convention guideline..This is including the related component of Strategic Planning Cycle and budgeting...
and a thorough Updating of Policy Guide and our Corporate By-Laws to match reality All of this has been very challenging.

Please describe some highlights or successes your region has experienced since WSC 2012

Since 2012 We have had two successful regional conventions back to back. We have reduced costs in some instances and yet we have expanded what our own Vision for NA Service is in our Region and our Zone. Planning Fellowship Development in our own back yard. Successful relationships with community professionals Finally planning the implementation of a statewide 800 number after years of discussion

What additional information would you like to share with other conference participants?

Our immersion, dedication and involvement in Fellowship Development in the Asia Pacific Zone. Our continued efforts towards self support by initializing a contributions portal on our website

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes -

As I mentioned before since the majority of our established areas are bounded by island borders it is a simple task to define that part of the system. In the only island that is densely populated we also can breakout into some smaller "areas" bounded by traditional known boundaries for now. We have this plan to use the 'beach park model" for small or large group discussion. We also use the tools at our quarterly learning days as an introduction to SSP: and also the planning tools for discussion of future outcomes.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools
- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Helpful
- LSC basics Helpful
- LSB project plan worksheet Helpful
- LSC second and third meeting agendas Helpful
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

It's probably not necessary to discuss at the conference floor per se: Im not sure if its a waste of conference time but possibly for the forum to get temperature of this issue. We also have been and continue to be very interested in finding innovative ways to commit some literature from NAWS for fellowship development resources for our brothers and sisters in Maldives. That literature can be in English we are responding to their repeated requests and I had mentioned to them that much or many of the IPs could be reprinted from PDF- I'm not sure how this is viewed
at the NAWS but I am opening this up to mentioning ideas and options. Sending Literature to them such as key tags and texts is extremely cost prohibitive for our fellowship and the APF has them on this years FD schedule, but their budget is quite limited as well. Some our members personally have been in communication with both the NA fellowship and the one of the NGO treatment centers down there. There also is some government restriction on some materials as written. More information on that too. We are very interested in ongoing Asian languages translations projects.

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate? Electronic filing and storage of reports. Another highlight that has worked very well for us for awhile: was our individual initiation establishment of a "Facebook" closed or secret group by invitation only " for Hawaii Maldives two way communication. What has worked well: working diligently with our Regional Treasurer and in concert with RCMs to cut costs. A better more realistic Budget. came from this. Use of our technology to send out all the information received by the delegate from NAWS to the RCMs and the resource membership who are members of our discussion boards. Communication is both enhanced and a challenge as it seems to be a one way street. We also use this technology to post and to file individual reports and all of our archives. We try to broadly use these discussion boards but we meet with some resistance as members have excuses why they don’t like it or can’t figure it out how to sign on etc. The other challenges are the increased travel costs to get around our island state. Some of us would love to use go to meeting others need to kept in a room for a weekend meeting.
Facts about: HOW Region*

Name of Regional Delegate ................................................................. Tiago R

Have you attended an WSC before? How many ........................................... No
Is your region planning to send an Alternate Delegate? ............................... Yes

Name of Alternate Delegate .................................................................... Eduardo G

Have you attended a WSC before? How many ................................................ No
How long is the RD term in your region? ...................................................... 2 Years
How many areas are in the region? .............................................................. 25
How many groups are in the region? ............................................................ 291
How many meetings take place each week in the region? ........................... 873
How many H&I panels take place each week in the region? ........................ 75

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 60
What percentage comes from conventions and events? ................................. 10
What percentage comes from literature sales? ................................................ 30

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .......................................................................................... 30%
- H&I? ..................................................................................................... 15%
- Holding workshops and service meetings? ............................................. 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ............ 10%
- Holding events? .................................................................................... 3%
- Expenses to hold and manage the RSC? ............................................... 10%
- Specify any other expenses? .................................................................. 22%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? Brazilian Nacional Forum- US$ 1,600.00, Latin American Forum – US$ 1,900.00 and NAWS US$ 4,500.00

Your Regional Service Structure

How often does your RSC meet? ................................................................... every 3 months
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ...................................................... Yes
Does your region have a regional convention? ............................................. Yes

If yes, is attendance: ................................................................. Decreasing
Did your regional convention make a profit this year? ..................................

What committees or workgroups do you have at your RSC?

- Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Translations, Literature Review

Is there a corporation or an entity with legal status that is a part of your RSC? ............. Yes
Does your region use CBDM to reach decisions? ........................................ No
Do any of your areas use CBDM to reach decisions? ...................................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

HOW Region*
All RSC business meeting we have workshops. It’s a good time to have all areas together and discuss about the community grown, the topics are chosen by the present members. We also hold a workshop about CAR and CAT, although we are not a seated region.

Does your region provide any other type of fellowship development or outreach efforts? Yes
Our outreach is doing some mini forums during this term and it’s going to reach all areas, the topic is basically service in NA.

What kind of training and mentoring efforts take place in your region and/or its areas?

Financial

Does your region or its areas have any shared services with other service bodies? Yes
We are doing some PR efforts and events with Grande São Paulo region, we are close geographically and in some cases we use the same body to do specific services such as divulgation of the fellowship in the São Paulo State

Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:
The extension of our region and some areas are so big, sometimes is very hard to attend everything, we have an experience which is working well, one ASC and the regional outreach together divided the area in 4 zones and have one person doing outreach work in each zone, this leaders report direct to the area outreach. This experience is very close to PSS format and we are thinking in a plan to take it to other areas

Successes with utilizing technology in new ways within your region and/or areas:
We have been doing some business meeting on skype, it’s not as good as face to face, but we save some money, keep in touch and be able to solve some problems

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Posters around the cities, leaflet distribution in tolls on strategic highways, signs with the help line near the entrance of cities and PI panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes
We have a free phoneline (0800-888-6262) It is a new experience which started 3 years ago after a good plan. It’s working very good and we are doing a project to send it to the whole country

Do you have a regional website? No

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops Yes
Although we are not seated at the WSC we think important to hold the CAR workshop to keep the community informed. We had just one with about 50 people

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? No

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools workshops during the RSC meetings
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No

HOW Region* Some questions truncated to save space
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

We had two subjects, one is to seating at WSC 2014 and other is how to keep the quality of the service as the fellowship grows.

Please describe the most significant challenge your region has faced since WSC 2012.

A lack of servants, we have been discussing this with other regions and service bodies and it seems to be general.

Please describe some highlights or successes your region has experienced since WSC 2012.

We started a free help line with an employee which is working very well and we started a plan for intermediate bodies, we currently have two intermediates and the experience shared is that the communication and service has improved, we also had some resources saved as some areas stopped travelling for regional meetings.

What additional information would you like to share with other conference participants?

We have a LTC which is very active in Brazil, apart the regular service, we’ve been translating the Reaching Out which is very helpful for H&I efforts and the community as a whole.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Some areas have experimented GFS, it went well and still using for two of them, the others didn’t work and went back to the old structure. What is going very well here is the intermediate bodies, the experience is being great, but they are too new to say that they are going to last long.

Have you read or used any of the SSP tools? Yes.

Facilitation Tools

- Basic facilitation guide: Do Not Use
- CBDM basics: Do Not Use

GSF Tools

- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Do Not Use
- GSF report form (from GSF to LSC): Do Not Use

LSC Tools

- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Helpful
- LSB task list pre-planning assembly: Helpful
- Planning Assembly Survey: Helpful
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The communication between the DR and the alternate has worked really good, we've been sharing the work even when we are in a meeting together. We are members of two zonal forums, the Brazilian forum is very new, and the challenge is to collaborate to improve along with other delegates. The Latin forum has been such good experience for us; the biggest challenge there is to attend a meeting in a language which we can’t understand as well as Portuguese and English.
Facts about: Indiana Region

Name of Regional Delegate................................................................. Michael J

Have you attended an WSC before? How many ................................................................. Yes -1
Is your region planning to send an Alternate Delegate? ......................................................
Name of Alternate Delegate.................................................................................

Have you attended a WSC before? How many................................................................. 2 Years
How long is the RD term in your region? ........................................................................ 11
How many areas are in the region? .................................................................................. 11
How many groups are in the region? ................................................................................ 292
How many meetings take place each week in the region? .................................................. 412
How many H&I panels take place each week in the region? ............................................... 15

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 95
What percentage comes from conventions and events? ....................................................... 5
What percentage comes from literature sales? .................................................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ........................................................................................................ 10%
  ➢ H&I? ................................................................................................................ 10%
  ➢ Holding workshops and service meetings? ............................................................... 10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops?  .......... 10%
  ➢ Holding events? .................................................................................................. 5%
  ➢ Expenses to hold and manage the RSC? ............................................................... 10%
  ➢ Specify any other expenses? .................................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................................................ 100

Your Regional Service Structure

How often does your RSC meet? ........................................................................................ every other month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ........................................................................... No
Does your region have a regional convention? ................................................................... Yes
  If yes, is attendance: ................................................................................................... Staying the same
  Did your regional convention make a profit this year? ..................................................... Yes

What committees or workgroups do you have at your RSC?

  Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? .................................................................. No
Do any of your areas use CBDM to reach decisions? .......................................................... Yes

We are learning, but it seems to be working well.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Indiana Region

Some questions truncated to save space
CAR workshop - 70 members 2 - H&I learning day - 75 members Service System workshop - 60 members PR learning day - 70

Does your region provide any other type of fellowship development or outreach efforts? .......................... 
What kind of training and mentoring efforts take place in your region and/or its areas?

GSR workshops Learning days Mini Conference

Describe what kind of planning your region and/or its areas utilize.

Planning tools

Does your region or its areas have any shared services with other service bodies? ................................. No
Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:

List all area committee members were contacted by regional committee members.

Successes with utilizing technology in new ways within your region and/or areas:

Printer at RSC

Please describe the different types of public relations efforts (PR/PI) carried out in your region

H&I PR booths at community events

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 1
Does the region have any type of NA phoneline or a helpline? Yes

Helpline number on regional directory to assist in finding meetings.

Do you have a regional website? Yes www.indianaregion.org

Do you keep your meeting information updated on the website? .............................................................. Yes
Has your region hosted CAR workshops .......................................................... Yes

CAR workshop - 70 members

How does your region reach a conscience about WSC matters? ......................................................... Area tally
Does your region engage in gathering a conscience for CAT material? ........................................ Yes
How does your region delegate authority to you to make decisions at the WSC? ........................ Mandate

Which of the following tools have you made use of and do you find them helpful?

► Issue Discussion Topics  Helpful
► Planning Basics  Helpful
► NA Meeting Search App  Helpful
► Locally developed tools
► Are you aware of our electronic literature? Yes
► Do you use the NAWS Conference Participant Bulletin Board? .........................................................
  ► Do you find it helpful? ..............................................................................................................................
  ► Do you have ideas on how to improve it?
  ► Do you believe it should be open to all or only conf. parts.? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012  service efforts

Please describe some highlights or successes your region has experienced since WSC 2012

communication efforts

What additional information would you like to share with other conference participants?

Indiana Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools
- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Helpful
- LSC basics Helpful
- LSB project plan worksheet Helpful
- LSC second and third meeting agendas Helpful
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

Regional Proposal submission criteria

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been impressed with the information NAWS has distributed to the fellowship
Facts about: Iowa Region

Name of Regional Delegate................................................................. Bob K

Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate................................................................... Barry B

Have you attended a WSC before? How many........................................ No
How long is the RD term in your region? ............................................ 2 Years
How many areas are in the region? .................................................... 12
How many groups are in the region? .................................................. 300
How many meetings take place each week in the region? .................... 300
How many H&I panels take place each week in the region? ................. 44

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 66
What percentage comes from conventions and events? .......................... 33
What percentage comes from literature sales? ...................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................. 22.27%
- H&I? ......................................................................................... 4.04%
- Holding workshops and service meetings? ...................................... 1.7%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 36.56%
- Holding events? ........................................................................ 2.66%
- Expenses to hold and manage the RSC? ....................................... 23.75%
- Specify any other expenses? ........................................................... 6.37 (Convention standing committee)

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. $200.00 (2.66%)

Your Regional Service Structure

How often does your RSC meet? ...................................................... Quarterly
Does your RSC meet in the same place each time? No

We travel around the Region to offer Area’s an equal opportunity to participate

Does your region have a regional office? .............................................. No
Does your region have a regional convention? ..................................... Yes
If yes, is attendance: ........................................................................ Staying the same
Did your regional convention make a profit this year? ......................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review, Insurance Ad-Hoc

Is there a corporation or an entity with legal status that is a part of your RSC? ....................... No
Does your region use CBDM to reach decisions? .................................. Yes
Do any of your areas use CBDM to reach decisions? ................................ Yes

Regional PR has been doing CBDM for 3 years and has been quite successful
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

Just started this cycle – More will be revealed

What kind of training and mentoring efforts take place in your region and/or its areas?

RCM Orientation every Region, Iowa has just started to incorporate more mentor-ship training abroad

Describe what kind of planning your region and/or its areas utilize.

Yearly planning session which includes budgets and goals that have been approved by member Areas

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Iowa has been actively participating in a local PR panel held in conjunction with the Plain States Zonal Forum. The Iowa PR committee has contacted surrounding regions to have their information placed on our PSA’s that may go over the border into their regions

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

The RCM orientation has shown to improve the communication link between Areas and the region.

Successes with utilizing technology in new ways within your region and/or areas:

Regional Skype account – we have a Skype meeting every month with Regional officers. The Regional workgroups and committees use the Skype Account to work between regional meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Booths at conferences and a regional phone line. Assist areas in training PR. Region assistance to our areas in placing TV and Radio PSA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................3

Does the region have any type of NA phoneline or a helpline? Yes

Very successful – several member Areas have ported their local phoneline into the Regional Phoneline

Do you have a regional website? Yes http://www.iowa-na.org

Do you keep your meeting information updated on the website? ................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

We have no numbers this cycle as the workshops will have occurred after this report is published

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ......................... Yes

How does your region delegate authority to you to make decisions at the WSC? ............... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools We have created many tools and workshops and have them readily available on the Iowa website
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ........................................ Yes

Iowa Region

Some questions truncated to save space
Do you find it helpful? ................................................................. Yes

It is a good tool for hearing other delegates opinions and ideas

Do you have ideas on how to improve it?
Suggest to delegates to NOT use it as a social site. It is not a Facebook page and comments like “lol” and smiley faces are not necessary

Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Regional convention, Insurance and monetary ramifications of both of them
Please describe the most significant challenge your region has faced since WSC 2012

Implemented CBDM
Please describe some highlights or successes your region has experienced since WSC 2012

Adoption of CBDM, new regional phoneline, new website

What additional information would you like to share with other conference participants?

It is imperative that we, the delegates, realize that we are not just the collective voice of our regions, but we are also making “corporate” decisions and must learn to balance the corporate side of NAWS with the spiritual side of the fellowship.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - 2 Areas trying GSU - LSU / B, but not part of NAWS field test.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Helpful
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout Helpful
- LSB task list pre-planning assembly
- Planning Assembly Survey Helpful
- LSC basics Helpful
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

**PRO’s**

1. We have incorporated a process for inviting input from all past delegates on matters affecting our region and NA as a whole.
2. We, as delegates, work as a team and not as individuals.
3. The regional board has been having Skype meetings monthly to address any concerns.
4. I have noticed an increase in personal involvement and growth due to participation at the Plain-States Zonal Forum.
5. We have RCM training at the beginning of every regional meeting.
6. The new video/PPT’s contained within the 2014 CAR are proving to be very useful in getting members to better understand the rationale behind the items contained within the CAR.

**CON’s**

1. Frustrations with lack of communications with RCM’s. (getting to respond in a timely matter and sometimes if at all)
2. Extremely disappointed with communication (lack of respect) between delegates on the discussion boards.
Facts about: Iran Region

Name of Regional Delegate................................................................. Houman H
Have you attended an WSC before? How many .................................................. No
Is your region planning to send an Alternate Delegate? ........................................ Yes
Name of Alternate Delegate........................................................................... Ehsan R
Have you attended a WSC before? How many .................................................. No
How long is the RD term in your region? ...................................................... 2 years
How many areas are in the region? ............................................................. 23
How many groups are in the region? ........................................................... 4500
How many meetings take place each week in the region? ............................... 18200
How many H&I panels take place each week in the region? ............................. 923

923 weekly visits per week are made to prisons, treatment centers and detox clinics but 131 visits involve taking free literature to such places only i.e no meetings are held. In all other cases meetings are held in the institutions. Here’s the breakdown: 247 meetings pw in Prisons (186 prisons) and 262 in treatment centers and 283 in detox clinics. Total no. of trusted servants involved are 2844 members

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 100
What percentage comes from conventions and events? ........................................ 0
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ...................................................................................... 10.6%
- H&I? .......................................................................................... 5.298%
- Holding workshops and service meetings? ........................................... 6.40%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 18.89%
- Holding events? ........................................................................... 0%
- Expenses to hold and manage the RSC? ........................................ 22.3%
- Specify any other expenses? 37.2% Central office costs including special worker wages; (Total expenditure is 940 Million Rials and the following are percentages of this figure)

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .............................................................. $8000 US

Your Regional Service Structure

How often does your RSC meet? ................................................................ Once every 2 months
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .............................................................. Yes
Does your region have a regional convention? .................................................. Yes
If yes, is attendance: ................................................................................ Staying the same
Did your regional convention make a profit this year? ........................................ No
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Statistics

Is there a corporation or an entity with legal status that is a part of your RSC? ..................... Yes
Does your region use CBDM to reach decisions? .............................................. Yes

Iran Region
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Sponsorship, Facilitating and Chairing meetings, PR, Spiritual Principles, Inventories – Average no. of attendees: 100

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops

Describe what kind of planning your region and/or its areas utilize.

Planning and Preparation of Budgets

Does your region or its areas have any shared services with other service bodies? Yes

Literature distribution and workshops/learning days

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

Maintaining and utilizing a common approach to PR in all Areas and Regions.

Successes with utilizing technology in new ways within your region and/or areas:

Discussion board in Iran Region’s web site and members areas which require the members to register and log in.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Helping new groups to acquire meeting places by liaising with authorities and the municipality, working with H&I to do PI work in treatment centers and surgeries and drug stores. PR efforts with governmental organizations and the like.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit: 

In all States Yes

Does the region have any type of NA phoneline or a helpline? Yes

We only provide phone lines and meeting address lists.

Do you have a regional website? Yes www.nairan.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops? Yes

About Service System Proposals during RSC meetings.

How does your region reach a conscience about WSC matters? Other

Delegated to the RCM to vote as he/she sees fit.

Does your region engage in gathering a conscience for CAT material? No

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
- Do you find it helpful?
- Do you have ideas on how to improve it?
Do you believe it should be open to all or only conf. parts? .......................................................... Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .......................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Formal Registration of NA name in Iran
Please describe the most significant challenge your region has faced since WSC 2012

Formal Registration of NA name in Iran
Please describe some highlights or successes your region has experienced since WSC 2012

Formal Registration of NA name in Iran
What additional Registration information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout Helpful
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Holding WSC events in Europe or Asia because of Visa problems. We also disagree with the proposal to have a WSC venue which is 75 miles from WSO. Also as many of our members would like to read WSO’s annual report, we request that this is translated into Farsi as well and made available on the NA website.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Obtaining Visas
Facts about: Ireland Region

Name of Regional Delegate: Jane M

Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: David P

Have you attended a WSC before? How many: No
How long is the RD term in your region? 2 Years Rd & 2 Years Rda
How many areas are in the region?: 4
How many groups are in the region?: 200
How many meetings take place each week in the region?: 200
How many H&I panels take place each week in the region?: 33

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 33
What percentage comes from conventions and events?:
What percentage comes from literature sales?:

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?:
- H&I?:
- Holding workshops and service meetings?:
- Traveling delegates or other trusted servants to service meetings and workshops?:
- Holding events?:
- Expenses to hold and manage the RSC?:
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?:

Your Regional Service Structure

How often does your RSC meet?: 6 times a year
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: Yes
Does your region have a regional convention?: Yes
If yes, is attendance: Increasing
Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC:
- Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office,
- Website, Parents & Carers

Is there a corporation or an entity with legal status that is a part of your RSC?: No
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have developed a strategic plan for the years 2007-2012 but have lapsed. We discussed a new plan at our RSC meeting in January 2014. We are publishing a calendar of important dates for our Region at our March RSC meeting, hopefully including events/dates of importance for the next five years.

Does your region provide any other type of fellowship development or outreach efforts? No
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? No
Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:

There have been no stand out successes in our Region.

Successes with utilizing technology in new ways within your region and/or areas:

We have struggled with this for quite awhile now, but we have a plan in motion. One of our four areas is leading the way and we plan to use their technology for the region and recommend that the other 3 areas follow suit and integrate into a unified structure.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PI/PR at Region level has been pretty passive, i.e. we have responded to requests rather than gone out and sought opportunities to carry the message to those who work with addicts. That said, each of our 4 areas organise their own PI/PR committees and regularly do presentations in schools to professionals and other relevant agencies. We have decided to up-grade our presence on the web, one of our areas (southern) have been quite successful at this and has a trusted servant willing to take on the task of integrating the whole of the region’s web-based resources. We are budgeting for this for the year ahead.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 2
Does the region have any type of NA phoneline or a helpline? Yes

The Irish Region has an information only phone-line/answering service. This gives out the four cell phone numbers of each of our four areas. Each of these numbers are manned at different times, depending again on resources/willingness to serve.

Do you have a regional website? Yes www.na-ireland.org
Do you keep your meeting information updated on the website? Yes
Has your region hosted CAR workshops yes

We have been rolling out CAR workshops this year for the first time. Interest and attendance has been varied. We decided on one workshop per area but due to poor communication we will repeat workshops.

How does your region reach a conscience about WSC matters? Area tally
Does your region engage in gathering a conscience for CAT material? Yes
How does your region delegate authority to you to make decisions at the WSC?

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
  Do you find it helpful? Yes

Both myself and the RDA receive the emails and read most of them, we take what we

Ireland Region

Some questions truncated to save space
need and leave the rest.

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? 

Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?

Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Project followed closely by public relations.

Please describe the most significant challenge your region has faced since WSC 2012. Communication.

Please describe some highlights or successes your region has experienced since WSC 2012.

Our Region continues to operate a Service office, despite the challenges of continuous price increases from the WSO. The SSP has generated discussion and sometimes heated debate. This has led to an increase in interest in service. At times we struggle with our service bodies, but we still respond to any and all requests that we receive from interested agencies. We have a good relationship with the prison/justice authorities and many of the drug treatment communities.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide
- CBDM basics

Helpful

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Israel Region

Name of Regional Delegate................................................................. Gila
Have you attended an WSC before? How many ..................................... No
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate................................................................... Dror
Have you attended a WSC before? How many ..................................... No
How long is the RD term in your region? .............................................. 2 Years
How many areas are in the region? ....................................................... 5
How many groups are in the region? ................................................... 218
How many meetings take place each week in the region? ..................... 218
How many H&I panels take place each week in the region? .................. 40

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........20
What percentage comes from conventions and events? .......................... 40
What percentage comes from literature sales? ...................................... 40

Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..........................................................................................
  ➢ H&I? ....................................................................................................
  ➢ Holding workshops and service meetings? ........................................
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ........
  ➢ Holding events? ............................................................................... 
  ➢ Expenses to hold and manage the RSC? ...........................................
  ➢ Specify any other expenses?..............................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................................................................................... none

Your Regional Service Structure

How often does your RSC meet?........................................................... once a month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ............................................... Yes
Does your region have a regional convention? ...................................... Yes
  If yes, is attendance: ............................................................................. Staying the same
  Did your regional convention make a profit this year? ......................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? ...................................... No
Do any of your areas use CBDM to reach decisions? ................................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

tradition book project, car traditions steps FD

Israel Region
Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

**overlap new and old trusted servants**

Describe what kind of planning your region and/or its areas utilize.

In Tel Aviv area tried to use area planning tool, and for the first time our region is in the process of regional inventory

Does your region or its areas have any shared services with other service bodies? .............................. Yes

The regional H&I and PR share services. The Regional H&I coordinates services to the other areas H&I sub commities.

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

The RSC members comunicate through google group. Our regional website is constantly developing.

Successes with utilizing technology in new ways within your region and/or areas:

**As above**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

presentations in hospitals and intitutes, local radio broadcast show hosting anonymous NA members, media posters, radio jingle, and tv video clip.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .............................1

Does the region have any type of NA phoneline or a helpline? Yes

We have a list of "12 step volunteers" who are available to take newcomers to a NA meeting. The Hotline provides information on meetings location and time.

Do you have a regional website? Yes www.naisrael.org.il

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

We did Car workshops in the cycle of 2012 at our areas service meetings, at the regional service meeting and in the regional assembly. We are planing to do a Car worksho of the 2014 cycle at the upcoming regional assembly.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? .............................................. No

How does your region delegate authority to you to make decisions at the WSC? ....................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics .......................... Helpful
- Planning Basics .................................. Helpful
- NA Meeting Search App ..................
- Locally developed tools ..................
- Online meeting list and a IP of meeting list.
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ........................................... Yes
- Do you find it helpful? ................................. Yes

**We just started to use this tool.**

- Do you have ideas on how to improve it?
  - Not yet
- Do you believe it should be open to all or only conf. parts? ............. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Growing
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? 

How can we attract more members to get involved in service? What is our approach to members who are not addicted to drugs, coming from other 12 step programs, and want to to be part of NA service?

Please describe the most significant challenge your region has faced since WSC 2012 paying our debts to the WSO and to the municipals.

Please describe some highlights or successes your region has experienced since WSC 2012

The regional steering committee is doing its best to work according to law regulations as a non profit organization, and working together with other regional sub committees in spending money.

What additional information would you like to share with other conference participants?

Nothing in particular right now.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We are new as RD and RDA: We had a good delegates team work so far, and the challenge was to deliver the CAR of the previous cycle.
Facts about: Italy Region

Name of Regional Delegate...................................................................................................................... Paola C

Have you attended an WSC before? How many ................................................................................. No
Is your region planning to send an Alternate Delegate? ................................................................. No
Name of Alternate Delegate..................................................................................................................

Have you attended a WSC before? How many ................................................................................. No
How long is the RD term in your region? ......................................................................................... 2 years (+ 2)
How many areas are in the region? ................................................................................................. 7
How many groups are in the region? ............................................................................................... 56
How many meetings take place each week in the region? ........................................................... 97
How many H&I panels take place each week in the region? ......................................................... 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 30
What percentage comes from conventions and events? ................................................................. 20
What percentage comes from literature sales? ............................................................................ 50
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ........................................................................ 20%
- H&I? ............................................................................... 10%
- Holding workshops and service meetings? .............................................................................. 0%
- Traveling delegates or other trusted servants to service meetings and workshops? ............... 40%
- Holding events? ..................................................................... 20%
- Expenses to hold and manage the RSC? .................................................................................. 10%
- Specify any other expenses? .................................................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. € 1000,00 to EDM and € 1000,00 to WSO

Your Regional Service Structure

How often does your RSC meet? ........................................................................................................... 4
Does your RSC meet in the same place each time?  No

In October we meet in another place because the Conference is kept two days and the hotel is cheap.

Does your region have a regional office? .......................................................................................... Yes
Does your region have a regional convention? ................................................................................. Yes

If yes, is attendance: Staying the same

Did your regional convention make a profit this year? .................................................................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, Literature Distribution, Website

Is there a corporation or an entity with legal status that is a part of your RSC?  No

Does your region use CBDM to reach decisions?  No
Do any of your areas use CBDM to reach decisions?  No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Italy Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes

At the moment our Region has not a PR and HI commitees, in the same time some areas maintain relations with various associations or attend some addiction conference for example in Sicily (Barcellona) and others in Milan, Brescia and Genova.

What kind of training and mentoring efforts take place in your region and/or its areas?

In our Region we took a workshop about the SSP.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? .................................

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................

Does the region have any type of NA phoneline or a helpline? Yes

We have a phoneline working all the day. Many of the calls unfortunately are done by people living in places where NA still not exist like Calabria Sardegna Sicilia and Romagna.

Do you have a regional website? Yes www.na-italia.org

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ........................................................... No

How does your region reach a conscience about WSC matters? Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ................................. No

How does your region delegate authority to you to make decisions at the WSC? ............................. My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? No
- Do you use the NAWS Conference Participant Bulletin Board? Yes
  - Do you find it helpful? Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Shrinking

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - The area of Rome are experimenting the SSP in a Zonal Forum.

Have you read or used any of the SSP tools?

Facilitation Tools

Italy Region

Some questions truncated to save space
• Basic facilitation guide
• CBDM basics

**GSF Tools**
• GSF agenda
• Group report form (from groups to GSF)
• GSF basics
• GSF report form (from GSF to LSC)

**LSC Tools**
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate? I’m just in the beginning of the service. I’m studying a lot to understand all the affairs ad vote responsibly to all the motions and to give a good communication from and to my Region. At the moment my efforts and enthusiasm are working well because I see interest and willingness from the members to know more and participate about the SSP and all the EDM and World Services affairs.
Facts about: Japan Region

Name of Regional Delegate: .......................................................... Matsu

Have you attended an WSC before? How many? ........................................ Yes -1
Is your region planning to send an Alternate Delegate? ................................. Yes
Name of Alternate Delegate: .......................................................... Masaru Y

Have you attended a WSC before? How many? ........................................... No
How long is the RD term in your region? .................................................. 4 Years (Through Mar, 2017)
How many areas are in the region? .......................................................... 12
How many groups are in the region? ......................................................... 168
How many meetings take place each week in the region? .......................... 437
How many H&I panels take place each week in the region? ........................... 7

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 20
What percentage comes from conventions and events? ............................... 55
What percentage comes from literature sales? ............................................... 25

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ...................................................................................... 0%
- H&I? ............................................................................................ 0%
- Holding workshops and service meetings? .......................................... 0%
- Traveling delegates or other trusted servants to service meetings and workshops? ........... 0%
- Holding events? ........................................................................... 27%
- Expenses to hold and manage the RSC? ........................................... 10%
- Specify any other expenses? ........................................................... 24% (miscellaneous)

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. $1000.00US

Your Regional Service Structure

How often does your RSC meet? ..................................................... RSCX2; Steering Committeex6 per year
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .................................................. Yes
Does your region have a regional convention? .......................................... Yes
If yes, is attendance: ........................................................................ Increasing
Did your regional convention make a profit this year? ............................. Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Regional Service Office,
  Website, Translations, Literature Review

Is there a corporation or an entity with legal status that is a part of your RSC? ................. No
Does your region use CBDM to reach decisions? ........................................ Yes
Do any of your areas use CBDM to reach decisions? .................................... Yes

No comment

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Japan Region

Some questions truncated to save space
Workshop: "Planning Basics" at RSC 2012 attendance: approx 60

Does your region provide any other type of fellowship development or outreach efforts? ...................... Yes

Fund-raiser events in each Area; Workshop on "How to use 'Step Working Guide'"

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring at the WSC level

Describe what kind of planning your region and/or its areas utilize.

Planning Basics

Does your region or its areas have any shared services with other service bodies? ................................. No

Has your region had discussion about where NA does not exist in your region? ........................................ No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Some committees used "LINE" to exchange information; RSC used Facebook for Regional Convention PR; "USTREAM" to broadcast Speaker meetings, workshops, RSC report at the Regional Convention; Conference on Skype

Please describe the different types of public relations efforts (PR/PI) carried out in your region

N/A

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................................2

Does the region have any type of NA phoneline or a helpline?  No

Do you have a regional website? Yes najapan.org

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? .......... Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ....................................................... No

How does your region delegate authority to you to make decisions at the WSC? ......... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Do Not Use
- Planning Basics  Helpful
- NA Meeting Search App  Do Not Use
- Locally developed tools  N/A
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No

- Do you find it helpful? ................................................................................................................................. N/A

- Do you have ideas on how to improve it?

N/A

- Do you believe it should be open to all or only conf. parts? .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

How to efficiently raise fund; How to use "Planning Basics"; How to encourage new members to participate in Service

Please describe the most significant challenge your region has faced since WSC 2012

Not enough contributions

Japan Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012

**Had successful fund-raisers in Areas**

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  **No**

Have you read or used any of the SSP tools?

**Facilitation Tools**
- Basic facilitation guide  Do Not Use
- CBDM basics  Do Not Use

**GSF Tools**
- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Do Not Use
- GSF report form (from GSF to LSC)  Do Not Use

**LSC Tools**
- LSC planning assembly agenda  Do Not Use
- Planning Basics handout  Do Not Use
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics  Do Not Use
- LSB project plan worksheet  Do Not Use
- LSC second and third meeting agendas  Do Not Use
- LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

**Service System**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

Utilization of "Planning Basics" to raise fund worked out great but the indifference of the members toward Services was a challenge for us.
Facts about: Kentuckiana Region

Name of Regional Delegate........................................................................................................... Mike C
Have you attended an WSC before? How many ................................................................. Yes -1
Is your region planning to send an Alternate Delegate? ......................................................... Yes
Name of Alternate Delegate........................................................................................................... Janeen S-L
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? .............................................................................. 4 Years
How many areas are in the region? ......................................................................................... 6
How many groups are in the region? ..................................................................................... 110
How many meetings take place each week in the region? .................................................. 150
How many H&I panels take place each week in the region? ................................................. 15

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........50
What percentage comes from conventions and events? ......................................................... 50
What percentage comes from literature sales? ...................................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................................................................. 5%
- H&I? .......................................................................................................................................... 0%
- Holding workshops and service meetings? ......................................................................... 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ......... 25%
- Holding events? ...................................................................................................................... 5%
- Expenses to hold and manage the RSC? ................................................................................ 5%
- Specify any other expenses? .................................................................................................... convention seed money%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................................................. 300

Your Regional Service Structure

How often does your RSC meet? ........................................................................................................... bi-monthly

Does your RSC meet in the same place each time? No
we rotate to all the areas

Does your region have a regional office? .................................................................................. No

Does your region have a regional convention? ........................................................................ Yes
If yes, is attendance: ................................................................................................................ Staying the same
Did your regional convention make a profit this year? ............................................................ Yes

What committees or workgroups do you have at your RSC?

Convention/Events, PR/PI, Project Based Workgroups, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No

Does your region use CBDM to reach decisions? ................................................................... No

Do any of your areas use CBDM to reach decisions? ................................................................. No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

CAR?CAT H&I PR combined attendance varies depending on areas workshops are held in

Kentuckiana Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? .............. No
What kind of training and mentoring efforts take place in your region and/or its areas?

**Service bodies train and mentor individuals to keep service flowing**
Describe what kind of planning your region and/or its areas utilize.

none this past cycle

Does your region or its areas have any shared services with other service bodies? ...................... Yes

**PR and H&I website and schedules**
Has your region had discussion about where NA does not exist in your region? ...................... Yes
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

none this cycle

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................... 1
Does the region have any type of NA phoneline or a helpline? No
Do you have a regional website? Yes nakeyntucky.com
Do you keep your meeting information updated on the website? ........................................ Yes
Has your region hosted CAR workshops ................................................................. Yes

**4 workshops average attendance**
How does your region reach a conscience about WSC matters? ......................................... Member tally
Does your region engage in gathering a conscience for CAT material? ................................ Yes
How does your region delegate authority to you to make decisions at the WSC? ............. Mandate
Which of the following tools have you made use of and do you find them helpful?

➢ Issue Discussion Topics
➢ Planning Basics
➢ NA Meeting Search App Helpful
➢ Locally developed tools
➢ Are you aware of our electronic literature? Yes
➢ Do you use the NAWS Conference Participant Bulletin Board? ......................................... Yes
➢ Do you find it helpful? ................................................................. Yes
➢ Do you have ideas on how to improve it?
➢ Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**ssp and funding of delegate to wsc also not including alternate at conference**
Please describe the most significant challenge your region has faced since WSC 2012

**interest in service and apathy**
Please describe some highlights or successes your region has experienced since WSC 2012

**new updated website and joint efforts with unseated region in state**
What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Kentuckiana Region

Some questions truncated to save space
Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Flow of information from NAWS has been very helpful. My challenges are apathy from areas and groups.
Facts about: Lone Star Region

Name of Regional Delegate: Cathy N

Have you attended an WSC before? How many? Yes -1
Is your region planning to send an Alternate Delegate? No
Name of Alternate Delegate: Position Open At This Time

How long is the RD term in your region? 4 Yrs - 2 Years As Alt And 2 Years As Rd
How many areas are in the region? 9
How many groups are in the region? 96
How many meetings take place each week in the region? 715
How many H&I panels take place each week in the region? 45

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 45
What percentage comes from conventions and events? 55
What percentage comes from literature sales? 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? 10%
- H&I? 22%
- Holding workshops and service meetings? 5%
- Traveling delegates or other trusted servants to service meetings and workshops? 6%
- Holding events? 0%
- Expenses to hold and manage the RSC? 16%
- Specify any other expenses? Regional Phoneline & Website = 11% -%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? $1,700.00

Your Regional Service Structure

How often does your RSC meet? 3 times per year
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? Yes
Does your region have a regional convention? Yes
If yes, is attendance: Increasing
Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?
- H&I, Phoneline, Project Based Workgroups, Website, Website, phoneline and RSC cabin coordination is taken care of by Communications Liaison; Also have H&I Coordinator and Pen Pal Coordinator; no standing committees at this time. When annual conferences are held in the region we form a workgroup.

Is there a corporation or an entity with legal status that is a part of your RSC? No
Does your region use CBDM to reach decisions? Yes
Do any of your areas use CBDM to reach decisions? Yes

It is a modified form of CBDM in that only the GSR’s have a vote and Area and only RCM’s have a vote at RSC. (or Alt in their place) It had been all attending had a vote but after 2-3 RSC’s of discussion it reverted back to RCM’s only.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Regional Assembly given by Region; Attended by 42 members; Went over IDT’s; Dallas Area RCM’s give various workshops at Area Service Conf. They cover topics like communication; traditions; concepts and IDT’s from Assembly.

Does your region provide any other type of fellowship development or outreach efforts? ....................... 
What kind of training and mentoring efforts take place in your region and/or its areas?

Mostly the Regional Assembly but the areas some time give GSR Workshops, etc. Groups have Keyholder and Chairperson workshops. H&I Committees have orientation for new members.

Describe what kind of planning your region and/or its areas utilize.

None that has been reported other than an annual budget. It doesn’t really speak to planning so much as fund allocation.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

The Lone Star Region supported the Tejas Bluebonnet Region when they attended a statewide conference for law enforcement, at their request.

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

Discussion was attempted but hasn’t gotten very far.

Successes with utilizing technology in new ways within your region and/or areas:

None that I know of. It’s been discussed but not used at this time.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

There are no regional PR/PI efforts. The only types of PR/PI efforts that I know of are presentations; attending drug court, keeping in contact with parole offices and other law enforcement offices.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................

Does the region have any type of NA phoneline or a helpline? Yes

There is a 888-NAWORKS number for the Lone Star Region. When a member calls the number they are forwarded to a programmed number which may be a volunteer or a local helpline.

Do you have a regional website? Yes www.lsrna.org

Do you keep your meeting information updated on the website? ...................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

Already had 2 in two largest areas and average attendance was 15. Have four more scheduled.

One will be given by an RCM for her area and the others are being given by the RD.

How does your region reach a conscience about WSC matters? ........................................ Other

It is up to the Area’s how they provide their group conscience. I ask for member tallies but take an area vote at RSC including an unseated region.

Does your region engage in gathering a conscience for CAT material? ................................. No

How does your region delegate authority to you to make decisions at the WSC? ....................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools Some groups use the Building Strong Home

Groups workshop to perform a group inventory.
Are you aware of our electronic literature? Yes
Do you use the NAWS Conference Participant Bulletin Board? .......................................................... Yes
Do you find it helpful? ......................................................................................................................... No
I don’t use it so much as try to keep up with the posts. Try being the key word. Way to much jabber for my taste. Very little “best practice” or experience. Quite a bit of opinion. Maybe I don’t know how to use it well. I need to stop the emails but then I probably would never think to go out an read the posts.
Do you have ideas on how to improve it?
I think it would be nice to have informational threads and then discussions. So if you just wanted to see how something was working like a Skype service meeting you could pick that out of all the discussion. Maybe that is already available and I just don’t know how to access it.
Do you believe it should be open to all or only conf. parts? ........... Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .............................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Sadly making sure only the RCM’s had a vote at RSC. It came back 2 or 3 times until an area brought several people to carry the vote of all members in attendance.
Please describe the most significant challenge your region has faced since WSC 2012
Filling service positions; Service Committees need members to step up and carry the message.
Please describe some highlights or successes your region has experienced since WSC 2012
The Regional Assembly was nice. The members in attendance participated and really seemed to enjoy the learning and fellowship.
What additional information would you like to share with other conference participants?
The program works for those members who want what we have to offer. I believe anyone who reaches out to “whatever is up there” will be shown to the doors of NA. My primary responsibility will always be as a member of my home group and the service system or structure or whatever we want to call it is simply an extension of home groups and bear responsibility to those groups. We need to continue to educate GSR’s regarding the groups responsibilities to carry the message, that the service system simply coordinates services but the members/groups provide those services.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes
Facilitation Tools
- Basic facilitation guide Do Not Use
- CBDM basics Helpful
GSF Tools
- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use
LSC Tools
Lone Star Region

Some questions truncated to save space
Lone Star Region

Some questions truncated to save space

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Do Not Use

Is there anything in particular you want to discuss at the conference?

The ongoing dilemma of how to keep members involved. I was taught that service was part of my recovery program and I carry that message but so few members get involved.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenge has been to make RSC a learning forum. It seems we continue to fall back in to discussing business of conducting business. This type of service can be very taxing. Learning and fellowship are attractive, arguing is not attractive. I am easily drawn into the negativity and us vs. them mentality. Areas want to know what RSC is doing for them rather than providing direction. Groups don’t provide much direction either. It seems like the service bodies are backwards somehow and the task of getting groups to take responsibility back seems daunting. I would like to be part of the solution but don’t really know where to begin. Discussion around the SSP seems to open the door. But I’ve given two CAR workshops for the two largest areas with 27 and 30 groups. Approximately 20% of the GSR’s attended. I believe there is a basic misunderstanding by a majority of groups and members regarding the current service structure and pray something changes. I am hoping a Group Support Forum can help educate GSR’s and interested members.
Facts about: Louisiana Region

Name of Regional Delegate................................................................. Ronald D
Have you attended an WSC before? How many .................................. Yes -2
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate............................................................... Bob L
Have you attended a WSC before? How many...................................... Yes -3
How long is the RD term in your region? .............................................. 2 Yr As Rd 2 Yr As Ad 6 Months As Alt Elect
How many areas are in the region? .................................................. 11
How many groups are in the region? .................................................. 116
How many meetings take place each week in the region? ...................... 256
How many H&I panels take place each week in the region? ................... 24

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 20
What percentage comes from conventions and events? ............................... 80
What percentage comes from literature sales? ........................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ...................................................................................... 0%
  ➢ H&I? ............................................................................................. 4%
  ➢ Holding workshops and service meetings? ...................................... 4%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 10%
  ➢ Holding events? .......................................................................... 0%
  ➢ Expenses to hold and manage the RSC? ....................................... 20%
  ➢ Specify any other expenses?.......................................................... zonal travel 20% insurance 20% donations 10%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................... $250

Your Regional Service Structure

How often does your RSC meet? ......................................................... 1/4 every 3 months
Does your RSC meet in the same place each time?  No
  we rotate to every Area
Does your region have a regional office? .............................................. No
Does your region have a regional convention? .................................... Yes
  If yes, is attendance: ........................................................................ Increasing
  Did your regional convention make a profit this year? ......................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, PR/PI, Website, Activities
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? .................................. No
Do any of your areas use CBDM to reach decisions? ............................ No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
  3H+I workshops-Oreintation 15+

Louisiana Region
Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

**Outreach helps struggling groups and contacts Areas not present at RSC**

What kind of training and mentoring efforts take place in your region and/or its areas?

**GSR workshops and when people leave a position they help the newly elected person**

Describe what kind of planning your region and/or its areas utilize.

**Basic Planning**

Does your region or its areas have any shared services with other service bodies? ......................... Yes

**Area PR gets together to produce a shared meeting schedule between 3 Areas and Area’s**

combine to do H+I commitments

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

**RD utilizes an e-mail list of all ASR**

Successes with utilizing technology in new ways within your region and/or areas:

**E-mail blasts Pull tab flyers**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**pull tab flyers**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................... 0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes larna.org

- Do you keep your meeting information updated on the website? ....................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

**4 upcoming workshops in different parts of the Region**

How does your region reach a conscience about WSC matters? .................. Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ................................................ Yes

How does your region delegate authority to you to make decisions at the WSC? ...................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics ............................... Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
  - Do you find it helpful? .................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? .........................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**the Living Clean Book and the Convention**

Please describe the most significant challenge your region has faced since WSC 2012  The SSP project

Please describe some highlights or successes your region has experienced since WSC 2012

We moved to meet quarterly and are updating our website we have all our RSC positions filled

Louisiana Region

Some questions truncated to save space
What additional information would you like to share with other conference participants?

even if you don't think the SSP would help you You should realize we are a world wide fellowship and this might help someone else

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes -

Shared services with PR and H+I

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the RD and AD team trying to get members to think above the group level
Facts about: Metro-Detroit Region

Name of Regional Delegate................................................................. Gregory S

Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? ............................ Yes
Name of Alternate Delegate............................................................. Wendell C

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? ............................................... 2 Years
How many areas are in the region? .................................................... 10
How many groups are in the region? .................................................. 500
How many meetings take place each week in the region? ..................... 500
How many H&I panels take place each week in the region? ................... 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..................100
What percentage comes from conventions and events? ................................................. 0
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .......................................................... 5%
- H&I? ................................................................. 5%
- Holding workshops and service meetings? ................................................. 20%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 20%
- Holding events? ................................................ 0%
- Expenses to hold and manage the RSC? .................................................... 20%
- Specify any other expenses? .......................................................... Helpline

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 600

Your Regional Service Structure

How often does your RSC meet? .............................................................. every other month
Does your RSC meet in the same place each time?  No

Sometimes we meet at an Area specific location
Does your region have a regional office? ................................................. Yes
Does your region have a regional convention? ........................................ No

If yes, is attendance: ..............................................................
Did your regional convention make a profit this year? ................................

What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? ........................................ No
Do any of your areas use CBDM to reach decisions? ....................................... Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
- Service System Workshop approximately 30 participants

Metro-Detroit Region
Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes

We have a "Unity" committee to help foster unity between the Areas

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Quarterly planning and Budgeting

Does your region or its areas have any shared services with other service bodies? ............................... Yes

We have a Michigan Service Office that serves all Areas and we share this with the Michigan Region. We also share a Helpline (phoneline)

Has your region had discussion about where NA does not exist in your region? ................................. No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

We have put together a new set of public service announcements

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ........................... 2

Does the region have any type of NA phoneline or a helpline? Yes

We have a phoneline office and members volunteer to take calls

Do you have a regional website?  Yes www.michigan-na.org

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

So far we have three planned and are hoping to have at least seven total before the WSC

How does your region reach a conscience about WSC matters? .................................................. Area tally

Does your region engage in gathering a conscience for CAT material? ........................................ No

How does your region delegate authority to you to make decisions at the WSC? .......................... Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Do Not Use
- Locally developed tools
- Are you aware of our electronic literature?  No
- Do you use the NAWS Conference Participant Bulletin Board? ................................................. No
  - Do you find it helpful? ...................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts?  .... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Proposals

Please describe the most significant challenge your region has faced since WSC 2012

Attendance at Regional Meetings

Please describe some highlights or successes your region has experienced since WSC 2012

- hosted our Mid-West Zonal Forum - Michigan Service Office

What additional information would you like to share with other conference participants?

Metro-Detroit Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - One Area uses CBDM

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Will any of the motions in the CAR affect the Guidelines

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting members and Areas to show up at Service Workshops
Facts about: Mexico

Name of Region: REGION MEXICO
Name of Regional Delegate: MELCHOR M

Have you attended a WSC before? □ yes □ no
How many? .................................................................

Is your region planning to send an Alternate Delegate? □ yes □ no

Name of Alternate Delegate: ...........................................

Have you attended a WSC before? □ yes □ no
How many? .................................................................

How long is the RD term in your region? 2 years

How many areas are in the region? 12

How many groups are in the region? 107

How many meetings take place each week in the region? 750

How many H&I panels take place each week in the region? (Please count panels facilitated by all service bodies, not just the RSC.) 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ...............
What percentage comes from conventions and events? ..........................................................
What percentage comes from literature sales? ..........................................................

Please describe, in percentages, your RSC’s annual expenses:

➢ PR efforts? ..........................................................
➢ H&I? ..............................................................
➢ Holding workshops and service meetings? ..........................................................
➢ Traveling delegates or other trusted servants to service meetings and workshops? ..................................
➢ Holding events? ..................................................
➢ Expenses to hold and manage the RSC? ..........................................................
➢ Specify any other expenses? ..................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..........................................................

Your Regional Service Structure

How often does your RSC meet? Every 6 months

Does your RSC meet in the same place each time? □ yes □ no
If yes, please explain. It rotates in the areas ..........................................................

Does your region have a regional office? X□ yes □ no

Does your region have a regional convention? X□ yes □ no
If yes, is attendance: □ increasing □ decreasing □ staying the same
Did your regional convention make a profit this year? □ Xyes □ no

What committees or workgroups do you have at your RSC?

□ Convention/Events □ FD/Outreach □ X H&I
□ Human Resources □ X Literature distribution □ X Literature Review
□ Parents and Carers □ X Phoneline □ PR/PI
□ Project Based Workgroups □ X Regional Service Office □ Translations
□ XWebsite □ Youth □ Other ......................................

Is there a corporation or an entity with legal status that is a part of your RSC? □ yXes □ no

Does your region use CBDM to reach decisions? □ yes X□ no

Mexico Region

Some questions truncated to save space
Do any of your areas use CBDM to reach decisions? ☐ yes X ☐ no

Comments about how that works .................................................................................................................................

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts?

☐ Xyes ☐ no If yes, please describe. .................................................................................................................................

What kind of training and mentoring efforts take place in your region and/or its areas? Matters related PI and H&I ........................................................................................................................................................................

Describe what kind of planning your region and/or its areas utilize.

Regional activities calendar ....................................................................................................................................................

Does your region or its areas have any shared services with other service bodies? ☐ Xyes ☐ no If yes, please describe........................................................................................................................................................................

Has your region had discussion about where NA does not exist in your region? ☐ Xyes ☐ no

If you have had any particular successes with communication strategies in your region and/or its areas please share them. ........................................................................................................................................................................

If you have had any particular successes with utilizing technology in new ways within your region and/or areas please share them........................................................................................................................................................................

Please describe the different types of public relations efforts (PR/PI) carried out in your region .

How many statewide/national conferences per year does your PI/PR committee participate in/exhibit at? ........................................................................................................................................................................

Does the region have any type of NA phoneline or a helpline? ☐ Xyes ☐ no If yes, please describe these phoneline/helpline service efforts. Each called is answered anit’s chnneld to the nearest group........................................................................................................................................................................

Do you have a regional website? ☐ Xyes ☐ no If yes, please include the URL

http://www.namexico.org.mx/ ....................................................................................................................................................

If yes, do you keep your meeting information updated on the website? ☐ Xyes ☐ no

Has your region hosted CAR workshops? ☐ yes ☐ Xno? If yes, please describe these efforts, such as number of workshops and average attendance........................................................................................................................................................................

How does your region reach a conscience about WSC matters?

☐ XAt Workshops/Assemblies ☐ At the RSC ☐ By Area or RCM vote

☐ Group tally ☐ Member tally ☐ Other …………………

Does your region engage in gathering a conscience for CAT material? ☐ Xyes ☐ no

How does your region delegate authority to you as a delegate to make decisions at the WSC? For items in the CAR, is the decision left to your discretion or is it a mandate? ☐ XMy discretion ☐ Mandate

Which of the following tools have you made use of and do you find them helpful?

<table>
<thead>
<tr>
<th>Helpful</th>
<th>Not Helpful</th>
<th>Do not use</th>
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<tbody>
<tr>
<td>Issue Discussion Topics</td>
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<tr>
<td>Planning Basics</td>
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<td>NA Meeting Search App</td>
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<tr>
<td>Locally developed tools (please describe)</td>
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<tr>
<td>Are you aware of our electronic literature (eLit)? (BT, IWHW, Sponsorship, LC)</td>
<td>☐ Xyes ☐ no</td>
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<tr>
<td>Do you use the NAWS Conference Participant Bulletin Board?</td>
<td>☐ yes ☐ no</td>
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<tr>
<td>☐ If yes, do you find it helpful? ☐ Xyes ☐ no Please explain ..........................................................</td>
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<tr>
<td>☐ Do you have ideas on how to improve it? ..........................................................</td>
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</tbody>
</table>

Mexico Region

Some questions truncated to save space
Do you believe it should be open to all or only conference participants? □ X All □ Conf. Parts.

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? □ X growing □ shrinking □ staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? 

Please describe the most significant challenge your region has faced since WSC 2012

The RSO not having an outstanding literature debt 

Please describe some highlights or successes your region has experienced since WSC 2012

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)? □ X Yes □ no If yes, please elaborate

Have you read or used any of the SSP tools? □ X Yes □ no

<table>
<thead>
<tr>
<th>Service System Tools</th>
<th>Helpful</th>
<th>Not Helpful</th>
<th>Do not use</th>
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<tbody>
<tr>
<td><strong>Facilitation Tools</strong></td>
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<td>Basic facilitation guide</td>
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<td>CBDM basics</td>
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<td><strong>GSF Tools</strong></td>
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<td>Group report form (from groups to GSF)</td>
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<td>GSF basics</td>
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<td>GSF report form (from GSF to LSC)</td>
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<td><strong>LSC Tools</strong></td>
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<tr>
<td>LSC planning assembly agenda</td>
<td>□ X</td>
<td>□</td>
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<tr>
<td>Planning Basics handout</td>
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<td>LSB task list pre-planning assembly</td>
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<td>Planning Assembly Survey</td>
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<tr>
<td>LSC basics</td>
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<td>LSB project plan worksheet</td>
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<td>LSC second and third meeting agendas</td>
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</tr>
<tr>
<td>LSB basics</td>
<td>□ X</td>
<td>□</td>
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</tbody>
</table>

Is there anything in particular you want to discuss at the conference? ..........................................................................................................................

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? …. To activate PR and activate the convention committee, put together and present the Mexico Region Convention Guide ..........................................................................................................................
Facts about: Michigan Region

Name of Regional Delegate: Brian H
Have you attended an WSC before? How many: Yes -4
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Patti K
Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 14
How many groups are in the region?: 282
How many meetings take place each week in the region?: 492
How many H&I panels take place each week in the region?: 68

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 80
What percentage comes from conventions and events?: 20
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts: 
- H&I: 
- Holding workshops and service meetings: 
- Traveling delegates or other trusted servants to service meetings and workshops: 
- Holding events: 
- Expenses to hold and manage the RSC: 
- Specify any other expenses: 
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 300

Your Regional Service Structure

How often does your RSC meet?: bi-monthly
Does your RSC meet in the same place each time?: No
  we rotate to the different areas
Does your region have a regional office?: Yes
Does your region have a regional convention?: Yes
  If yes, is attendance: Staying the same
  Did your regional convention make a profit this year?: Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, Phoneline, PR/PI, sponsorship behind the walls
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes
  some do and some dont.. the ones that do it works great alot more calm meetings

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Michigan Region

Some questions truncated to save space
CAR/CAT... H n I and P n I
Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

sponsorship behind the walls
What kind of training and mentoring efforts takeplace in your region and/or its areas?

unfortunately not as many as should. Regionally more than through the areas
Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .............................. Yes

michigan service office i think?> I dont know really
Has your region had discussion about where NA does not exist in your region? ................................. No
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:

regional phoneline... one number 13 areas
Please describe the different types of public relations efforts (PR/PI) carried out in your region

PSA’s signs on public transportation
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................2
Does the region have any type of NA phoneline or a helpline? Yes

it has saved the region 1000’s of dollars
Do you have a regional website? Yes www.michigan-na.org

Do you keep your meeting information updated on the website?.......................................................... Yes
Has your region hosted CAR workshops ......................................................... Yes

we have had one with one scheluled.. 75 people attended
How does your region reach a conscience about WSC matters?.........Vote by RCMs at RSC meeting
Does your region engage in gathering a conscience for CAT material?.................................................. No
How does your region delegate authority to you to make decisions at the WSC? .......... My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
- Do you find it helpful? .........................................................................................................................
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? ............ Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................... Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

service system and the seating... and sending the alternate or not...
Please describe the most significant challenge your region has faced since WSC 2012

Willingness for H and I
Please describe some highlights or successes your region has experienced since WSC 2012

Our Regional Phoneline
What additional information would you like to share with other conference participants?

Michigan Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No
Have you read or used any of the SSP tools?  Yes

Facilitation Tools
- Basic facilitation guide  Do Not Use
- CBDM basics

GSF Tools
- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Do Not Use
- GSF report form (from GSF to LSC)  Do Not Use

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout  Do Not Use
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics  Do Not Use
- LSB project plan worksheet  Do Not Use
- LSC second and third meeting agendas  Do Not Use
- LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

Mentorship. and How not bringing the alternate delegates help in mentoring at the WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Mid-America Region

Name of Regional Delegate ................................................................. Daniel C
Have you attended an WSC before? How many ................................. Yes -1
Is your region planning to send an Alternate Delegate? ...................... Yes
Name of Alternate Delegate .............................................................. Nathan F
Have you attended a WSC before? How many ................................. No
How long is the RD term in your region? ........................................... 2 Years
How many areas are in the region? .................................................. 9
How many groups are in the region? ................................................. 78
How many meetings take place each week in the region? .................. 265
How many H&I panels take place each week in the region? ................. 17

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 51
What percentage comes from conventions and events? .................................................. 49
What percentage comes from literature sales? ............................................... 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ................................................................. 20%
- H&I? .............................................................................. 8%
- Holding workshops and service meetings? .............................................. 15%
- Traveling delegates or other trusted servants to service meetings and workshops? ............... 12%
- Holding events? .................................................................. 1%
- Expenses to hold and manage the RSC? .................................................. 10%
- Specify any other expenses? ............................................................ Insurance 32%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................ 0

Your Regional Service Structure

How often does your RSC meet? .......................................................... quarterly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .............................................. No
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ........................................................................ Staying the same
Did your regional convention make a profit this year? ........................ Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? ........................................ No
Do any of your areas use CBDM to reach decisions? ..................................... Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
- H&I, PI, Fellowship Development, Project Based Service, CBDM, Service in General

Mid-America Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? No
What kind of training and mentoring efforts take place in your region and/or its areas?

**Alternates and new member orientation at RSC. Workshops.**
Describe what kind of planning your region and/or its areas utilize.

**Budget escrows for subcommittees**
Does your region or its areas have any shared services with other service bodies? Yes

**Joint H&I commitments between areas and regions. Zonal and regional collaboration in PR efforts. Multi-Zonal Service Symposium**
Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:

**RD has traveled to each area respectively to attend each ASC. Also creating Fellowship Development projects.**
Successes with utilizing technology in new ways within your region and/or areas:

**Workgroups using internet based meetings for communication in lieu of physical meetings.**
**Conference calls and email discussions.**
Please describe the different types of public relations efforts (PR/PI) carried out in your region

**Meeting lists, websites, workshops on how to do PI presentations.**
Statewide/national conferences per year the our PI/PR committee participate in/exhibit 0
Does the region have any type of NA phoneline or a helpline? Yes

**information phoneline**
Do you have a regional website? Yes  www.marscna.net
Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops Yes

**average 15 addicts and 6 workshops**
How does your region reach a conscience about WSC matters? Group tally
Does your region engage in gathering a conscience for CAT material? Yes
How does your region delegate authority to you to make decisions at the WSC? Mandate
Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools Newsletter, orientation packets and meeting lists
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
  - Do you find it helpful? Yes
  - Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**H&I, CBDM and the SSP**
Please describe the most significant challenge your region has faced since WSC 2012

**Human and Financial Resources**

Mid-America Region
Please describe some highlights or successes your region has experienced since WSC 2012

Region wide Phoneline implementation, and project based services, new area started and area returned to RSC, unity has improved at the Regional level.

What additional information would you like to share with other conference participants?

The vast majority of our regional fellowship does not take concern with service issues. The controversial service topics tends to polarize our local fellowships and create disunity amongst those members who are involved.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM, Project Based delivery of services, and collaboration.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide
- CBDM basics

Helpful

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

Do Not Use

Do Not Use

Do Not Use

Do Not Use

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Do Not Use

Helpful

Do Not Use

Do Not Use

Do Not Use

Do Not Use

Do Not Use

Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Traveling around the region and reporting for communication. Using a social networking as a tool to pass information around. Getting members excited about service challenges and discussions is a struggle. Getting members and groups to think about the fellowship outside of their immediate surroundings. Funding for travel as well as general funding issues.
Facts about: Mid-Atlantic Region

Name of Regional Delegate: Jenna T
Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Kathy M
Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 14
How many groups are in the region?: 305
How many meetings take place each week in the region?: 410
How many H&I panels take place each week in the region?: 87

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 25
What percentage comes from conventions and events?: 75
What percentage comes from literature sales?: 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 5%
- H&I?: 5%
- Holding workshops and service meetings?: 20%
- Traveling delegates or other trusted servants to service meetings and workshops?: 15%
- Holding events?: 35%
- Expenses to hold and manage the RSC?: 20%
- Specify any other expenses?
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: 4 times a year (quarterly)
Does your RSC meet in the same place each time?: No
Areas take turns bidding to hold region.
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance: Staying the same
Did your regional convention make a profit this year?: Yes
What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: No
Do any of your areas use CBDM to reach decisions?: No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Regional Assembly (CAR workshop), separate CAR/CAT workshops in the areas, Traditions workshops, Group Conscience IDT workshop, GSR training, Inmate Step Writing Adhoc workshop (to look into creating this committee), various other area workshops put on by H&I, PI, and literature committees in the areas themselves. Average attendance ranges from 10 - 60 people depending on the topic being discussed.

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Some areas hold GSR training prior to the area service or when needed. Most training or mentoring is accomplished by being in the vice position and being trained by the current "chair" of that position.

Describe what kind of planning your region and/or its areas utilize.

The region as a regional timeline that is utilized. Some area's also have timelines that are followed separately. Committees such as Activities, PR, etc plan with the areas themselves to hold functions and workshops.

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

Some RCM's try to effectively communicate all of the information provided in the RD/RDA report by splitting up the information over a few months (if possible). This helps the GRS not get overwhelmed with information all at once, and also increases interest in the RCM's report. Otherwise if the reports are too lengthy people tend to lose interest and this is where communication may break down.

Successes with utilizing technology in new ways within your region and/or areas:

This is not a new way, but we find it successful to send out information and reports by email to keep communication active in between business meetings. We have also recently posted our CAR/CAT tally sheet to our regional website to increase participation among the region. The form can be filled out and email to the RD/RDA upon completion or printed and given to the RD/RDA.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Phoneline, poster drives, attendance at health fairs, literature given to local facilities, and presentations when necessary at local rehabs / institutions that request them. Most of these occur at the individual area level.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.marscna.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops Yes

The region has one regional assembly where the CAR and sometimes CAT is discussed (depending when the CAT is released). Average attendance between 40 - 60 members. Most areas also hold their own individual CAR/CAT workshop with an attendance between 15 - 40.

How does your region reach a conscience about WSC matters? Group tally

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics

Mid-Atlantic Region

Some questions truncated to save space
Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Project, Traditions project, and CAR/CAT.

Please describe the most significant challenge your region has faced since WSC 2012:

The region has created an ADHOC committee to look into creating a new subcommittee to handle Inmate Step Writing. We receive a lot of letters from inmates in jails in the region looking for support and this a solution that we have found that other regions use successfully in carrying the message to addicts who can not attend NA meetings.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools
  • Basic facilitation guide
  • CBDM basics

GSF Tools
  • GSF agenda
  • Group report form (from groups to GSF)
  • GSF basics
  • GSF report form (from GSF to LSC)

LSC Tools
  • LSC planning assembly agenda
  • Planning Basics handout
  • LSB task list pre-planning assembly
  • Planning Assembly Survey
  • LSC basics
  • LSB project plan worksheet
  • LSC second and third meeting agendas
  • LSB basics
Is there anything in particular you want to discuss at the conference?

The service system project and the direction the conference wants to take in regards to seating. Also, regional motion/proposals and how they will be handles in the future.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Training and communication between the RD and the Region is working well. The RD and RDA guidelines and responsibilities are clear and we try to work together as a team rather than one RD that makes all the decisions. This helps to provide the RDA with "hands on" training and makes the RDA apart of the process. Sometimes I feel it can be challenging to report the amount of information needed to keep the members of the Region informed without losing the interest of the members receiving that information. I find that creating a summary (when needed) in the beginning of the report helps to point out the main focuses and highlight the most important parts of what is being communicated. We also struggle in some Areas in getting members to attend non CAR related Regional workshops. We have found that having these workshops in conjunction with another event (such as prior to the regional meeting itself) does help to increase attendance. The Northeastern Zonal Forum was a great place for me when I started as an RDA to learn about other regions and meet those delegates. It also can useful in sharing information, problems and solutions amongst our Regions in the Zone. It is still a struggle though to define and implement the zones true purpose in the service structure. As one RD I do not know the answer, but we as regions are in the processing of finding our way to be most useful. The only other struggle I can think of right now is balancing what events to attend outside the Region. I find that many events can provide the same information back to my Region, so I have to be financially responsible to my region when requesting funding. The RDA and I try to plan our budget and functions we will attend keeping this in mind as to not be redundant.
INTRODUCTION

Unleashing our potential to more successfully carry our message to addicts still suffering requires strategy, leadership, determination, courage, and unwavering faith. It became apparent in 2007 that our region languished in providing services not only to our member areas but also to our groups and the addicts yet to arrive. There were a number of problems: unfilled committee chairs, lack of direction, incredible duplication of services, service body silos, and a poor atmosphere of recovery in our service meetings. Some members held out hope that we could change; others baulked. Faith and reason formed a foundation to improve our services and carry our message more successfully. We began a journey of change that is still thriving today.

Minnesota covers more than 87,000 square miles in the upper mid-United States. Minnesota regional efforts provide vital services to its members, the general public and professionals throughout the state. These services and the system in which they are provided are described below through the critical elements that flow together to achieve our Vision of Service: structure, people, resources, and process.

As of February 2014 the Minnesota Region has 332 meetings inside the Region proper and 374 meetings in the state if border towns and portions of Minnesota outside our Region are included.

<table>
<thead>
<tr>
<th>Local Service Body</th>
<th>Counties</th>
<th>Type</th>
<th>CBDM or RRO</th>
<th>Sub-committee or Plan-based</th>
<th>Group Support Forums</th>
<th>Groups</th>
<th>H&amp;I</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area of Hope (urban, subs)</td>
<td>Ramsey, Washington</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>No</td>
<td>27</td>
<td>7</td>
</tr>
<tr>
<td>Back to Basics (rural)</td>
<td>21 Counties</td>
<td>LSC</td>
<td>CBDM</td>
<td>Mix</td>
<td>Yes – 5</td>
<td>59</td>
<td>12</td>
</tr>
<tr>
<td>Central MN (rural)</td>
<td>7 Counties</td>
<td>ASC</td>
<td>RRO</td>
<td>Mix</td>
<td>No</td>
<td>37</td>
<td>2</td>
</tr>
<tr>
<td>Northern Lights (rural)</td>
<td>8 Counties</td>
<td>ASC</td>
<td>CBDM</td>
<td>Plan-based</td>
<td>No</td>
<td>11</td>
<td>1</td>
</tr>
<tr>
<td>Open Door (rural)</td>
<td>Olmsted</td>
<td>ASC</td>
<td>RRO</td>
<td>Plan-based</td>
<td>No</td>
<td>10</td>
<td>1</td>
</tr>
<tr>
<td>RITH (subs, exurbs, rural)</td>
<td>7 Counties</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>Yes – 4</td>
<td>26</td>
<td>11</td>
</tr>
<tr>
<td>South Suburban (subs)</td>
<td>Dakota, Washington</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>No</td>
<td>18</td>
<td>6</td>
</tr>
<tr>
<td>Twin Cities (urban, subs)</td>
<td>Hennepin &amp; Anoka</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>No</td>
<td>71</td>
<td>14</td>
</tr>
<tr>
<td>Vision of Hope (rural)</td>
<td>Wabasha, Winona</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>No</td>
<td>7</td>
<td>1</td>
</tr>
<tr>
<td>Voyageurs (rural)</td>
<td>St. Louis, Koochiching</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>No</td>
<td>17</td>
<td>1</td>
</tr>
<tr>
<td>Wee [sic] Are Here (exurbs)</td>
<td>Isanti, Chisago</td>
<td>ASC</td>
<td>RRO</td>
<td>Sub-committee</td>
<td>Considering</td>
<td>23</td>
<td>6</td>
</tr>
<tr>
<td>No Active Service Body</td>
<td>Western, North Central MN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>26</td>
<td></td>
</tr>
<tr>
<td>Non-region MN/ border</td>
<td>Northwest MN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>42</td>
<td></td>
</tr>
</tbody>
</table>

The table above summarizes our region's blend of local service bodies and their various systemic configurations as well as their geography, groups, and H & I commitments. As more local service bodies move to Group Support Forums and CBDM, other local service bodies get interested. Given the success of a plan-based, project driven Region, more local service bodies are interested in redesigning their systems. Finally, the table shows a number of active groups who do not have an active local service body servicing their needs; instead, the Region provides basic services to these groups and recruits them to serve the fellowship on our statewide service projects. The fellowship seems to be slowly growing since the last WSC.
Our Region and local service bodies have a long way to go. We have gaps in the state with meeting deserts, lack of sufficient services, and ill-conceived identities that make it hard to find us. But there is faith that step by step we will improve and the changes we have made allow a space to meet these challenges.

**STRUCTURE**

Our Region’s structure is probably similar to many other Regions around the world. The change alluded to above culminated in 2009 by adopting features that are now part and parcel of the Service System proposals. Our theory was that our structure was one of the factors inhibiting our members from serving the fellowship, thus languishing in our ability to carry our message. We replaced antiquated subcommittees with a plan-based, project-driven system. Rather than focus the Region’s limited resources (time, people, money, technology) on trying to fill subcommittee chair positions, the Region began focusing its limited resources around a prioritized set of services that it could provide. Then, the Region had to find the people to volunteer to deliver those services, people who never have to step foot in a subcommittee meeting.

In 2013 we moved to a quarterly conference schedule and focus our conferences on discussion, idea generation, and consensus building guiding strategic direction and project approval. In addition, the conference elects those that serve on the Fellowship Services Team who manage projects, take care of the day to day operations, and administer the conferences and annual planning assembly. The three regional conferences are held in Minneapolis in May, August, and November in the same building as our Regional Service Office – the Upper Midwest Service Office. The diagram illustrates our structure and its blend of local service bodies we serve.

**PLANNING ASSEMBLY: CREATING OUR COMMON WELFARE**

The annual planning assembly has come to be known as “Creating Our Common Welfare.” The meeting is for all trusted servants and all interested members. Everyone is welcome and everyone can fully participate. This was our second year infusing the assembly with consensus building models for decision making.

The annual assembly splits its focus: in even years it is primarily devoted to building consensus around items in the Conference Agenda Report; the odd year assembly is devoted to strategic planning and prioritizing.
service efforts for the upcoming cycle. The 2013 assembly primarily focused on the process of creating geographic boundaries for our local service bodies across the state through discussion and exercises in addition to setting our region’s priorities for service delivery. The 2014 assembly primarily focused on building consensus on items in the Conference Agenda Report. All motions reached near unanimity.

**MIDWEST ZONAL PARTICIPATION**

Zones need a greater purpose, ideally in the delegate stream. Participation at our zone consistently ranks at the bottom of our biennial priorities established at our planning assemblies. And yet, zonal participation requires a significant portion of our region’s funds. Given this imbalance we decided not to participate formally from 2012 through 2014 or at least until the WSC discussed ways to bring zones into the delegate stream, or at least on a path to do so. While we acquiesce that zones may be quite useful in other parts of the world, our assessment of our zone has not proved vital.

Collaboration, on the other hand, is vital if we are to stretch our resources farther and more successfully carry our message to addicts still suffering. Minnesota is fully in favor of the Multi-Zonal Service Symposium being held September 26-28, 2014 in Saint Louis, MO. We are also interested in being a part of bringing a greater purpose to our zones and we are always on the lookout to collaborate with any service body where it would prove useful. Additionally, members of our Region participated at the Florida Service Symposium in March 2013 and the Western States Learning Days in October 2013.

**PEOPLE**

The structural element seems to get all the hype, but the force behind it drives us to more successfully carry our message to addicts still suffering. We wanted a way to leverage our most precious resource: people, to either to serve or to save. Members contributing their time to the fellowship make up the backbone of the services the Minnesota Region provides to its members, the general public, and to professionals. When NA members are offered specific, focused opportunities to carry the message, then they are willing to serve. When more members volunteer to serve, more addicts still suffering are reached.

**Connecting People to Serving and to Services**

One of the motivating factors in moving to a plan-based, project-driven structure was the idea that many members will be of service if they don’t have to attend sub-committee meetings. Yet it’s important to keep testing this theory. Fortunately by using a web-form email system we are able to put some analytics behind this theory. In addition, we are able to more accurately quantify how we are directly carrying the message for those communicating with us via our website. The table below shows some of our tracking data on connecting members to service projects in addition to direct service requests.

<table>
<thead>
<tr>
<th>Web Recruitment and Direct Service Requests</th>
<th>Results July 2012 – Dec 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Web-form emails from Newcomers, Professionals, Friends &amp; Family of Addicts</td>
<td>322 answered emails</td>
</tr>
<tr>
<td>Direct Facebook Messages from Newcomers, Members, Friends &amp; Family of Addicts</td>
<td>94 answered messages</td>
</tr>
<tr>
<td>Direct Web-form emails to Local Service Bodies</td>
<td>143 emails</td>
</tr>
<tr>
<td>Meeting List Updates</td>
<td>43 emails</td>
</tr>
<tr>
<td>Bridging the Gap Requests</td>
<td>262 emails</td>
</tr>
<tr>
<td>Event Insurance Requests</td>
<td>17 emails</td>
</tr>
</tbody>
</table>

*Some questions truncated to save space*
Leveraging our resource of technology allows our Region to reach more people, more frequently and consistently, in order to move our members into action with those seeking information and services from NA. As a region, we need to think how we can reach out to members or potential members in parts of the state that lack a service delivering body. Technology can only go so far and building relationships with our neighboring Regions may be a place to start to begin rural fellowship development.

**RD TEAM**
Monte Jarvis from Minneapolis is Minnesota’s delegate and Andy Seitzer from Saint Peter is our alternate. Neither of us has attended the Conference before. Our terms for delegate and alternate are two years with the election being held in May just after the WSC at our quarterly Regional Conference.

The first thing our team set out to do was create a plan: strategy, goals, and how we were going to achieve those. The image to the right depicts our initial brainstorm session after discussing our jobs with previous RDs and other experienced members. One of our biggest challenges was one of focus. There is so much to do, so many documents and email to read and digest, and so many conferences to attend.

It became clear to us that attending as many local service conferences to listen, and highlight the major issues unfolding for the fellowship as a whole. After the CAR was released, we made another sweep through our local service conferences highlighting items in the CAR and encouraging members to attend our annual assembly. In addition to our visits locally, we put out a survey to gather input far and wide. We also held four conference calls for those that were not able to attend the assembly or just wanted a greater opportunity to discuss the CAR. We did not plan any CAT workshops but are willing if the local fellowship deems it pertinent. The RD Team has always had the authority to make decisions at the WSC but the consensus at our assembly was clear.

**COLLABORATIVE EFFORT: SPONSORSHIP BEHIND THE WALLS**
Many members feel that sponsorship is essential for recovery – it’s our heartbeat. Many members feel as though sponsorship is one of the most rewarding experiences in our recovery. Yet this essential service usually takes place at the group or member level. What role could our region have in helping to deliver this most personal of service?
At the Florida Service Symposium in 2013, we had our ears open listening to other members share what they’re doing. And there it was: local service bodies providing sponsors for members behind the walls. There was a need for more sponsors to cover the ever growing requests for sponsors. And since this was essentially a letter writing program couldn’t we leverage members in Minnesota to help out? That’s where our first cross-country collaboration project came into being.

We went out in search of a service body that was willing to let us help them. We found such a service body: the Santa Cruz ASC. We now make it easy for members anywhere in the world to sign up on our website to participate and become sponsors without having to attend one single committee meeting. By the time you read this, we’ll have connected well over 100 members to those behind the walls wishing for a sponsor. Sign up for yourself here or put this link on your regional website.

**ONGOING PROJECTS**

**Bridging the Gap (BTG):** connects experienced members with new members before they walk into their first meeting. Volunteers, geo-coded in a confidential mapping database, are put in contact with a newcomer with the intent of meeting them at their first few meetings, introducing them to other members and potential sponsors, and sharing their own experience with recovery through NA. Since beginning this project, BTG has connected members with over 275 newcomers across the state – one addict helping another. [Click here](#).

**Consolidated Helpline:** In July of 2010, the Minnesota Region adopted an ongoing project to move its helpline from an answering service to an online Virtual PBX, [www.phone.com](http://www.phone.com). The headline is clear: by consolidating our Regional and various Area-level helplines, we annually save $10,000 per year of the fellowship’s funds. But money is not the only resource saved. We provide better service and more opportunities to serve. And when members serve, they tend to stay clean. Check out the stats on the graph to the right or our [analytics page](#).

**Public Relations Projects:** The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, along with several other events both large and small. In response to projects brought to the Region by Areas, the Region is supporting bus shelter and bus bench advertisements.

The RSC obtained the video public service announcements produced by the Michigan Region modified with the tag altered to include our helpline number (877) 767-7676 and [www.naminnesota.org](http://www.naminnesota.org). We provided these free of charge to our local service bodies and some have been successful in placing these PSAs on local television stations. Check out all of our Region’s services [here](#).
**Newcomer Orientations**: After several cooperative discussions with the Hennepin County’s (largest county in Minnesota) Drug Court Judge, NA Minnesota created a project to offer newcomer orientations that provide attendees with an overview of our 12 Steps over the course of 10 weeks. Some drug court attendees are highly encouraged to attend from the judge and the orientation is open to all. It meets once a week at a central location since late January 2014. The project was conceived by a leadership team but then was turned over to a project team to implement.

**RESOURCES**

**DIGITAL ECO-SYSTEM**

Harnessing technology can extend the life of our other resources (time, people, and money). When these digital tools are conceived of as parts of a greater whole, we can spread out their overall value to our fellowship. We launched our new website in October of 2010 after nearly nine months of planning and development. The new site allowed for the consolidation of local sites into one: saving time, money, talent, and reducing duplication. The newest addition to our website is the online store. We now offer online registration and store services to our local service bodies, as well as our convention. The site also plays a key role in providing critical information about NA to our members, the general public and professionals.

We use Google Analytics to evaluate the effectiveness of our site, where people are coming from and what they are looking at. The following tables compare the change of the analytics over the past two years.

<table>
<thead>
<tr>
<th>Overall Website Performance</th>
<th>2013</th>
<th>2012</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Page Views</td>
<td>217,477</td>
<td>209,925</td>
<td>+3.5%</td>
</tr>
<tr>
<td>New Visitors</td>
<td>32,922</td>
<td>34,360</td>
<td>-4.1%</td>
</tr>
<tr>
<td>Returning Visitors</td>
<td>23,810</td>
<td>19,387</td>
<td>+22.8%</td>
</tr>
<tr>
<td>Average Time on Site</td>
<td>0:03:06</td>
<td>0:02:52</td>
<td>+0:00:14</td>
</tr>
<tr>
<td>Bounce Rate (BR)</td>
<td>40.29%</td>
<td>41.62%</td>
<td>-1.33%</td>
</tr>
<tr>
<td>Pages/Visit</td>
<td>3.57</td>
<td>3.91</td>
<td>-.34</td>
</tr>
</tbody>
</table>

The table above reflects our website’s overall performance. Page views have gone up while new visitors have gone down; however, returning visitors increased dramatically. Our overall bounce rate continues below 50% and decreased. A rising bounce rate may be one indicator that one’s website is either boring or off-putting in some way.

<table>
<thead>
<tr>
<th>Where Visitors Go</th>
<th>2013</th>
<th>2012</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting List Pages</td>
<td>41,136 (BR 55%)</td>
<td>36,212 (BR 56%)</td>
<td>+13.6% (BR -1%)</td>
</tr>
<tr>
<td>NA Event Pages</td>
<td>20,896 (BR 32%)</td>
<td>12,767 (BR 33%)</td>
<td>+63.7% (BR -1%)</td>
</tr>
<tr>
<td>Introduction to NA Meetings</td>
<td>4,083 (BR 81%)</td>
<td>235 (BR 80%)</td>
<td>+1,637% (BR +1%)</td>
</tr>
<tr>
<td>File Cabinets</td>
<td>4,041 (BR 26%)</td>
<td>7,229 (BR 12%)</td>
<td>-44% (BR +12%)</td>
</tr>
</tbody>
</table>

Far and away, people come to our website to find a meeting. We think that’s the primary reason to have a website and keeping the data fresh and accurate is an ongoing challenge. The biggest surprise in the data was the increase in people going to “Introduction to NA Meetings” found on our “New to NA” menu. We saw a startling increase of 1,637% with 91% of those new visitors. The page is simply a
People get referred to our site from a variety of places, with the top being na.org. Those coming to our site from na.org also stay on our site for an amazing amount of time when compared to those people who come from other places. The bounce rate was incredibly low at 14% in 2013. On the other hand, it makes sense that those referred to our site from social media have a high bounce rate as we are typically driving people to specific pages, usually an event. The table also shows the importance of the NAWS mobile site is in terms of driving traffic to our site.

Analytics likes these have also prompted how we look at third party referral agencies such as usrecovery.info. We now take the time to make sure third party referral sites have our updated information.

Google reigns supreme when it comes to the top sources. However, a growing area that may reflect our effort at branding NA Minnesota is the growing direct source for our web traffic.

This table is telling and probably reflects a universal trend in web traffic. Mobile and tablet use are heavily on the rise and will probably continue to grow. This highlights an area our digital team needs to take into consideration as we update our web tools – make sure they are mobile and tablet ready.

**BASIC MEETING LIST TOOL BOX**

The most critical part of our digital eco-system is our online meeting schedule database – the Basic Meeting List Tool Box. The Region’s number one priority is to provide NA members, potential members, professionals and the general public with as many ways as possible to find Narcotics Anonymous meetings in Minnesota. It all starts with the Basic Meeting List Toolbox (BMLT). This powerful and easy to use platform provides a central repository for Regional meeting information. The BMLT, with its ever expanding list of Regions and Areas served, is free and technically supported by a generous NA member and an open source community. It offers:

- Printed lists by State, multi-area (Metro), four geographic sections, and by common need
• Area specific lists; GSU specific lists
• Meeting schedules made accessible through helpline recordings
• Easy update to NAWS
• Smartphone integration (app and mobile site)
• Meeting list subscribers (nearly 1,500) who receive meeting lists emails once a month

By cloning the BMLT, the Digital Project Team solved a longstanding difficulty of knowing who in the Region is willing to be of service, where are they, and in which ways. This clone, the Trusted Servant List Tool (TSLT), allows us to enter volunteer information. In addition to providing a visual representation of the location of volunteers, it allows the Fellowship Services Team to provide monthly reports to local service bodies detailing those willing to help with Public Relations, Hospital and Institutions, and activity projects. Unlike the publicly available BMLT, the TSLT maintains the volunteer information in strictest confidence.

COMMUNICATIONS
The rest of the digital eco-system allows the Region to communicate to our members, the general public, and professionals alike. Each form of communication typically drives people back into our site and to our most popular destinations – meeting lists, NA events, and our core services.

• MNRSC Google Group – Email discussion group of NA members in Minnesota
• FST Google Group – Email discussion group for Fellowship Services Team members
• Conference Call/Webinar – The FST meets via webinar/conference call at monthly between each quarterly Regional Conference. Project teams also use this to do their work: training and orientation sessions, and workshops. We currently use joinme.com as our primary conference call/webinar service.
• Email via website – Regional and Area trusted servants can be contacted all at once using info email addresses that forward to all appropriate trusted servants of a service body.
• Facebook – NA news and local event announcements to friends of facebook.com/naminnesota. (Currently over 4,200 friends up from 1,800 since our last WSC report)
• Twitter - NA news and local event reminders and micro-blog to followers of twitter.com/naminnesota. (Currently over 200 followers up from 60 since our last WSC report).
• Google Documents – Online documents help provide accountability, transparency, and real-time collaboration. They are used for Volunteer sign-ups, Helpline activity reporting, Treasury bookkeeping, convention registration, inventory and project document sharing.
• Email distribution lists – subscribers (nearly 2,200 with 50% being professionals). Subscribe here.
  o Monthly email targeting professionals and members about meeting list updates
  o Monthly email of fellowship announcements
  o Monthly “Service Related” email to our local and regional trusted servants
We moved to MailChimp ($30/month) as our email communications service provider in October of 2012. Since then, we have sent 35 emails. Here are some analytics since moving to MailChimp:

<table>
<thead>
<tr>
<th>Item</th>
<th>Analytic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Open Rate</td>
<td>22.45% (22.4% industry average)</td>
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<td>Average Click Rate</td>
<td>6.08% (2.9% industry average)</td>
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<td>Mtg List Subscription Emails – Total Opens Average</td>
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<td>Mtg List Subscription Emails – Unique Opens Average</td>
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<td>Fellowship Announcements – Total Opens Average</td>
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<td>Fellowship Announcements – Unique Opens Average</td>
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<td>Fellowship Announcement Group – Mostly Members</td>
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**PROCESS**

The process used by service bodies can hinder their ability to carry our message more successfully or enhance it. Albert Einstein said, “Everything should be made as simple as possible, but not simpler.” Clearly, inviting input, direction, and feedback into process must be simple and straightforward. With a clear process groups and their interested members trust our trusted servants to carry out their wishes. Accountability is also important. Members of groups want to be able to access transparent information about the services we are providing to their groups and local service bodies. This interplay can be challenging but ultimately enlivening when we all put our common welfare first. After all, we’re doing this for the addict still suffering. The following represents some of our recent changes to our process at the regional level.

**OPEN FORUM**

One of the most productive and useful process changes was to adjust our regional conference by placing Open Forum first on the agenda. Additionally, we take the time to put chairs in a circle for Open Forum in order to foster, “we’re all in this together.” Open Forum used to be at the end of our service meetings. Even most local service bodies in Minnesota still have Open Forum at the end of their agendas. The Fellowship Services Team really wanted our discussions to be front and center. Let’s allow our members to immediately have the ability to voice their ideas and concerns, not push it off after the constant drone of reports and business squabbling. Since this simple process change, our regional meetings have seen the atmosphere of its meetings improve dramatically and business run more smoothly.

**DECISION-MAKING**

The Minnesota Region still allows everyone who attends the regional conference a vote on any issue facing the body. An individual doesn’t have to be elected to anything in order to vote at our RSC. The MNRSC believes that to give ample opportunity to hear the voice of our loving higher power we need as many members as possible to play a part when decisions are made. This system permits our HP to speak through all the members in attendance. The collective wisdom in the room – that sound decisions are being made – when all voices are allowed to create our group conscience. RCMs still control the agenda because an RCM is required to make or second a motion. The RSC maintains that the power isn’t in the voting, it is in determining what we’re voting on and the diversity of voices we’re allowing in the process.

**QUORUM REMOVED**

Another stumbling block in more successfully carry our message was quorum. After a couple of regional conferences debating the merits of quorum, the body settled on removing it entirely. Our quorum was not difficult to meet, 50% of RCMs and 50% of the Fellowship Services Team. Quorum essentially said to our leaders, half of you don’t have to show up, and that’s ok. After nearly missing quorum at one conference, when some members drive 250 miles to participate, the body had enough of superficial symbols of representation. Now the message is clear: you want to carry the message? Then show up.
PLANNING
The Minnesota Region is plan-based and project driven. We have had success in our planning processes and it has resulted in relatively short RSC meetings: approximately 6 hours which includes a recovery meeting and a half-hour orientation. A big reason for the effectiveness of the RSC meeting in addition to its brevity is the distribution of a detailed agenda at least a week before the meeting. The agenda includes not only the schedule, but also all motions, executive reports, project status reports, new project ideas, and project plans. Because RSC participants know exactly what to expect at the meeting, they can be prepared with questions and suggestions. The meeting runs more smoothly and efficiently and drama is kept to a minimum because there are no surprises.

BUDGETING
The annual budget contains a line item for each ongoing project like the helpline, the website, public relations events, etc. It also contains an estimate of funds required for the unknown projects that inevitably are proposed and implemented over the course of the year. The treasurer presents the first draft of the budget in August for review and input by the fellowship. RSC participants discuss, amend, and finalize the budget during the November quarterly conference.

FINANCIAL
Nobody likes talking about money. Yet better management and more clear fund-flow procedures help to increase our ability to carry our message to addicts who still suffer – whether that’s at the group, local, state level, or abroad. So the resource of money is an important topic in all our conferences and assemblies. From creating accessible, transparent tracking tools to clearly defining our specific fund-flow percentages to open budget discussions has cultivated a deep sense of trust between our members and our regional body. The Region now passes on excess operating funds quarterly to NAWS. The quarterly levels are based on a historical analysis of when we spend money and at what percentage. If operating funds dip below expectations, the Region draws upon a modest prudent reserve. The charts below detail our income, expenses and the relationships of each, in addition showing average expenses by category.
CONCLUSION

We’re looking forward to a productive WSC. We sincerely hope we can come together in the spirit of unity and lead our fellowship through some tough terrain. The Conference is our opportunity to finally create a framework for long-term growth and sustainability. It’s our opportunity to move forward on the effective ideas of the Service System proposals. And we hope it’s our opportunity to finally solve our issues with seating and representation. Minnesota wishes you all kindness, harmony, and peace in our actions together, and may we be brave.

CONFERENCE INPUT

Service System Experimentation

- Yes, one of our Areas, Back to Basics, was a part of the initial “field test” for LSC’s and GSF’s. Back to Basics is now a full-fledged Local Service Conference with a functioning Local Service Board and five Group Support Forums.
- The Recovery in the Heartland (RITH) ASC has formed four Group Support Forums and has been functioning for several months.
- The Wee Are Here ASC is also considering forming GSF’s.
- The Open Door ASC is in the process of moving to a plan-based, project driven ASC.
- The Northern Lights ASC also operates under a plan-based, project driven structure and also uses consensus-based decision making.

Service System Tools

Yes, all the facilitation tools, GSF tools, and LSC tools have been read. They are helpful.

Discussion at the Conference

Yes, I think the Conference needs to adopt the framework for a long-range plan for growth. In addition, the Conference needs to discuss the purpose of Zones and their role in the delegate stream.
It also needs to deal with seating and the issue of representation – all which could be accomplished by moving to a zonal seating model.

**Delegate Experience**

The challenges we have experienced as a delegate team was mostly one of prioritization. There is a lot one could focus on. It seemed that building relationships with members in the local areas was the most useful. The webinars that NAWS has used seemed like good tools to begin discussing of the major issues. The issue discussion topics are important, but there was not much interest in discussing them in Minnesota in any formal way.
Facts about: Mississippi Region

Name of Regional Delegate................................................................. Brett G

Have you attended an WSC before? How many ............................... Yes -1
Is your region planning to send an Alternate Delegate? ...................... Yes
Name of Alternate Delegate............................................................... Tress G

Have you attended a WSC before? How many................................. No
How long is the RD term in your region? ...................................... 2 Years
How many areas are in the region? .................................................. 5
How many groups are in the region? .................................................. 66
How many meetings take place each week in the region? ...................... 195
How many H&I panels take place each week in the region? ..................... 13

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 80
What percentage comes from conventions and events? .............................. 20
What percentage comes from literature sales? ....................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ..................................................................................
- H&I? ......................................................................................
- Holding workshops and service meetings? .....................................
- Traveling delegates or other trusted servants to service meetings and workshops? .................
- Holding events? .....................................................................
- Expenses to hold and manage the RSC? ......................................
- Specify any other expenses?........................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................... 0

Your Regional Service Structure

How often does your RSC meet? ......................................................... Quarterly
Does your RSC meet in the same place each time?  No

Rotate by areas

Does your region have a regional office? ............................................. No
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ........................................................................ Staying the same
Did your regional convention make a profit this year? ........................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? .................................. No
Do any of your areas use CBDM to reach decisions? .................................. No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? ............ No

Mississippi Region

Some questions truncated to save space
What kind of training and mentoring efforts take place in your region and/or its areas?

Annual GSR assembly

Describe what kind of planning your region and/or its areas utilize.

very little

Does your region or its areas have any shared services with other service bodies? ....................... No

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................. 1

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website?  Yes  www.mrscna.net

Do you keep your meeting information updated on the website? .................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

4 workshops 15-20 members

How does your region reach a conscience about WSC matters? ................................................ Group tally

Does your region engage in gathering a conscience for CAT material? ................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Do Not Use
- NA Meeting Search App  Do Not Use
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................. Yes
  - Do you find it helpful? ........................................................................................................... Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? .............................. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

domain and region convention

Please describe the most significant challenge your region has faced since WSC 2012

apathy and lack of unity

Please describe some highlights or successes your region has experienced since WSC 2012

Finalizing our new regional policy

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools?  Yes

Facilitation Tools

- Basic facilitation guide  Helpful
- CBDM basics  Helpful

Mississippi Region

Some questions truncated to save space
GSF Tools

- GSF agenda: Helpful
- Group report form (from groups to GSF): Not Helpful
- GSF basics: Helpful
- GSF report form (from GSF to LSC): Not Helpful

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

WSC seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

A rejuvenation of the annual Trusted Servants Assembly, keeping the information chain flowing.
Facts about: Montana Region

Name of Regional Delegate.................................................................Dawn P
Have you attended an WSC before? How many ...................................Yes -2
Is your region planning to send an Alternate Delegate? .....................Yes
Name of Alternate Delegate...............................................................Rick G
Have you attended a WSC before? How many ...................................Yes -1
How long is the RD term in your region? ...........................................2
How many areas are in the region? ..................................................8
How many groups are in the region? ...............................................41
How many meetings take place each week in the region? .................121
How many H&I panels take place each week in the region? ..............6

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........50
What percentage comes from conventions and events?........................50
What percentage comes from literature sales? ..................................0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ..................................................................................17%
- H&I? ......................................................................................16%
- Holding workshops and service meetings? ..................................12%
- Traveling delegates or other trusted servants to service meetings and workshops? ........14%
- Holding events? ......................................................................8%
- Expenses to hold and manage the RSC? ......................................12%
- Specify any other expenses?......................................................NAWS 14% Increased to literature stockpile 7%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................$0.00

Your Regional Service Structure

How often does your RSC meet? .......................................................4 times per year
Does your RSC meet in the same place each time?  No
3 times per year we meet at a central location with our spring assembly typically rotating.
Does your region have a regional office? .........................................No
Does your region have a regional convention? Yes, We have two. A summer “Gathering” and a Fall
Convention the answers below are the same for both
If yes, is attendance: ................................................................. Increasing
Did your regional convention make a profit this year? ............................Yes
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Website, Communications Subcommittee

Is there a corporation or an entity with legal status that is a part of your RSC?  Yes
Does your region use CBDM to reach decisions? .................................Yes
Do any of your areas use CBDM to reach decisions? ............................Yes
It works very well. We are small enough to have the freedom to create proposals during discussion and to continue to talk through them until a clear consensus is reached. If there is
not a clear consensus we do not do take action on the proposal and table it until next time or if it is deemed the practical solution, we let it go.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have had: 17 workshops will have been held by the time of the conference. Topics covered were: Building Strong Home Groups- 2 Area Service Committee -2 GSR training- 1 H&I-  6 Traditions workshop- 2 CAR workshop – 1 CAR and CAT workshop- 3 Average attendance: 20 – 40 members

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

We provide starter packets to new groups if they have no area to provide them. Our delegate team offers workshops in areas on topics which are relevant to the needs of the fellowship (e.g building strong home groups and area service committee training).

What kind of training and mentoring efforts take place in your region and/or its areas?

We do our best to have outgoing trusted servants work with the new ones. We also seek to keep our position descriptions up to date.

Describe what kind of planning your region and/or its areas utilize.

We have one area which utilizes the planning basics and is on its third annual plan. The region plans out some of its PR work

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? .......................... Yes

Successes with communication strategies in your region and/or its areas:

We do well with our web list serve and with using technology to conduct meetings of various work groups.

Successes with utilizing technology in new ways within your region and/or areas:

As stated above, we do well with using technology to conduct meetings of various work groups. We have had a regional meeting using video conferencing but found it to be more of a check in tool and not a productive way to do business with a larger group. A lot gets missed when we do not meet face to face.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Created packet of literature to provide to professionals who do not normally refer people to NA or do not know about us. Continue to redistribute television PSAs Finally got listed in all the phone books ‘yellow pages’ Are working on redoing our radio PSAs

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................0

Does the region have any type of NA phoneline or a helpline? Yes

We have an 800# and a Helpline work group which utilizes Google Voice to ensure a live addict answer 90% or more of our calls. 100% is our vision; our dream yet we get to function in a real world.

Do you have a regional website? Yes www.namontana.com or www.namontana.org

Do you keep your meeting information updated on the website? .................................................... Yes

Has your region hosted CAR workshops ........................................................................................................ Yes

At the time of submitting this report, we have had one CAR workshop. There were approximately 20 people in attendance. We have 3 more workshops scheduled which will include the CAR and the CAT. 2 are on either side of the state (we have a large geographic area) and the third will be centrally located. We expect 20-30 at each of them.

Montana Region
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material? .................................................. Yes
How does your region delegate authority to you to make decisions at the WSC? ........................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools  Very helpful. Whenever we are working on something (e.g. updated GSR orientation packet) we use the locally developed tools to help us.

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
- Do you find it helpful? ..........................................................................................................................
  I appreciate the opportunity to hear others perspectives especially from regions outside the U.S. I find the same challenges as I do with all electronic communication. It is impossible to read someone’s tone and intention. Also I think many things get said in print that would not be said face to face. It is a conundrum.
- Do you have ideas on how to improve it?
  Consider keeping it to the way it was decided in 2012 with the exception that all can view it. This way when things are posted or reposted out of context, individuals have the opportunity to see what was posted.
- Do you believe it should be open to all or only conf. parts.? ..........................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Although the SSP is an ongoing discussion. We have had great discussions on rural recovery and a fabulous interactive workshop at our convention utilizing small group discussion.

Please describe the most significant challenge your region has faced since WSC 2012

98% of our meetings are in 6 communities. Montana is ranked 4th in size but 44th in population.
This means that over 50% of our state does not have NA meetings.

Please describe some highlights or successes your region has experienced since WSC 2012

Our webservants continue to seek ways to better utilize technology and to change technology when feasible (e.g. switched from web ex to Vsee We have had some fun workshops and continue to see unity in our state through willingness to get in the car and drive. There are other factors but in my opinion, nothing beats face to face interaction.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools
  - Basic facilitation guide  Do Not Use
  - CBDM basics  Do Not Use

GSF Tools

Montana Region  Some questions truncated to save space
Some questions truncated to save space
Facts about: Mountaineer Region

Name of Regional Delegate................................................................................................. Robert O
Have you attended an WSC before? How many ................................................................. Yes -1
Is your region planning to send an Alternate Delegate? ...................................................... Yes
Name of Alternate Delegate............................................................................................... Kristina C
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ........................................................................... 2 Years Rda/ 2years Rd
How many areas are in the region? .................................................................................... 10
How many groups are in the region? ................................................................................... 78
How many meetings take place each week in the region? .................................................... 119
How many H&I panels take place each week in the region? .................................................. 21

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 15
What percentage comes from conventions and events? ....................................................... 85
What percentage comes from literature sales? .................................................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  PR efforts? ................................................................................................................................. 0%
  H&I? ......................................................................................................................................... 100%
  Holding workshops and service meetings? .......................................................................... 100%
  Traveling delegates or other trusted servants to service meetings and workshops? ............ 3500%
  Holding events? .................................................................................................................... 15,000.00%
  Expenses to hold and manage the RSC? ................................................................................
  Specify any other expenses? .................................................................................................. Phone line 500.00%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................................................................. 0

Your Regional Service Structure

How often does your RSC meet? .......................................................................................... quarterly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ............................................................................... No
Does your region have a regional convention? ..................................................................... Yes
  If yes, is attendance: ............................................................................................................... Increasing
Did your regional convention make a profit this year? ..........................................................
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ...................... No
Does your region use CBDM to reach decisions? ................................................................. Yes
Do any of your areas use CBDM to reach decisions? ............................................................ Yes

It has taken several years to refine the process but we have had great results. you can feel the spirit if cooperation in the room. I can not imagine going back to Robert’s rule.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
**H&I Phone line PI**

Does your region provide any other type of fellowship development or outreach efforts? .................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops for H&I, PI and phone line. Volunteers for phone line and H&I must attend a workshop yearly.
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? .......................... No
Has your region had discussion about where NA does not exist in your region? .............................. Yes
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

There are a handful of conferences that we attend regularly. We are increasing in this area and the amount of conferences that we attend are growing. Our 5 year speculations for PI look very good.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ...................... 3
Does the region have any type of NA phoneline or a helpline? Yes
Calls come into a central line, from there the caller can pick from options such as a meeting locator or to talk to an addict. If they choose the latter the call is forwarded to a number of a member for the area of the caller. If this person does not answer the next person on the list is called. We have a sign up sheet for each area where you can pick a block of time that you want to be responsible for.

Do you have a regional website? Yes MRSCNA.ORG
Do you keep your meeting information updated on the website? ...................................................... Yes
Has your region hosted CAR workshops .......................................................... Yes

WE have one Regional workshop with and average of about 15 attendees. After this each area has a workshop and the attendance varies.

How does your region reach a conscience about WSC matters? ................. Vote by RCMs at RSC meeting
Does your region engage in gathering a conscience for CAT material? ............................................ Yes
How does your region delegate authority to you to make decisions at the WSC? ....................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics .......................... Helpful
- Planning Basics .......................... Not Helpful
- NA Meeting Search App .......................... Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................... Yes
  - Do you find it helpful? .............................................................................................................. No
    - I read the posts. I do not respond. Because of my job I cannot risk having my name pulled onto Facebook and attached to what I have put on the message board. Early on I tried to use it but my name was put on Facebook along with what I had posted. From there I was verbally attacked in that forum.
- Do you have ideas on how to improve it?
  - It is a good idea in theory, but anything that would make one addict feel inferior to another, is going to cause problems.
- Do you believe it should be open to all or only conf. parts.? ............ Conference Participants

Mountaineer Region

Some questions truncated to save space
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  

**Growing**

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?  

3rd tradition. (suboxone)

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  

No

Have you read or used any of the SSP tools?  

Yes

**Facilitation Tools**

- Basic facilitation guide  
  Do Not Use
- CBDM basics  
  Do Not Use

**GSF Tools**

- GSF agenda  
  Do Not Use
- Group report form (from groups to GSF)  
  Do Not Use
- GSF basics  
  Do Not Use
- GSF report form (from GSF to LSC)  
  Do Not Use

**LSC Tools**

- LSC planning assembly agenda  
  Do Not Use
- Planning Basics handout  
  Do Not Use
- LSB task list pre-planning assembly  
  Do Not Use
- Planning Assembly Survey  
  Do Not Use
- LSC basics  
  Do Not Use
- LSB project plan worksheet  
  Do Not Use
- LSC second and third meeting agendas  
  Do Not Use
- LSB basics  
  Do Not Use

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenges I have faced have all had to do with the amount of anger that has been generated by the SSP. From there it has led to constant verbal attacks on the world board. Also' the constant barrage of conspiracy theories slow down and sometimes cripple discussion.
Facts about: Nebraska Region

Name of Regional Delegate................................................................. Mark B

Have you attended an WSC before? How many ........................................ Yes -3
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate........................................................................ Diane B

Have you attended a WSC before? How many ........................................ Yes -1
How long is the RD term in your region? .................................................. 2 Yrs Rda, 2 Yrs Rd
How many areas are in the region? ......................................................... 8
How many groups are in the region? ......................................................... 145
How many meetings take place each week in the region? ...................... 178
How many H&I panels take place each week in the region? ................... 30

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 25
What percentage comes from conventions and events? ........................................... 75
What percentage comes from literature sales? ................................................... 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? .................................................................................................. 15%
  ➢ H&I? ......................................................................................................... 15%
  ➢ Holding workshops and service meetings? .............................................. 10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ............. 28%
  ➢ Holding events? .................................................................................... 9%
  ➢ Expenses to hold and manage the RSC? ............................................... 23%
  ➢ Specify any other expenses?.................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ......................................................................................... 200

Your Regional Service Structure

How often does your RSC meet? ............................................................... QUARTERLY
Does your RSC meet in the same place each time? No
THE RSC ROTATES AROUND THE CENTER OF THE REGION
Does your region have a regional office? .................................................. No
Does your region have a regional convention? ........................................ Yes
  If yes, is attendance: ........................................................................ Increasing
  Did your regional convention make a profit this year? ............................ Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, PR/PI, Website, POLICY
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? ....................................... No
Do any of your areas use CBDM to reach decisions? .................................. Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Nebraska Region

Some questions truncated to save space
SEVERAL PR/PI WORKSHOPS, EARLY IN THE CYCLE A COUPLE SSP WORKSHOPS. A REGIONAL POLICY WORKSHOP. AND PR, H & I, AND OUTREACH TRAINING SESSIONS. ALL WITH ABOUT 20 OR SO ADDICTS IN ATTENDANCE

Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

OUTREACH TRIES TO ATTEND ALL OF OUR MEETINGS THAT CHOOSE NOT TO BELONG TO AN AREA USUALLY DUE TO BEING SO RURAL. ALSO ONGOING CONTACT WITH OUR NATIVE AMERICAN COMMUNITIES AND OTHER RURAL COMMUNITIES. WE ALSO HAVE A PR COMMITTEE THAT OVER SEES PROJECT PRIMARY PURPOSE WHICH PROVIDES BASIC TEXTS DIRECTLY TO INMATES AT NO COST TO THEM.

What kind of training and mentoring efforts take place in your region and/or its areas?

SEE THE ABOVE MENTIONED WORKSHOPS

Describe what kind of planning your region and/or its areas utilize.

SOME OF OUR AREAS ARE BEGINNING TO USE THE PLANNING BASICS TOOL

Does your region or its areas have any shared services with other service bodies? ................. Yes

TO OUR EAST WE BORDER THE IOWA REGION AND SHARE OUR PR/H & I WORK IN THE OMAHA/ COUNCIL BLUFFS METRO AREA

Has your region had discussion about where NA does not exist in your region? .................. Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE PARTICIPATE ON A ZONAL LEVEL WITH OUR NEIGHBORING REGIONS IN THE MIDWEST GOVERNORS CONFERENCE ON SUBSTANCE ABUSE AND PROBLEM GAMBLING ANNUALLY. WE ALSO DO PR PRESENTATIONS TO LOCAL TREATMENT, MEDICAL AND LAW ENFORCEMENT AGENCIES A COUPLE TIMES EACH YEAR IN DIFFERENT AREAS

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................1

Does the region have any type of NA phoneline or a helpline? Yes

MOST OF OUR AREAS HAVE A LOCAL HELP LINE NUMBER BUT WE ALSO HAVE A TOLL FREE NUMBER FOR REGION/STATE WIDE INFORMATION

Do you have a regional website? Yes WWW.NEBRASKANA.ORG

Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

OUR FIRST CAR WORKSHOP IS HELD AT OUR REGION MEETING IN JANUARY THEN EACH AREA WILL HOST ONE BEFORE THE CONFERENCE IN APRIL. WE HOLD A CAT WORKSHOP AT OUR APRIL RSC

How does your region reach a conscience about WSC matters? .................................................. Member tally

Does your region engage in gathering a conscience for CAT material? ........................................ Yes

How does your region delegate authority to you to make decisions at the WSC? .................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Do Not Use
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
  - Do you find it helpful? ......................................................................................................................... Yes

Nebraska Region

Some questions truncated to save space
I CHOOSE TO JUST READ ONLY AND DON’T POST

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

THE SSP OF COURSE. AND SINCE THE RELEASE OF THE CAR THE WAY THE REGIONAL PROPOSALS WERE HANDLED (OR NOT)

Please describe the most significant challenge your region has faced since WSC 2012

MEMBER PARTICIPATION

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

BASICALLY HOW THE REGIONAL PROPOSALS WERE HANDLED AND YET THE SSP MOTIONS DID NOT MEET THE CRITERIA TO BE MOTIONS BUT YET WERE INCLUDED AS MOTIONS

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I THINK MY BIGGEST CHALLENGE HAS BEEN TRYING TO FIRE SOME INTEREST IN THE SSP OVER THE LAST 4 YEARS. MOST OF THE MEMBERS IN MY REGION FEEL LIKE OUR CURRENT STRUCTURE WORKS AND REALLY DON’T SEE THE NEED FOR CHANGE. I DO
SEE MORE INTEREST TODAY IN CBDM WHICH IS A PLUS. I SEE MORE MEMBERS AT THE TABLE WILLING TO DISCUSS THE ISSUES AT HAND WHICH I ALSO SEE AS A VERY GOOD THING.
Facts about: Nepal Region

Name of Regional Delegate...........................................................................................................Bijay L

  Have you attended an WSC before? How many ................................................................. No
Is your region planning to send an Alternate Delegate? ......................................................... No
Name of Alternate Delegate.....................................................................................................

  Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ............................................................ Two Years
How many areas are in the region? ................................................................. 8
How many groups are in the region? ................................................................. 80
How many meetings take place each week in the region? ........................................... 90
How many H&I panels take place each week in the region? ........................................... 0

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 60
What percentage comes from conventions and events? ......................................................... 30
What percentage comes from literature sales? .................................................................................................................. 10

Please describe, in percentages, your RSC’s annual expenses:

  ➢ PR efforts? .......................................................... 0%
  ➢ H&I? .................................................................. 0%
  ➢ Holding workshops and service meetings? ............................................................. 5%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 15%
  ➢ Holding events? .................................................. 30%
  ➢ Expenses to hold and manage the RSC? ............................................................ 40%
  ➢ Specify any other expenses?......................................................................... Literature and merchandise%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ............................................................................................................................................. 110

Your Regional Service Structure

How often does your RSC meet? ........................................................................................................... Once in four months

Does your RSC meet in the same place each time? No

  RSC meeting is conduct accordingly area’s rotation wise

Does your region have a regional office? .......................................................................................... No

Does your region have a regional convention? ............................................................................... Yes

  If yes, is attendance: .......................................................... Increasing

  Did your regional convention make a profit this year? .......................................................... Yes

What committees or workgroups do you have at your RSC?

  Convention/Events, Literature Distribution, PR/PI, Regional Service Office, Translations,
  Literature Review, Merchandise,

Is there a corporation or an entity with legal status that is a part of your RSC? ................................ Yes
Does your region use CBDM to reach decisions? ........................................................................ No
Do any of your areas use CBDM to reach decisions? .................................................................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Service workshop conducted at this cycle were: a) topics covered were: Service system, CAR workshop, supporting our vision, service orientation, GSR orientation, anonymity and traditions, b) average participation is 30

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

We have not created specific plan for that. But we have been doing services by supporting one and one about the services. The experience service member will help and guide new member in one and one basis.

Describe what kind of planning your region and/or its areas utilize.

RSC Nepal approved its yearly activities plan and finance from the assembly and we do the activities on accordingly.

Does your region or its areas have any shared services with other service bodies? Yes

WSC, APF, RSC meeting and ASC meeting always have been forum to share experiences of the region and areas to other service bodies.

Has your region had discussion about where NA does not exist in your region? Yes

Successes with communication strategies in your region and/or its areas:

We continually communicate members at encourage them to attend RSC meetings as well as areas level meetings and activities.

Successes with utilizing technology in new ways within your region and/or areas:

We use email to circulate information about happening of the RSC events. We use social media like Facebook to update activities too. And we use telephone and skype for Admin meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We had our stall presentation at social events like day celebration and festivals. We also created visiting card and telephone helpline. We have our meeting list and newsletter published regularly. We often placed PI stickers at public places and published meeting list at local newspaper. We conduct PI orientation with community people, law enforcement units. We have our area level website too.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? No

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops

We have conducted 4 workshops on CAR. We conducted one at regional convention and one at RSC meeting. We conducted issue discussion topic workshop on supporting our vision and service system at area level. The number of average participants were 25.

How does your region reach a conscience about WSC matters? Area tally

Does your region engage in gathering a conscience for CAT material? No

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Do Not Use
- Locally developed tools Locally developed tools has benefited a lot. PSA, by laws and guidelines, PI visiting cards, New service system tools has helped a lot.
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes

Nepal Region

Some questions truncated to save space
Do you find it helpful? ................................................................. Yes
It has helped to know the view of other delegated and World board at the WSC issues, projects and regional proposals.
Do you have ideas on how to improve it?
It's helpful but the information seem overloaded on the other hand. So selective and idea based conscience should be circulate to conference participants. The forum should focus on Group voice rather than individual opinion.
Do you believe it should be open to all or only conf. parts? ............ Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ......................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

service system project, translation work, areas being less active, event planning

Please describe the most significant challenge your region has faced since WSC 2012
to adopt new service system project, to orient members about WSC projects and discussion
Please describe some highlights or successes your region has experienced since WSC 2012
they were: 1) registration and renew of RSC with government 2) approved and revised RSC guideline 2013 3) new meetings and groups have been formed and its increasing 4) PI stall has been demonstrated at day celebration and festival of the community 5) conducted various workshops 6) merchandise was done at WCNA 35 7) 4th regional convention was held 8) Unity day has been celebrated by all the areas
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - One of the areas of Nepal Region experimented Service System Project. The area adopted the Group Support Unit and Local Support Unit. At the begining the area members were oriented about new SSP. Then they passed a proposal to adopt new service system. In the GSU meeting issues of the group were discussed widely. The meeting was found benefit and group oriented since there were no agendas related to finance and guidelines. In those meetings they discussed at issues like lack of participation, lack of recovery atmosphere etc After discussing they listed solution to those issues. This way meeting used to conduct once in a month for two to three months. later the participation of representative began to decrease at those meetings. And the local support board meetin was conducted in once a month where discussion related to outside groups were widely discussed. The group found enough time to discuss on outside group agendas .The LSB was included of subcommittees representatives too. The LSU couldnot be conducted for months. Later it started its first meeting. There were confusion and communication gaps between group representatives and LSB. The gap created confusion among service members. Later in group business meeting the agenda was kept of dismissing new SSP because of gap between LSB and Group representives. The group feelack of accountability from LSB . Then later after 4 months of experiencing new SSP the group again adopted old service structure at regular LSU meeting.

Have you read or used any of the SSP tools?  Yes

Facilitation Tools
• Basic facilitation guide Helpful

Nepal Region

Some questions truncated to save space
- CBDM basics Help

**GSF Tools**
- GSF agenda Help
- Group report form (from groups to GSF) Help
- GSF basics Help
- GSF report form (from GSF to LSC) Help

**LSC Tools**
- LSC planning assembly agenda Help
- Planning Basics handout Help
- LSB task list pre-planning assembly Help
- Planning Assembly Survey Help
- LSC basics Help
- LSB project plan worksheet Help
- LSC second and third meeting agendas Help
- LSB basics Help

Is there anything in particular you want to discuss at the conference?

*how can we implement New Service System locally*

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

*That worked well were: 1) getting update with global issues 2) getting support globally 3) able to discuss WSC issues t regional level 4) able to update about regional issues globally  That found challenges are; 1) Ignorance among members about WSC issues and project was really challenging*
Facts about: New Jersey Region

Name of Regional Delegate: Kenneth B
Have you attended an WSC before? How many: Yes -3
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Jason G
Have you attended a WSC before? How many: 2 Conference Cycles
How long is the RD term in your region? 12
How many areas are in the region? 359
How many groups are in the region? 383
How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 47
What percentage comes from conventions and events? 0
What percentage comes from literature sales? 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? 15%
- H&I? 5%
- Holding workshops and service meetings? 5%
- Traveling delegates or other trusted servants to service meetings and workshops? 15%
- Holding events? 5%
- Expenses to hold and manage the RSC? 5%
- Specify any other expenses? 10%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? $300

Your Regional Service Structure

How often does your RSC meet? each odd month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: Decreasing
Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review, shared services

Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Area planning tool for 2 areas and RSC CAR and CAT wkshps (2 region, 8 area) RSC/USSF 1 learning day in area GSR workshop in 2 areas (one area has it before each ASC)

New Jersey Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? ............... No
What kind of training and mentoring efforts take place in your region and/or its areas?

**Assistant/Alternate positions**
Describe what kind of planning your region and/or its areas utilize.

**We plan events at each RSC going forward**
Does your region or its areas have any shared services with other service bodies? ......................... Yes

**Helpline, meeting list, website, and regional history with the Northern New Jersey Region**
Has your region had discussion about where NA does not exist in your region? ................................. No
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:

**Our website cmte is incorporating BMLT and Gooble maps into our website**
Please describe the different types of public relations efforts (PR/PI) carried out in your region

**We have a consistent presence at many professional conventions in Atlantic City. We have an ongoing poster development campaign throughout the region.**
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .......................
Does the region have any type of NA phoneline or a helpline? Yes

**We have a 1-800, answering service helpline, but are investigating finding a less expensive alternative. This on cost almost $8000 per year which is shared with NNJ Region**
Do you have a regional website? Yes nanj.org

Do you keep your meeting information updated on the website? ......................................................... Yes
Has your region hosted CAR workshops ................................................................................................. Yes

**We, held one after the MRLE in Maine in early Dec. and one before the RSC in Jan. Average attendance was about 20.**
How does your region reach a conscience about WSC matters? .................................................. Group tally
Does your region engage in gathering a conscience for CAT material? .............................................. Yes
How does your region delegate authority to you to make decisions at the WSC? ............................. Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Do Not Use
- Planning Basics  Do Not Use
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board?  ...................................................... No
  - Do you find it helpful? .........................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Growing

**Innovations and Challenges**
What subject generated the most interest and discussion in your region over the past conference cycle? SSP
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012

**Convention money embezzled by treasurer**
What additional information would you like to share with other conference participants?

New Jersey Region  Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? No

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The quality of this year's CAR

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Everything but my comfort and ability to use technology.
Facts about: Nicaragua Region

Name of Regional Delegate: ................................................................. Oscar P

Have you attended an WSC before? How many: ........................................ No
Is your region planning to send an Alternate Delegate? ................................ No
Name of Alternate Delegate: .................................................................

Have you attended a WSC before? How many: ........................................
How long is the RD term in your region? .............................................. 2 Years
How many areas are in the region? .................................................... 6
How many groups are in the region? .................................................... 27
How many meetings take place each week in the region? ..................... 135
How many H&I panels take place each week in the region? .................... 4

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 5
What percentage comes from conventions and events? ............................. 80
What percentage comes from literature sales? .......................................... 15
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................. 10%
- H&I? ......................................................................................... 10%
- Holding workshops and service meetings? ..................................... 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ..............
- Holding events? ......................................................................... 50%
- Expenses to hold and manage the RSC? ....................................... 20%
- Specify any other expenses? .........................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... $100 USD

Your Regional Service Structure

How often does your RSC meet? This year so far we have been meeting face to face with the RCMs once a month. The service board of the RSC meets face to face twice a month.

Does your RSC meet in the same place each time? No

In group meeting facilities, we do 3 meetings in a row in a group location and then we rotate to a different group location

Does your region have a regional office? ............................................. No
Does your region have a regional convention? ..................................... Yes
If yes, is attendance: ................................................................. Increasing
Did your regional convention make a profit this year? ........................ Yes

What committees or workgroups do you have at your RSC?

H&I, Literature Distribution, Phoneline, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? .....................................
Do any of your areas use CBDM to reach decisions? ................................... Yes

A group makes a motion and the GSR presents it at the ASC meeting and if the motion has any type of impact in NA in Nicaragua then the motion is sent to the groups that are part of the ASC and they debate the motion in all the groups of the ASC and then a decision is made.
based on the consensus reached by the ASC and then the motion goes to the RSC to be approved by the remaining ASCs to reach regional consensus as a whole.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We facilitated workshops on group conscience, Collaboration, SSP and NA’s world vision we also facilitated workshops about the meeting of the LAZF and one about the 3 Tradition, 8 workshops in total

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes we visit new groups and we give them literature

What kind of training and mentoring efforts take place in your region and/or its areas?

Service workshops to train trusted servants at group level, group leaders, treasurers, GSRs, etc., none are done area or regional levels

Describe what kind of planning your region and/or its areas utilize.

we plan the regional convention and the PR and H&I sub committees do their budgets and projects for the 2 year cycle

Does your region or its areas have any shared services with other service bodies? ......................... Yes an organization called Casa Alianza has invited us to participate in efforts to create awareness and prevention of the disease of addiction and we have an institutional groups in their facility. Casa Alianza is a non profit NGO who try to help children and teenagers who have addiction problems.

Has your region had discussion about where NA does not exist in your region? ........................... Yes Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

In our region we use the practice of handing out PI flyers in communities and in open birthday meetings where family members are invited once a month

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .......................0

Does the region have any type of NA phoneline or a helpline? Yes

the 24 hours helpline number is 505 83747845 from the movistar network and one of the trusted servants is in charge of it

Do you have a regional website? Yes www.nanicaragua.org

Do you keep your meeting information updated on the website? ......................................................

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? .GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ............................................ No

How does your region delegate authority to you to make decisions at the WSC? .........................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................. Yes
- Do you find it helpful? ......................................................................................................................

Nicaragua Region Some questions truncated to save space
Do you have ideas on how to improve it? 
no
Do you believe it should be open to all or only conf. parts? ................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?  
SSP

Please describe the most significant challenge your region has faced since WSC 2012

The unity in our region was weakened for the last few months. The misappropriation of 1000 dollars by the lit chair. The lack of compliance with the local government of Nicaragua and due to this we had to pay fines

Please describe some highlights or successes your region has experienced since WSC 2012

Opening at least 7 groups in different states in our country

What additional information would you like to share with other conference participants?

Our fellowship is in the process of restructuring so we can start new FD projects, we have trusted servants who want to be off service lovingly

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No
Have you read or used any of the SSP tools?  No

Facilitation Tools

- Basic facilitation guide  Do Not Use
- CBDM basics  Do Not Use

GSF Tools

- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Do Not Use
- GSF report form (from GSF to LSC)  Do Not Use

LSC Tools

- LSC planning assembly agenda  Do Not Use
- Planning Basics handout  Do Not Use
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics  Do Not Use
- LSB project plan worksheet  Do Not Use
- LSC second and third meeting agendas  Do Not Use
- LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am just getting started in service, but ever since I have experienced apathy from our NA members in regards to participating in service and the tasks of NAWS and the LAZF. SI will
continue insisting and informing our community about all the events and arrangements at world level
Facts about: Nordeste Brazil Region*

Name of Regional Delegate................................................................. Willame DS

Have you attended an WSC before? How many ........................................ No
Is your region planning to send an Alternate Delegate? ................................ No
Name of Alternate Delegate.............................................................. Marcelo P

Have you attended a WSC before? How many ..................................... No
How long is the RD term in your region? .............................................. 2 years May 2013 to May 2015
How many areas are in the region? .................................................. 13
How many groups are in the region? .................................................. 125
How many meetings take place each week in the region? .................... 252
How many H&I panels take place each week in the region? .................. 7

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 20
What percentage comes from conventions and events? ........................ 80
What percentage comes from literature sales? ..................................... 10
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ......................................................................................... 10%
- H&I? .................................................................................................
- Holding workshops and service meetings? ........................................ 40%
- Traveling delegates or other trusted servants to service meetings and workshops? ......... 25%
- Holding events? ............................................................................. 10%
- Expenses to hold and manage the RSC? ......................................... 15%
- Specify any other expenses?.............................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................ US $ 686.00

Your Regional Service Structure

How often does your RSC meet? ................................................................ quarterly
Does your RSC meet in the same place each time? No
we rotate the meeting between the cities of Fortaleza, Ceara and Recife First regional convention will be in 2015, we are the result of an ASC that was transformed into an intermediate structure ASC Do Sol, Nucleo Do Sol and we did 4 conventions with an increasing number of attendees
Does your region have a regional office? .............................................. Yes
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ........................................................................ Increasing
Did your regional convention make a profit this year? ..........................

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, PR/PI, Regional Service Office, Literature Review, Our PR committee handles services for H&I, PI and Helpline, we have a total of 20 phone numbers for our helpline with different telephone operators and they cover our whole area of service
Is there a corporation or an entity with legal status that is a part of your RSC? .................... Yes
Does your region use CBDM to reach decisions? .................................. Yes
Do any of your areas use CBDM to reach decisions? ............................. Yes

Nordeste Brazil Region*
Our ASCs promote workshops, learning days, service forums about topics such as Traditions, service concepts and subcommittee services. Average attendance is 50 people

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

The region promotes service forums about difficulties that groups are having in the ASCs

What kind of training and mentoring efforts take place in your region and/or its areas?

volunteer training for H&I, PI and helpline

Describe what kind of planning your region and/or its areas utilize.

budget and specific projects

Does your region or its areas have any shared services with other service bodies? ......................... Yes

In the Ceara state we have 4 ASCs. These ASCs have a State Wide Convention and they run the helpline. The Region through Outreach efforts is helping by having an Inter Area Forum which has the intention of unifying all other services

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

We are using WhatsApp to improve our communications and secret groups, no Facebook

Successes with utilizing technology in new ways within your region and/or areas:

We are using WhatsApp to improve our communications and secret groups, no Facebook

Sending out flyers to people in cars at traffic lights, signs in soccer stadiums, adds in magazines, informational reports on TV and Radio, PI panels for different sectors of society

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 0

Does the region have any type of NA phoneline or a helpline? Yes

We have 20 different helpline numbers to answer calls

Do you have a regional website? Yes www.na.org.br

Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

We did 4 workshops with an average attendance of 8 people and they were based on the topics of the CAR. The majority of our ASCs also did CAR workshops

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ........................................... No

How does your region delegate authority to you to make decisions at the WSC? .........................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools Building Strong Home Groups based on 2008 IDT
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................. No
  - Do you find it helpful? .............................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ............................................. All

Nordeste Brazil Region* Some questions truncated to save space
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  ......................................................................................................................................................... Growing

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?  
**SSP**

Please describe the most significant challenge your region has faced since WSC 2012  
**Lack of interest from many of our members in relation to ASC and regional services**

Please describe some highlights or successes your region has experienced since WSC 2012  
**we did a few field test with GSUs**

What additional information would you like to share with other conference participants?  
**85% of our national fellowship in Brazil s not seated on the floor of the WSC and this is due to the natural growth of NA**

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  **Yes** -

**We did some tests with GSUs in some of our ASCs but they were not succesful**

Have you read or used any of the SSP tools?  **Yes**

**Facilitation Tools**  
- Basic facilitation guide  
- CBDM basics  

**GSF Tools**  
- GSF agenda  
- Group report form (from groups to GSF)  
- GSF basics  
- GSF report form (from GSF to LSC)

**LSC Tools**  
- LSC planning assembly agenda  
- Planning Basics handout  
- LSB task list pre-planning assembly  
- Planning Assembly Survey  
- LSC basics  
- LSB project plan worksheet  
- LSC second and third meeting agendas  
- LSB basics

Is there anything in particular you want to discuss at the conference?  
**we feel that all the materials related to the SSP are useful because of the principles that are being discussed**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?  
**We want to hear more about WSC seating for the other Brazilian regions due to the size of our country We are a newly formed region with newly formed ASCs which are the result of an intermediate structure (Núcleo do SOL) which has been in service for 5 years. Due to this length of duration the ASC services are having difficulties and getting support from our meemebers generally speaking Our biggest challenge is communicating information with the members of**

Nordeste Brazil Region*

Some questions truncated to save space
the groups and to have those members participate in service. We are maturing and working more and more everyday so we can strengthen our communications and we realize how important this is. Willame G. DELEGADO REGIONAL 2013 – 2015. Marcelo P. DELEGADO REGIONAL SUPLENTE 2013 – 2015. REGIÃO NORDESTE - BRASIL
Facts about: North Carolina Region

Name of Regional Delegate.............................................................................................................. Jason G
Have you attended an WSC before? How many ................................................................. Yes -2
Is your region planning to send an Alternate Delegate? ......................................................... Yes
Name of Alternate Delegate......................................................................................................... Michael G
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ................................................................................ 2 Years
How many areas are in the region? ......................................................................................... 8
How many groups are in the region? ...................................................................................... 129
How many meetings take place each week in the region? .................................................. 326
How many H&I panels take place each week in the region? ............................................... 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........100
What percentage comes from conventions and events? ......................................................... 0
What percentage comes from literature sales? ......................................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

  ➢ PR efforts? ......................................................................................................................... 10%
  ➢ H&I? .................................................................................................................................. 5%
  ➢ Holding workshops and service meetings? ..................................................................... 5%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 25%
  ➢ Holding events? ............................................................................................................. 0%
  ➢ Expenses to hold and manage the RSC? ......................................................................... 15%
  ➢ Specify any other expenses?.............................................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................................................. $0.00

Your Regional Service Structure

How often does your RSC meet? ............................................................................................. Quarterly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ................................................................................ No
Does your region have a regional convention? ...................................................................... No
  If yes, is attendance: .............................................................................................................
  Did your regional convention make a profit this year? ....................................................

What committees or workgroups do you have at your RSC?

  Convention/Events, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..................... No
Does your region use CBDM to reach decisions? ................................................................. No
Do any of your areas use CBDM to reach decisions? ............................................................ Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

North Carolina Region

Some questions truncated to save space
We strongly encourage all alternates to attend all meetings and workshops. We also encourage them to give separate reports at our RSC when appropriate.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ........................................ No

Has your region had discussion about where NA does not exist in your region? ........................................ No

Successes with utilizing technology in new ways within your region and/or areas:

We have allowed a struggling area to attend our RSC via telephone several times.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Currently we maintain our website and are looking into other avenues as we continue to grow and develop.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ................................. 0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.ncregion-na.com

Do you keep your meeting information updated on the website? ................................................................. Yes

Has your region hosted CAR workshops ........................................................................................................ Yes

We have not held our CAR workshops for this cycle. We will hold 4 of them over the next 3 weeks. We held 3 CAR workshops in 2012 and averaged 30 members at each.

How does your region reach a conscience about WSC matters? ................................................................. Area tally

Does your region engage in gathering a conscience for CAT material? ......................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ............................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................................
  - Do you find it helpful? ................................................................................................................................. All
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

In mid to late 2012 we had several areas considering leaving our region.

Please describe some highlights or successes your region has experienced since WSC 2012

We have nearly doubled in size since holding the region together in 2012, with three areas joining since mid 2013.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

North Carolina Region

Some questions truncated to save space
Have you read or used any of the SSP tools?  Yes

**Facilitation Tools**
- Basic facilitation guide
- CBDM basics

**GSF Tools**
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: NERF - NE India Region

Name of Regional Delegate................................................................. Thiyam S

Have you attended an WSC before? How many ........................................ No
Is your region planning to send an Alternate Delegate? ............................. No

Name of Alternate Delegate................................................................

Have you attended a WSC before? How many........................................ 2
How long is the RD term in your region? ................................................. 2
How many areas are in the region? ....................................................... 2
How many groups are in the region? ..................................................... 13
How many meetings take place each week in the region? ..................... 20
How many H&I panels take place each week in the region? .................. 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........3.94
What percentage comes from conventions and events? .......................... 94
What percentage comes from literature sales? ..................................... 7.819

Please describe, in percentages, your RSC’s annual expenses:

➢ PR efforts? .................................................................................. 0%
➢ H&I? .......................................................................................... 0%
➢ Holding workshops and service meetings? ..................................... 0%
➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 0%
➢ Holding events? ................................................................. 71.448 (USD 4742.82 Approx not in %)
➢ Expenses to hold and manage the RSC? ..................................... 1.394 (USD 92.53 Approx not in %)
➢ Specify any other expenses?..............................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................ Nil in 2013 but contributed USD 100 in APF 2012 & 2014

Your Regional Service Structure

How often does your RSC meet?  We have our RCM meeting after every three months and one regional assembly annually
Does your RSC meet in the same place each time?  No

We have only two ASCs in the region so we have the RCM meeting as well as the Regional Assembly in alternate basis so to support the ASCs as the RCM meeting and the Regional Assembly is like a big FD Trip. We have other activities more than the business session, like workshop and fellowshipping. During the RCM meeting and the Regional Assembly the local fellowship have the chance to learn and know more about the fellowship. This system has work effectively in our Region to grow the entire fellowship and strengthen the Unity

Does your region have a regional office? .............................................. No
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ...................................................................... Increasing
Did your regional convention make a profit this year? ......................... Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Project Based Workgroups, Human Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ............... No

North Eastern Regional Forum (NERF, North East-India)  Some questions truncated to save space
Does your region use CBDM to reach decisions? ................................................................. Yes
Do any of your areas use CBDM to reach decisions? .......................................................... Yes

In our Region the decisions of the ASC are taken in the Area meeting where the groups sent their respective GSRs to give their voices & opinion of the group and the voting rights are also only given to the GSRs.

**Service Delivery & Best Practices**

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. We did tradition book project workshop in the group level with an average attendance of 10 to 15 members in each workshop, the number of tradition book project workshop was 12. During the Regional Assembly with an average attendance of 25 members we have done workshop on Tradition No.8, Financial Matters and CAR workshop. And workshop on service matters and 12 concepts in the ASC level with an average attendance 20 to 30 members. And also workshops on strengthening home groups and the roles & responsibilities of trusted service in the loners group during the FD Trip with an average attendance of 15 to 20 members.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

We have internal and external FD Trip in the regional level. In our north east India we have different languages spoken and this has been a major obstacle to carry the message of NA. We have been doing fellowship development trips in the interior parts of north east India as well as our neighboring country Bhutan. The languages we use in carrying the message are English & Hindi. Sometimes we also used local members as a translator as many of the addicts are not familiar with either English or Hindi. During the FD Trips we used to visit rehabs, hospitals (Detoxification & Abscess Treatment isolated wards), substitution therapy centre’s (Drop in Center) & loner groups. We did H&I panels at those rehabs and isolated wards in the hospitals and also interacts with the authorities of the Rehabs & hospitals after the H&I panels as a part of PR. And we also organized workshops and speakers meeting at those loner groups on specific topics set by the local fellowships. Fellowship dinners are also a good part of the FD Trip for fellowshipping with the locals and to attracts the local fellowship to NA services and strengthen the fellowship in their local level.

What kind of training and mentoring efforts take place in your region and/or its areas?

During the Regional Assemblies and Regional Committee meeting we have started adding more workshop and training session to trained the delegates of the groups and the ASCs. Specifically focusing on the traditions, fund flow system and effective service delivery this are some of the major things taken up to trained the trusted servants in our region. And in the Group & ASC level we also have regular workshop and speakers meeting on traditions. In the last Regional Assemblies we did CAR workshop focusing more on the “SSP” as we feel this will help our local fellowship at some point and take us to a new height.

Describe what kind of planning your region and/or its areas utilize.

We have yearly planning of the activities and financial part in the regional assemblies and follow up of our plans in the Regional Committee meeting after every three months. This is some of the simple plan we did in our Region.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

In the internal FD Trip the Regional Service body always co-ordinate with the ASCs. The ASCs support the Regional FD Trips with financial and human resource this is how we work out the services. And in the second FD Trip as a part of follow up trip to Bhutan our Region and

North Eastern Regional Forum (NERF, North East-India)

Some questions truncated to save space
neighboring Region SIRSCONA we jointly work together to make it happen. In our first FD Trip to Bhutan there was only 2 groups in Bhutan and in the second time they have grown up to 6 groups and later own they formed their own ASC and became active in the Zonal Forum
Has your region had discussion about where NA does not exist in your region?  ........................................ Yes
Successes with communication strategies regular reporting from the ASCs and loner groups are some of the effective outcome in our Region. Reports reflects how are they functioning and what are their needs and obstacles and how we can support them.
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Last year February we have hosted the APF 2013 and prior to the Zonal Forum meeting we have organized a press meet, we have members from NAWS, APF and a local member in the PR Panel with the media and it was also highlight in the local news channel.
Statewide/national conferences per year the our PI/PR committee participate in/exhibit  ..................1
Does the region have any type of NA phoneline or a helpline?  No
Do you have a regional website?  No
Do you keep your meeting information updated on the website? ..........................................................
Has your region hosted CAR workshops ............................................................. Yes
only once during the Regional Assembly. Delegates from the ASCs as well as all the GSRs & Alt GSRs from the Groups were also present in the CAR workshop, 28 members have attended the CAR workshop.
How does your region reach a conscience about WSC matters?  GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material?.......................................................... No
How does your region delegate authority to you to make decisions at the WSC?  .........................Mandate
Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Do Not Use
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................................. No
  - Do you find it helpful? .........................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? ..........................................................
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
We have been discussing much about how to improve the fund flow system from the Groups, ASCs, Region, Zonal Forum & to the NAWS and this has been improving since the last WSC.
And also the part of outreach and FD, some few new groups are coming up from the outcome of these efforts.
Please describe the most significant challenge your region has faced since WSC 2012 financial constrained and lack of LTC works.

North Eastern Regional Forum (NERF, North East-India)  Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012

- We have new groups in the regions. • Able to do more internal FD Trips. • Have been able to do more effectively in conducting workshops and business session in service meetings. • Able to host the APF 2013 in our Region (Annual Zonal Forum Meet). • Local members got a chance to exposed and experience to the fellowships from outside during the APF 2013.

What additional information would you like to share with other conference participants?

We have been doing internal and external FD trips by our region and this has help a lot in expanding the fellowship, the internal FD has also help a lot in bring up new groups in other part of the region. Members became more familiar with the services, traditions and the importance of keeping the group alive as a outcome of the workshops and speakers meeting we did in the FD Trips. And hosting a zonal forum event in our regions has help the local fellowship grow with new experience and things got changes in many forms in the services and became more familiar with the NA ways. This is some few things we would like to share with the conference participants.

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

**Facilitation Tools**

- Basic facilitation guide  Helpful
- CBDM basics  Helpful

**GSF Tools**

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

Doing FD has help the new communities to grow in the region but due to communication gap from the loner group’s and financial constrained in the Regional body we have been not able to do follow-up sufficiently in the past many years which has causes a great lost in the fellowship. But now a day’s things are changing and financial position is quiet improving and follow up services are going on. Some of the main obstacles in carrying the message in our region are political situation, language barriers and funds. We do not have a proper strategies or well plan...
system regarding communication so sometimes it is hard to work together with the groups and ASCs.
Facts about: Northern California Region

Name of Regional Delegate................................................................. Traci P
Have you attended an WSC before? How many ........................................ Yes -2
Is your region planning to send an Alternate Delegate? ........................... Yes
Name of Alternate Delegate.................................................................. Michelle S
Have you attended a WSC before? How many........................................ No
How long is the RD term in your region? .............................................. 2
How many areas are in the region? ...................................................... 23
How many groups are in the region? .................................................... 1425
How many meetings take place each week in the region? ....................... 300

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 76
What percentage comes from conventions and events? .......................... 24
What percentage comes from literature sales? ....................................... 

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ...................................................................................... 6%
- H&I? ......................................................................................... 6%
- Holding workshops and service meetings? ....................................... 5%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 92%
- Holding events? ......................................................................... 2%
- Expenses to hold and manage the RSC? ...................................... 48%
- Specify any other expenses? ........................................................ Insurance 26%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ...........................................................................................................

Your Regional Service Structure

How often does your RSC meet? .......................................................... 9 months out of the year
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? ............................................. Yes
Does your region have a regional convention? .................................... Yes
If yes, is attendance: .......................................................................... Increasing
Did your regional convention make a profit this year? ........................ Yes

What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, PR/PI, Project Based Workgroups, Regional Service Office, Website, Human Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? .................................... No
Do any of your areas use CBDM to reach decisions? .................................. Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
This past cycle 2012-2014 we have had several NA 101’s covering topics i.e.: Communication, Collaboration, Traditions Work group project, Vision for NA Services, Service System, Building Strong Home groups. Average attendance 45-50

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

We continue to provide Orientation for new RCM’s, this happens before our RSC meeting, Special Fellowship Development to the Rural Areas in our Region

What kind of training and mentoring efforts take place in your region and/or its areas?

The Regional Service Committee has been engaged in planning, mentoring for some time now, and has identified goals, projects, and trainings, still a work in progress.

Describe what kind of planning your region and/or its areas utilize.

The Regional Service Committee has been engaged in planning for some time now, and has identifies goals, projects, still a work in progress.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

Our Rural Areas mainly

Has your region had discussion about where NA does not exist in your region? .............................. Yes

Successes with communication strategies in your region and/or its areas:

Veterans and Vietnamese communities

Successes with utilizing technology in new ways within your region and/or areas:

Webinars, PR

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Attendance at Professional Conferences for California Associations of Alcohol/Drug Counselors and Educators. Corporate Health Fairs, County Health Fair

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 4

Does the region have any type of NA phoneline or a helpline? Yes

Areas in our Region have phonelines

Do you have a regional website? Yes www.norcalna.org

Do you keep your meeting information updated on the website? .................................................. Yes

Has your region hosted CAR workshops ................................................................. Yes

4 CAR workshops, attendance varies from 20 to 120.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ......................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ..............................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
  - Do you find it helpful? .................................................................................................................. Yes
    I find it helpful for the most part. I stopped using it when someone started to cut and paste without my permission.
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? ................... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................... Growing

Northern California Region

Some questions truncated to save space
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Project and the Traditions Work Project

Please describe the most significant challenge your region has faced since WSC 2012

To present a unbiased presentation to the fellowship, members with strong opinions and opposition regarding the SSP

Please describe some highlights or successes your region has experienced since WSC 2012

The delegation team has been able to have the freedom to manage discretionary travel and projects for the outlying areas. We meet on a 9 months out of the year, this has allowed us to do a lot more fellowship development work, we also have a Pacific Rim Group going strong average 20-25 half Asian descent., NCCNA H&I/PR contributes engaging sessions at our Regional conventions including workshop on fostering the message into hospitals and institutions and a diversity of a panel of speakers joining from around the world via Skype. Our Region will also be hosting 2014 WSLD.

What additional information would you like to share with other conference participants?

Conference input

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Yes, (1) we are very upset that the wording on our proposal/motion was changed to read something different. (2) Which created a big mess and lack of trust. It has been difficult to maintain a positive attitude even though we are, when lack of communication happens. We are disappointed in the way this was handled and
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Transparency has worked well in Region, and to present a clear and informed message to the Region. The Challenge has been to step into the RD position with not enough information or training.
Facts about: Northern New England Region

Name of Regional Delegate: Harry D

Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Laren C

Have you attended a WSC before? How many: No
How long is the RD term in your region? It's A 2 Year Term And You Can Serve 2 Times As Rd
How many areas are in the region: 4
How many groups are in the region: 156
How many meetings take place each week in the region: 172
How many H&I panels take place each week in the region: 14

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions: 40%
What percentage comes from conventions and events: 60%
What percentage comes from literature sales: 0%
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts: .................................................................
- H&I: .................................................................
- Holding workshops and service meetings: 10%
- Traveling delegates or other trusted servants to service meetings and workshops: 80%
- Holding events: 5%
- Expenses to hold and manage the RSC: 5%
- Specify any other expenses: .................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year: $180

Your Regional Service Structure

How often does your RSC meet: every other month
Does your RSC meet in the same place each time: No

We host our RSC oncee in every Area and then the last two are in a central area within the Region

Does your region have a regional office: No
Does your region have a regional convention: No

If yes, is attendance: .................................................................

Did your regional convention make a profit this year: .................................................................

What committees or workgroups do you have at your RSC:

H&I, PR/PI

Is there a corporation or an entity with legal status that is a part of your RSC: Yes
Does your region use CBDM to reach decisions: Yes
Do any of your areas use CBDM to reach decisions: No

We are trying to get the Area’s to look at CBDM
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We host CAR Workshop in all the Areas, We held an Regional Assembly that was well attended. We had a World Unity Day celebration that was also well attended and we were one of the hook up location for the WSC.

Does your region provide any other type of fellowship development or outreach efforts? ...................... No
What kind of training and mentoring efforts take place in your region and/or its areas?

We are having Regional Assemblies where we hold workshop on GRS, RCM, RD & RDA training and how to carry the information from the members to the service committee and the service committees back to the members.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ............................. Yes

Granite State and Seacoast Area utilize the same website and phoneline. That works very well as now we have a combined meeting list that show 98% of the meeting in New Hampshire.

Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Our Areas do mailings to professionals. Have attended and had booths at local professional learning days. Have been invited to give presentations at local schools.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................2

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? No

Do you keep your meeting information updated on the website? .......................................................... No

Has your region hosted CAR workshops ................................................................................................... No

How does your region reach a conscience about WSC matters?.................................................................Group tally

Does your region engage in gathering a conscience for CAT material?...................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ..................................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics ............................ Helpful
- Planning Basics ........................................ Helpful
- NA Meeting Search App ............................ Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
  - Do you find it helpful? .................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? ............... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ...................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The Living Clean book. Everyone is so pleased at how easy it is to follow and find information. Second is the proposed changes to the service system.

Please describe the most significant challenge your region has faced since WSC 2012

Trying to explain the new Service System Project. Memer don’t see it working in our Region and they don’t want this to be mandated to the fellowship. It should be an option to those who wish to utilize it.

Please describe some highlights or successes your region has experienced since WSC 2012

We saw one Area paying $1,800.00 for 46 meeting and one group paying $312.00 to keep their meeting space. So as a Region it is costing us less than a thousand dollars. We held our MRLE Multi Regional Learning Event this conference cycle and in addition to the 2 World Board members sent by NAWS we also had 3 other World Board members attending on their own. I felt we were blessed to had all that added insight and information.

What additional information would you like to share with other conference participants?

Recovery is alive and well in the Northern New England Region. If you are in our area, please come and join us in our own little piece of heaven

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

**Facilitation Tools**

- Basic facilitation guide
- CBDM basics

**GSF Tools**

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

I try to make to the Area service meeting that I can within an hour and a half within the Region. This way I have my hands on the heartbeat of NA within my Region. We have one Area that is 3 1/2 hours from where I live, so I only get there a couple of times a year.
Facts about: Northern New Jersey Region

Name of Regional Delegate.............................................................. Kerri D
Have you attended an WSC before? How many .................................................. Yes -2
Is your region planning to send an Alternate Delegate? ............................................. Yes
Name of Alternate Delegate........................................................................ Danny G
Have you attended a WSC before? How many .................................................. Yes
How long is the RD term in your region? .........................................................2
How many areas are in the region? ......................................................... 12
How many groups are in the region? .....................................................305
How many meetings take place each week in the region? ..................................305
How many H&I panels take place each week in the region? # of panels unclear. We will have that figure prior to our departure for the conference

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ............. 100
What percentage comes from conventions and events? ........................................................................... 0
What percentage comes from literature sales? .......................................................................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................................................. 0%
- H&I? .............................................................................................................................. 0%
- Holding workshops and service meetings? ................................................................................... 0%
- Traveling delegates or other trusted servants to service meetings and workshops? .................. 0%
- Holding events? ............................................................................................................. 1% - 142.00%
- Expenses to hold and manage the RSC? ................................................................................ 9% 2,007.64%
- Specify any other expenses? Shared Services 61% ie Phone line - 2,914.67 & Statewide Meeting Lists 11,013.03%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................. 1 % - 134.78

Your Regional Service Structure

How often does your RSC meet? ............... 6 x per year off conference years 8 X per year conference year
Does your RSC meet in the same place each time?  No
Every ASC has an opportunity to host. We travel throughout the region.

Does your region have a regional office? .................................................................................. No
Does your region have a regional convention? ............................................................................... No
If yes, is attendance: ................................................................................................................... 
Did your regional convention make a profit this year? ........................................................................

What committees or workgroups do you have at your RSC?

H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... No
Does your region use CBDM to reach decisions? ........................................................................ No
Do any of your areas use CBDM to reach decisions? ................................................................ Yes
Passaic ASC uses CBDM

Northern New Jersey Region

Some questions truncated to save space
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
The RD Team delivered (3) successful Workshops for the RCM ‘s/ ASC’s We hosted the NEZF just after the WSC 2012 where we invited the local communities where we discussed the WRAP up of the conference was delivered. We planned a regional assembly for 11/14/2012 but we were forced to postpone due to a major snow storm. We did have our Regional Assembly on 2/23/2013 with WB participation and our topics were Collaboration, Supporting our Vision a GSU presentation and the Traditions project. For the WSC 2014 workshop series we are delivering two (1) CAR / (1) CAT during the RSC time schedule. And we will be delivering Four our in the region. One with (five) of the ASC’s collaborating together another with (3) ASC’s collaborating together and yet another with (3) collaborating together. Lastly we did an RCM training were the RCM’s were exposed to small and large group discussion on the responsibilities of an RCM, leadership and the roles of a leader, effective communication and guidance on the important point to include in a report to the region as well as to the ASC.

Does your region provide any other type of fellowship development or outreach efforts? Not at this time

What kind of training and mentoring efforts take place in your region and/or its areas?

Quite a few ASC’s offer workshops prior to their ASC session starting monthly.

Describe what kind of planning your region and/or its areas utilize.

We have an annual budget.

Does your region or its areas have any shared services with other service bodies? .........................Yes

Our RSC & NJ RSC share responsibility for the statewide helpline, meeting directory and website and History and Archives (new Sub-committee est. 2012).

Has your region had discussion about where NA does not exist in your region? .........................No

Successes with communication strategies in your region and/or its areas:

We are utilizing email much more in between sessions.

Successes with utilizing technology in new ways within your region and/or areas:

n/a

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We now attend an annual Governor’s Council with a booth.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................1

Does the region have any type of NA phoneline or a helpline? Yes

We are partially responsible for a statewide system.

Do you have a regional website? Yes nanj.org

Do you keep your meeting information updated on the website? ...............................................................Yes

Has your region hosted CAR workshops .....................................................................................................Yes

Our attendance will vary because of the # of ASC’s collaborating last weekend five ASC’s collaborated and there were approximately 75 participants attending. We will facilitate (7) workshops for 2014 CAR.

How does your region reach a conscience about WSC matters? .......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? ............................................... Yes

How does your region delegate authority to you to make decisions at the WSC? .................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use

Northern New Jersey Region

Some questions truncated to save space
**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle? **Better use of technology for improved communications** ie: Skype for participant that are not able to physically attend the RSC. A calendar program that notifies all the participants of a specific group that the meeting is coming up soon we tried an internet based program called Groupit it did not work for us. The History project that was added to our shared services between the two RSC’s.

Please describe the most significant challenge your region has faced since WSC 2012 **Experiment with CDBM.**

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes** - Passaic County Area was a field tester for the SSP, and helped contribute ideas as well implemented some from the ideas.

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**
- Basic facilitation guide: **Helpful**
- CBDM basics: **Helpful**

**GSF Tools**
- GSF agenda: **Helpful**
- Group report form (from groups to GSF): **Helpful**
- GSF basics: **Helpful**
- GSF report form (from GSF to LSC): **Helpful**

**LSC Tools**
- LSC planning assembly agenda: **Do Not Use**
- Planning Basics handout: **Do Not Use**
- LSB task list pre-planning assembly: **Do Not Use**
- Planning Assembly Survey: **Do Not Use**
- LSC basics: **Do Not Use**
- LSB project plan worksheet: **Do Not Use**
- LSC second and third meeting agendas: **Do Not Use**
- LSB basics: **Do Not Use**
Is there anything in particular you want to discuss at the conference?

Putting CAT items back into the CAR.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Not having a consistent Alternate was a challenge for me as an RD. Having a very experienced Alt at this time is working out really well.
Facts about: Northern New York Region

Name of Regional Delegate: .............................................................................. Dennis M

Have you attended an WSC before? How many ................................................. No
Is your region planning to send an Alternate Delegate? ................................. No

Name of Alternate Delegate: .............................................................................

Have you attended a WSC before? How many ................................................... 2 Years, 2 Terms Max
How long is the RD term in your region? .............................................................. 6
How many areas are in the region? ..................................................................... 175
How many groups are in the region? ................................................................. 225
How many H&I panels take place each week in the region? ............................. 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ..........100
What percentage comes from conventions and events? ....................................... 0
What percentage comes from literature sales? ................................................. 0
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ........................................................................................................... 0%
  ➢ H&I? .................................................................................................................... 0%
  ➢ Holding workshops and service meetings? ...................................................... 0%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .............. 0%
  ➢ Holding events? ................................................................. 5% - we utilize ASC A&E’s via coordinators
  ➢ Expenses to hold and manage the RSC? ......................................................... 10%
  ➢ Specify any other expenses? ............................................................................ 10% NAWS

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ......................................................... $1000 ($100 + hosted one time for $900)

Your Regional Service Structure

How often does your RSC meet? ........................................................................... bimonthly
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? .............................................................. No
Does your region have a regional convention? ................................................... No
  If yes, is attendance: .........................................................................................
  Did your regional convention make a profit this year? ........................................

What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, PR/PI, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ................. No
Does your region use CBDM to reach decisions? ................................................ No
Do any of your areas use CBDM to reach decisions? ........................................... No
  RSC technically uses Roberts Rules, but is informally working with CBDM. The RSC meeting tends to be relatively laid back.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Northern New York Region

Some questions truncated to save space
Just restarted having workshops with new election cycle. Held a tradition workshop for input on the book in November. Attendance was good for being the first regional event in over a year and also a tradition / service workshop. Will be having various CAR/CAT workshops leading up to the WSC as well as continuing to have tradition input workshops.

Does your region provide any other type of fellowship development or outreach efforts? .................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

Region - none presently Areas - Finger Lakes ASC utilizes policy aides, a GSF, and various orientations to try to help mentor gsr’s and officers. Otherwise dependent upon alternates being trained into position. The rest of the areas depend primarily on the training / mentoring of alternates combined with learning days.

Describe what kind of planning your region and/or its areas utilize.

Very limited at each body. Some have steering committees, but other than that mostly reactionary rather than plan based or pro-actionary.

Does your region or its areas have any shared services with other service bodies? ....................... Yes

Regional Coordinators utilize area committees already in place for RSC services as well as helping areas share services - whether H&I panels or speaker sharing as needed, or one area helping another host an event.

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

The relatively newly developed coordinator positions along with the RD/RDA actively seeking input and sharing information is helping rekindle communication and interest for the region.

Successfully coordinating 2 shared events, starting to share H&I services, and a push for more workshops from the RD and input towards the NEZF seems to be waking areas up to being a member of the region again.

Successes with utilizing technology in new ways within your region and/or areas:

None yet - part of future discussions

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Very limited at the moment - just elected a PR coordinator into position who will be working with member ASC PR committees to see what is needed and what can be shared.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? No

Do you keep your meeting information updated on the website? .................................................. No

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? ................................. Other

Group tally with explanation on basic reasoning or conditions on each vote so that if the topic at hand changes through discussion and that reason is no longer valid, the vote changes

Does your region engage in gathering a conscience for CAT material? ................................. No

How does your region delegate authority to you to make decisions at the WSC? ................. My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics
- NA Meeting Search App  Helpful
- Locally developed tools  None yet - work in progress
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................. Yes

Northern New York Region
Do you find it helpful? ................................................................. Yes
Watching various debates and questions brings about more information and points whether I agree with them or not.

Do you have ideas on how to improve it?
Allow more settings for the email notifications - so we can avoid being flooded with unnecessary email notifications while still being updated. Make the forum publicly readable but only able to be posted on by registered participants. That might curtail some of the disdain for the 'secret forum' and help change the atmosphere. Will also allow members in general see how their RD/RDA's are actually representing them in these discussions both for accountability and usable input/feedback purposes.

Do you believe it should be open to all or only conf. parts? .......... Conference Participants
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ............................................................ Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP and in some cases the perception of NAWS being out of line. The tradition book had much positive interest though.

Please describe the most significant challenge your region has faced since WSC 2012
Waking up to becoming a viable region that provides services and aids in the unity of its members

Please describe some highlights or successes your region has experienced since WSC 2012
Starting to wake up as a region and rekindle group and area interest in working together with the RSC and fellow ASC’s. Starting to talk about ways and means for growth of service and participation and projects that can be undertaken to finally provide services. A couple of areas are struggling, but overall there is a slowly growing sense of unity again. Took some changes in how we looked at doing things and continuous emphasis on serving the areas, groups and their members, but we are at least heading in a positive direction.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Finger Lakes : GSF currently in practice, other parts (LSC, LSB, etc) in mostly informal discussion. CBDM has been discussed more than once. Rochester : Discussion of GSF’s, have not officially started yet Route 13 : Unknowingly started heading towards utilizing one-track GSF-like model --- more will be revealed RSC primarily Roberts Rules based, has informally worked in the style of CBDM more than once

Have you read or used any of the SSP tools? Yes
Facilitation Tools
- Basic facilitation guide ................................. Helpful
- CBDM basics ........................................... Helpful

GSF Tools
- GSF agenda ................................................... Do Not Use
- Group report form (from groups to GSF) .......... Helpful
- GSF basics ................................................. Helpful
- GSF report form (from GSF to LSC) ................. Do Not Use

Northern New York Region

Some questions truncated to save space
LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Not unless the groups direct me to

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

As new to this position I am ill equipped to answer. Current challenge has been a lack of mentorship (RDA for 4 months, now RD). Most of my experience and knowledge comes from participation at the RSC and NEZF and interacting with other experienced members rather than any direct mentorship as RD. Thus far I would have to say enthusiasm, open-mindedness, humility and gratitude have served me well. My enthusiasm and gratitude allow me to help make service and the various goings-on and topics in service attractive. Open-mindedness and humility allow me to hear the points of others and step aside from my opinion in favor of the greater group conscience.
Facts about: Norway Region

Name of Regional Delegate................................................................. Per S
Have you attended an WSC before? How many .................................. Yes -2
Is your region planning to send an Alternate Delegate? .............................. Yes
Name of Alternate Delegate .................................................................. Bill T
Have you attended a WSC before? How many ...................................... No
How long is the RD term in your region? .............................................. 2 year
How many areas are in the region? ....................................................... 6
How many groups are in the region? ..................................................... 120
How many meetings take place each week in the region? ...................... 130
How many H&I panels take place each week in the region? ..................... 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ............. 10
What percentage comes from conventions and events? ......................................................... 20
What percentage comes from literature sales? ................................................................. 70
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ......................................................................................... 5%
  ➢ H&I? .............................................................................................. 5%
  ➢ Holding workshops and service meetings? .................................................... 10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? .............. 30%
  ➢ Holding events? .............................................................................. 10%
  ➢ Expenses to hold and manage the RSC? ............................................... 10%
  ➢ Specify any other expenses? .............................................................. 30%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................................................. 30,000 NOK

Your Regional Service Structure

How often does your RSC meet? .............................................................. 3 Y
Does your RSC meet in the same place each time?  No

We travel around Our region

Does your region have a regional office? ................................................... No
Does your region have a regional convention? .......................................... Yes
  If yes, is attendance: ........................................................................... Staying the same
  Did your regional convention make a profit this year? .............................. Yes
What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, Literature Distribution, Phoneline, Website, Translations, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ....................... Yes
Does your region use CBDM to reach decisions? ....................................... Yes
Do any of your areas use CBDM to reach decisions? ................................... Yes

Works Great, but you need a good leader

Norway Region
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? Yes

Workshops on different topic

What kind of training and mentoring efforts take place in your region and/or its areas?

Little

Describe what kind of planning your region and/or its areas utilize.

non

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region:

Statewide/national conferences per year the our PI/PR committee participate in/exhibit: 0

Does the region have any type of NA phoneline or a helpline? Yes

Open every day from 17:00-19:00

Do you have a regional website? Yes www.nanorge.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops: Yes

Get consensus from the Service conference

Does your region engage in gathering a conscience for CAT material? No

How does your region delegate authority to you to make decisions at the WSC? My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
  - Do you find it helpful? Helpful
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Communication and Planning

Please describe the most significant challenge your region has faced since WSC 2012: Planning

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Norway Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide: Do Not Use
- CBDM basics: Do Not Use

GSF Tools
- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Do Not Use
- GSF report form (from GSF to LSC): Do Not Use

LSC Tools
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Do Not Use
- LSB task list pre-planning assembly: Do Not Use
- Planning Assembly Survey: Do Not Use
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
I got to know a lot more about the fellowship, Challenges has been money
Facts about: Occidente Mexico Region*

Name of Regional Delegate: Gregorio G

Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Renato D

Have you attended a WSC before? How many: No
How long is the RD term in your region? 2 Years
How many areas are in the region? 5
How many groups are in the region? 42
How many meetings take place each week in the region? 479
How many H&I panels take place each week in the region? 0

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 55
What percentage comes from conventions and events? 45
What percentage comes from literature sales? 5

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 0%
- H&I? 0%
- Holding workshops and service meetings? 15%
- Traveling delegates or other trusted servants to service meetings and workshops? 0%
- Holding events? 10%
- Expenses to hold and manage the RSC? 5%
- Specify any other expenses?

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 375 USD

Your Regional Service Structure

How often does your RSC meet? every 2 months
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? Yes
Does your region have a regional convention?
  - If yes, is attendance: 
  - Did your regional convention make a profit this year?

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, Literature Distribution, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? No
Does your region use CBDM to reach decisions? Yes
Do any of your areas use CBDM to reach decisions? Yes

We get input on how this process works when we have a proposal or motion to talk about

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? No

Occidente Mexico Region*

Some questions truncated to save space
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ............................... Yes

**we have great communication with health entities**

Has your region had discussion about where NA does not exist in your region? ............................... Yes

Successes with communication strategies in your region and/or its areas:

**Health entities**

Successes with utilizing technology in new ways within your region and/or areas:

**E-mail, chat, multi regional web conferences**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

**We do them on a monthly basis in every area with schools, correctional institutions, public squares**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................0

Does the region have any type of NA phoneline or a helpline? Yes

Do you have a regional website? Yes  www.naregionoccidente.org

Do you keep your meeting information updated on the website? ............................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

How does your region reach a conscience about WSC matters? ............... Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? ................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................. My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................................. No
  - Do you find it helpful? .................................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................................................................................. Staying the same

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**Our region’s request for WSC seating and our legal status**

Please describe the most significant challenge your region has faced since WSC 2012. Get WSC seating

Please describe some highlights or successes your region has experienced since WSC 2012

new trusted servants in RSC, website, e-mail list, more participation form trusted servants

What additional information would you like to share with other conference participants?

What is the precise information we need to obtain WSC seating so we can cooperate with the WSC in a better way and if we have any problems to identify them so we can solve them.

Receive help form WSC to do workshops, and virtual meetings

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Occidente Mexico Region*  Some questions truncated to save space
Have you read or used any of the SSP tools?

**Facilitation Tools**
- Basic facilitation guide  
  Helpful
- CBDM basics  
  Helpful

**GSF Tools**
- GSF agenda  
  Helpful
- Group report form (from groups to GSF)  
  Helpful
- GSF basics  
  Helpful
- GSF report form (from GSF to LSC)  
  Helpful

**LSC Tools**
- LSC planning assembly agenda  
  Helpful
- Planning Basics handout  
  Helpful
- LSB task list pre-planning assembly  
  Helpful
- Planning Assembly Survey  
  Helpful
- LSC basics  
  Helpful
- LSB project plan worksheet  
  Helpful
- LSC second and third meeting agendas  
  Helpful
- LSB basics  
  Helpful

Is there anything in particular you want to discuss at the conference?

**Our seating in the WSC**

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

*To become an RD has been a challenge because things have changed a lot from the time I got started. Internet meetings are a great thing because they allow us to communicate with members from distant communities and countries. We enrich ourselves with the diversity of other members*
Facts about: OK Region

Name of Regional Delegate................................................................. Cindi B
Have you attended an WSC before? How many .................................. Yes -1
Is your region planning to send an Alternate Delegate? ....................... Yes
Name of Alternate Delegate............................................................... Kyle B
Have you attended a WSC before? How many .................................. No
How long is the RD term in your region? .......................................... 2 Terms With 2 Years For Each Term
How many areas are in the region? .................................................... 4
How many groups are in the region? .................................................. 99
How many meetings take place each week in the region? .................... 364
How many H&I panels take place each week in the region? .................. 25

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 22
What percentage comes from conventions and events? .................................................. 78
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .................................................................................. 0%
- H&I? ...................................................................................... 0%
- Holding workshops and service meetings? .............................................. 13%
- Traveling delegates or other trusted servants to service meetings and workshops? ........... 5%
- Holding events? ........................................................................ 64%
- Expenses to hold and manage the RSC? ............................................ 12%
- Specify any other expenses? ........................................................ NAWS contributions 6%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................................. $50

Your Regional Service Structure

How often does your RSC meet? .......................................................... bimonthly
Does your RSC meet in the same place each time? No

We travel and rotate through each area
Does your region have a regional office? ............................................. No
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ................................................................. Staying the same
Did your regional convention make a profit this year? ......................... Yes

What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, Phoneline, Project Based Workgroups, Website, Literature Review, Guideline Review

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? .................................... Yes
Do any of your areas use CBDM to reach decisions? ............................. No

It has taken several years for CBDM to work productively. It takes a very strong facilitator for it to work. A co-facilitator or someone in training would be helpful in transitions between terms

OK Region

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Multiple SSP, CBDM, H&I and phone line orientations and education, Grieving in Recovery, Walk the Walk, Sponsorship, multiple Tradition workbook, Service 101, Learning to Love Yourself, Disruptive and Violent Behavior, What is a Trusted Servants, Group Conscience, Supporting our Vision, In Times of Illness, Meeting Etiquette, 3rd Tradition, Service Structure Basics, Navigating na.org, A New Way to Live, Inspired by our Primary Purpose - all of these had anywhere from 5-50 member present

Does your region provide any other type of fellowship development or outreach efforts? ...................... No

What kind of training and mentoring efforts take place in your region and/or its areas?

Learning Days, H&I & Phoneline Orientation
Describe what kind of planning your region and/or its areas utilize.

No formal planning at the regional level. Two of the areas work on a budget form of planning

Does your region or its areas have any shared services with other service bodies? ......................... Yes
Surrounding regions and ourselves have each other listed on our websites with links to the regional websites for meetings.

Has your region had discussion about where NA does not exist in your region? .............................. Yes
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Just now experimenting with some on-line conferencing opportunities.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Attended an annual Drug Court conference and did a presentation, booths at county, local fairs, flyers/meetings lists given to attorneys, mailings to all prisons with information about NA and ability to send literature to facilities

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................... 0

Does the region have any type of NA phoneline or a helpline? Yes
Should officially be up and running by the time the conference has started. Will have options to pick by location with also the option to talk to a live person.

Do you have a regional website? Yes http://www.okna.org/

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

1 large assembly with approximately 50 people in attendance, 4-5 group/multi group workshops with 10-20 in attendance

How does your region reach a conscience about WSC matters? ......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? ............................................ Yes

How does your region delegate authority to you to make decisions at the WSC? ..........................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Not Helpful
- NA Meeting Search App Helpful
- Locally developed tools Love these. Would love to see them updated more frequently. Would like to see some kind of consistent communication going out in publications about posting more workshops, guidelines, etc. to the site.

- Are you aware of our electronic literature? Yes

OK Region
Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
Do you find it helpful? .................................................................................................................. Yes

Love it. Post there frequently. Any kind of communication that we can have between regions on a consistent basis regardless of the topic I think is a plus.

Do you have ideas on how to improve it?
"like" button. :)

Do you believe it should be open to all or only conf. parts.? ............ Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Lack of attendance at meetings, lack of groups at ASC, drug court, DRT, delegation, money

Please describe the most significant challenge your region has faced since WSC 2012
Communication, geographical issues with large gaps of our region with no NA, retaining trusted servants, getting literature/meetings into prisons

Please describe some highlights or successes your region has experienced since WSC 2012
Regional Phoneline, development of Fellowship Development at the RSC, local area hosting COS, ability to finally have Learning Days in all of our areas this year.

What additional information would you like to share with other conference participants?
The idea that CBDM looks harder on paper than it actually does to practice. I would like to encourage all of us to communicate more frequently by email, Skype, etc., and to share those relationships we form with others in our regions so we can promote better unity around the globe. I would love to see our zones communicating with each other and planning together - possibly skyping in speakers to share at each others conventions or share ESH of service, etc. The world becomes smaller the more we all get to know one another.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Nothing other than CBDM and just starting project based services

Have you read or used any of the SSP tools? No

Facilitation Tools
• Basic facilitation guide
• CBDM basics

GSF Tools
• GSF agenda
• Group report form (from groups to GSF)
• GSF basics
• GSF report form (from GSF to LSC)

LSC Tools
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet

OK Region

Some questions truncated to save space
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

Seating, defining the role of the WSC, collaboration of zones and how to insert zones into our current service structure.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Learning the use of technology and how important a role in can play/change in how well we can communicate. On the other side, getting groups and areas to use technology has been a challenge. The biggest challenge is getting passion for service ignited in others.
**Facts about: Ontario Region**

Name of Regional Delegate………………………………………………………………………... Genina A
Have you attended an WSC before? How many ........................................................ Yes -3
Is your region planning to send an Alternate Delegate? ............................................... Yes
Name of Alternate Delegate…………………………………………………………………….. Richard H
Have you attended a WSC before? How many............................................................ No
How long is the RD term in your region? ...................................................................... 4 Years
How many areas are in the region? ............................................................................... 19
How many groups are in the region? ........................................................................... 400
How many meetings take place each week in the region? ....................................... 423
How many H&I panels take place each week in the region? .................................... 42

**Budget (Please specify currency if not giving amounts in US dollars)**

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 25
What percentage comes from conventions and events? .............................................. 30
What percentage comes from literature sales? .......................................................... 35
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .............................................................................................................. 10%
- H&I? ....................................................................................................................... 5%
- Holding workshops and service meetings? ......................................................... 5%
- Traveling delegates or other trusted servants to service meetings and workshops? ...... 20%
- Holding events? .................................................................................................. 5%
- Expenses to hold and manage the RSC? ............................................................ 20%
- Specify any other expenses? ...................................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ...................................................................................................... 0

**Your Regional Service Structure**

How often does your RSC meet? .................................................................................. 4 x a year
Does your RSC meet in the same place each time?  No
  our July mtg is identified as the Rotating Regional Meeting -at January mtg we encourage an area to submit a bid to host RSC mtg in an area. We convene for 2 days and hold workshops on the Saturday and RSC Sunday
Does your region have a regional office? ...................................................................... No
Does your region have a regional convention? ........................................................... Yes
  If yes, is attendance: ............................................................................................. Increasing
Did your regional convention make a profit this year? ............................................... Yes
What committees or workgroups do you have at your RSC?
  Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .............. No
Does your region use CBDM to reach decisions? ....................................................... No
Do any of your areas use CBDM to reach decisions? ................................................. Yes
  Works well for them, and they vote on financials/elections

Ontario Region  
Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Traditions (4) Planning Basics (2) GSR Forum (2) Collaboration (5) Group Conscious (4) SSP (4) - Attendance varies 25-45-50. An area in our RSC Winnipeg, Manitoba has started the SSP process

Does your region provide any other type of fellowship development or outreach efforts? .................... Yes

There's a Northern Outreach Coordinator

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring is always a topic that's convey in any type of workshop that is held and the fellowship is aware of its importance and does utilize the mentorship process as we always have an Alt position filled

Describe what kind of planning your region and/or its areas utilize.

Our RSC hasn't had a RPT in a few years. Will do a planning assembly at the July RSC this year

Does your region or its areas have any shared services with other service bodies? ..................Yes

We have regional meeting list that is published twice yearly; regional helpline; few areas share same regional website; CANA/ACNA recently obtained a national helpline and all regions throughout Canada are hooked into this new "vanity" number 1.855.562.2262(CANA) french(ACNA)

Has your region had discussion about where NA does not exist in your region? ..............................Yes

Successes with communication strategies in your region and/or its areas:

Whenever there's any type of workshop in an area there is always enthusiasm and interest as more members get motivated and get involve in service.

Successes with utilizing technology in new ways within your region and/or areas:

Radio spots and PSAs are being aired

Please describe the different types of public relations efforts (PR/PI) carried out in your region

attendance at Drug Awareness week in Schools; poster drives; presentations in schools; NA helpline ad in a weekly newspaper; donation of BT to all libraries in one area; 2 mass mail outs - 1000 to health care practices; another to 300 community centers/facilities; judicial, therapist and recovery programs in Ontario; RSC carried out mail out to all Doctors in Ontario

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................2

Does the region have any type of NA phoneline or a helpline? Yes

All areas have helplines as well as being hooked up with the regional phone line and just recently nationally with zone CANA/ACNA

Do you have a regional website? Yes www.orscna.org

Do you keep your meeting information updated on the website? ...........................................................Yes

Has your region hosted CAR workshops .................................................................Yes

All car workshops are occurring after submission of this report. Several areas hosting: 2 in Toronto; 1 in mid west sector presenting a Multi Area collaborative CAR wkshop; 1 in North east; 1 west in Manitoba.

How does your region reach a conscience about WSC matters? ..............................................................Other

At workshop assemblies by any member who's present, also tally are taken from RCMs from other areas.

Does your region engage in gathering a conscience for CAT material? ...............................................

How does your region delegate authority to you to make decisions at the WSC? ........................Mandate

Which of the following tools have you made use of and do you find them helpful?

Ontario Region
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? **SSP; Traditions workshop, Planning Basic, and Collaboration**

Please describe the most significant challenge your region has faced since WSC 2012. **at this time we are dealing with a motion that states :the Ontario region withdraw membership and financial support with CANA/ACNA**

Please describe some highlights or successes your region has experienced since WSC 2012. **the successes of facilitating workshops at our rotating RSC mtg and witnessing more members get involved in service and return to the RSC**

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - The Winnipeg area, in Province of Manitoba, is venturing to try the SSP. A proposed meeting & election schedule of GSF & LSF has been set up for April/14**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**
- Basic facilitation guide: Helpful
- CBDM basics: Helpful

**GSF Tools**
- GSF agenda: Helpful
- Group report form (from groups to GSF): Helpful
- GSF basics: Helpful
- GSF report form (from GSF to LSC): Helpful

**LSC Tools**
- LSC planning assembly agenda: Helpful
- Planning Basics handout: Helpful
- LSB task list pre-planning assembly: Helpful
- Planning Assembly Survey: Helpful
- LSC basics: Helpful
- LSB project plan worksheet: Helpful

Ontario Region

Some questions truncated to save space
• LSC second and third meeting agendas   Helpful
• LSB basics   Helpful

Is there anything in particular you want to discuss at the conference?
    zonal seating - S/N/P - function of WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
    What works well is facilitating workshops in a struggling area and then witness the growth, enthusiasm in their eyes, and get more involved in service. Challenge that will be dealt with at our April RSC is the motion to withdraw from CANA/ACNA. I See this as an excellent opportunity, to share the manner of how CANA/ACNA functions, how strategic planning is utilized to create this entity's to being project based, and this immensely helps the function of the CANA/ACNA body by aiding to provide solutions to internal and external factors, that would have an effect on NA as a whole, nationally. I am confident that the application of spiritual principles the higher good will prevail.
Facts about: Pacific Cascade Region

Name of Regional Delegate: Lisa C

Have you attended a WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Larry B

Have you attended a WSC before? How many: No
How long is the RD term in your region?: 3 years as RD, 3 years as Alt
How many areas are in the region?: 16
How many groups are in the region?: 238
How many meetings take place each week in the region?: 484
How many H&I panels take place each week in the region?: Accurate info not available

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 42
What percentage comes from conventions and events?: 58
What percentage comes from literature sales?: 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? Funded to attend WSLD, and has a line item to pay travel expenses if an Area requests assistance or workshops. They meet as a forum quarterly but are not providing direct PR services at the Regional level at this time. They have combined subcommittees with H&I to form a PR subcommittee.

- H&I? Funded to attend WSLD, and has a line item to pay travel expenses if an Area requests assistance or workshops. They meet as a forum quarterly but are not providing direct H&I services at the Regional level at this time. They have combined subcommittees with PI to form a PR subcommittee.

- Holding workshops and service meetings? We accrue and disperse seed money to the hosting ASC for securing a meeting room to conduct our traveling quarterly RSC. We hold three, 2 day events and one, 1 day event a year. Our 2 day events include one Regional Learning Days organized by the PR committee and two RD Assemblies. Seed money for the 2 day events are currently $650 and the one day event is $350. It is the responsibility of the Hosting ASC to raise any additional money if needed to host the event. It is understood that this is seed money and is generally recouped via food sales and registrations at the door of the event and returned to the RSC.

- Traveling delegates or other trusted servants to service meetings and workshops? $11,820 Exec Body & sub-committee chairs receive $50 quarterly travel reimbursement. Sub-committee chairs & RD Team have accruals available for reimbursements if Areas request assistance or workshops. RD Team has line items accruals for any 1 World Services mtg & the WSZF. We also fund PR & H&I to WSLD. C&C has a line item to cover hotel & travel to our Regional Convention.

- Holding events? We put on an Annual Convention and an Annual Campout. Convention Seed is $450 and the Campout seed has not made it to an approved line item budget, as we just completed the first annual and are in the planning stages of the second.

- Expenses to hold and manage the RSC? Admin expenses for copies, insurance, storage unit rental, Purchase of a CAR for each RCM all comes in at under $2,500.
Specify any other expenses...We hired a lawyer this past conference cycle to help us incorporate as a non-profit.%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? The Regions of the Western States Zonal Forum do not directly and regularly contribute to the Zone. It is not part of our stream of Fund Flow, Pacific Cascade Region did not contribute any funds to the Zone during this conference cycle.

Your Regional Service Structure

How often does your RSC meet? 4 times per year, Winter (Jan.) Spring (April) Summer (July) Fall (Oct.)

Does your RSC meet in the same place each time? No

We rotate between the Area’s of the Region.

Does your region have a regional office? No

Does your region have a regional convention? Yes

If yes, is attendance: Staying the same

Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? Yes

Does your region use CBDM to reach decisions? Yes

Do any of your areas use CBDM to reach decisions? Yes

Some have found it very easy and are successful others have struggled, gone through extreme strife and returned to some version of Robert’s Rules.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We hold three, 2 day events and one, 1 day event a year. Our 2 day events include one Regional Learning Days organized by the PR committee and two RD Assemblies. Seed money for the 2 day events are currently $650 and the one day event is $350. It is the responsibility of the Hosting ASC to fundraise any additional money if needed to host the event. It is understood that this is seed money and is generally recouped via food sales and registrations at the door of the event and returned to the RSC.

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Most Alternates are trained by shadowing. We do host a PR Learning Days, which includes panels and workshops.

Describe what kind of planning your region and/or its areas utilize.

We review and approve a budget, which outlines the events the Region will fund for the year. Each committee tasked with that event is responsible for all planning of the event and reports back to the Region body quarterly on their progress.

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

None of Note.

Successes with utilizing technology in new ways within your region and/or areas: N/A
Please describe the different types of public relations efforts (PR/PI) carried out in your region.

The Regional PR committee conducts a Regional PR Learning Days and may be requested to attend an Area for occasional assistance.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit: ........................................
Does the region have any type of NA phoneline or a helpline? No
Do you have a regional website? Yes www.PCRNA.org

Don't keep your meeting information updated on the website? ................................................................. Yes
Has your region hosted CAR workshops? .............................................................................................................. Yes

There were approx. 80 who attended our only Official Regional CAR Workshop. We had
thorough discussion and though there was still support of the project, the body felt fatigued
with the SSP and does not see that there has been much changed or progress during this
conference cycle.

How does your region reach a conscience about WSC matters? ................................................................. Area tally
Does your region engage in gathering a conscience for CAT material? ............................................................. No
How does your region delegate authority to you to make decisions at the WSC? My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Not Helpful
- NA Meeting Search App Do Not Use
- Locally developed tools Difficult to productively search
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. Yes
  - Do you find it helpful? ................................................................................................................................. No
    I read more than comment or post. It doesn't feel like a good discussion is had. I get more
    value out of face to face discussion. I feel that a vociferous and abusive minority
    monopolize the board and make it an Unwelcoming and hostile environment where I
    don't want to participate. The mass of emails notifying of new comments overwhelms me
    and blows my phone up.
- Do you have ideas on how to improve it?
  I'd like to think at this level of service, we'd all be more spiritually centered and not so
  abusive, unfortunately recent posts have proven that to not be the case. I understand the
  pushback that more monitoring and / or censoring will create, however an abusive
  conversation is never productive. People can discuss while having opposing opinions
  without being degrading. Another item is that something needs to be done with email
  notifications, there are too many.
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying
the same since WSC 2012? Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP

Please describe the most significant challenge your region has faced since WSC 2012

Quality of information delivery via the RCMs. Several ASCs are not aware of the mass of
happenings on world level items, specifically that the SSP even exists.

Pacific Cascade Region

Some questions truncated to save space
Please describe some highlights or successes your region has experienced since WSC 2012

We've incorporated, hosted a couple of successful conventions, and have improved our patience and ability to get through some tough proposals to a decision using CBDM

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - There is a beta test site in our Region. We have a couple other ASCs who've tried different aspects of SSP with mixed results. One had extreme strife and returned to their previous version of Robert’s Rules. Another ASC is seaming to organically develop a GSF without using any SSP material. From our Beta Test site: Washington County NA used all the tools and found them all helpful. Some more than others though. The worst liked was the annual survey tool. There were good questions that expanded the inventory questions in the Area Planning Tool but the format was confusing. Many of those questions are just not appropriate for Groups to answer as few members have the experience to inventory some of our services. We went back to the APT questions for our Annual survey LSC this year. I can't emphasize enough how important an easy to understand survey questionnaire is to the strategic plan process. I would also like to see more tools for the GSR. Tools that will help train as well as make it easier for GSRs to report information back to the groups. The GSR to Group stuff is extremely lacking in not only the current structure but in the SSP as well. Lastly, the 4th LSC agenda tool has not yet been created and would be helpful in suggesting the importance of holding elections at the last LSC. A big problem for our inventory (strategic plan) in past years was how the momentum of that process was interrupted by the election process.

Have you read or used any of the SSP tools? Yes

**Facilitation Tools**

- Basic facilitation guide
- CBDM basics
  - Do Not Use

**GSF Tools**

- GSF agenda
  - Do Not Use
- Group report form (from groups to GSF)
  - Do Not Use
- GSF basics
  - Do Not Use
- GSF report form (from GSF to LSC)
  - Do Not Use

**LSC Tools**

- LSC planning assembly agenda
  - Do Not Use
- Planning Basics handout
  - Not Helpful
- LSB task list pre-planning assembly
  - Do Not Use
- Planning Assembly Survey
  - Do Not Use
- LSC basics
  - Do Not Use
- LSB project plan worksheet
  - Do Not Use
- LSC second and third meeting agendas
  - Do Not Use
- LSB basics
  - Do Not Use

Is there anything in particular you want to discuss at the conference?

How do Regions who do not send Alternates to the WSC train and prepare them to be effective delegates in conversation and business without prior experience when other service bodies operate so differently than the conference?
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

**Worked well:** Hands on experience for training as the alternate has been irreplaceable for me to feel like a capable and effective participant as the Delegate this year. Not worked well: Getting involved in the multitude of online forums which have tended to be monopolized by loud opinions and seemingly closed minds. These take a serious toll on my serenity and desire to be of service.
Facts about: Panama Region

Name of Regional Delegate: ................................................................. John F

Have you attended an WSC before? How many: ........................................... Yes -2
Is your region planning to send an Alternate Delegate? ................................. Yes
Name of Alternate Delegate: .......................................................................... To be confirmed

Have you attended a WSC before? How many: ........................................... 2 years
How long is the RD term in your region? ........................................................ 1
How many areas are in the region? ............................................................... 12
How many groups are in the region? ............................................................ 56
How many H&I panels take place each week in the region? .......................... 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .............. 5
What percentage comes from conventions and events? ........................................ 80
What percentage comes from literature sales? .............................................. 15
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ......................................................................................... 20%
  ➢ H&I? ................................................................................................. 9%
  ➢ Holding workshops and service meetings? ............................................ 13%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ................ 10%
  ➢ Holding events? ............................................................................... 4%
  ➢ Expenses to hold and manage the RSC? ............................................. 40%
  ➢ Specify any other expenses? .............................................................. 4% for WSC and LAZF
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................... $ 250.00 USD

Your Regional Service Structure

How often does your RSC meet? ...................................................................... once a month
Does your RSC meet in the same place each time?  Yes
Does your region have a regional office? ....................................................... Yes
Does your region have a regional convention? ............................................ Yes
If yes, is attendance: .................................................................................... Increasing
Did your regional convention make a profit this year? ................................. Yes

What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups,
  Regional Service Office, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ................. Yes
Does your region use CBDM to reach decisions? ........................................ No
Do any of your areas use CBDM to reach decisions? ..................................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
  5 workshops on IDTs for this cycle. average attendance 30 people

Panama Region

Some questions truncated to save space
Does your region provide any other type of fellowship development or outreach efforts? .......... Yes
through the regional chair and PR workshops
What kind of training and mentoring efforts take place in your region and/or its areas?
PR workshops and facilitation and leadership workshops
Describe what kind of planning your region and/or its areas utilize.
Strategic planning
Does your region or its areas have any shared services with other service bodies? ...................... No
Has your region had discussion about where NA does not exist in your region? ................................. No
Successes with communication strategies in your region and/or its areas:
phone line, billboards in stadiums and on giant TV screens, radio and TV
Successes with utilizing technology in new ways within your region and/or areas:
webpage, yellow pages, Internet, Facebook, Twitter and Internal Whatsapp
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Handing out flyers, banners, giant tv screens, PR and H&I panels
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................... 10
Does the region have any type of NA phoneline or a helpline? Yes 24/7
Do you have a regional website? Yes www.napanama.org
Do you keep your meeting information updated on the website? .................................................. Yes
Has your region hosted CAR workshops ................................................................. Yes
3 workshops, 30 people
How does your region reach a conscience about WSC matters? .............. Vote by RCMs at RSC meeting
Does your region engage in gathering a conscience for CAT material? .............................................. Yes
How does your region delegate authority to you to make decisions at the WSC? ........... My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................. Yes
  - Do you find it helpful? ........................................................................................................ Yes
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .............. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying
the same since WSC 2012? ...............................................................

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
the number of members is increasing in the region. The SSP and the GSU
Please describe the most significant challenge your region has faced since WSC 2012
the implementation of the SSP
Please describe some highlights or successes your region has experienced since WSC 2012
Na becoming part of the Drug Court program
What additional information would you like to share with other conference participants?
The new drug court program

Panama Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

**Facilitation Tools**
- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

**GSF Tools**
- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

**LSC Tools**
- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

_to consider seating new regions on the floor of the conference_

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?
**Facts about: Paraguay Region**

Name of Regional Delegate: ........................................................................................................................................ Guillermo J

Have you attended an WSC before? How many ................................................................. No
Is your region planning to send an Alternate Delegate? ................................................................. No

Name of Alternate Delegate: .................................................................................................................................

Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? .................................................................................. 2 years
How many areas are in the region? .......................................................................................................................... 1
How many groups are in the region? ........................................................................................................................ 7
How many meetings take place each week in the region? .............................................................. 17
How many H&I panels take place each week in the region? ..............................................................

**Budget (Please specify currency if not giving amounts in US dollars)**

What percentage of your RSC’s annual budget comes from group and area contributions? ...........
What percentage comes from conventions and events? ..............................................................
What percentage comes from literature sales? ....................................................................................

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?...........................................................................................................................................................................
- H&I? ......................................................................................................................................................................................
- Holding workshops and service meetings? ...........................................................................................
- Traveling delegates or other trusted servants to service meetings and workshops? ....................... ........................
- Holding events? ............................................................................................................................................................
- Expenses to hold and manage the RSC? ............................................................................................
- Specify any other expenses? ............................................................................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? It is very difficult to answer these questions that refer to the 7th tradition because what works here automatically is the literature, each group has the basic and they lack something the region/area provides them with with literature as they have an

**Your Regional Service Structure**

How often does your RSC meet? Every 2 months as it is established but lately we have been meeting every week
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .................................................................................................
Does your region have a regional convention? ........................................................................................
If yes, is attendance: ........................................................................................................................................
Did your regional convention make a profit this year? ........................................................................

What committees or workgroups do you have at your RSC?

- Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ........................................
Does your region use CBDM to reach decisions? ....................................................................................
Do any of your areas use CBDM to reach decisions? .................................................................................. No

We are somewhat aware of the new community resources, however we are just working with the GTLS manual and we try we have raise our hands and we elect trusted servants and we ask the candidates to leave the room, but we have not implemented the CBDM process

Paraguay Region*
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We did not have any formal workshops but after a recovery meeting on Sundays some of us stayed and read the service materials and we prioritized H&I and PI services

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? Yes

Successes with communication strategies in your region and/or its areas:

We have had our website for a couple of years and lot of people communicate and contact us via the website

Please describe the different types of public relations efforts (PR/PI) carried out in your region

we keep our website updated, we hand out flyers, posters, IPs before or during the presentations or during public meetings or H&I panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes

We have a mobile telephone line ad receive frequent calls, about 10 calls per week approximately

Do you have a regional website? Yes www.na.org.py

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops No

How does your region reach a conscience about WSC matters?

Does your region engage in gathering a conscience for CAT material? No

How does your region delegate authority to you to make decisions at the WSC?

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board?
  - Do you find it helpful?
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts?

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

After the workshops facilitated by the members from Brazil, we are still utilizing the same process to elect trusted and each group tries in some way to fill the service positions

Paraguay Region*

Some questions truncated to save space
Please describe the most significant challenge your region has faced since WSC 2012

To have our first regional convention

Please describe some highlights or successes your region has experienced since WSC 2012

the activities subcommittee continues to function and we were able to organize the First Unity Event during the spring, which included a PI presentation, burgers and a musical show, then we had a successful campout and we are presently working on organizing our first convention, and we still have public presentations with food and sharing sessions.

What additional information would you like to share with other conference participants?

We are sure that our first regional convention will motivate us to continue being of service, even though we are only a few trusted servants, this is a very important step for our region so we can incorporate tools and resources that work in other regions. We are very grateful and as always we ask for your unconditional support.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

I am very grateful to NA because of everything that I continue to experience as a member and as a person. My experience in service has made me realize that is similar to my personal recovery, you are always trying to achieve a goal, an objective, with difficulties and with a lot of effort and we have to move forward, just for today, growing without a pause, there is always something that needs to be done, new challenges, our community is very small and it is in its beginning stages. The convention seemed as something that was very far away and impossible, but today is closer and closer thanks to being obedient, to the neighboring regions, to the LAZF and to the NA community as a whole

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Paraguay Region*
Facts about: Peru Region

Name of Regional Delegate................................................................. Yoel P
Have you attended an WSC before? How many ............................................. Yes
Is your region planning to send an Alternate Delegate? ....................................... No
Name of Alternate Delegate................................................................. Tomas C
Have you attended a WSC before? How many ............................................. 2 Years
How long is the RD term in your region? ...................................................... 3
How many areas are in the region? .............................................................. 3
How many groups are in the region? ........................................................... 34
How many meetings take place each week in the region? ............................... 98
How many H&I panels take place each week in the region? ............................ 14

Budget (Please specify currency if not giving amounts in US dollars)
What percentage of your RSC’s annual budget comes from group and area contributions? ........ 15.5
What percentage comes from conventions and events? ....................................... 40.5
What percentage comes from literature sales? ................................................ 44
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ....................................................................................... 7%
- H&I? .............................................................................................. 7%
- Holding workshops and service meetings? .............................................. 1%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 14%
- Holding events? ............................................................................... 1%
- Expenses to hold and manage the RSC? ............................................. 71%
- Specify any other expenses? .............................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................. $50.00 USD

Your Regional Service Structure
How often does your RSC meet? ................................................................ one month sometimes twice a month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ......................................................... Yes
Does your region have a regional convention? ..............................................
- If yes, is attendance: ........................................................................
- Did your regional convention make a profit this year? ............................
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, PR/PI, Regional Service Office
Is there a corporation or an entity with legal status that is a part of your RSC? .............. Yes
Does your region use CBDM to reach decisions? ......................................... No
Do any of your areas use CBDM to reach decisions? ...................................... No

Service Delivery & Best Practices
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
PI, H&I, outreach, and 2 WSC topic regional workshops, 20 members average attendance
Does your region provide any other type of fellowship development or outreach efforts? ...... Yes

Peru Region
we communicate with and visit groups that are located far away from the capital and that are not part of an area structure
What kind of training and mentoring efforts take place in your region and/or its areas?
PR plan and H&I learning days
Describe what kind of planning your region and/or its areas utilize.
  each sub committee and area presents a work plan for the present year and then they are all articulated and we create one regional plan along with an expense budget
Does your region or its areas have any shared services with other service bodies? No
Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:
  telephone calls to GSRs inviting them to service meetings
Successes with utilizing technology in new ways within your region and/or areas:
  uploading NA videos and interviews, You tube reports
Please describe the different types of public relations efforts (PR/PI) carried out in your region
  constant support for areas and fluid communication with important institutions in our country,
  we do one interview per month where we explain what the program is about
Statewide/national conferences per year the our PI/PR committee participate in/exhibit 2
Does the region have any type of NA phoneline or a helpline? Yes
Do you have a regional website? Yes www.naperu.org
Do you keep your meeting information updated on the website? Yes
Has your region hosted CAR workshops?
  2 workshops, 20 member in each one
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material?
How does your region delegate authority to you to make decisions at the WSC? My discretion
Which of the following tools have you made use of and do you find them helpful?
  ➢ Issue Discussion Topics Helpful
  ➢ Planning Basics Helpful
  ➢ NA Meeting Search App
  ➢ Locally developed tools
  ➢ Are you aware of our electronic literature? Yes
  ➢ Do you use the NAWS Conference Participant Bulletin Board? No
    ➢ Do you find it helpful?
    ➢ Do you have ideas on how to improve it?
    ➢ Do you believe it should be open to all or only conf. parts? All
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
PR in TV channels, showing your face as a third party
Please describe the most significant challenge your region has faced since WSC 2012
  PR and lack of commitment from trusted servants
Please describe some highlights or successes your region has experienced since WSC 2012
  trusted servant rotation and participation and interest with LAZF and NAWS

Peru Region

Some questions truncated to save space
What additional information would you like to share with other conference participants?

Experience about the growth of NA in each region

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

in which way can you help us to develop agreements with government entities like a letter of support from NAWS

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well has been having experience prior to having this position, being of service in the RSC for 9 years doing different types of services, which allows me to be better prepared to support the RSC. The most important challenge is to help and to motivate the RSC without using my ego and trying to be a spiritual supporter at all times. In regards to the collective service, we have created a work team that it is very committed and that wants to continue to grow. Another challenge is the lack of Tradition contributions form members and groups, our goal this year is to have workshops and forums and the objective is to become more involved in the growth of NA as a whole. It is a personal privilege to share this information with you, and to represent the Peru Region, Warm Regards YOEL P RD PERU REGION
Facts about: Philippines Region

Name of Regional Delegate................................................................. ROBERTO V

Have you attended an WSC before? How many ...................................... Yes -this will be my 2nd one
Is your region planning to send an Alternate Delegate? ............................. No
Name of Alternate Delegate..................................................................... TEODY B

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? .............................................. 2
How many areas are in the region? .......................................................... 3
How many groups are in the region? ...................................................... 33
How many meetings take place each week in the region? ....................... 60
How many H&I panels take place each week in the region? .................... at the moment none

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? No data available
What percentage comes from conventions and events? ........... Covention 80% and Area Unity Days 20%
What percentage comes from literature sales? ...................... For 2013 there was a sale of +/- US$ 450.00
Please describe, in percentages, your RSC’s annual expenses: NO DATA AVAILABLE

- PR efforts? .................................................................................................
- H&I? ......................................................................................................
- Holding workshops and service meetings? ............................................
- Traveling delegates or other trusted servants to service meetings and workshops? ..........
- Holding events? ..................................................................................
- Expenses to hold and manage the RSC? ................................................
- Specify any other expenses? ................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... US$ 200.00 (APF 2013)

Your Regional Service Structure

How often does your RSC meet? As per RSC Guidelines, it should be held every quarter. But for 2013 we met once.

Does your RSC meet in the same place each time? No
RSC meetings are held every quarter where every there is the Unity Day/Weekend and where the Convention will be held.

Does your region have a regional office? No, (but on our SEC Registration we have submitted an address.)

Does your region have a regional convention? ......................................... Yes
If yes, is attendance: ............................................................................... Increasing
Did your regional convention make a profit this year? ................................. Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? ............... No

Does your region use CBDM to reach decisions? ......................................
Do any of your areas use CBDM to reach decisions? .....................................

Philippines Region

Some questions truncated to save space
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. Does your region provide any other type of fellowship development or outreach efforts? .................................

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .................................

Has your region had discussion about where NA does not exist in your region? .................................

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................................

Does the region have any type of NA phoneline or a helpline? Yes

Phone numbers are of the Regions RD and of the ASR’s.

Do you have a regional website? Yes  http://www.napilipinas.org/

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? ........................................... Group tally

Does your region engage in gathering a conscience for CAT material? .................................................

How does your region delegate authority to you to make decisions at the WSC? .......... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools  n/a
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... Yes
  - Do you find it helpful? ..............................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..............................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Discussion on the last WSC was not discussed by the alternate RD.

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools?

Facilitation Tools
- Basic facilitation guide

Philippines Region

Some questions truncated to save space
• CBDM basics

**GSF Tools**
• GSF agenda
• Group report form (from groups to GSF)
• GSF basics
• GSF report form (from GSF to LSC)

**LSC Tools**
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

Is to keep communications w members that are not functional in Rsc and in groups in the region and implementing the guidelines. We have not experience defiance from groups.
Facts about: Poland Region

Name of Regional Delegate................................................................. Lukasz

Have you attended an WSC before? How many ........................................ No
Is your region planning to send an Alternate Delegate? ............................ No
Name of Alternate Delegate............................................................... We Don’t Have Any At This Moment

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region .................................................. 2 Years
How many areas are in the region? ....................................................... 5
How many groups are in the region? ..................................................... 92
How many meetings take place each week in the region? ......................... 102
How many H&I panels take place each week in the region? ....................... 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .... 15
What percentage comes from conventions and events? ............................ 35
What percentage comes from literature sales? .................................... 50

Please describe, in percentages, your RSC’s annual expenses:

➢ PR efforts? ........................................................................ 10%
➢ H&I? ................................................................................ 0%
➢ Holding workshops and service meetings? ...................................... 10%
➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 40%
➢ Holding events? .................................................................. 30%
➢ Expenses to hold and manage the RSC? .................................. 5%
➢ Specify any other expenses? .................................................. 5%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 230 euros

Your Regional Service Structure

How often does your RSC meet? ............................................................ twice a year
Does your RSC meet in the same place each time?  No

It depends which group is able to prepare the place so we always have rotation.

Does your region have a regional office? .............................................. No
Does your region have a regional convention? ...................................... Yes
If yes, is attendance: ...................................................................... Increasing
Did your regional convention make a profit this year? ............................ Yes

What committees or workgroups do you have at your RSC?

Convention/Events, Literature Distribution, PR/PI, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? ............ No
Does your region use CBDM to reach decisions? .................................... Yes
Do any of your areas use CBDM to reach decisions? .................................. Yes

It works ok, we have discussion, and we feel an NA unity after CBDM

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We always have a regional group assembly, and in this it is we had it in February, the topics were - 8 Concept, and Communication, it were about 70 people there.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

We are sponsor for Czech and Slovakia, and we do sometimes a FD trip to them, we went to Brno on February and we shared our experience about unity because it was a unity day

What kind of training and mentoring efforts take place in your region and/or its areas?

We have workshops on group assembly and conventions, and nothing more maybe we should to think about this more

Describe what kind of planning your region and/or its areas utilize.

We plan our budget for one year and we do this always in November, and each committee shows his plan on our Regional Conference

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? .......................... No

Successes with communication strategies in your region and/or its areas:

at our regional conference we have always panel where each committee gather and talk, and it works very good special for Area delegates, because they usually have consensus after this panel.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

letters to government, and to institution, we are doing a spot to tv at the moment we do presentations for professionals

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................... 0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes http://anonimowinarkomani.org

Do you keep your meeting information updated on the website? .................................................. No

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? ........................................ Other

We give the vote to the our RD so he or she can decide at WSC

Does your region engage in gathering a conscience for CAT material? ..................................... No

How does your region delegate authority to you to make decisions at the WSC? ......................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Do Not Use
- Planning Basics  Do Not Use
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ........................................ No
  - Do you find it helpful? .................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.?

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

legal entity, we are trying to be legal in Poland and we want to set up a foundation
Please describe the most significant challenge your region has faced since WSC 2012.

We have published it works with NAWS help of course, we had 25 anniversary of NA in Poland and we grew in numbers of groups.

What additional information would you like to share with other conference participants?

That we are talking at EDM about our future at WSC, and maybe it will be good idea to give our vote to the EDM representation, but we need to discuss it more.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? No

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

For me the biggest challenge is WSC, because I have never been there and I don't know a lot of things, so it will be not easy for me, it is also not easy to do all tasks in my Region and also at EDM and on WSC, I haven't got alternate so I have to much duties only on me. I think also that the communication with EDM works very well and it is good way to progress our Region.
Facts about: Portugal Region

Name of Regional Delegate................................................................. Vasco Da S
Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? .............................. Yes
Name of Alternate Delegate.................................................................. Guilherme N
Have you attended a WSC before? How many.......................................... No
How long is the RD term in your region? .................................................. 2 Years
How many areas are in the region? ......................................................... 9
How many groups are in the region? ...................................................... 130
How many meetings take place each week in the region? .......................... 130
How many H&I panels take place each week in the region? ......................... 6

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ...... 25
What percentage comes from conventions and events? ........................................ 20
What percentage comes from literature sales? ............................................... 55
Please describe, in percentages, your RSC’s annual expenses:
  - PR efforts? .................................................................................. 0%
  - H&I? .......................................................................................... 0%
  - Holding workshops and service meetings? ...........................................
  - Traveling delegates or other trusted servants to service meetings and workshops? ...........
  - Holding events? .........................................................................
  - Expenses to hold and manage the RSC? ...........................................
  - Specify any other expenses?...........................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ...........................................................................

Your Regional Service Structure

How often does your RSC meet? .................................................................... 3 times a year
Does your RSC meet in the same place each time?  No
  - year 1 = 2 times in Lisbon and 1 Oporto year 2 = 2 times in Oporto and 1 Lisbon
Does your region have a regional office? ..................................................... Yes
Does your region have a regional convention? ............................................ Yes
  - If yes, is attendance: ..................................................................... Decreasing
  - Did your regional convention make a profit this year? ............................ Yes
What committees or workgroups do you have at your RSC?
  - Convention/Events, Literature Distribution, Phoneline, PR/PI, Website, Translations, Legal Association
Is there a corporation or an entity with legal status that is a part of your RSC? ............... Yes
Does your region use CBDM to reach decisions? ........................................... Yes
Do any of your areas use CBDM to reach decisions? ...................................... Yes
  - Is been working quite ok. We only use vote to elections
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have been through changes in regional service structure, so we've done some workshops.

Does your region provide any other type of fellowship development or outreach efforts? .................. No
Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ......................... Yes

PR and HI are often shared in area level

Has your region had discussion about where NA does not exist in your region? ......................... No
Successes with communication strategies in your region and/or its areas:

We also have made a trip to Madeira Island to help the group and do some PR. Some areas have done some successful efforts with PR announcements in big advertisement pannels and electronic advertising in city and metro stations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..................3

Does the region have any type of NA phoneline or a helpline? Yes

We have a help line with personal attendance some hours of the day. The additional time we record and answer latter

Do you have a regional website? Yes http://www.na-pt.org/

Do you keep your meeting information updated on the website? ................................. Yes

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters? ...................................

Does your region engage in gathering a conscience for CAT material? .................................

How does your region delegate authority to you to make decisions at the WSC? ....................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics .......................... Helpful
- Planning Basics .................................. Do Not Use
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................... Yes
  - Do you find it helpful? ...................... Yes

Is this best and simple way to know what's going on

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .......................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Shrinking

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Prices of literature and groups buying directly to our Brussels Office. Changing regional servise structure. New System of Service. Attendance/participation at EDM and WSC

Portugal Region

Some questions truncated to save space
Please describe the most significant challenge your region has faced since WSC 2012
Adapt the service structure and deal with problems caused by the raising of literature. Lack of trusted servants

Please describe some highlights or successes your region has experienced since WSC 2012
We managed to change the Regional Service Structure. We managed to save more Money.

What additional information would you like to share with other conference participants?
We dont agree with the proposal to eliminate the seat for alternates in WSC

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No
Have you read or used any of the SSP tools?  Yes

Facilitation Tools
- Basic facilitation guide  
- CBDM basics  Helpful

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Quebec Region

Name of Regional Delegate: Pierre A

- Have you attended an WSC before? How many: Yes -1
- Is your region planning to send an Alternate Delegate?: No

Name of Alternate Delegate:

- Have you attended a WSC before? How many: No
- How long is the RD term in your region?: 2
- How many areas are in the region?: 13
- How many groups are in the region?: 207
- How many meetings take place each week in the region?: 210
- How many H&I panels take place each week in the region?:

Budget (Please specify currency if not giving amounts in US dollars)

- What percentage of your RSC’s annual budget comes from group and area contributions?: 20
- What percentage comes from conventions and events?: 24
- What percentage comes from literature sales?: 19

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 0%
- H&I?: 0%
- Holding workshops and service meetings?: 0%
- Traveling delegates or other trusted servants to service meetings and workshops?: 0%
- Holding events?:
- Expenses to hold and manage the RSC?: 16.5%
- Specify any other expenses?: New technologie 05 %

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 10 947$ USD 50% / WSO - 50% / CANA

Your Regional Service Structure

- How often does your RSC meet?: 6 times
- Does your RSC meet in the same place each time?: Yes
- Does your region have a regional office?: Yes
- Does your region have a regional convention?: Yes
- If yes, is attendance: Decreasing
- Did your regional convention make a profit this year?: Yes

- What committees or workgroups do you have at your RSC?
  - Convention/Events, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups,
  - Regional Service Office, Website, Translations

- Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
- Does your region use CBDM to reach decisions?: Yes
- Do any of your areas use CBDM to reach decisions?: Yes
  - over 90 % use CBDM, for some it is still a work in progress but every ASC is finding their way to it.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Supporting our vision  Service system projet  Third tradition  Consensus building decision - average attendance of 15 persons

Does your region provide any other type of fellowship development or outreach efforts? .......... No

What kind of training and mentoring efforts take place in your region and/or its areas?

phone-line  consensus based decision making

Describe what kind of planning your region and/or its areas utilize.

work in progress of the re-unification with le NORDET

Does your region or its areas have any shared services with other service bodies? ......................... Yes

insurance, phone-line, traduction, web-site

Has your region had discussion about where NA does not exist in your region? ......................... No

Successes with communication strategies in your region and/or its areas:

Meeting held with help of technologie. Adobeconnect

Successes with utilizing technology in new ways within your region and/or areas:

Yes- we invested in technologie that allows us to hold on line services meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Purchase of a professional NA PR booth for professional events. PSA Video on youtube Internet advertising  New 1-855 phone-line PR contact with all youth shelter New NA presentation word doc

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................

Does the region have any type of NA phoneline or a helpline? Yes

Computerized phone-line

Do you have a regional website?

Do you keep your meeting information updated on the website? .................................................................

Has your region hosted CAR workshops ............................................................. Yes

first CAR presentation at Region second CAR prevention at special assembly with le NORDET

How does your region reach a conscience about WSC matters? ................................................................. Other

By consensus building at regional assembly

Does your region engage in gathering a conscience for CAT material? ............................................... No

How does your region delegate authority to you to make decisions at the WSC? ............................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Not Helpful
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... No
- Do you find it helpful? .............................................................................................................................
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Staying the same
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The use of money in service structure and the lost of confidence The re-unification with le NORDET

Please describe the most significant challenge your region has faced since WSC 2012

Confidence crisis about the use of money in service

Please describe some highlights or successes your region has experienced since WSC 2012

Use of new technologie for our online meeting

What additional information would you like to share with other conference participants?

How money issue can divided a group and can be emotionally painfull

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? No

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

We would like to hear experience of 1) Region that bought the own building for the Regional Service Office 2) Best practice and success story about H&I experience.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

mentoring and passing on the information
**Facts about: Red River Region***

Name of Regional Delegate: ................................................................. Mike N

- Have you attended an WSC before? How many? .................................................. No
- Is your region planning to send an Alternate Delegate? ....................................... No

Name of Alternate Delegate: .............................................................. Dan S

- Have you attended a WSC before? How many? .................................................. No
- How long is the RD term in your region? ............................................................. 2 Years
- How many areas are in the region? ................................................................. 2
- How many groups are in the region? ............................................................. 16
- How many meetings take place each week in the region? ................................ 76
- How many H&I panels take place each week in the region? ............................. 1

**Budget (Please specify currency if not giving amounts in US dollars)**

<table>
<thead>
<tr>
<th>Question</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>What percentage of your RSC’s annual budget comes from group and area contributions?</td>
<td>30</td>
</tr>
<tr>
<td>What percentage comes from conventions and events?</td>
<td>70</td>
</tr>
<tr>
<td>What percentage comes from literature sales?</td>
<td>0</td>
</tr>
</tbody>
</table>

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ........................................................................................................ 0%
- H&I? ............................................................................................................... 0%
- Holding workshops and service meetings? ..................................................... 0%
- Traveling delegates or other trusted servants to service meetings and workshops? ........................................................................................................................................ 0%
- Holding events? ............................................................................................ 51%
- Expenses to hold and manage the RSC? .......................................................... 1%
- Specify any other expenses? ........................................................................... Donations 22%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .......................................................... $1,506.00

**Your Regional Service Structure**

How often does your RSC meet? ........................................................................... bi-monthly

- Does your RSC meet in the same place each time? Yes

  - Rotates between groups in both areas

- Does your region have a regional office? ........................................................... No
- Does your region have a regional convention? .................................................. No

  - If yes, is attendance: .................................................................................. No

  - Did your regional convention make a profit this year? ............................. No

What committees or workgroups do you have at your RSC?

- Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, liability insurance ad-hoc

Is there a corporation or an entity with legal status that is a part of your RSC? ....... No

- Does your region use CBDM to reach decisions? ........................................... Yes
- Do any of your areas use CBDM to reach decisions? ...................................... Yes

  - Works well in both ASCs and our RSC.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Chairperson Workshops, Building Strong Home Groups, Meeting Etiquette and Behavior. Total of approx. 10 workshops with average attendance of 8 persons.

Does your region provide any other type of fellowship development or outreach efforts? ........................ Yes

Generous Group Starter Kits that include supplies, Outreach supplied literature for struggling groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

Alternates for each position.

Describe what kind of planning your region and/or its areas utilize.

Very little beyond current needs.

Does your region or its areas have any shared services with other service bodies? ............................... Yes

We are FORCED to go to the Region we split away from for CAR/CAT/WSC input. This is not satisfactory for our members.

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

Trusted servant travel to the groups and very active participation in the Southern Zonal Forum

Successes with utilizing technology in new ways within your region and/or areas:

Nothing other than Website and Phoneline

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Website, Phoneline, printed meeting schedules, local group efforts such as poster days, etc.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ........................... 0

Does the region have any type of NA phoneline or a helpline? Yes

888-8751-1246 www.redriverna.org

Do you have a regional website? Yes www.redriverna.org

Do you keep your meeting information updated on the website? ............................................................. Yes

Has your region hosted CAR workshops ......................................................... Yes

2 workshops, average attendance 8 persons

How does your region reach a conscience about WSC matters? ......................................................... Other

a mixture of Group tally and vote of RCMs at RSC.

Does your region engage in gathering a conscience for CAT material? .................................................

How does your region delegate authority to you to make decisions at the WSC? ..................... My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools  We have adapted several resources from the local resources area of the na.org website as well as developed meeting behavior and etiquette materials at the request of several groups in the Region.
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. No
  - Do you find it helpful? .........................................................................................................................
    We are not allowed to participate because we are not seated at the WSC.
  - Do you have ideas on how to improve it?

Red River Region*

Some questions truncated to save space
Allow us to participate as an equal.

- Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Being represented at the WSC.

Please describe some highlights or successes your region has experienced since WSC 2012

We donate what we feel are significant funds to the Southern Zonal Forum and NAWS.

What additional information would you like to share with other conference participants?

It is difficult for our members to get interested in WSC or other NAWS affairs without having DIRECT input by way of being seated or Zonal Forum representation. The SSP doesn’t appear to address these issues short of disbanding our Region, which is not an option.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Do Not Use
- CBDM basics Do Not Use

GSF Tools

- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Do Not Use
- Planning Basics handout Do Not Use
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?

Our Region Conscience is to be a seated conference participant. If that’s not possible, we want representation through Zonal Forums. If the primary driving force of the seating moratorium is the size of the WSC, why doesn't Zonal Forum representation/participation at the WSC have more emphasis rather than the current SSP options?
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? The primary challenge of being a regional delegate of a non-conference participant is garnering interest in the national and global fellowship.
Facts about: Region 51

Name of Regional Delegate: ................................................................. Ira Z

Have you attended an WSC before? How many ........................................ Yes
Is your region planning to send an Alternate Delegate? ................................. Yes
Name of Alternate Delegate: ................................................................. Lisa S

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? ...................................................... 4+4
How many areas are in the region? .......................................................... .5
How many groups are in the region? ......................................................... 128
How many meetings take place each week in the region? ......................... 234
How many H&I panels take place each week in the region? ....................... 30

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......................... 70
What percentage comes from conventions and events? ............................................. 30
What percentage comes from literature sales? ................................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .......................................................................................... 33%
- H&I? .................................................................................................. 30%
- Holding workshops and service meetings? ............................................... 5%
- Traveling delegates or other trusted servants to service meetings and workshops? ........... 20%
- Holding events? .................................................................................. 8%
- Expenses to hold and manage the RSC? .................................................. 3%
- Specify any other expenses? ...................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................. 0

Your Regional Service Structure

How often does your RSC meet? ................................................................. bimonthly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ....................................................... No
Does your region have a regional convention? ............................................. Yes
    If yes, is attendance: ........................................................................ Staying the same
Did your regional convention make a profit this year? .................................. Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? Yes
Do any of your areas use CBDM to reach decisions? Yes

Works loosely at the RSC and the Areas are still deciding on what CBDM means, they continue to want to vote.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Region 51

Some questions truncated to save space
1 H&I workshop in our CAN Area (approx 40 i attendance) and 1 combined H&I PI/PR Learning Day (90 in attendance).

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I, PI/PR make it part of their committee meetings, along with phoneline orientation.

Describe what kind of planning your region and/or its areas utilize.

As needed

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? Yes

Successes with communication strategies in your region and/or its areas:

Asian and Hispanic communities.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Web site, posters, presentations, and literature racks.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes

Web based PBX, serve 500 calls/month.

Do you have a regional website? Yes www.region51na.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops Yes

1 for each Area and a Regional Assembly in March.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? No

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
  - Do you find it helpful?
  - Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Donations to NAWS, SSP

Please describe the most significant challenge your region has faced since WSC 2012 SSP

Please describe some highlights or successes your region has experienced since WSC 2012 CBDM

What additional information would you like to share with other conference participants?
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - 2 areas experimented with the GSU, one area several times, as soon we, RD/RDA, were not there, they reverted back to business as usual.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

Helpful

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The future of the WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been attending H&I and PR/PI subcommittee meetings so I have personal knowledge for my report to WSC and our Zone. Both committees are performing well and our services continue to grow in our community. My personal challenge is concerning the SSP, I will show the videos to the Areas at the CAR workshops and Regional assembly and will try to keep my personal opinions to myself, unless I am asked.
Facts about: Region del Coqui

Name of Regional Delegate: ................................................................. Olga R

Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? .............................. No

Name of Alternate Delegate: ..............................................................

Have you attended a WSC before? How many ........................................
How long is the RD term in your region? ..................................................
How many areas are in the region? .......................................................... 2
How many groups are in the region? .......................................................... 60
How many meetings take place each week in the region? .......................... 100
How many H&I panels take place each week in the region? .......................... 20

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........ 25
What percentage comes from conventions and events? ............................... 49
What percentage comes from literature sales? ........................................... 26
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ...................................................................................... 3%
- H&I? ............................................................................................. 3%
- Holding workshops and service meetings? ............................................ 1.2%
- Traveling delegates or other trusted servants to service meetings and workshops? ............. 1%
- Holding events? ........................................................................... 14.8%
- Expenses to hold and manage the RSC? .......................................... 54.5%
- Specify any other expenses? ............................................................. 22.5%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. $279.45

Your Regional Service Structure

How often does your RSC meet? .............................................................. once a month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? .................................................... Yes
Does your region have a regional convention? ......................................... Yes
- If yes, is attendance: Staying the same
- Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ..................
Does your region use CBDM to reach decisions? ...................................... Yes
Do any of your areas use CBDM to reach decisions? .................................... Yes

- Every month right after the accountant has worked with our finances, the EC meets to get informed about the RSC’s issues and makes decisions

Region del Coqui

Some questions truncated to save space
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

On this cycle we are offering various TBP workshops to provide input and during the entire cycle we have offered phone line, H&I and PI workshops

Does your region provide any other type of fellowship development or outreach efforts? No

What kind of training and mentoring efforts take place in your region and/or its areas?

Phone line committee and H&I

Describe what kind of planning your region and/or its areas utilize.

The planning is done on a monthly basis, according to our needs

Does your region or its areas have any shared services with other service bodies? No

Has your region had discussion about where NA does not exist in your region? No

Successes with communication strategies in your region and/or its areas:

We are in need of them

Successes with utilizing technology in new ways within your region and/or areas:

We are trying to include the areas to participate in our RSC monthly meetings by using Skype and right now this is an issue we are dealing with

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We inform through doing PI about NA with the court system or Drug Corp and with the meetings we hold

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phoneline or a helpline? Yes

On a daily basis members take turns being of service to the phone line

Do you have a regional website? Yes www.prna.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops

During the last cycle we discussed the SSP resolutions and made an effort to reach group conscience about them. 20 members attended

How does your region reach a conscience about WSC matters? Other at workshops and assemblies, by group tally, at the RSC, by member tally and by area or RCM

Does your region engage in gathering a conscience for CAT material? Yes

How does your region delegate authority to you to make decisions at the WSC? My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
- Do you find it helpful? No
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

To continue carrying the message to the addict who still suffers

Please describe some highlights or successes your region has experienced since WSC 2012

regional website

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?

We will have to discuss it with our members, groups and areas and then decide on issues that can arise after reading the CAR

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Supporting other communities that are starting in the NA Fellowship and how the program works worldwide. For example offering workshops with the support of the LAZF to regions that cannot buy literature because of government issues as is the case in Cuba. I was overwhelmed with the experience of being part of one of those workshops. Hope I can return again and support them or any other region that is in need of growing in any aspect as a fellowship. I am looking forward to be off service to the LAZF in one of their workgroups, Internet andTranslations. I believe my skills and experience can be a resource.
Facts about: Rio de Janeiro Region*

Name of Regional Delegate: Alex F

Have you attended an WSC before? How many: Yes -1

Is your region planning to send an Alternate Delegate?: Yes

Name of Alternate Delegate: Carlos P

Have you attended a WSC before? How many: Yes -1

How long is the RD term in your region?: 2 Years As Alternate, 2 Years As Delegate

How many areas are in the region?: 17

How many groups are in the region?: 198

How many meetings take place each week in the region?: 507

How many H&I panels take place each week in the region?: 45

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 80

What percentage comes from conventions and events?: 20

What percentage comes from literature sales?: 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 15%
- H&I?: 5%
- Holding workshops and service meetings?: 5%
- Traveling delegates or other trusted servants to service meetings and workshops?: 10%
- Holding events?: 5%
- Expenses to hold and manage the RSC?: 60%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 1000.00 USD

Your Regional Service Structure

How often does your RSC meet?: Bimonthly

Does your RSC meet in the same place each time?:

Does your region have a regional office?: Yes

Does your region have a regional convention?: Yes

If yes, is attendance: Staying the same

Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Translations

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes

Does your region use CBDM to reach decisions?: No

Do any of your areas use CBDM to reach decisions?: Yes

CBDM is a tentative experience for a long time, but the old ways are still the main way of making decisions.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.


Does your region provide any other type of fellowship development or outreach efforts? ...................... Yes

The CSR board does FD and outreach when needed

What kind of training and mentoring efforts take place in your region and/or its areas?

We hold regular annual workshops for each branch of service. Areas normally have weekly subcomittee meetings, with training and planning, especially for PI and H&I.

Describe what kind of planning your region and/or its areas utilize.

Each year we have our planning regional section, with yearly budget and plans.

Does your region or its areas have any shared services with other service bodies? ................................. Yes

We have a regional phoneline, which shared by most of the areas (at the Capital City), and a few areas share services like H&I and PI.

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have participated in local state events that are offered by a TV channel that encompasses several organizations. We have continuous efforts to use Public Utility spaces in the media to present NA as a resource. We also have continuous efforts working with our local law enforcement agencies, judges and prosecutors for their referral to NA. Our relationship with the medical profession is fairly good, with physicians knowing about, and referring their clients to NA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................1

Does the region have any type of NA phoneline or a helpline? Yes

All areas that are in the metropolitan area of Rio de Janeiro are served by the regional phoneline. A few also have their own helpline, and all the areas outside the capital, i.e., in the interior of the State of Rio de Janeiro, each have their own phoneline or helpline working.

Do you have a regional website? No

Do you keep your meeting information updated on the website? .................................................................

Has your region hosted CAR workshops ........................................................................................................ Yes

We had a few area workshops for the CAR and for the Traditions Book effort. Throughout the past year, we had a few area and regional SSP workshops. We had a couple of area CAR workshops (with the attendance of 10 people on average, and we will have a regional assembly for GSRs and interested members just before the WSC, where we hope the attendance will be bigger.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ............................................................... Yes

How does your region delegate authority to you to make decisions at the WSC? ........................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics ............................ Helpful

Rio de Janeiro Region*

Some questions truncated to save space
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? Please describe the most significant challenge your region has faced since WSC 2012. Please describe some highlights or successes your region has experienced since WSC 2012.

In this period, we have gone through a lot of difficulties and we gained a lot of experience with these, both facing the problems as taking a step back in search of a new way. Here are some examples of that: 1 – The regional office: we had rented a place in an emergency manner, and today we see that we at the time we did not have neither the experience, nor the legal documentation needed. Now we are reaching a good solution, and we are looking for a new place to rent. 2 – We had our 13th state convention (which is now our regional convention), when before the contract was signed by a person (a member), now we are using our incorporation to do it. 3 – Supporting the Brazil Zonal Forum in doing the first Brazilian Convention, as the original committee left a big trouble, as six months before the date, nothing was done, and we took that service and made it a successful convention in all regards. 4 – We are preparing our first regional convention at a hotel in the nice seashore city of Angra dos Reis. As our State Convention is in its 14th edition, we never did a convention outside of the capital city, with a nice place to visit and stay. 5 – We are the region were the Brazilian Office is, and that Office, the ACS, has had our full support, as always. 6 – We are holding several different workshops at the ASCs, for the service system, for the Traditions Book, for the CAR/CAT. Never before we had so many events regarding NAWS. 7 – We participated actively in the LAZF’s meetings of 2011 (Guatemala) and 2013 (Dominican Republic), where we could donate literature for the efforts of the development of the fellowship in Latin America, and also with other contributions, both financial and human resources. 8 – We participated actively in the Brazilian Zonal Forum, with several different projects, also helping with the fellowship development in Paraguay and Bolivia through the BZF.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - There was a lot of discussion, and a couple of times when GSRs experimented with the format of the GSFs.

Rio de Janeiro Region*
Have you read or used any of the SSP tools?  Yes

**Facilitation Tools**
- Basic facilitation guide  Helpful
- CBDM basics  Not Helpful

**GSF Tools**
- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Helpful
- GSF report form (from GSF to LSC)  Do Not Use

**LSC Tools**
- LSC planning assembly agenda  Helpful
- Planning Basics handout  Helpful
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics  Helpful
- LSB project plan worksheet  Helpful
- LSC second and third meeting agendas  Do Not Use
- LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

*Being a delegate has often put us in the spot for criticism and much incomprehension. Being able to pass information along the line and seeing the results is very fulfilling. The experience being a delegate at WSC has widened my horizons. It is wonderful to be in touch with people from all over, and share experience. This has improved the quality of the information I bring to our region.*
Facts about: Rio Grande do Sul Region*

Name of Regional Delegate................................................................. Fabricio M

Have you attended an WSC before? How many ........................................ No
Is your region planning to send an Alternate Delegate? ........................................
Name of Alternate Delegate......................................................................... Jorge F

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? .................................................. 2 Years
How many areas are in the region? .........................................................5
How many groups are in the region? ....................................................... 70
How many meetings take place each week in the region? .................... 104
How many H&I panels take place each week in the region? .................. 7

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........... 95
What percentage comes from conventions and events? ........................................ 0
What percentage comes from literature sales? ............................................ 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ......................................................................................... 0%
- H&I? ............................................................................................... 0%
- Holding workshops and service meetings? ............................................. 0%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 0%
- Holding events? ............................................................................. 2%
- Expenses to hold and manage the RSC? ............................................. 3%
- Specify any other expenses? ............................................................... no

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. R$ 100,00

Your Regional Service Structure

How often does your RSC meet? ............................................................. 2 months

Does your RSC meet in the same place each time? No

Sometimes we do decentralized meetings, in the places of small areas

Does your region have a regional office? .............................................. No
Does your region have a regional convention? ...................................... No

If yes, is attendance: ...........................................................................

Did your regional convention make a profit this year? ................................

What committees or workgroups do you have at your RSC?

PR/PI, Website, Translations

Is there a corporation or an entity with legal status that is a part of your RSC? .........................

Does your region use CBDM to reach decisions? ...................................

Do any of your areas use CBDM to reach decisions? ................................ No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Rio Grande do Sul Region*   Some questions truncated to save space
3 workshops about spiritual principles 1 workshop about CBDM 1 workshop about planing 1 workshop about FAQs 1 workshop about CAR 1 workshop about therapeutic justice

Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes

We participate in HI and IP panels in the areas giving all kinds of support (material, money, human resources, training)

What kind of training and mentoring efforts take place in your region and/or its areas?

We use a lot sponsor of service, we help the new servants to do the service, going with them, and support with explanations, material... We also use the workshops to training...

Describe what kind of planning your region and/or its areas utilize.

We do a planning in the first Assembly, and approved it in the groups

Does your region or its areas have any shared services with other service bodies? ................................. Yes

We have a phoneline shared into some areas

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

We visit isolated groups and encourage the far communities to create a new area. 3 new areas were created

Successes with utilizing technology in new ways within your region and/or areas:

We have an internal site, where we have the minutes of the service body, service material, where you can find a meeting... We have a secret group in the facebook to communication..

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We support with the newest area of the region (Encosta da Serra Area), a colocation of a big outdoor in the road. We provide end to the arts of posters and signs, but also sometimes their own posters and plates areas. We have initiated efforts of Public Information in prison and forensic psychiatric institute... and encourage and train the servers of areas for continuing work.

We provide kits Public Information for Areas.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 1

Does the region have any type of NA phoneline or a helpline?

Do you have a regional website? Yes http://www.regiao-rs.webnode.com

Do you keep your meeting information updated on the website? .............................................................. Yes

Has your region hosted CAR workshops ................................................................................................... Yes

We did a workshop with four members, and we will do another.

How does your region reach a conscience about WSC matters? ............ Vote by RCMs at RSC meeting

Does your region engage in gathering a conscience for CAT material? .................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? ................................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools Sponsorship in service, domestic services website, invite new servers to share in workshops and events in general autonomy for the encouragement of new servers... demonstrating that it is very simple to provide the services.
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ................................................................. No
- Do you find it helpful? .................................................................................................................................

We are a region without WSC seating, we have no access to the Forum

Do you have ideas on how to improve it?

Rio Grande do Sul Region*
You must open the Forum for Regions not settled. How do we improve our communications excluding communities from participating?

- Do you believe it should be open to all or only conf. parts? .................................................. All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

**The WSC seating and SSP**

Please describe the most significant challenge your region has faced since WSC 2012 **Lack of servers**

Please describe some highlights or successes your region has experienced since WSC 2012

- **Growth. We were 2 Areas, are now five**

What additional information would you like to share with other conference participants?

- It is necessary include on the WSC all regions who requested seat because we only find a solution to the conference with the participation of all

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**

- **Two of our Areas (the largest), with about 25 groups each been doing group meetings (GSFs) for over two years, however we are yet to have an experience with LSCs. Smaller Areas, with 6 groups on average were not interested for now in trying to experience the SSP. Sometimes the GSFs stop for a period, sometimes meet again**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**

- Basic facilitation guide **Helpful**
- CBDM basics **Do Not Use**

**GSF Tools**

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

**LSC Tools**

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

**Well, actually we can not discuss anything at WSC because we have no voice or vote. We would like everyone to have affection with the Brazilian situation, where 85% of the groups are not settlers. Please approve the seating of 4 Brazilian regions who asked seat. Brazil is a country larger than the USA, continuous territory with an old and experienced community, there are**

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Rio Grande do Sul Region* Some questions truncated to save space
many regional differences within Brazil, there is a great diversity of experiences and viewpoints that contribute substantially to the solution of global challenges

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well is not to stifle the new leadership, encourage, train and monitor new servers. It is released very good services for the Region have little Areas, because we can give effective support to each of them. Works well when the region is created due to the optimization of resources, and remains with this focus. What malfunctions are these moratoriums settlement at the WSC, it discourages communities to become more involved with the services, because a lot of controversy and discontent, as well as being at odds with our traditions
Facts about: Rio Grande Region

Name of Regional Delegate: ........................................................................................................ Freddy O
Have you attended an WSC before? How many ................................................................. Yes -3
Is your region planning to send an Alternate Delegate? ........................................................... Yes
Name of Alternate Delegate: .................................................................................................... Robert B
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ................................................................................ 4 Years
How many areas are in the region? ......................................................................................... 7
How many groups are in the region? ....................................................................................... 129
How many meetings take place each week in the region? ................................................... 191
How many H&I panels take place each week in the region? .................................................. 20

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 20
What percentage comes from conventions and events? .......................................................... 80
What percentage comes from literature sales? ........................................................................
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..................................................................................................................... 5%
  ➢ H&I? ............................................................................................................................. 5%
  ➢ Holding workshops and service meetings? ..................................................................... 10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ........ 30%
  ➢ Holding events? ......................................................................................................... 48%
  ➢ Expenses to hold and manage the RSC? ....................................................................... 2%
  ➢ Specify any other expenses? ......................................................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................................................................. 0

Your Regional Service Structure

How often does your RSC meet? .............................................................................................. 6 times a year
Does your RSC meet in the same place each time?  No
We move it around the region, North, South and Central
Does your region have a regional office? ................................................................................ No
Does your region have a regional convention? ...................................................................... Yes
  If yes, is attendance: ........................................................................................................ Staying the same
Did your regional convention make a profit this year? .......................................................... No
What committees or workgroups do you have at your RSC?
  Convention/Events, H&I, Phoneline, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ...................... Yes
Does your region use CBDM to reach decisions? .................................................................. Yes
Do any of your areas use CBDM to reach decisions? .............................................................. Yes
  It’s a hybrid mostly, and still uses voting to ratify decisions

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Rio Grande Region

Some questions truncated to save space
In addition to CAR workshops, we have held Strong homegroups, 3rd tradition, service system. All attended by 20 or less.

Does your region provide any other type of fellowship development or outreach efforts? .................Yes

Albuquerque area does alot of outreach to outlying groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

It’s fairly adhoc, and no real process for it. AD mentoring happens in the performance of duties - workshops at and away from RSC, and at zonal meetings. And in the car on the way.

Describe what kind of planning your region and/or its areas utilize.

Our region has used planning basics once all the way through and is about to start a new cycle with it.

Does your region or its areas have any shared services with other service bodies? ..........................Yes

Albuquerque and Bosque area are working together with their PR committees.

Has your region had discussion about where NA does not exist in your region? ..............................No

Successes with communication strategies in your region and/or its areas:

Our regional HI chair is meeting with state DOC officials to try to keep the lanes of communication open with new staff about our program of having escorted Level one inmates from the state prison attend the convention.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................1

Does the region have any type of NA phoneline or a helpline? Yes

We consolidated all of our area phonelines to an 800 number - hosted pbx, with a regional phone line chair and shared responsibility to keep it up to date.

Do you have a regional website? Yes riograndena.org

Do you keep your meeting information updated on the website? ..........................................................Yes

Has your region hosted CAR workshops .................................................................Yes

This cycle we are doing 3, one in the northern part of the state, one in the south and one central.

So far In the north and south, total combined attendance was 42. We have one to go in the central area, and this will hopefully be the best attended.

How does your region reach a conscience about WSC matters? ......................................................Group tally

I am using this field to state that in the delegate authority question above, yes/no votes are provided by the groups and there is also a selection on the ballot for 'vote of confidence' in the case that new info or discussion comes up at the conference that might change the answer.

Does your region engage in gathering a conscience for CAT material? .............................................Yes

How does your region delegate authority to you to make decisions at the WSC? .................................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ....................................................Yes
- Do you find it helpful? .........................................................................................................................Yes

It is helpful to stay aware of the broader view of things, and keep up with the larger discussion, but it is really a depressing sight sometimes. There are members who while passionate, are really trolls.
Do you have ideas on how to improve it? Do you believe it should be open to all or only conf. parts?

Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?

Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP test site offer to the Albuquerque and Bosque areas.

Please describe the most significant challenge your region has faced since WSC 2012

Leadership at the area level.

Please describe some highlights or successes your region has experienced since WSC 2012

A burst of activity and passion to organize service efforts in western and southern rural New Mexico.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Planning and CBDM at the area level. Planning and workgroup based projects at the regional level.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

When meeting face to face and having workshops and discussions, alot gets accomplished by way of just agreeing on a version of reality as it relates to service. Coming together and inviting higher power helps orient us towards our primary purpose. It is difficult to encourage participation. Same old 10% showing up most of the time although there has been some excitement with newer members.
Facts about: San Diego/Imperial Counties Region

Name of Regional Delegate: .............................................................. Dave T
   Have you attended an WSC before? How many: .............................. Yes -10
Is your region planning to send an Alternate Delegate? ............................ Yes
Name of Alternate Delegate: ........................................................... Don S
   Have you attended a WSC before? How many: .............................. Yes -4
How long is the RD term in your region? ............................................ 2 Yrs
How many areas are in the region? .................................................. 10
How many groups are in the region? ................................................ 362
How many meetings take place each week in the region? ................. 502
How many H&I panels take place each week in the region? ..............

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........100
What percentage comes from conventions and events? ................................. 0
What percentage comes from literature sales? ............................................. 0
Please describe, in percentages, your RSC’s annual expenses:
   ➢ PR efforts? ........................................................................
   ➢ H&I? ........................................................................
   ➢ Holding workshops and service meetings? ......................................
   ➢ Traveling delegates or other trusted servants to service meetings and workshops? ...........
   ➢ Holding events? ..............................................................
   ➢ Expenses to hold and manage the RSC? ........................................
   ➢ Specify any other expenses? ................................................
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

How often does your RSC meet? .......................................................... Monthly
Does your RSC meet in the same place each time? ................................. Yes
Does your region have a regional office? ............................................... Yes
Does your region have a regional convention? ....................................... Yes
   If yes, is attendance: .................................................................... Staying the same
Did your regional convention make a profit this year? ............................ Yes
What committees or workgroups do you have at your RSC?
   Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website,
   Youth
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? .................................... No
Do any of your areas use CBDM to reach decisions? ............................... No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
   SSP x2 (40 people, 60 people), Group Conscience (10 people)
Does your region provide any other type of fellowship development or outreach efforts? ................. Yes
RD attended all areas, Rd and Outreach chair attended outlying Imperial county area several times and did workshops at their ASCs for them.
What kind of training and mentoring efforts take place in your region and/or its areas?
Only 15 min GSR orientation before ost ASCs.
Describe what kind of planning your region and/or its areas utilize.
None.

Does your region or its areas have any shared services with other service bodies? ......................... No.
Has your region had discussion about where NA does not exist in your region? ............................ No.
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Mostly sitting in booths at annual events like county fair, Gay Pride and street fairs
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .......................... 0
Does the region have any type of NA phoneline or a helpline? Yes

Attempts to be manned by addicts 24/7 most shifts covered
Do you have a regional website? Yes http://www.sandiegona.org/
Do you keep your meeting information updated on the website? ......................................................... Yes.
Has your region hosted CAR workshops ................................................................................................. Yes.

2 held by RD/RDA 10 people at one and 60 people at another, 1 area hosted a wkshp with 10 people in attendance
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material? .................................................. No.
How does your region delegate authority to you to make decisions at the WSC? ................................. Mandate.

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics .......................... Helpful.
- Planning Basics ..................................... Do Not Use.
- NA Meeting Search App .......................... Do Not Use.
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes.
  - Do you find it helpful? ................................. Yes.
    I use it minimally, I find the format unattractive and not easy to use. Prefer if it was visible to all members.
- Do you have ideas on how to improve it?
  Make it viewable by all members and more user friendly
- Do you believe it should be open to all or only conf. parts.? Conference Participants.

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP
Please describe the most significant challenge your region has faced since WSC 2012
Filling service positions

San Diego/Imperial Counties Region

Some questions truncated to save space.
Please describe some highlights or successes your region has experienced since WSC 2012.

Donations have increased slightly and we did not have any financial crisis as in previous cycle.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide  Helpful
- CBDM basics  Helpful

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The WB’s relationship with the WSC and the Fellowship. The WB’s role as an non profit corp. WB meetings being closed to the Fellowship. WSC participants discussion board not being viewable to the Fellowship. The SSP ideas being worked into our current structure as an evolution of ASCs or options. Seating and regional motions/proposals

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The biggest challenge is communication, having RCMs pass along the information. Attempted to have RSC have more assemblies with GSR involvement but idea met opposition from RCMs. Have now begun to build an email list of GSRs in order to directly communicate with them. Used an RD support team of interested members to help with CAR workshops and will continue to utilize this next cycle if re-elected.
Facts about: Show-Me Region

Name of Regional Delegate: ................................................................. Rob B

- Have you attended an WSC before? How many? ........................................ Yes -1
- Is your region planning to send an Alternate Delegate? ......................... No

Name of Alternate Delegate: ...........................................................................

- Have you attended a WSC before? How many? ........................................ No
- How long is the RD term in your region? .................................................. 4 Years
- How many areas are in the region? .......................................................... 16
- How many groups are in the region? ......................................................... 395
- How many meetings take place each week in the region? ...................... 716
- How many H&I panels take place each week in the region? ................ 75

Budget (Please specify currency if not giving amounts in US dollars)

- What percentage of your RSC’s annual budget comes from group and area contributions? .......... 82
- What percentage comes from conventions and events? ......................... 18
- What percentage comes from literature sales? ........................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ............................................................................................... 3%
- H&I? ........................................................................................................ 11%
- Holding workshops and service meetings? ............................................. 4%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 21%
- Holding events? ..................................................................................... 5%
- Expenses to hold and manage the RSC? .............................................. 56%
- Specify any other expenses? .................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

- How often does your RSC meet? .......................................................... Quarterly
- Does your RSC meet in the same place each time? Yes
- Does your region have a regional office? ................................................ No
- Does your region have a regional convention? ...................................... Yes
  - If yes, is attendance: Staying the same
- Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?

- Convention/Events, H&I, PR/PI
- Is there a corporation or an entity with legal status that is a part of your RSC? Yes
- Does your region use CBDM to reach decisions? 
- Do any of your areas use CBDM to reach decisions? 
  - We use it on a limited basis

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Service System, USSCNA, and at our Regional Assembly...Fellowship Development

Show-Me Region
Does your region provide any other type of fellowship development or outreach efforts? ............................ Yes

We are in the beginning of starting a outreach project to help struggling areas and groups, and we have had Capture the Banner events

What kind of training and mentoring efforts take place in your region and/or its areas?

Most of our subcommittees have co-chairs, and a good percentage of our areas have RCMA’s and many of the areas have co-chairs, alternates, ETC

Describe what kind of planning your region and/or its areas utilize.

Most of the subcommittees plan quite a bit

Does your region or its areas have any shared services with other service bodies? ............................ Yes

Many of our Areas share meeting directories, and in Kansas City, MO they have a METRO which is probably the best example of shared services

Has your region had discussion about where NA does not exist in your region? ................................. No

Successes with communication strategies in your region and/or its areas:

Our region and some areas have a yahoo group, and ad hocs have also used yahoo groups, and we have had conference calls also

Successes with utilizing technology in new ways within your region and/or areas:

We have a brand new Regional website, use yahoo groups and conference calls, and a lot of information including meeting locators are shared

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We are attending 1 conference this year as a regional subcommittee, we have a brand new regional website, many of our areas have some contact with drug court, for example giving them NA literature and meeting directories. Many of our area also attend symposiums and some types of conferences.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .............................. 1

Does the region have any type of NA phoneline or a helpline?  No

Do you have a regional website?  Yes showmeregionna.org

Do you keep your meeting information updated on the website? ............................................................ Yes

Has your region hosted CAR workshops .................................................................................................. Yes

Our Regional Assembly this year was dedicated to the CAR and there were 50 in attendance, and we also have them scheduled in at least 3 areas before the WSC

How does your region reach a conscience about WSC matters? ...................................................... Member tally

Does your region engage in gathering a conscience for CAT material? ............................................ Yes

How does your region delegate authority to you to make decisions at the WSC? .............................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Not Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... No
  - Do you find it helpful? ..............................................................................................................................
    It can be a sewer
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? ............................................................. All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ....................................................................................................................... Staying the same
Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The closing of our RSO

Please describe the most significant challenge your region has faced since WSC 2012

The closing of the RSO

Please describe some highlights or successes your region has experienced since WSC 2012

That we have survived the closing of the RSO, and the new Regional Website, and are now trying to go from business based to service based RSC’s

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Helpful
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Do Not Use
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Helpful
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

Communication, the process for regional proposals/motions

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Round table discussions work very well. Interactive work shops, using NAWS news, and the biggest challenges have been trying to keep personalities including my own from dominating the discussion and adding to the tension from everything to the closing of the RSO to the SSP.
Facts about: Sierra Sage Region

Name of Regional Delegate................................................................. James C
Have you attended an WSC before? How many ........................................ Yes -1
Is your region planning to send an Alternate Delegate? ................................. Yes
Name of Alternate Delegate................................................................. Sandra F
Have you attended a WSC before? How many ........................................... No
How long is the RD term in your region? ................................................. 2 Years
How many areas are in the region? ......................................................... 6
How many groups are in the region? ....................................................... 84
How many meetings take place each week in the region? ........................... 107
How many H&I panels take place each week in the region? .......................... 24

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 15
What percentage comes from conventions and events? ........................................ 85
What percentage comes from literature sales? ............................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .......................................................................................... 0%
- H&I? .................................................................................................. 20%
- Holding workshops and service meetings? .............................................. 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 40%
- Holding events? ................................................................................ 0%
- Expenses to hold and manage the RSC? ............................................... 0%
- Specify any other expenses? ...................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................................................ 0

Your Regional Service Structure

How often does your RSC meet? ............................................................... Bi Monthly
Does your RSC meet in the same place each time? ................................. No

The Region Meetings Rotate from Area to Area every two months.
Does your region have a regional office? .................................................. Yes
Does your region have a regional convention? ........................................ Yes

If yes, is attendance:..................................................................................
Did your regional convention make a profit this year? ............................ Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website, Literature Review

Is there a corporation or an entity with legal status that is a part of your RSC? ............ Yes
Does your region use CBDM to reach decisions? ...................................... No
Do any of your areas use CBDM to reach decisions? .................................. No

Consensus takes time based decision making is a "growth area opportunity" it will take time to move away from Robert’s Rules of Order. The previous delegate teams have shared the concepts of this however.
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We are planning to do Traditions and Group Conscience in March.
Does your region provide any other type of fellowship development or outreach efforts? ................. Yes
We have been without an Outreach Coordinator for nearly 5 years, however the Delegate and the Regional Chair have made trips to further "the primary purpose" in our large geographic area.

What kind of training and mentoring efforts take place in your region and/or its areas?
This again is an area of opportunity however we do "rotate" and pass the torch when some other addicts are willing and want the privilege of service. Many addicts however have held the same position for a long time waiting for someone to "step up"....

Describe what kind of planning your region and/or its areas utilize.
We as re probably do for an "inventory" as we have been doing things the same without too much change since I have been here nearly 10 years. The process for change will require some new blood inspired to serve the fellowship.

Does your region or its areas have any shared services with other service bodies? ......................... Yes
Public Relations has fallen in to the hands of the BLAW Public Relations when it comes to working with the media and "drug courts" for much of the Region.

Has your region had discussion about where NA does not exist in your region? ..........................

Successes with communication strategies in your region and/or its areas:
The Jane and John Doe Radio Series two "anonymous" addicts who are in service, know our history and use "our language" are interviewed on the radio for 1/2 hour up to an hour in Northern Nevada and California Entering The Criminal Justice System Coming Out Clean Public Relations H&I, Hotline Workshop.

Successes with utilizing technology in new ways within your region and/or areas:
The Rural Area tried Skype to its furthest groups it hasn't been successful so far.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.
The Jane and John Doe Radio Series two "anonymous" addicts who are in service, know our history and use "our language" are interviewed on the radio for 1/2 hour up to an hour in Northern Nevada and California Entering The Criminal Justice System Coming Out Clean Public Relations H&I, Hotline Workshop. Professionals from the Criminal Justice System Judges, Drug Courts, Parole and Probation, Juvenile Probation, Halfway Houses, Treatment all hear presentations from us. They share their experience with addicts and we reciprocate.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................2

Does the region have any type of NA phoneline or a helpline? Yes

Each Area has one.
Do you have a regional website? Yes www.sierrasagena.org
Do you keep your meeting information updated on the website? .................................................

Has your region hosted CAR workshops ...........................................................

How does your region reach a conscience about WSC matters? ..................................................

Does your region engage in gathering a conscience for CAT material? ........................................

How does your region delegate authority to you to make decisions at the WSC? .....................................

Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics
- Planning Basics

Sierra Sage Region
Some questions truncated to save space


- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .................................................................
  - Do you find it helpful? .................................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .................................................................................................................................

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

The Traditions Book

Please describe the most significant challenge your region has faced since WSC 2012

Getting people interested in or wanting to know more about the SSP.

Please describe some highlights or successes your region has experienced since WSC 2012


What additional information would you like to share with other conference participants?

Sierra Sage has all the vices addicts love legalized gambling, prostitution, and of course drugs right in it's backyard, but still manages to stay "clean" one day at a time.

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**

- Basic facilitation guide ............................ *Helpful*
- CBDM basics ........................................ *Helpful*

**GSF Tools**

- GSF agenda ....................................... *Do Not Use*
- Group report form (from groups to GSF) ....... *Do Not Use*
- GSF basics ......................................... *Do Not Use*
- GSF report form (from GSF to LSC) ............ *Do Not Use*

**LSC Tools**

- LSC planning assembly agenda ............... *Do Not Use*
- Planning Basics handout ....................... *Helpful*
- LSB task list pre-planning assembly ......... *Do Not Use*
- Planning Assembly Survey .................... *Do Not Use*
- LSC basics ....................................... *Do Not Use*
- LSB project plan worksheet ................. *Do Not Use*
- LSC second and third meeting agendas .... *Do Not Use*
- LSB basics .................................... *Do Not Use*

Is there anything in particular you want to discuss at the conference?

Adding the SSP to "our" Guide To Local Area Services and have it as an "option" not in lieu of.
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Open communication with the RCM’s by telephone. The challenges remain geography, apathy, and willingness to accept change from the fellowship.
Facts about: SIRSCONA - Indian Region

Name of Regional Delegate: Joydeep M

Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate: No

Name of Alternate Delegate:

Have you attended a WSC before? How many: 2 Years
How long is the RD term in your region?: 12
How many areas are in the region?: 152
How many groups are in the region?: 251
How many H&I panels take place each week in the region?: 82

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 20
What percentage comes from conventions and events?: 60
What percentage comes from literature sales?: 20

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts?: 0%
- H&I?: 0%
- Holding workshops and service meetings?: 0%
- Traveling delegates or other trusted servants to service meetings and workshops?: NIL%
- Holding events?: 10%
- Expenses to hold and manage the RSC?: 30%
- Specify any other expenses?:

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 200 USD

Your Regional Service Structure

How often does your RSC meet?: TWICE IN A YEAR
Does your RSC meet in the same place each time?: No

DIFFERENT AREA HOST THE RSC MEET

Does your region have a regional office?: No
Does your region have a regional convention?: Yes
If yes, is attendance: Increasing
Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: No

Do any of your areas use CBDM to reach decisions?: No

SIMPLE MAJORITY OF VOTING

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
WE DO IT ON INVITATION BASIS
Does your region provide any other type of fellowship development or outreach efforts? .................. Yes

LTC, JOINT EVENT
What kind of training and mentoring efforts take place in your region and/or its areas?

WORKSHOPS AND LEARNING DAYS
Describe what kind of planning your region and/or its areas utilize.

FD BUDGET ALLOCATED FOR FD WORKS
Does your region or its areas have any shared services with other service bodies? .............................. Yes

NERF, BHUTAN, BANGLADESH
Has your region had discussion about where NA does not exist in your region? .............................. Yes

Successes with communication strategies in your region and/or its areas:

RAJASTAN, VANARASI,
Successes with utilizing technology in new ways within your region and/or areas:

RECEIVING EMAILS THROUGH OUR LONER PAGE IN OUR WEBSITE
Please describe the different types of public relations efforts (PR/PI) carried out in your region

PRESS MEET BEFORE EVERY RSC MEET
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................2

Does the region have any type of NA phoneline or a helpline? Yes

ON AREA BASIS INFORMATION ABOUT NA AND MEETINGS
Do you have a regional website? Yes www.naindia.in
Do you keep your meeting information updated on the website? ......................................................... Yes
Has your region hosted CAR workshops ................................................................. Yes

RSC MEET ON 10-12 APRIL 2014 IN OUR AGENDA.
How does your region reach a conscience about WSC matters?.............Vote by RCMs at RSC meeting
Does your region engage in gathering a conscience for CAT material?.............................................. No
How does your region delegate authority to you to make decisions at the WSC? .............My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools 
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes
- Do you find it helpful? ........................................................................................................................ No

CONFUSION
- Do you have ideas on how to improve it?

NO GOSSIPING AND SHOULD STICK TO THE AGENDA
- Do you believe it should be open to all or only conf. parts.? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

WHY SSP WHEN GTLS IS WORKING
Please describe the most significant challenge your region has faced since WSC 2012

ADAPTING TO SSP

Society of Indian Region (Indian Region)
Please describe some highlights or successes your region has experienced since WSC 2012

MORE WORKSHOP ON SERVICE IN DIFFERENT AREAS FOCUSING MORE ON THE LONER GROUPS

What additional information would you like to share with other conference participants?

ACTION SPEAKS LOUDER IN ANY SERVICE LEVEL HAS TO BEGIN WITH ME.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Have you read or used any of the SSP tools?  Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF) Helpful
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

OUR REGION IS COMFORTABLE WITH THE CURRENT SERVICE STRUCTURE.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

MORE MEMBERS INTO SERVICE DOING FD IN DIFFERENT AREAS AND NEIGHBORING REGIONS MEMBERS USING THE NEWLY CREATED LONER PAGE THROUGH OUR WEBSITE
**Facts about: South Africa Region**

Name of Regional Delegate:............................................................................................................. Dennis J

Have you attended an WSC before? How many ................................................................. No
Is your region planning to send an Alternate Delegate? ......................................................... Yes

Name of Alternate Delegate:.......................................................................................................... Kershan C

Have you attended a WSC before? How many ................................................................. 2 Years
How long is the RD term in your region? .............................................................................. 4
How many areas are in the region? ......................................................................................... 244
How many groups are in the region? ...................................................................................... 72
How many meetings take place each week in the region? ................................. 248
How many H&I panels take place each week in the region? .................................................. 72

**Budget (Please specify currency if not giving amounts in US dollars)**

What percentage of your RSC’s annual budget comes from group and area contributions? ................................. 11
What percentage comes from conventions and events? .................................................... 89
What percentage comes from literature sales? ......................................................................... 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? .......................................................................................................................... 28%
- H&I? ................................................................................................................................... 14%
- Holding workshops and service meetings? ...................................................................... 25%
- Traveling delegates or other trusted servants to service meetings and workshops? .......... 31%
- Holding events? ................................................................................................................. 35%
- Expenses to hold and manage the RSC? ........................................................................... 5%
- Specify any other expenses? ............................................................................................. NA%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................................................................................... 11 000 ZAR

**Your Regional Service Structure**

How often does your RSC meet? .................................................................................................. once a month
Does your RSC meet in the same place each time? No

**We have a conference call meeting on the 3rd Monday of each month**

Does your region have a regional office? .................................................................................. No
Does your region have a regional convention? ......................................................................... Yes

If yes, is attendance: ............................................................................................................... Increasing

Did your regional convention make a profit this year? ............................................................ Yes

What committees or workgroups do you have at your RSC?

**Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website, Translations**

Is there a corporation or an entity with legal status that is a part of your RSC? ........................ No
Does your region use CBDM to reach decisions? .................................................................

Do any of your areas use CBDM to reach decisions? ..............................................................

**We have a policy and refer to the policy when making decision. If the matter is not on the policy, we vote to have a vote on the matter. Most matters we ask RCMs to get a motion form their areas.**
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have workshops on how member should serve their groups as GSRs (how to information to and from the ASC. Experienced RCMs also have workshops with the Areas to informed them what is required from the RCM and how the Region functions. Most of these workshop are held to make member aware of why they need to be of service and how to sponsor their sponsees in service. The average attendance at these workshops are 30.

Does your region provide any other type of fellowship development or outreach efforts? ............... Yes

We supply Starter kits to anyone trying to open a meeting. We draw up a member roster to help new meetings develop. We are trying with the authorities to open meetings in the previously disadvantaged communities. This is our biggest priority in our country as there are many people and the authority that don't know that we exist.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have Regional Chairs (H&I and PI) who have workshops around the regions. The H&I workshops are held to train members how to carry the messages in Treatment centers and Prisons. The PI workshops train member how to handle public events, and professionals. The PI is also responsible to the phone-line and they mentor members how to handle addicts and the public who use the facility.

Describe what kind of planning your region and/or its areas utilize.

The different committees have to have a plan to get their requested amounts from the budget which is sent out to the areas for approval.

Does your region or its areas have any shared services with other service bodies? ................. No

Has your region had discussion about where NA does not exist in your region? ......................... Yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Radio Adverts, were recorded in 5 languages and there were 2 versions of the adverts. New Radio PSA went out to all the radio stations, for the 1st time NA put out PSA material in some of the other official languages. NA PSA version in edit form was obtained from the production company, this was sent to NAWS and to other fellowships around the world to record and use in their countries. The PSA was broadcasted on Satellite channels (DSTV) and an independent channel (Etv). PR workshops held in all 4 areas. Had Avert in Zest Infotainment with 10 000 distribution to students across Gauteng, JHB NA Rally updated radio and print media. Linked IN - received comms from public: contacts now stand at 971, there has been a huge uptake of mental health professionals on this site, social workers and government. News24 health ran 4 NA shares in their online section. NA Information Packs sent to all MECs, DG, Dept Welfare, Health, Education, Correctional Services, SAPS and SABC. Information on NA with links sent to all private hospitals and clinics across SA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .................5

Does the region have any type of NA phoneline or a helpline? Yes

We have a National Phoneline, which determines the areas the call is been had from and it instructs the caller, to call the persons in their area. We are moving to a system which will determine the area the caller is calling from and then link them with a member who uses their same service provider at NA’s cost.
Do you have a regional website?  
Do you keep your meeting information updated on the website? .................................................................
Has your region hosted CAR workshops ................................................................. Yes  
We play the videos downloaded from the website and have discussions and then make a decision.
How does your region reach a conscience about WSC matters? ................................. Area tally  
Does your region engage in gathering a conscience for CAT material? ................................. Yes  
How does your region delegate authority to you to make decisions at the WSC? ............................. Mandate  
Which of the following tools have you made use of and do you find them helpful?
  ➢ Issue Discussion Topics  Do Not Use  
  ➢ Planning Basics  Do Not Use  
  ➢ NA Meeting Search App  Do Not Use  
  ➢ Locally developed tools  
  ➢ Are you aware of our electronic literature?  Yes  
  ➢ Do you use the NAWS Conference Participant Bulletin Board? ............................................
    ➢ Do you find it helpful? ........................................................................................................
      We don't use it at present. I've looked and it and find it a very helpful tool. I'm going to try implementing it use at our region.  
    ➢ Do you have ideas on how to improve it?  
      No  
    ➢ Do you believe it should be open to all or only conf. parts.?  Conference Participants  
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
  Fellowship Development. Public Awareness of NA in the previously disadvantaged areas. The Rotation of service positions at regional level.
Please describe the most significant challenge your region has faced since WSC 2012
  Starting meetings in the previously disadvantaged areas. There is a fear factor amongst members from the other communities going into these areas although we are aware that they would love to serve. We try to work with authorities to seek a safe meeting place and a safe time to have these meetings. We have 2 meetings in the townships now which like nothing when one considers the the majority of South Africans live in the previously disadvantaged townships. This is the ongoing challenge which is discussed at nearly all NA functions.
Please describe some highlights or successes your region has experienced since WSC 2012
  (The Old RD)Personally it worked well for me to participate on the discussion forums and on the facebook group. It worked well that our RSC started to meet annually face-to-face. We not only get a lot of work done but we also develop a closer bond as we get to know each other personally. Challenges have been members making personal accusations, and members having and following their own agenda instead of keeping our primary purpose in mind.
What additional information would you like to share with other conference participants?
  Having a Regional Office and its benefits

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No  

Some questions truncated to save space
Have you read or used any of the SSP tools? Yes

**Facilitation Tools**
- Basic facilitation guide  
  Do Not Use
- CBDM basics  
  Do Not Use

**GSF Tools**
- GSF agenda  
  Do Not Use
- Group report form (from groups to GSF)  
  Do Not Use
- GSF basics  
  Do Not Use
- GSF report form (from GSF to LSC)  
  Do Not Use

**LSC Tools**
- LSC planning assembly agenda  
  Do Not Use
- Planning Basics handout  
  Do Not Use
- LSB task list pre-planning assembly  
  Do Not Use
- Planning Assembly Survey  
- LSC basics  
  Do Not Use
- LSB project plan worksheet  
  Do Not Use
- LSC second and third meeting agendas  
  Do Not Use
- LSB basics  
  Do Not Use

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate? 

(The Old RD) Personally it worked well for me to participate on the discussion forums and on the facebook group. It worked well that our RSC started to meet annually face-to-face. We not only get a lot of work done but we also develop a closer bond as we get to know each other personally. Challenges have been members making personal accusations, and members having and following their own agenda instead of keeping our primary purpose in mind. (Me the New RD.) Getting meetings in the previously disadvantaged communities. This is a topic always brought up but we don't have a strategic plan in place and don't have the resources to make this possible. There were only +20 members from the historical disadvantaged community at the last convention and that is too few. This is an issue that raised the most discussion at the workshops at the last convention and is always going to be an issue and members always want to know what the plan to take NA into areas where the problem exist and addicts haven't heard about NA.
Facts about: South Dakota Region

Name of Regional Delegate: ................................................................. Carol P

Have you attended an WSC before? How many .................................................. Yes -2
Is your region planning to send an Alternate Delegate? ...................................... Yes
Name of Alternate Delegate: ................................................................................. Steve P

Have you attended a WSC before? How many .................................................. Yes -2
How long is the RD term in your region? ............................................................ 4 Years
How many areas are in the region? ................................................................. 2
How many groups are in the region? ............................................................... 21
How many meetings take place each week in the region? ................................. 47
How many H&I panels take place each week in the region? .................................... 5

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........20
What percentage comes from conventions and events? ........................................... 80
What percentage comes from literature sales? ......................................................... 0
Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ........................................................................................................... 200%
- H&I? .........................................................................................................................
- Holding workshops and service meetings? ............................................................
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 60%
- Holding events? ....................................................................................................
- Expenses to hold and manage the RSC? ............................................................. 20%
- Specify any other expenses? ................................................................................

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ........................................................................................................ 0

Your Regional Service Structure

How often does your RSC meet? .............................................................................. quarterly
Does your RSC meet in the same place each time?  No

We meet electronically 2 times a year, and then once in each area.

Does your region have a regional office? ............................................................... No
Does your region have a regional convention? ....................................................... Yes
If yes, is attendance: ............................................................................................. Staying the same

Did your regional convention make a profit this year? .............................................. Yes

What committees or workgroups do you have at your RSC?

Conventional/Events, Project Based Workgroups

Is there a corporation or an entity with legal status that is a part of your RSC? .............. No
Does your region use CBDM to reach decisions? .................................................... Yes
Do any of your areas use CBDM to reach decisions? ................................................ Yes

Much smoother, with far less battles. Everyone leaves feeling that something was accomplished, and we have a goal to work toward.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have had 4 tradition workshops, with attendance from 5 to 50. At our first CAR workshop we had an attendance of 15 (in a white-out blizzard!). Earlier that weekend we had workshops on Chairing a meeting, and Hospitals and Institutions with an attendance of 30. In conjunction with the Plains States Zonal forum in January, we had a fantastic PI learning day that was attended by 30 professionals and 25 addicts. It was a huge success, and has opened the doors to many new avenues for carrying the message. We have requests for workshops on the service system, and another CAR/CAR workshop before the conference.

Does your region provide any other type of fellowship development or outreach efforts? ................. No

What kind of training and mentoring efforts take place in your region and/or its areas?

One area has a very young average membership (2 years to 2 weeks) so experienced members form the other area went there to a "speaker jam" to help them. We plan on going again in the spring. We share via the internet as well (We are about 350 miles apart) In the other area, there is a two month lap in time from the election of new chairpersons, to the time they begin their service. More often than not, we have a second-chair follow into the chair position, so they have a year's experience before entering the chair position.

Describe what kind of planning your region and/or its areas utilize.

We are beginning to utilize the planning tool, and become project driven. Our first success was the PI efforts. We joined region and area resources for that event, and it went quite well.

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? ............................. Yes

Successes with communication strategies in your region and/or its areas:

We have sent information to the tribal agencies throughout our region. We have 7 reservations throughout the state. After the PI presentation, we have now been included in some on the resources lists utilized by the tribes. That is a huge step forward. Now we need to work on getting meetings started on the reservations. Our H/I efforts are helping to let tribal members know that there is a new way to live, and a spark of interest is there to take the message back home to the reservation.

Successes with utilizing technology in new ways within your region and/or areas:

We met for our first time as a region via skype. We had a few bumps in the road, but it worked well. It saved all of us from driving 6 hours, in the snow and below freezing temperatures. It took a few hours, rather than an entire day.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a regional website, that has been up and running for the past 8 years. We keep updated meeting lists loaded there, as well as fliers for upcoming events. Home groups put up fliers in local businesses relating to their meeting's time and location. We keep a supply of business cards with our website and helpline number on them. West River Area has had a functioning helpline for the past 3 years. Once yearly we send meetings lists to all registered treatment facilities throughout the region. At the last PI presentation, an e-mail list of professionals was begun. We will utilize that list to keep them updated on our location changes, and additions of new meetings by sending them new meeting lists as they are updated.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 0

Does the region have any type of NA phoneline or a helpline? No

South Dakota Region

Some questions truncated to save space
Do you have a regional website? Yes sdrna.com
Do you keep your meeting information updated on the website? ......................................................... Yes
Has your region hosted CAR workshops .................................................................................................... Yes
Plains State Zonal forum held the Car workshop in our region in January with an attendance of 30, with members from each region in the zone in attendance. We had another workshop the following weekend with only 15 in attendance, but it was during a white-out major blizzard.
How does your region reach a conscience about WSC matters? ......................................................... Group tally
Does your region engage in gathering a conscience for CAT material? ..................................................... Yes
How does your region delegate authority to you to make decisions at the WSC? .............................. Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... Yes
- Do you find it helpful? ................................................................................................................................. Yes

Sometimes these is a bit of information that I can utilize in my region. It is good to read the variety of opinions. I rarely post, although I read all of the posts.

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? .......... Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ............................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? project based committees> you only need to be of service for a short time...until the project is complete.

Please describe the most significant challenge your region has faced since WSC 2012

One of our areas has decided to no longer be a part of the region. They do not want any part of the information/experience/guidance from others, because it does not influence the home groups there.

Please describe some highlights or successes your region has experienced since WSC 2012

Another area has grown in numbers and in meetings. They are young in recovery, but are willing to reach out for guidance.

What additional information would you like to share with other conference participants?
We are a very rural community, with a population of less than 3 million people. The populated areas surround the borders of the state, with much agriculture in the middle, and much barren land. In those barren lands are located 7 Indian reservations. Natives are not being serviced by Narcotics Anonymous at this time, unless they are in jail, or in treatment at one of the facilities we have meetings. We don't have alot of meetings, but we have alot of heart. Two meetings may be started on the reservations, as they have asked for literature. We are proud to be part of Plains State Zonal Forum. We have a strong group of zonal members who are willing to help each other carry the message. We work well together, and allow each other to have a variety of viewpoints. We can and do allow ourselves to grow in our recovery-together!

South Dakota Region

Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - CBDM, project driven services Each area and the region uses CBDM, with great success. We have begun using project driven services, but need to utilize the planning basics more.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide
- CBDM basics

Helpful

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

What is the direction of the conference? What is the role of zones? Can zonal representation be considered after the role of zones becomes more clear? Can the boundries of zones be more equitable?(APF it way too large)

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The only challenge is financial. Our region is financially struggling. As RD I usually pay out of pocket for about half of my expenses for travel. Some home groups do not forward funds to region at all because they do not think the RD team should be funded at all.
Facts about: South Florida Region

Name of Regional Delegate: Tom K

Have you attended an WSC before? How many: Yes -1
Is your region planning to send an Alternate Delegate: Yes

Name of Alternate Delegate: Jeff P

Have you attended a WSC before? How many: Yes -1
How long is the RD term in your region: 3 years
How many areas are in the region: 13
How many groups are in the region: 375
How many meetings take place each week in the region: 858
How many H&I panels take place each week in the region: 192

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions: 70
What percentage comes from conventions and events: 27
What percentage comes from literature sales: 3

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts: 16%
- H&I: 5%
- Holding workshops and service meetings: 8%
- Traveling delegates or other trusted servants to service meetings and workshops: 23%
- Holding events: 5%
- Expenses to hold and manage the RSC: 29%
- Specify any other expenses: Regional Insurance – 12%; Miscellaneous – 2%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year: None; Donated $6,630 to NAWS

Your Regional Service Structure

How often does your RSC meet: Bi-monthly

Does your RSC meet in the same place each time: No

Areas bid on hosting RSC

Does your region have a regional office: No

Does your region have a regional convention: Yes

If yes, is attendance: Staying the same

Did your regional convention make a profit this year: Yes

What committees or workgroups do you have at your RSC?

Concentration/Events, H&I, PR/PI, Literature Review, Policy Workgroup

Is there a corporation or an entity with legal status that is a part of your RSC: Yes

Does your region use CBDM to reach decisions: No

Do any of your areas use CBDM to reach decisions: No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Every area has had a service system workshop. Numerous areas have Learning Days.

South Florida Region
South Florida Region

WSC 2014 Regional Reports

Does your region provide any other type of fellowship development or outreach efforts? ...................... No

What kind of training and mentoring efforts take place in your region and/or its areas?

RSC weekends can consist of H&I and/or PR training workshops. RSC has annual RCM orientation. Areas hold GSR orientations.

Describe what kind of planning your region and/or its areas utilize.

Planning is done in subcommittees and start with the budgets and approval of those budgets by the groups.

Does your region or its areas have any shared services with other service bodies? .............................. Yes

Our region is currently working with the Florida Region on joint attendance at state PR functions and working with Florida and Alabama/NW Florida Region on one statewide meeting list using the BMLT to be available on all three of our websites. Miami-Dade County areas share a tri-area H&I gratitude event, 24 hour rooms during the holidays and the Spanish groups in those areas work together on the Latino Convention. Meeting list is shared between the Central Florida Area in our Region and the Orlando Area in the Florida Region. The Shark Coast area in our region works with the Suncoast area in the Florida Region to cover any open H&I meetings and works with the Peace River area in our region on joint activities.

Has your region had discussion about where NA does not exist in your region? ..................................... No

Successes with communication strategies in your region and/or its areas:

Region and Areas are using e-mail blasts more frequently to get information back to the groups and members.

Successes with utilizing technology in new ways within your region and/or areas:

Encouraging participation from members in our region on a Florida Region CAT webinar to be held in March.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Many health fairs, poster days, presentations to treatment centers, meeting lists (13 total), 16 websites (13 area's, regional, and two convention websites), Dept of Corrections, re-entry fairs, supplying lit and meeting lists to library's and hospitals, maintaining relationships with treatment professionals and department of corrections officer and a billboard on I-75.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit  None at this time/ All statewide conference are held in the Florida Region. We will be doing these jointly starting this month

Does the region have any type of NA phoneline or a helpline? Yes

We have a regional 800 number with push button options that forwards calls to our area helplines.

Do you have a regional website?  Yes www.sfrna.net

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

We’ll end up holding 13 CAR/CAT/SSP workshops around the region with attendance ranging from 5 – 75.

How does your region reach a conscience about WSC matters? .......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? .................................................. Mandatory

How does your region delegate authority to you to make decisions at the WSC? ............................. Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Do Not Use
- Planning Basics  Do Not Use
- NA Meeting Search App  Helpful

Some questions truncated to save space
Locally developed tools

Are you aware of our electronic literature? Yes
Do you use the NAWS Conference Participant Bulletin Board? Yes
Do you find it helpful? Yes
Do you have ideas on how to improve it?

Make it viewable to all NA members.
Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Service Systems Project

Please describe the most significant challenge your region has faced since WSC 2012. None

Please describe some highlights or successes your region has experienced since WSC 2012.

New areas were created and/or joined our region. The South Florida Region beat the Florida Region at a paintball event.

What additional information would you like to share with other conference participants?

None

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Do Not Use
- CBDM basics Do Not Use

GSF Tools

- GSF agenda Do Not Use
- Group report form (from groups to GSF) Do Not Use
- GSF basics Do Not Use
- GSF report form (from GSF to LSC) Do Not Use

LSC Tools

- LSC planning assembly agenda Do Not Use
- Planning Basics handout Do Not Use
- LSB task list pre-planning assembly Do Not Use
- Planning Assembly Survey Do Not Use
- LSC basics Do Not Use
- LSB project plan worksheet Do Not Use
- LSC second and third meeting agendas Do Not Use
- LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?

World Board Minutes
Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Having a superb Alternate Delegate works well. Getting him to keep his mouth shut is a challenge.
Facts about: Southern California Region

Name of Regional Delegate: Deb W
Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Art A
Have you attended a WSC before? How many: No
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 22
How many groups are in the region?: 1000
How many meetings take place each week in the region?: 1500
How many H&I panels take place each week in the region?: 617

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 94.59
What percentage comes from conventions and events? 5.40
What percentage comes from literature sales? 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 2%
- H&I? 26%
- Holding workshops and service meetings? 4.5%
- Traveling delegates or other trusted servants to service meetings and workshops? 9%
- Holding events? 0%
- Expenses to hold and manage the RSC? 47%
- Specify any other expenses? Website/IT - 5, SBTW - 2, Phonelines - 2%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 0

Your Regional Service Structure

How often does your RSC meet? Monthly
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? Yes
Does your region have a regional convention? Yes
If yes, is attendance: 
Did your regional convention make a profit this year? Yes
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Regional Service Office, Website, Youth, Sponsorship Behind the Walls (SBTW) and Cruise
Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? Yes
We had an area involved in the SSP study and they are still using CBDM. This is the only one I am sure about.
SERVICE DELIVERY & BEST PRACTICES

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Our H&I, PI, Phonelines and Website Committees work together to put on a workshop call "Service Works" every 4 months. This is a training open to anyone. Most of the areas have some sort of GSR or other type of service learning day that they put on annually. The RD team hosts our annual Assembly Workshop every Spring. On Conference years, we discuss the CAR and CAT and 1 IDT. On off-conference years we go over different IDTs, or other topics (this cycle we did the Traditions Workbook Workshop). We have also been presenting a workshop at our convention for the past 3 years.

Does your region provide any other type of fellowship development or outreach efforts? .......................... No

What kind of training and mentoring efforts take place in your region and/or its areas?

I would say that the trainings listed above is a lot of the mentoring and training that we do. We also have 'Co' or 'vice' positions for each positions to have a period of time for each person to learn first hand what will be required of them.

Describe what kind of planning your region and/or its areas utilize.

We have that one area that was part of the SSP study that utilizes planning. I am not aware of any other areas and we do not use it at the RSC.

Does your region or its areas have any shared services with other service bodies? .............................. Yes

I think this might qualify. This past year we started selling literature to the CIRNA region. This is helpful to our RSO and seems to be working out for them as well.

Has your region had discussion about where NA does not exist in your region? ................................. No

Successes with communication strategies in your region and/or its areas:

We are using Yahoo! Groups to disseminate information to our RSC members. This allows people to get electronic copies of the reports, making is easier for them to report to their Committees/Areas.

Successes with utilizing technology in new ways within your region and/or areas:

A couple of years a go we switched our phonelines to a digital online service. This has offered us a lot of flexibility and a large savings of resources. Our Website meeting has been meeting via Skype for more than a year now and it seems to be quite successful.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We do several booth settings each year. We also recently created a new PSA that we are working at distributing right now.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................0

Does the region have any type of NA phoneline or a helpline? Yes

We have a 800 number that covers the entire region. Each day of the week is covered by a different area. We use the website and phone list to support the members on the phones to be able to help people who call. The digital phoneline (mentioned previously) is helping to make the process smoother and more affordable.

Do you have a regional website? Yes www.todayna.org

Do you keep your meeting information updated on the website? .......................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

The RD team puts on the CAR workshop as part of the annual Assembly Workshop. We have also assisted 2 area in their own CAR workshops.

How does your region reach a conscience about WSC matters? ......................................................... Group tally

SOUTHERN CALIFORNIA

Some questions truncated to save space
Does your region engage in gathering a conscience for CAT material? ........................................... Yes
How does your region delegate authority to you to make decisions at the WSC? ......................... My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics
- NA Meeting Search App  Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
  - Do you find it helpful? .................................................................................................................. No
    I find it too negative and full of conflict without any resolution. There are a few people that do all of the ‘talking’ and feel like bullies when other people try to speak up with a different opinion or perspective. I have read most of what is there, but have only participated a few times.
- Do you have ideas on how to improve it?
  - I wish I knew the answer.
- Do you believe it should be open to all or only conf. parts.? ......................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ........................................................................................................ Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Project still gets a lot of coverage. We also talked a lot about the Traditions Workbook Project.

Please describe the most significant challenge your region has faced since WSC 2012

We have been challenged financially. At one point we were trying to figure out which bills not to pay if things kept going the way they were. It seems to have turned around, but continues to need to be watched carefully.

Please describe some highlights or successes your region has experienced since WSC 2012

Southern California was blessed with hosting the Western Service Learning Days in 2013. This was a great success for us because of the amount of people that got to hear about so many different topics related to NA services.

What additional information would you like to share with other conference participants?

Our RD team has had the privilege of presenting more than a dozen Traditions Workbook Workshops at various areas and events. This has been very fulfilling for me personally. I am always honored to participate in the writing of our literature.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - The Bay Cities Area in our Region participated in the SSP study, working with NAWS to test things out. They have retained some of the ideas from the SSP and made hybrids of some others; using the existing methods and mixing in some of the SSP methods.

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide  Helpful
- CBDM basics  Helpful

Southern California Region  Some questions truncated to save space
GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

I guess this is the stereotypical answer, kind of like asking for "World Peace", but I would like to have discussions about how we can work together better with regions from around the world. I don't know exactly what that would look like. Maybe I just need to go into each discussion that we have with the focus of learning more about other regions who do things and have different challenges than we have here in Southern California. I also need to identify and share our challenges so that I can benefit from others input and experience.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

There have been times when I think that I would rather not have been the RDA and RD during the era of the SSP. It has sometimes felt like every meeting of the RSC and at many trainings, etc., have been battles. I have left exhausted and in tears from some of those meetings. Having said that, I will say that the challenge has helped me to be a better leader, a better employee, a better friend, a better listener and overall a better person. It has taught me patience that I didn't know was possible, particularly for me. It has also shown me that I need to stay informed... really, really informed. This means that I can't put everything off to the last minute (although, ironically, I am filling this in online on the very last day before the deadline. :-)). Because of these reasons, I would not trade my experience during this time for anything. Being the RD has truly been life changing for me. I know, and have heard, many people say this very thing, and I thought they were just being dramatic, but it is so true for me. I feel humbled and so honored to have served the fellowship in this manner. As this is my last term as RD, I want to thank you all for your service and for continuing to mentor me in this process of World Services.
Facts about: Southern Idaho Region

Name of Regional Delegate.................................................................Robert S
Have you attended an WSC before? How many ........................................No
Is your region planning to send an Alternate Delegate? .........................Yes
Name of Alternate Delegate...............................................................Kevin H
Have you attended a WSC before? How many.................................2 Years With A 2 Year Additional Option
How long is the RD term in your region? ..............................................5
How many areas are in the region? .....................................................70
How many meetings take place each week in the region? ....................75
How many H&I panels take place each week in the region? ..................15

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ....75
What percentage comes from conventions and events? ..........................25
What percentage comes from literature sales? .......................................0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ..................................................................................
- H&I? .........................................................................................
- Holding workshops and service meetings? ......................................
- Traveling delegates or other trusted servants to service meetings and workshops? ...........
- Holding events? ........................................................................
- Expenses to hold and manage the RSC? ........................................
- Specify any other expenses? ....................................................... 

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................

Your Regional Service Structure

How often does your RSC meet? .......................................................every 3 months
Does your RSC meet in the same place each time? No

Rotates through the region due to geographic locations of areas

Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: .................................................................
Did your regional convention make a profit this year? Yes

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Literature Distribution, PR/PI, Project Based Workgroups

Is there a corporation or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? ..............................
Do any of your areas use CBDM to reach decisions? ...........................

Dicey CBDM is used where it works, modified parliamentary procedure otherwise

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Several H&I workshops, a few GSR workshops
Does your region provide any other type of fellowship development or outreach efforts? Not much, we're working on it.
What kind of training and mentoring efforts take place in your region and/or its areas? 

Describe what kind of planning your region and/or its areas utilize.

Yearly by guidelines and monthly
Does your region or its areas have any shared services with other service bodies? No
Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:

Yes, Google voice is used for our telephone hot lines. It works well and saves a lot of money.

We've ben using social media for some communication.
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit Yes
Does the region have any type of NA phoneline or a helpline? Yes

24 hour a day referral to meetings
Do you have a regional website? Yes www.sirna.org
Do you keep your meeting information updated on the website? Yes
Has your region hosted CAR workshops Yes

Not many and scant attendance.
How does your region reach a conscience about WSC matters? Other

Regional assembly for GSR’s and RCM’s with members at large attending at will. Everyone has a vote. We try to use CBDM.

Does your region engage in gathering a conscience for CAT material? Mandate
How does your region delegate authority to you to make decisions at the WSC? Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
  - Do you find it helpful? Yes

Somewhat helpful. There is periodic arrogance and some members still think they need to editorialize on and on and on.

Do you have ideas on how to improve it?

Firmer moderation, consequences for abusers and clarification when the conversation wanders.

Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP, CBDM, Theft of funds, relapse, predators, active participation.

Southern Idaho Region

Some questions truncated to save space
Please describe the most significant challenge your region has faced since WSC 2012
RD resigned after WSC 2012 and RDA resigned inside of 6 months. New RD (me) and RDA
Please describe some highlights or successes your region has experienced since WSC 2012
We won the bid for PNWCNA which is now the longest running convention in America.
What additional information would you like to share with other conference participants?
One of the most troubling concerns has been, seemingly, the swift roll out of the SSP and the
questionable formation of the design using “outside” consultants. It takes a long time to move
information out to the individual member and a lot gets lost in translation. We’ve also been
doing battle with the idea that WSO has taken on a “governing roll”. Even though that is not
true, the way the SSP was rolled out caused quite a bit of reaction.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**
- Basic facilitation guide: Do Not Use
- CBDM basics: Helpful

**GSF Tools**
- GSF agenda: Do Not Use
- Group report form (from groups to GSF): Do Not Use
- GSF basics: Do Not Use
- GSF report form (from GSF to LSC): Do Not Use

**LSC Tools**
- LSC planning assembly agenda: Do Not Use
- Planning Basics handout: Do Not Use
- LSB task list pre-planning assembly: Do Not Use
- Planning Assembly Survey: Do Not Use
- LSC basics: Do Not Use
- LSB project plan worksheet: Do Not Use
- LSC second and third meeting agendas: Do Not Use
- LSB basics: Do Not Use

Is there anything in particular you want to discuss at the conference?
How to get clear direction from the fellowship. Many are concerned with the, seemingly, vague
either voting or consensus outcomes on issues that affect NA as a whole. Many of us think that
policy changes should require an overwhelming majority to proceed, while ”housekeeping” not
so much. And the feedback we got from WSC 2012 left a bad taste in our mouth as to the
application of CBDM in getting full support for a motion or proposal. BTW we understand
motions, ”proposals” seem a bit dicey.

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?
My personal recovery depends on NA unity. When I’ve kept this principle foremost then things
have gone well or resolved. We have some challenges nearby in a neighboring region has some
enmity to WSO and many of our members have had their ears tickled by another ”movement”
That and the reaction to the language the made the SSP appear mandatory. I came into the RD
role on the heels of an RD and RDA resigning so It’s an uphill scramble. My interaction with WSO members has been very helpful and a real breath of fresh air. Thanks.
Facts about: Spain Region

Name of Regional Delegate: ........................................................................................................... Toby G

Have you attended an WSC before? How many ................................................................. Yes -2
Is your region planning to send an Alternate Delegate? ......................................................... Yes

Name of Alternate Delegate: ...................................................................................................... Juan G

Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ................................................................................ 2 Years
How many areas are in the region? .......................................................................................... 10
How many groups are in the region? ....................................................................................... 103
How many meetings take place each week in the region? ................................................... 200
How many H&I panels take place each week in the region? .................................................. 6

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 24
What percentage comes from conventions and events? ......................................................... 25
What percentage comes from literature sales? ........................................................................ 50

Please describe, in percentages, your RSC’s annual expenses:
  - PR efforts? ........................................................................................................................ 4%
  - H&I? ................................................................................................................................ 0%
  - Holding workshops and service meetings? ........................................................................ 0%
  - Traveling delegates or other trusted servants to service meetings and workshops? .......... 0%
  - Holding events? ............................................................................................................. 8.5%
  - Expenses to hold and manage the RSC? .......................................................................... 22.7%
  - Specify any other expenses? ................. Lawyer 6.4. Literature buy 20.7. Webpage 10.9. lawyer

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 3000€

Your Regional Service Structure

How often does your RSC meet? ................................................. Every 6 months physically and twice online.
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ................................................................................ Yes
Does your region have a regional convention? ................................................................. Yes
  If yes, is attendance: ........................................................................................................ Increasing
Did your regional convention make a profit this year? ............................................................ Yes

What committees or workgroups do you have at your RSC?
  FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website, Translations, Magazine

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? ................................................................. Yes
Do any of your areas use CBDM to reach decisions? ............................................................ Yes

  Fantastically well , we copied the EDM s format.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Spain Region

Some questions truncated to save space
The RSc. was hardly working this period, but we had workshops at the ECCNA in Marbella. Consensus, Facilitation, presentation, Planning. Attendance was high between 60 and 90. In 2012 we had a service conference, held the day before the regional convention. Covered topics all through the old service structure. Great attendance...120 members.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes
We have Fellowship development an public relations. But this year the posts are vacant. RCM are standing in for basic functioning.

What kind of training and mentoring efforts take place in your region and/or its areas?
None at this moment. Planned. Traditions workshops, PSS workshop at regional convention. H&I workshop run by EDM at regional convention.

Describe what kind of planning your region and/or its areas utilize.

Budgets, and short term planning for now.
Does your region or its areas have any shared services with other service bodies? ................................. No
Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:
Dropbox for all PR material. Service Conference, sponsoring one member from each group to go.
Successes with utilizing technology in new ways within your region and/or areas:
Skype meetings. Email distribution. Informal communication with whatsapp.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Trying to collaborate with Proyecto Hombre.
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ............................. 0
Does the region have any type of NA phoneline or a helpline? Yes
A member is permanently connected to a specific number, and carries a Tablet with all the info.
Do you have a regional website? Yes www.narcoticosanonymos.es
Do you keep your meeting information updated on the website? ......................................................... Yes
Has your region hosted CAR workshops .................................................................................................. No
How does your region reach a conscience about WSC matters? ............................................................. Other
This time just explaining to RCM and awaiting events, PSS is unknown of.
Does your region engage in gathering a conscience for CAT material? .............................................. No
How does your region delegate authority to you to make decisions at the WSC? ................ My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Helpful
- Locally developed tools  Consensus by the EDM Guidelines for FD by the EDM

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... No
- Do you find it helpful?  ..........................................................................................................................
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges
What subject generated the most interest and discussion in your region over the past conference cycle?

Spain Region

Some questions truncated to save space
Monies of NA
Please describe the most significant challenge your region has faced since WSC 2012

- Regenerate the RSC. Establish trust in the Services.

Please describe some highlights or successes your region has experienced since WSC 2012

- Preparation of ECCNA 29 in Marbella. with 1729 participants!! 5 Areas are developing H&I panels Translations committe is working!!

What additional information would you like to share with other conference participants?

- The experience of belonging to the EDM, where sometimes 7 o 8 diffent languages join with multicultural concepts of living., and find consensus the NA way.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Do Not Use

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

- How to involve my community in the necessity of change the Service System. The service structure in return information is obselete. The GSR can’t explain WSC information. It is just not responsible on our behalf!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

- To slow down, and not try to implement everything. Unite the RSC. Work as a team!! Ask for help.
Facts about: Sweden Region

Name of Regional Delegate................................................................. Veronica B

Have you attended an WSC before? How many .................................. Yes -2; 2008 and 2010
Is your region planning to send an Alternate Delegate? ......................... Yes
Name of Alternate Delegate.................................................................... Jimmy E

Have you attended a WSC before? How many ........................................ No
How long is the RD term in your region? ................................................. 2 years as RD 2 years as RDA
How many areas are in the region? ......................................................... 14
How many groups are in the region? ..................................................... 219
How many meetings take place each week in the region? ...................... 377
How many H&I panels take place each week in the region? due to lack of information/coordination
we really don't know

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .................
What percentage comes from conventions and events? .................................................................
What percentage comes from literature sales? ...............................................................................

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ..............................................................................................................................
- H&I? ........................................................................................................................................
- Holding workshops and service meetings? ............................................................................... 
- Traveling delegates or other trusted servants to service meetings and workshops? ............... 
- Holding events? ....................................................................................................................... 
- Expenses to hold and manage the RSC? ..................................................................................... 
- Specify any other expenses?...................................................................................................... 

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..............................................................................................................................................

Your Regional Service Structure

How often does your RSC meet? ................................................................. 3 times/year

Does your RSC meet in the same place each time? No

No, right now we are having 2 meetings/year in Stockholm and the 3:rd is our Service Conference which is one of our annual conventions and could be held anywhere in Sweden regarding which bid we choose. It IS going to change though, this Service conference, not yet held as I write will suggest that we will move out every Region meeting out in the country due to FD reasons. So there will be a suggestion to have our august meeting up north this year. More will be revealed!

Does your region have a regional office? Office and office, it is currently a small room but I guess it is a yes

Does your region have a regional convention? Well according to our guidelines, we are supposed to have 3/year: The Service conference, the annual Regional one and the midsummer convention (latter always held up north due to FD-reasons). Last couple of years it hasn’t come in any bids for these conventions. The annual Regional one is seldom held, we had our 20th, 21st and 25th but none since then. (We are 27 years in Sweden now...). The Service conference is always held, but the bids come in late these last couple of years. And the midsummer convention is held but not as a Regional one

Sweden Region

Some questions truncated to save space
since a couple of years back it is held by area. So no, hard to describe attendance, and since we
didn’t have our Service conference yet, we don’t know how the financial outcome will be.
If yes, is attendance: ................................................................................................................
Did your regional convention make a profit this year? ............................................................
What committees or workgroups do you have at your RSC?
Convention/Events: as a workgroup this last year, due to conflicts that arose at our Service
conference last year. They will bring their final report to this Service conference with
suggestions on changed guidelines and such...; Human Resources: We call it the nomination
committee; Literature distribution; Phoneline; PR; Translations; Website; Project Based
Workgroup: absolutely, when needed; Convention/Events, Project Based Workgroups, Human
Resources
Is there a corporation or an entity with legal status that is a part of your RSC?......................... Yes
Does your region use CBDM to reach decisions? ........................................................................ Yes
Do any of your areas use CBDM to reach decisions? ................................................................. Yes
   We try to use CBDM, but when it fails we use majority decisions. Some of our areas do like
our Region; Will say it works well, it creates a sense of a deeper group decision and more
love in our service efforts

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if
any, giving information such as the topics covered, number of workshops, average attendance, etc.
This is not coordinated, so how many we don’t know. But we held CAR-workshops for 13 of 14
areas. We workshopped how to be an effective RCM, which some RCMs later workshopped
with their GSRs. Several workshops on traditions and concepts (especially concept 4 and 8). Also
subcommittees workshopped about PR and phoneservices, and our regional webcommittee has
workshopped for the RCMs to if we remember correct.
Does your region provide any other type of fellowship development or outreach efforts? ............ Yes
   Apart from groups supporting other groups, we also as a region sponsor Poland and Denmark, a
sponsorship who has gone on for a couple of years and now resulted in Poland sponsoring the
Check-Slovak Region, and Denmark sponsoring Iceland! We have been talking about being
more proactive, and the interest grew during our CAR-workshop when we spoke about
geographical boundaries and set the example of areas taking responsibility for the “white spots”
on our map. We will talk more about it and hopefully we will actively work on it coming year.

What kind of training and mentoring efforts take place in your region and/or its areas?
   It is usually done RD->RCM->GSR and by subcommittees and coordinators having workshops
in purpose to train the others in each forum.

Describe what kind of planning your region and/or its areas utilize.
   We have been using APT for our visionary work in Region and Areas. We do that every year and
after brainstorming our visions, prioritize, put the how and the money to it.

Does your region or its areas have any shared services with other service bodies? .................... Yes
   Yes, the 3 Stockholm areas are having one PR-committee together who serves them all. They
tried a metro before but that failed, this seems to work better even if the information we get is
that it needs improvement.

Has your region had discussion about where NA does not exist in your region? Yes, and more so
during our CAR-workshops and talking about the geographical boundaries. We have hope there
will be fruitful discussions during our Service conference and that plans for actions will be made.

Successes with communication strategies in your region and/or its areas:

We want to salute our regional webcommittee here, they have an excellent trainingsystem for all within their service (the biggest servicecommittee we have and best functioning to). They have online, phone and face to face meetings/workshops and this with the training they do of new members results in an very effective/fast responding service. What we noticed is that communications fails when we only rely on emails. The best way to communicate is the old: Pick up the phone and call ;)

Successes with utilizing technology in new ways within your region and/or areas:

We usually have phonemeetings in SC, committees and workgroups. Not new but functioning :) Guess the latest is apps on our phone for servicemails, and textmessage-groups for even faster responses when needed.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

The usual ones, for staff at institutions and meetings held for them at institutions. Service done by areas.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .............................1

Does the region have any type of NA phoneline or a helpline? Yes

Yes, we have a regional number. The service is coordinated by an regional coordinator who trains servicemembers/groups out in the areas, who do the service for us. Our aim is to have a hotline 24/7, but today we have hotline a few hours, a few days a week. The other time it is an answering machine saying that we will call up in 24 hours.

Do you have a regional website? Yes www.nasverige.org

Do you keep your meeting information updated on the website?.................................................................Yes

Has your region hosted CAR workshops ..................................................................................................Yes

Yes we held workshops for 13 of 14 areas. We have been giving out the information to GSRs, RCMs and other interested members who showed up. The average is estimated to a low participation if you count only GSRs, but we are so happy since we had problems for years to even get out there. We have given everyone the task to bring our information back to the groups, and also emailed them our powerpoint (we did our own) to help them do that. Even if we got a sense of how our members feel about the motions and proposals, the formal voting on them will be done at our Service conference when they have had time to talk more about these things.

How does your region reach a conscience about WSC matters? .GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material?....................................................No

How does your region delegate authority to you to make decisions at the WSC? Mandate; The items in the CAR they will vote for as described above. For any other matter arising at the conference, they trust us delegates to know our regions groups conscious enough to vote then and there.

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Do Not Use
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ...............................................................No
- Do you find it helpful? It is overwhelming
- Do you have ideas on how to improve it? No

Sweden Region

Some questions truncated to save space
Do you believe it should be open to all or only conf. parts? ......................... We don’t know

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Somewhere between staying the same and growing I guess. We grow slow...

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The SSP and maybe the greatest discussions (and opinions) where about the seating at WSC

Please describe the most significant challenge your region has faced since WSC 2012

To get our translations to work. It is a very slow process. But we have hope we will fix it after the service conference. Also we had great conflicts which we didn’t handle very well. Resulted in much pain, but hopefully also in lessons we bring into our future service efforts. It has shown us what we need to be clear on, how we communicate things to each other. And we hope that we this time will actually keep these lessons alive even though we are “honeymooning” now after conflicts are solved in Region. Keep them alive as in actually talk about what to do next time, how to be prepared and not fall into the same trap again, just because we settled these conflicts and are uncomfortable to talk about that because we rather stay in this “now it’s all good again and we are so loving right now”-feeling

Please describe some highlights or successes your region has experienced since WSC 2012

The training we are doing, that we actually came out and DID CAR-workshops (or information as we called them)

What additional information would you like to share with other conference participants?

As a sponsor region we were invited to Poland’s Group assembly (as we usually am) in 2012. The ones sent were actually us, Veronica and Jimmy. Little did we know that they actually just got their very first Basic Text in Polish that weekend. It was an AWESOME celebration with and visual play in the room with a member being the BT going between their translations committee and world services a couple of times before it suddenly went to china and was printed. The BT-member went around the room several times to finally come back with a big box with a LOT of bows around it. And everybody in that room was a part of opening that box! Finally it was open, there were cheers and shout outs and confetti. They sure can celebrate a book and us Swedes can learn a lot from them : ) It was amazing and we just feel blessed to been a part of it!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? No, no more than read about what it is...

Facilitation Tools
- Basic facilitation guide
- CBDM basics

GSF Tools
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
Is there anything in particular you want to discuss at the conference?

Yes, the seating. It has been like a cancer for many years with no satisfying solution. It was very clear during our travels with the CAR-workshops that everyone is agreeing on that a true World Service Conference should INCLUDE every region. Our region is very unimpressed by half of WSC being seated by American delegates, we are a worldwide fellowship today (in 130 countries right?), and WSC should reflect that. Maybe talk about the geographical boundaries in that sense? We also remember that the Iranian delegate in 2010 was supposed to go back to Iran and have a group assembly for approx 2000 GSRs (!) – did anyone ask them how they did that? Is there anything WE could learn from that? We feel that this is a pressing issue that is dividing our fellowship and that we need to come to a solution. We also know that there is so little time at this issue during the week, since there are other things to decide and discuss too. We believe that there are too many misunderstandings and frustrations going on due to lack of time. If we priority this issue we should set more time to it, in purpose to come to a solution. When I was an RDA in 2008, we noticed that time to talk to each other was so, so limited. And we could see frustration and limitations on the delegate’s part, that we conclude is a result of that. That is why we wrote the motion about having an RD-forum at the conference. For those who don’t remember, we all agreed on the idea of it and left it to WB to work more on to the next one. At the WSC 2010 we realized they didn’t get what we meant, they planned a workshop for RDs by RDs. That was not our intent, our intent was to do as we do in Sweden (and have for years and years), set aside time to talk about matters that the GSRs/RCMs want and find relevant and important right now. Here that relevant, important matter is seating. With that said, we don’t want just that for this conference, we actually want to clear the whole agenda and “lock us all up” in the room for a week and not leave until we find a SPIRITUAL solution, one that is responsible and including. We understand that that could be difficult, some things must be handled. Our suggestion then, to make that slightly more possible, to make an sheet/form for us to fill in regarding motions, and just leave it to be counted and summed up, as we do votes. That would give us some time right? ; ) And maybe we really don’t need WB-workshops and leadership training this time? We can talk budget and get necessary information only. We want to stress this issue since it is tearing us apart as a fellowship. This is not just affecting America (which we understand from social media and emails circulating) this is creating a split in our region to. It creates a distance between our fellowship here and the American one, and also a split within our own region as well. We want to feel a part of, to be an equal part of, and to find the solution TOGETHER with the rest of us at the conference. We suggest that we start the whole conference with putting an empty chair in the middle (as we do in our Region and some Areas), for us to look at every time we stray/disagree/get of topic, or fight, to get us back to that empty chair waiting for the still suffering addict and spirit of unity. That is why we ultimately are there and if we forget that addicts will die.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Challenges are always communication, and the solution is communication. To use the phone
works well, we even got back and tried the paper variant of welcome packages in region, and that was a success we think. Also for us to repeatedly give information, to remind, and also to meet face to face. In all this, we have noticed that we tend to use technology in such a way that we get more distant or apart. A phonecall, or to meet, means to get to know the ones we do service which is underrated in these times of being efficient. To speak clearly works very well, and when we inform in such a way that the receiver understands and can communicate back, it is brilliant (it happens ;) ) For instance when it was time for the CAR-workshops we knew from experience that it would be tough to get out in our region since many says no to them. This time we came prepared with dates and suggestions for which areas to have them together. We also explained that this is not anything an RCM can say no to, they do not have the mandate to take away the groups right to decide what we should do in world services. And it has been clear that they previously didn’t know what they were saying no to. We even said this is mandatory, and as a result members showed up! We are truly happy for this, it has made us all feel more united and a part of. Now the challenge will be the discussion of seating at WSC, our regions opinion is clear, and we need to bring that, even if we are afraid that this is, or could be, uncomfortable. But again, communication is the key and as long as we, and all of us, remember why we are there, and maybe contemplate what we want the WSC to be, all will be well. More will be revealed and the journey continues.....
Swiss Region
Community Report 01.02.2014

Number of groups and meetings:

A total of 46 weekly hold meetings: 24 meetings German speaking (of which 3 meetings also offer English language), 17 meetings French speaking, 1 meeting Italian speaking, 4 meetings English speaking.

Current service structure and subcommittees:

In the French- and German speaking Area we have 4 ASC's per year, 2 of which are at the same venue somewhere central in Switzerland. These ASCs are short and followed directly by the RSC. At the RSC, the GSRs participate and form the decision making body. With only 3 areas we wanted a RSC with a base as broad as possible. The RSC is attended by 30-40 people. We adopted a consensus based decision making process (Note: an opposing vote needs a second to carry). We started a process to rethink this structure, because the RSC is very slow in decision and the GSRs not very willing being part of the RSC.

The English GSRs take part in the Germanspeaking ASC, as most english meetings are located in Zurich. One English meeting takes place in Geneva. Our serving committees are multilingual:

RSNA Committee / P.I. Committee / Web Committee / CSNA Convention – Committee / H&I – Coordination - Committee (H&I-Committees in several bigger Swiss cities)

Recent activities:

New website for the entire Swiss region is online! narcotics-anonymous.ch

New Workgroup is formed to discuss the structure of the RSC.

Workshop and Workgroup on what we can do, to raise the number of women attending our meetings.

Our new nation helpline (0041) 0840 12 12 12 is installed and running well.

The French speaking new year gathering took place near Lausanne.

The Swiss Convention in the Italian Speaking part of Switzerland took place at Monte Verità near Ascona from 1st to 3rd of November. It was a success with around 150 addicts visiting it.

Planned activities:

P.I. participation at non-NA events: National workshop at 27.3.2014 on the interaction between professionals and self-help. Workshop held by Infodrog ( http://www.infodrog.ch/index.php/tagung-selbsthilfe-2014.html ). This is a good chance to raise the knowledge of Narcotics Anonymous among all professionals working with drug addicts.

The PI-Committee is working on an own survey for the whole region. The purpose of this survey is gathering more specific data about NA in Switzerland.
Re-structuration of the RSC


**Current financial status and donations:**
4100.- CHF (approx. 3350 €) at 31.12.2013
Donation 500.- CHF (approx. 410 €)

**Questions to the other delegates:**
Structure of the RSC: What is the structure in your region? Advantages/disadvantages of this form?

**Nominations for FD or SC** (when relevant):

**Request for funding and list of previous funding:**

**Additional information:**

**Co-delegate contact information:**

o.blum@secinvest.ch / 0041-795063300
davidw@gmx.ch / 0041-786651610
Facts about: Tri-State Region

Name of Regional Delegate: Rochell J
Name of Alternate Delegate: Jeannie H

Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate?: Yes

How long is the RD term in your region?: 2 Years
How many areas are in the region?: 23
How many groups are in the region?: 475
How many meetings take place each week in the region?: 650
How many H&I panels take place each week in the region?: 25

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 45
What percentage comes from conventions and events?: 35
What percentage comes from literature sales?: 20

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?
- H&I?
- Holding workshops and service meetings?
- Traveling delegates or other trusted servants to service meetings and workshops?
- Holding events?
- Expenses to hold and manage the RSC?
- Specify any other expenses?

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 1100

Your Regional Service Structure

How often does your RSC meet?: Bi monthly
Does your RSC meet in the same place each time?: Yes
Does your region have a regional office?: Yes
Does your region have a regional convention?: Yes
 If yes, is attendance: Increasing
Did your regional convention make a profit this year?: Yes

What committees or workgroups do you have at your RSC?
- Convention/Events, H&I, Phoneline, Project Based Workgroups, Regional Service Office, Website

Is there a corporation or an entity with legal status that is a part of your RSC?:
Does your region use CBDM to reach decisions?: No
Do any of your areas use CBDM to reach decisions?: No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

12 workshops H&I Sponsorship behind the walls Traditions workbook Phoneline

Tri-State Region
Does your region provide any other type of fellowship development or outreach efforts? .......... Yes
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ................. Yes

**PANA -**

Has your region had discussion about where NA does not exist in your region? ....................... No
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................
Does the region have any type of NA phoneline or a helpline? Yes
Do you have a regional website? Yes [http://tristate-na.org/]

- Do you keep your meeting information updated on the website? .............................................. No
Has your region hosted CAR workshops .......................................................................................... Yes

**Four workshop with the average of 25 members in attendance**

How does your region reach a conscience about WSC matters? ........................................... Area tally
Does your region engage in gathering a conscience for CAT material? .................................... Yes
How does your region delegate authority to you to make decisions at the WSC? .....................

Which of the following tools have you made use of and do you find them helpful?
- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ............................................ No
  - Do you find it helpful? ........................................................................................................ No
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? ............. Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

**Innovations and Challenges**

What subject generated the most interest and discussion in your region over the past conference cycle?

- SSP state\local

Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - GSF

Have you read or used any of the SSP tools? Yes

**Facilitation Tools**
- Basic facilitation guide Helpful
- CBDM basics Helpful

**GSF Tools**

Tri-State Region

Some questions truncated to save space
• GSF agenda
• Group report form (from groups to GSF)  Helpful
• GSF basics  Helpful
• GSF report form (from GSF to LSC)

**LSC Tools**
• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly  Helpful
• Planning Assembly Survey
• LSC basics  Helpful
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Turkey Region*

Name of Regional Delegate: Halil
Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate: Yes
Name of Alternate Delegate: Dogukan
Have you attended a WSC before? How many: No
How long is the RD term in your region: 2
How many areas are in the region: 1
How many groups are in the region: 7
How many meetings take place each week in the region: 21
How many H&I panels take place each week in the region: 3

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions: 33%
What percentage comes from conventions and events: 57%
What percentage comes from literature sales: 10%
Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts: 25%
  ➢ H&I: 20%
  ➢ Holding workshops and service meetings: 10%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops: 15%
  ➢ Holding events: 20%
  ➢ Expenses to hold and manage the RSC: 10%
  ➢ Specify any other expenses: 0%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year: 300 Euros

Your Regional Service Structure

How often does your RSC meet: quarterly
Does your RSC meet in the same place each time: No
The location changes depending on the Committee’s decision.
Does your region have a regional office: No
Does your region have a regional convention: Yes
  If yes, is attendance: Increasing
  Did your regional convention make a profit this year: Yes
What committees or workgroups do you have at your RSC:
Convention/Events, H&I, PR/PI, Project Based Workgroups, Translations
Is there a corporation or an entity with legal status that is a part of your RSC: No
Does your region use CBDM to reach decisions: No
Do any of your areas use CBDM to reach decisions: No
Region is in the process of moving to CBDM. We held workshops and now it is in voting process.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

Our region facilitated a workshop as a part of EDM FD on November 2013. Our region is asked to provide a EDM FD workshop at Ukraine on May 2014.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

We use the planning tool every two year.

Does your region or its areas have any shared services with other service bodies? .........................

Has your region had discussion about where NA does not exist in your region? .............................. Yes

Successes with communication strategies in your region and/or its areas:

Yes. Now we are in collaboration with judicial institutions, probation offices and public hospitals.

Successes with utilizing technology in new ways within your region and/or areas:

We increased the number of online meetings from 1 to 3 skype meetings per week.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 3

Does the region have any type of NA phoneline or a helpline? Yes

We have both line services in our region.

Do you have a regional website? Yes www.na-turkiye.org

Do you keep your meeting information updated on the website? ................................................. Yes

Has your region hosted CAR workshops ................................................................. No

How does your region reach a conscience about WSC matters?................................................. Group tally

Does your region engage in gathering a conscience for CAT material?................................. No

How does your region delegate authority to you to make decisions at the WSC? ........ My discretion

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Do Not Use
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
  - Do you find it helpful? 
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? 

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

fellowship development

Please describe the most significant challenge your region has faced since WSC 2012 financial status

Please describe some highlights or successes your region has experienced since WSC 2012

zonal forum facilitating (winter edm) and FD outreach workshop facilitating

Turkey Region* Some questions truncated to save space
What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**
- CBDM at group level

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**
- Basic facilitation guide
- CBDM basics  
  **Do Not Use**

**GSF Tools**
- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

**LSC Tools**
- LSC planning assembly agenda
- Planning Basics handout  
  **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

*the hardest part was to find effective ways to give back the information and the experience from the EDM Conference. To monitor the regions weak points and try to get experience for improving these. Being in contact with the international fellowship and taking part in EDM work groups and FD Task has worked well. We became an active member at the Conference.*
Facts about: UK Region

Name of Regional Delegate................................................................. Andrew O
Have you attended an WSC before? How many .............................. Yes -2
Is your region planning to send an Alternate Delegate? ........................
Name of Alternate Delegate............................................................... Richard M
Have you attended a WSC before? How many................................. No
How long is the RD term in your region? ........................................... Two years
How many areas are in the region? .................................................. 30
How many groups are in the region? .................................................. 985
How many meetings take place each week in the region? .................. 995
How many H&I panels take place each week in the region? ............... 413

Budget (Please specify currency if not giving amounts in US dollars)

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>90%</td>
<td>What percentage of your RSC’s annual budget comes from group and area contributions?</td>
</tr>
<tr>
<td>10%</td>
<td>What percentage comes from conventions and events?</td>
</tr>
<tr>
<td>0%</td>
<td>What percentage comes from literature sales?</td>
</tr>
</tbody>
</table>

Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? ......................................................... 35%
- H&I? .................................................................. 15%
- Holding workshops and service meetings? .................................................. 5%
- Traveling delegates or other trusted servants to service meetings and workshops? .............. 18%
- Holding events? .................................................... 10%
- Expenses to hold and manage the RSC? .................................................. 6%
- Specify any other expenses? ........................................... Funding for RCM’s to attend RSC, etc.

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .................................................. £1000.00

Your Regional Service Structure

How often does your RSC meet? ..................................................... 4 times a year
Does your RSC meet in the same place each time?  No

The UK used to meet in two places north and south. We have recently adopted a method where ASC’s can host the RSC.

Does your region have a regional office? ........................................... Yes
Does your region have a regional convention? .................................... Yes
If yes, is attendance: ........................................................................
Did your regional convention make a profit this year? ............................. Yes

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Human Resources, Prison Sponsorship, Website, Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? ...................................... Yes
Do any of your areas use CBDM to reach decisions? ...................................... Yes

Business gets done more efficiently.
Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

**We have had workshops on the SSP, Traditions Book, H+I, PI, CAR.**

Does your region provide any other type of fellowship development or outreach efforts? ...................... Yes

Yes, most of our Areas are active in H+I and PI. We have recently formed a position at our Region for a Fellowship Development Committee. Our RSC is pro-active in its efforts to communicate with our ASC’s and we are currently moving the Regional meeting around the UK in order to be more interactive within the community hosting it.

What kind of training and mentoring efforts take place in your region and/or its areas?

Mainly sponsorship and alternate positions.

Describe what kind of planning your region and/or its areas utilize.

Some of our Areas formulate plans for PI and H+I that will involve plans for one or two years ahead. Plans are usually made for fund raising events for conventions, Unity Days, Conventions, Workshops.

Does your region or its areas have any shared services with other service bodies? Yes, but this will be focused on more with our Fellowship Development Committee

Our UK Regional Committees generally work with ASC’s and are available for their needs on request should the resources be available. Some of the ASC’s have shared services after splitting until they can be independent.

Has your region had discussion about where NA does not exist in your region? ...................................... Yes

Successes with communication strategies in your region and/or its areas:

Members of the UK Region Steering Committee have been very pro-active in contacting and communication with ASC’s that were not represented at our RSC meetings. As a result there has been attendance from some of these ASC’s at the Regional meeting. Our RSC also offers to fund an ASC to come to the Regional meeting on request as long as they are operating below their prudent reserve.

Successes with utilizing technology in new ways within your region and/or areas:

Our new website which is mobile friendly has made our helpline and information on where to find meetings more available. We have 3 online meetings through the web site and there are also approximately three skype recovery meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

UKPI/PR attends national drug treatment conferences. A (GLO) Government Liaison Officer to collaborate with Government. All UK conventions have a PI/PR presentation that invites professionals to attend as do most Area Conventions.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit Approximately 20-30

Does the region have any type of NA phoneline or a helpline? Yes

Our helpline/phone line is a sub-committee of the UKRSC. It has a national number although some of our Areas have their own phoner line. There is approximately 1000 calls per month and is manned 7am to midnight. Over 99 per cent of our calls are answered. We have a special worker to help man the line on a part time basis.

Do you have a regional website? Yes [http://Ukna.org](http://Ukna.org)

Do you keep your meeting information updated on the website? ......................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

**UK Region**
This year we have adopted a new method in that RCM’s were encouraged to make the presentation from WSC in relation to the CAR in their Areas. The RD’s made the presentation at our Regional meeting to help with this and also made themselves available if required. General attendance in the past has usually been anything from 5 to 40 people.

How does your region reach a conscience about WSC matters? ......................................................... Area tally
Does your region engage in gathering a conscience for CAT material? ................................................ Yes
How does your region delegate authority to you to make decisions at the WSC? Both at My discretion and Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  
  Helpful
- Planning Basics  
  Helpful
- NA Meeting Search App  
  Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
  - Do you find it helpful? .................................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? Conference Participants...

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? Service System Proposals, Tradition Book, Living Clean Book

Please describe the most significant challenge your region has faced since WSC 2012

The UK fellowship has not shown too much interest in using the SSP although it has been workshop delivered and there has been interest in the information.

Please describe some highlights or successes your region has experienced since WSC 2012

- Our bid for ECCNA 2015 was successful.  
- There has been some success in how our H+I committees have adapted to the changes that were made in relation to access into prisons by our members.  
- We have created an Archive Committee to take care of the UK fellowships historical documents and artifacts. We are hoping for these to be made available for our members to view at conventions.  
- We have had some success in reaching out to Areas that previously did not attend the RSC.  
- There has certainly been some influence within government thinking and strategy from our PR/PI efforts. The government directive seems to have shifted towards treatment that involves abstinence and long term recovery.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide  
  Helpful
- CBDM basics

GSF Tools

- GSF agenda  
  Do Not Use

UK Region

Some questions truncated to save space
• Group report form (from groups to GSF)  Do Not Use
• GSF basics  Do Not Use
• GSF report form (from GSF to LSC)  Do Not Use

**LSC Tools**
• LSC planning assembly agenda  Do Not Use
• Planning Basics handout  Do Not Use
• LSB task list pre-planning assembly  Do Not Use
• Planning Assembly Survey  Do Not Use
• LSC basics  Do Not Use
• LSB project plan worksheet  Do Not Use
• LSC second and third meeting agendas  Do Not Use
• LSB basics  Do Not Use

Is there anything in particular you want to discuss at the conference?

WSC Seating, WSC Attendance, WSC Representation, Budget Transparency, Zonal Representation, SSP.

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

The information films for the CAR were of great use to our Region. It has enabled us to help RCM’s to deliver workshops themselves and somewhat lighten the workload for the Delegates. Challenges have been getting information out to the fellowship as a whole.
Facts about: Upper Midwest Region

Name of Regional Delegate: Jeremy T

Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate? Yes

Name of Alternate Delegate: Thomas

Have you attended a WSC before? How many: No
How long is the RD term in your region? 2 Years
How many areas are in the region? 2
How many groups are in the region? 39
How many meetings take place each week in the region? 62
How many H&I panels take place each week in the region? 8

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 10
What percentage comes from conventions and events? 90
What percentage comes from literature sales? 0

Please describe, in percentages, your RSC’s annual expenses:
  - PR efforts?
  - H&I?
  - Holding workshops and service meetings?
  - Traveling delegates or other trusted servants to service meetings and workshops?
  - Holding events?
  - Expenses to hold and manage the RSC?
  - Specify any other expenses?

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 0

Your Regional Service Structure

How often does your RSC meet? 4 times a year
Does your RSC meet in the same place each time? No

It moves around between the two areas.

Does your region have a regional office? No
Does your region have a regional convention? Yes

If yes, is attendance: Increasing

Did your regional convention make a profit this year? 

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? No
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? No

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
There have been a total of 20 put on by the UMRSC and 22 from the two areas. Topics are but not limited to H&I, Sponsorship, Home Group, Youth in Recovery, Acceptable, Responsible, Productive members, Medication and Mental Health, etc.

Does your region provide any other type of fellowship development or outreach efforts? ................. Yes

Starter kits for new groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

Alternate positions

Describe what kind of planning your region and/or its areas utilize.

Area and Regional Inventories

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? .............................. Yes

Successes with communication strategies in your region and/or its areas:

Face to face, the web, emails, and phones

Successes with utilizing technology in new ways within your region and/or areas:

Phone line, Meeting lists, PSAs, Community Announcements

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ....................... 2

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.umrna.org

Do you keep your meeting information updated on the website? ................................................... Yes

Have you region hosted CAR workshops ............................................................................................ Yes

Two workshops are held before and after the WSC, one in each area. Workshops prior to the WSC gathers opinions of the groups about the CAR and the workshops after inform the groups what happened at the WSC. 25-40 people attend

How does your region reach a conscience about WSC matters? ..................................................... Other

Several of these ways

Does your region engage in gathering a conscience for CAT material? ................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .......................Mandate

Which of the following tools have you used and do you find them helpful?

- Issue Discussion Topics Not Helpful
- Planning Basics Do Not Use
- NA Meeting Search App Do Not Use
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? ..................................................... Yes
- Do you find it helpful? .................................................................................................................. Yes

I don't personally but I know a guy.

- Do you have ideas on how to improve it?
  The guy says "no."
  - Do you believe it should be open to all or only conf. parts? .................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Woman sponsorship and inventories
Please describe the most significant challenge your region has faced since WSC 2012.

**Rural Recovery and commitments to service work**

Please describe some highlights or successes your region has experienced since WSC 2012.

**Conventions and coming together a a whole**

What additional information would you like to share with other conference participants?

None at this time

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

**Facilitation Tools**

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

**GSF Tools**

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

**LSC Tools**

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

The Upper Midwest Region would enjoy a discussion on the continuation of seating of the current regions at the World Service Conference of Narcotics Anonymous.

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

Mentorship/training has worked extremely well while at the WSC. The Upper Midwest Region believes it is vital for this to continue in order to ensure continuity of an understanding of the actions to take while at the WSC. So newer delegates are not intimidated and make decisions that are not consistent with what their region may desire.
Facts about: Upper Rocky Mountain Region

Name of Regional Delegate: Delynda H
Have you attended an WSC before? How many: Yes -2
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Carla W
Have you attended a WSC before? How many: No
How long is the RD term in your region?: 4 Years
How many areas are in the region?: 5
How many groups are in the region?: 32
How many meetings take place each week in the region?: 119
How many H&I panels take place each week in the region?: 7

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 94%
What percentage comes from conventions and events?: 6%
What percentage comes from literature sales?: 0%
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 0%
- H&I?: 0%
- Holding workshops and service meetings?: 2%
- Traveling delegates or other trusted servants to service meetings and workshops?: 58%
- Holding events?: 0%
- Expenses to hold and manage the RSC?: 2%
- Specify any other expenses?: 41% to NAWS
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 532

Your Regional Service Structure

How often does your RSC meet?: 3 times per year and one regional assembly
Does your RSC meet in the same place each time?: No
    Rotates through all areas
Does your region have a regional office?: No
Does your region have a regional convention?: Yes
    If yes, is attendance: Increasing
    Did your regional convention make a profit this year?: Yes
What committees or workgroups do you have at your RSC?
    Convention/Events, Website
Is there a corporation or an entity with legal status that is a part of your RSC?: No
Does your region use CBDM to reach decisions?: No
Do any of your areas use CBDM to reach decisions?: Yes
    Two areas are experimenting at this time and too early to determine effectiveness

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Upper Rocky Mountain Region

Some questions truncated to save space
Have had a convention history workshop, strong home groups workshop, CAR workshop and helped a struggling area

Does your region provide any other type of fellowship development or outreach efforts? ................. No
What kind of training and mentoring efforts take place in your region and/or its areas?

We are holding workshops and sharing sessions before our regional service meeting. Several areas are also implementing alternate service positions for training and mentoring

Describe what kind of planning your region and/or its areas utilize.

Our region has a budget plan yearly as well as most of our areas. We also have a set rotation for service meetings and the convention, and we discuss area issues prior to regional service meetings. Planning takes place meeting to meeting

Does your region or its areas have any shared services with other service bodies? ....................... No
Has your region had discussion about where NA does not exist in your region? ......................... Yes
Successes with utilization technologies in your region and/or its areas:

Region has offered support to one of our areas to restart their area service committee.

Successes with utilizing technology in new ways within your region and/or areas:

One area has been using VSee and google plus hangouts for subcommittees and it is working well. It allows us to have check in meetings and get tasks accomplished between area meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

None

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................... 0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes www.urmna.org

Do you keep your meeting information updated on the website? .................................................... Yes

Has your region hosted CAR workshops ................................................................. Yes

One for all RCM’s and delegate team available for area support when and if needed.

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ........................................ Yes

How does your region delegate authority to you to make decisions at the WSC? .............................

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helping
- Planning Basics  Do Not Use
- NA Meeting Search App  Do Not Use
- Locally developed tools  We have utilized material made available through

na.org on several occasions.

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................. Yes
- Do you find it helpful?  ............................................................................................................. Yes
  The board allows communication in which members can network and is very helpful
- Do you have ideas on how to improve it?  

No
- Do you believe it should be open to all or only conf. parts? ............................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Upper Rocky Mountain Region

Some questions truncated to save space
Our region has been working on re-establishing an area that became inactive after a split. We have put a lot of effort into this.

Please describe the most significant challenge your region has faced since WSC 2012.

We recently had to revise our regional service schedule due to lack of funding and our ability to provide transportations and other services for the regional committee since we travel up to 400 miles one way to meet. We revised our guidelines and decided to meet three times per year instead of four to keep costs manageable.

Please describe some highlights or successes your region has experienced since WSC 2012.

The regional CAR workshop was a success and we also hosted the Zonal Forum meeting.

What additional information would you like to share with other conference participants?

Our region continues to remain strong and our members are committed to helping their areas and groups.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes -

One of our areas has the beginnings of a group support forum and our region is also hosting support forums before each regional meeting with the discussions chosen by the hosting area.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC) Helpful

LSC Tools

- LSC planning assembly agenda Helpful
- Planning Basics handout Helpful
- LSB task list pre-planning assembly Helpful
- Planning Assembly Survey Helpful
- LSB basics Helpful
- LSB project plan worksheet Helpful
- LSC second and third meeting agendas Helpful
- LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

We would like to discuss the IDT’s since we were unable to at the last conference. We are also looking forward to discussion on alternate attendance regarding conference seating.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Having the support of the region and having an alternate who has been excited to learn and be involved as a delegate team member. Working as a team has been both inspirational and refreshing. Funding and traveling seem to always be a challenge, as well as getting and keeping our RCM’s motivated and focused on the task at hand.
Facts about: Uruguay Region

Name of Regional Delegate................................................................. Julio F

Have you attended an WSC before? How many ................................................................. Yes -2
Is your region planning to send an Alternate Delegate? .................................................. Yes
Name of Alternate Delegate................................................................ Antonio P

Have you attended a WSC before? How many ................................................................. 2 Years
How long is the RD term in your region? ......................................................................
How many areas are in the region? ............................................................3
How many groups are in the region? ......................................................................58
How many meetings take place each week in the region? ........................................... 152
How many H&I panels take place each week in the region? ...........................................4

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ....55
What percentage comes from conventions and events? ..................................................30
What percentage comes from literature sales? .............................................................25

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? ...................................................................................... 20%
- H&I? .............................................................................................. 30%
- Holding workshops and service meetings? ...................................................... 10%
- Traveling delegates or other trusted servants to service meetings and workshops? ........ 10%
- Holding events? .............................................................................. 2%
- Expenses to hold and manage the RSC? ...................................................... 1%
- Specify any other expenses? .................................................................. 5%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ................................................................. 0

Your Regional Service Structure

How often does your RSC meet?...........................................................................every month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? ................................................................. Yes
Does your region have a regional convention? ....................................................... Yes
If yes, is attendance: ........................................................................ Increasing
Did your regional convention make a profit this year? ........................................... Yes

What committees or workgroups do you have at your RSC?

- Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website

Is there a corporation or an entity with legal status that is a part of your RSC?.............. Yes
Does your region use CBDM to reach decisions? ................................................... Yes
Do any of your areas use CBDM to reach decisions? .............................................. Yes

It began to function adequately in 2013

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Uruguay Region
Disruptive behaviors, collaboration, group conscience, NA structure. Average attendance was 30 members
Does your region provide any other type of fellowship development or outreach efforts? Yes
we travel outside of the capital mostly on weekends to support satellite groups that request help or that just started as groups
What kind of training and mentoring efforts take place in your region and/or its areas?
workshops and learning days
Describe what kind of planning your region and/or its areas utilize.
ideas, budgets, CBDM
Does your region or its areas have any shared services with other service bodies? Yes
Has your region had discussion about where NA does not exist in your region? Yes
Successes with communication strategies in your region and/or its areas:
PR efforts, to celebrate NA’s 60 birthday, we had an event at a government facility where 40 no addict high ranking government officials were invited
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
TV, radio, hospitals, therapeutic communities, reclusion centers, homeless shelters, study centers, etc.
Statewide/national conferences per year the our PI/PR committee participate in/exhibit
Does the region have any type of NA phoneline or a helpline? Yes
It operates mostly in accordance to Chapter 9 of the PR handbook
Do you have a regional website? Yes

www.na.org.uy
Do you keep your meeting information updated on the website? Yes
Has your region hosted CAR workshops
We will next month
How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly
Does your region engage in gathering a conscience for CAT material? Yes
How does your region delegate authority to you to make decisions at the WSC? My discretion
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? Yes
- Do you find it helpful? No
Language barrier
- Do you have ideas on how to improve it?
To have a Zonal bulletin board
- Do you believe it should be open to all or only conf. parts? Conference Participants

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Lack of trusted servants in all levels

Uruguay Region
Please describe the most significant challenge your region has faced since WSC 2012

**maintaining satellite groups that operate in the interior of the country**

Please describe some highlights or successes your region has experienced since WSC 2012

**More members, all the sub committees are functioning, PR in the government facility**

What additional information would you like to share with other conference participants?

**Conference Input**

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

**Facilitation Tools**

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

**GSF Tools**

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

**LSC Tools**

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

**Delegate Experience**

What has worked well and what challenges have you experienced in your role as regional delegate?

**Communication, IDT of present cycle were discussed at all levels. There was more interest in regards to all topics related to NA at the world level.**
Facts about: Utah Region

Name of Regional Delegate................................................................. Russell G

Have you attended a WSC before? How many .................................................. Yes -1
Is your region planning to send an Alternate Delegate? ............................................ No

Name of Alternate Delegate..........................................................................

Have you attended a WSC before? How many.................................................. 2 Years
How long is the RD term in your region? ......................................................... 2 Years
How many areas are in the region? ................................................................. 6
How many groups are in the region? ............................................................... 82
How many meetings take place each week in the region? ................................. 91
How many H&I panels take place each week in the region? ............................... 14

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 100
What percentage comes from conventions and events? 0
What percentage comes from literature sales? 0

Please describe, in percentages, your RSC’s annual expenses:

- PR efforts? 30%
- H&I? 15%
- Holding workshops and service meetings? 0%
- Traveling delegates or other trusted servants to service meetings and workshops? 25%
- Holding events? 0%
- Expenses to hold and manage the RSC? 15%
- Specify any other expenses? 10% to the USSC & 5% to NAWS

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 0

The RMZF is not a service body only a discussion/communication body

Your Regional Service Structure

How often does your RSC meet? Every other month
Does your RSC meet in the same place each time? Yes
Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: Decreasing
Did your regional convention make a profit this year? No

What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? No
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? No

Region this last cycle drop the CBDM option and returned to RRO

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Utah Region

Some questions truncated to save space
GSR Education, Learning Day (3 of the 6 areas), H&I workshops 6, phone line workshops, PI basic training. One area has and education mini-workshop at all activities

Does your region provide any other type of fellowship development or outreach efforts? .................Yes

As the RD I held six Tradition book workshop 1st year and three 3rd Tradition workshop 2nd year at various area as requested. Not one of the Utah Region areas wanted any SSP workshops when asked.

What kind of training and mentoring efforts take place in your region and/or its areas?

The use of education workshops has been a key training tool for some of the areas. One area responded to this question as follows "Our area is incredibly lucky because we are small, but have several members with 15+ years of recovery and those 'old timers' informally mentor the newer members in most areas of recovery and service"

Describe what kind of planning your region and/or its areas utilize.

Some of the areas use a locally (simple) area inventory to get the voice of the groups in what they want to see the service bodies do.

Does your region or its areas have any shared services with other service bodies? .........................Yes

The Northern Utah Area maintains a 800 phone line that 3 areas share, by receive calls that are directed to there respective areas and answers calls from non-NA existance parts of the state. Currently two neighboring areas are finalizing a report on creating shared service bodies in H&I, PI & Outreach.

Has your region had discussion about where NA does not exist in your region? .........................Yes

Successes with communication strategies in your region and/or its areas:

GSR assembly for the RCM to bring information to the GSR's the day after region,

Successes with utilizing technology in new ways within your region and/or areas:

Area websites, Google calendar, "secret" facebook groups (4 in our region), conference calls (the USSC showed various members how useful), a phone line that supports the entire region

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Community meetings, flyer hanging events, recovery booths at various recovery day events

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .........................0

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes nautah.org

Do you keep your meeting information updated on the website? ...................................................Yes

Has your region hosted CAR workshops .................................................................Yes

6 of 6 areas requested CAR workshops, 15 is an average. Some of our areas are small and rural, however they all want to have a voice in there NA service structure.

How does your region reach a conscience about WSC matters? ..............................................Other

The CAR - group talley to area then areas to region and the CAT through two large workshops in early April

Does your region engage in gathering a conscience for CAT material? ........................................Yes

How does your region delegate authority to you to make decisions at the WSC? ..........................Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools One of the areas education committee created a

100% literature based "Newcomer Orientation" that is currently being refined into two
different presentation by the USSC Outreach (long version) and PI voice over power-point for professional presentation.

- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .................................................... Yes
- Do you find it helpful? ................................................................. Yes

I see a broader perspective of the larger views along with the personal agendas that some participates may not realize they show. I signed up and receive the email/post as it happens, I have chosen not to post as of yet, someone usually speaks/types my view. I tend to practice the view of the first to speaks usually loses (show their agenda) or makes an ass of themselves.

- Do you have ideas on how to improve it?
  I believe that it should be viewable by the fellowship at large with full posting ability by all current and past WSC participates (no reverse time limit) if we don't know our history, then we are doomed to repeat the mistakes. The prior RSR's/RD's can speak the best to some issues that reading a report cannot ever give.

- Do you believe it should be open to all or only conf. parts.? .................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

  The USSC (positive), Traditions workbook (positive), Rocky Mountain Zonal Forum (mixed +/-), Guidelines/Bylaws (heated), concepts of service (positive-when traditions are there foundation not self standing), SSP (negative)

Please describe the most significant challenge your region has faced since WSC 2012

  Disunity flamed by uneducated members of the Traditions and the Concepts. We had a renegade regional convention committee go against the directive of the RCM's, the committee felt the where not obligated to answer to the region because they had form a group conscience of there own. End result the convention ended up losing money and was fined by the hotel $1,800.00 for violating the contract agreement.

Please describe some highlights or successes your region has experienced since WSC 2012

  We hosted the first USSCNA in October 2012 and have many active members involved with the subcommittees, which in turn have helped some of the areas struggling H&I, PI & Outreach committees get a sense of direction and focus to better fulfill the roles as trusted servants. Through education workshops and 'old-timer's' sticking to their principles we have seen growth in most of the areas

What additional information would you like to share with other conference participants?

  I would hope that as we come together at the conference, we remember that we all need NA, NA doesn't need us. We have the opportunity to be of service, and it is perfectly OK to disagree. When we step out of the service meeting we are all just addicts that need each other to live!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful

Utah Region

Some questions truncated to save space
Some questions truncated to save space
Facts about: Venezuela Region

Name of Regional Delegate............................................................................................................. Miriam G
Have you attended an WSC before? How many ................................................................. Yes - 2
Is your region planning to send an Alternate Delegate? ............................................................. Yes
Name of Alternate Delegate........................................................................................................... Juan S
Have you attended a WSC before? How many ................................................................. No
How long is the RD term in your region? ..................................................................................... 2 Years
How many areas are in the region? ............................................................................................. 1
How many groups are in the region? ........................................................................................... 45
How many meetings take place each week in the region? ....................................................... 182
How many H&I panels take place each week in the region? .................................................... 10

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? .......... 30
What percentage comes from conventions and events? ............................................................. 50
What percentage comes from literature sales? ........................................................................... 20
Please describe, in percentages, your RSC’s annual expenses:
   ➢ PR efforts? ................................................................................................................................. 25%
   ➢ H&I? ....................................................................................................................................... 25%
   ➢ Holding workshops and service meetings? ............................................................................. 15%
   ➢ Traveling delegates or other trusted servants to service meetings and workshops? .......... 15%
   ➢ Holding events? ....................................................................................................................... 10%
   ➢ Expenses to hold and manage the RSC? ................................................................................ 10%
   ➢ Specify any other expenses?.......................................................... ..................................... 0%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ......................................................................................................................... 250 US

Your Regional Service Structure

How often does your RSC meet? .................................................................................................... every 2 months
Does your RSC meet in the same place each time? No
   it rotates to group meeting facilities in Caracas who want to host the RSC meeting
Does your region have a regional office? ..................................................................................... Yes
Does your region have a regional convention? ........................................................................... Yes
   If yes, is attendance: .................................................................................................................. Staying the same
Did your regional convention make a profit this year? ............................................................. Yes
What committees or workgroups do you have at your RSC?
   Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ......................... Yes
Does your region use CBDM to reach decisions? ..................................................................... Yes
Do any of your areas use CBDM to reach decisions? ............................................................... No
   We are beginning to make decisions using the CBDM process in the groups , in the RSC qand in the SNU's national support units in NA Venezuela. It has not been easy because we are we are still used to voting for motions and proposals, and the debates are very long and

Venezuela Region

Some questions truncated to save space
intense and the discussions are very strong y we believe that this creates more division, lack of unity and unhealthy competition

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

we have workshops about different NA recovery and service topics, IDTs, WSC, NAWS LAZF. 6-12 workshops per year, 15-20 people attend them.

Does your region provide any other type of fellowship development or outreach efforts? ..................... Yes we generally offer groups workshops about different NA topics and services such as PR, IP, H&I

What kind of training and mentoring efforts take place in your region and/or its areas?

workshops about different NA recovery and service topics and service assemblies and service forums that we do with groups, GSFs, LSBs and the NSU or National Service Unity in Na Venezuela

Describe what kind of planning your region and/or its areas utilize.

We have workshops or business meeting to plan, coordinate, organize and execute the majority of the activities and services that we provide in NA Venezuela, through workgroups and specific development project teams, locally, regionally or nationally

Does your region or its areas have any shared services with other service bodies? ......................... No

Has your region had discussion about where NA does not exist in your region? ............................... Yes

Successes with communication strategies in your region and/or its areas:

we use different virtual tools and resources, internet mailing lists, so we can improve communications and services, we have had good results in the last few years. The visits of trusted servants to share their experience to groups, GSFs, and LSBs and we also communicate with our cellphone by making calls and texting

Successes with utilizing technology in new ways within your region and/or areas:

we use different virtual tools and resources, internet mailing lists, so we can improve communications and services, we have had good results in the last few years. The visits of trusted servants to share their experience to groups, GSFs, and LSBs and we also communicate with our cellphone by making calls and texting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Interviews, and PI signs with the media in Venezuela, such as TV channels, radio stations, newspapers and PI/PR presentations and meetings with professionals and health institutions, justice, schools and religion, etc., in the private, public and governent sector. We post posters and distribute flyers i different places of the community and in society in general, mainly in Metro Caracas. The redesign and constant updating of our NA Venezuela website

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .......................4

Does the region have any type of NA phoneline or a helpline? Yes

we have helplines that function 24/7 we receive 3 to 4 calls per day asking for information about NA, which is an average of 90-120 calls per month

Do you have a regional website? Yes www.navenezuela.org

Do you keep your meeting information updated on the website? ..................................................... Yes

Has your region hosted CAR workshops ............................................................................................... Yes

2 workshops with 15 to 20 people

How does your region reach a conscience about WSC matters? GSRs vote at regional wkshp/assembly

Does your region engage in gathering a conscience for CAT material? ............................................. Yes

Venezuela Region

Some questions truncated to save space
How does your region delegate authority to you to make decisions at the WSC? Mandate
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools guidelines and manuals developed locally in NA Venezuela, assemblies and work forums and workshops about service and other topics
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? No
- Do you find it helpful? No

it’s all in English and we don't speak English well in Venezuela
- Do you have ideas on how to improve it?
  - translating it to Spanish and vice versa and to other languages
- Do you believe it should be open to all or only conf. parts? All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? Collaboration or cooperation

Please describe the most significant challenge your region has faced since WSC 2012

lack of unity and trusted servants, lack of money. It seems like each day we have more services to provide and fewer people and money to do them

Please describe some highlights or successes your region has experienced since WSC 2012

The implementation of all the structural proposals and the principles and processes of the SSP in the local, regional and national levels and the activities and work related to PR/PI.

What additional information would you like to share with other conference participants?

It worries us that because of the lack of unity and lack of money and trusted servants we had to restructure ourselves again and we have to plan and coordinate our work more effectively. We have to implement more tools and resources that we suspend previously due to apathy ad we have not obtained the best results during this growth and development process in our region.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - We have created some GSFs and LSBs and we tried to work in an efficient manner in accordance to all the structural proposals and fundamental principles and processes of the SSP in the local, regional and national levels. However we have attained complete success with it because of lack of information, knowledge and practical experience about NA’s spiritual principles, and if we apply them we will serve with more love, responsibility, commitment and perseverance amongst our members, groups, and service bodies.

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools

- GSF agenda Helpful

Venezuela Region

Some questions truncated to save space
• Group report form (from groups to GSF) Helpful
• GSF basics Helpful
• GSF report form (from GSF to LSC) Helpful

LSC Tools
• LSC planning assembly agenda Helpful
• Planning Basics handout Helpful
• LSB task list pre-planning assembly Helpful
• Planning Assembly Survey Helpful
• LSC basics Helpful
• LSB project plan worksheet Helpful
• LSC second and third meeting agendas Helpful
• LSB basics Helpful

Is there anything in particular you want to discuss at the conference?

We should continue talking about and supporting the SSP so we can maintain the immense enthusiasm and commitment that it is necessary from each one of us so we can continue implementing this matter in a global level

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Think globally and act locally, read, become better informed, study, prepare myself, train myself, etc., about NA in general and share this information effectively with members and groups in my region, the LAZF, the WSO and NAWS and in spite of the great apathy that exists internally in the majority of our regions, this has been an individual process filled with wonderful and painful experiences in my life and personal recovery and service in NA.
Facts about: Volunteer Region

Name of Regional Delegate........................................................................................................Lucy O

Have you attended an WSC before? How many .................................................................Yes -1
Is your region planning to send an Alternate Delegate? .........................................................Yes

Name of Alternate Delegate....................................................................................................Ricardo J

Have you attended a WSC before? How many .................................................................No
How long is the RD term in your region? ..............................................................................2 Years
How many areas are in the region? .......................................................................................11
How many groups are in the region? ...................................................................................163
How many meetings take place each week in the region? ....................................................427
How many H&I panels take place each week in the region? ................................................39

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? ........97
What percentage comes from conventions and events? .........................................................3
What percentage comes from literature sales? .....................................................................0

Please describe, in percentages, your RSC’s annual expenses:
  ➢ PR efforts? ..................................................................................................................5%
  ➢ H&I? ......................................................................................................................2%
  ➢ Holding workshops and service meetings? .................................................................18%
  ➢ Traveling delegates or other trusted servants to service meetings and workshops? ..........51%
  ➢ Holding events? ......................................................................................................11%
  ➢ Expenses to hold and manage the RSC? .................................................................11%
  ➢ Specify any other expenses? ...................................................................................2%

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..............................................................................................................100

Your Regional Service Structure

How often does your RSC meet? ..........................................................................................Bi-monthly
Does your RSC meet in the same place each time? Yes

We meet twice a year in the host area of the regional convention and 4 times a year in a central location.

Does your region have a regional office? ...........................................................................No
Does your region have a regional convention? ....................................................................Yes
  If yes, is attendance: ......................................................................................................Decreasing
  Did your regional convention make a profit this year? .....................................................No

What committees or workgroups do you have at your RSC?

Convention/Events, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ...................Yes
Does your region use CBDM to reach decisions? ...............................................................No
Do any of your areas use CBDM to reach decisions? ........................................................Yes
  1 area uses some CBDM but it is struggling.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some of the service workshops we have held this cycle in the Volunteer Region include: various service learning days like Phoneline, GSR and H&I Orientations, PR, Traditions and Concepts Learning Days, How to Chair a Meeting, Speaker Jams, Sponsorship and 7th Tradition workshops, and at the Regional Assembly, sessions on some of the IDTs and the SSP

Does your region provide any other type of fellowship development or outreach efforts? .......................... Yes

Various outreach efforts among the areas in the region include: Picking a meeting a month to support, addicts on asphalt, a recovery fair, reaching out via website and helpline, phone cards.

What kind of training and mentoring efforts take place in your region and/or its areas?

Training and mentoring happens in the various orientation workshops mentioned above and also through sponsorship, "Slogan seek recruit and train," and also when the alternate and vice chair positions are filled there is training and mentoring.  Some feel that not nearly enough of this happens in their area.

Describe what kind of planning your region and/or its areas utilize.

One area’s Fellowship Development (which is our Outreach and PI combined) has implemented quarterly plans for larger projects.  And another mentioned they were good at planning activities. Most left the question blank when asked or said "no."

Does your region or its areas have any shared services with other service bodies? ............................... Yes

Two areas in the Volunteer Region shares activities and H&I, another shares the phoneline and website.  The region scheduled 3 CAR/CAT workshops with each being hosted by 2-3 different areas.

Has your region had discussion about where NA does not exist in your region? ................................. Yes

Successes with communication strategies in your region and/or its areas:

Some successes in the region have been Activities attracts members and gets the word out. One area shared that subcommittee chairs from 2 areas go to both areas each month to help with communication.

Successes with utilizing technology in new ways within your region and/or areas:

The regional website was updated with drupal.  Some new uses of technology from our areas include: updating websites, easier to access, better meeting finder and updating to drupal.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI initiatives in the region include: 25 “NA” packets mailed each quarter of 2013 to agencies that come in contact w/ addicts; PR/PI booths, flyers/posters, literature in the jails, and bus signs.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ......................2

Does the region have any type of NA phoneline or a helpline? Yes

The region has a phoneline that is answered by a cell phone. It doesn’t get very many calls. We recently replaced the system at a savings of about $700 a year.

Do you have a regional website? Yes  www.natennessee.org

Do you keep your meeting information updated on the website? .......................................................... No

Has your region hosted CAR workshops .......................................................... Yes

The regional delegates facilitated 3 workshops.  Attendance ranged from 17 to 30.

How does your region reach a conscience about WSC matters? .........................................................Group tally

Does your region engage in gathering a conscience for CAT material? .................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................................

Volunteer Region

Some questions truncated to save space
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics: Helpful
- Planning Basics: Do Not Use
- NA Meeting Search App: Helpful
- Locally developed tools: none
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? .......................................................... Yes
- Do you find it helpful? .......................................................... Yes

It’s good to have a place to discuss the upcoming conference and other things that come out in NAWS News, etc. with other delegates and the WB.

- Do you have ideas on how to improve it? Find a way to make it viewable to all NA members.
- Do you believe it should be open to all or only conf. parts? .......................................................... All

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .................................................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Subjects that generated the most interest in our region this past cycle have been #1 the SSP, followed by vaping, drug court and signing cards, how to keep the newcomers here, getting back to basics and carrying the message and an area convention.

Please describe the most significant challenge your region has faced since WSC 2012

The most significant challenge at the regional level is filling Trusted Servant positions. We currently have no active subcommittees except the convention committee and it lost money last year. When we do have a chairperson for the other committees, the participation on the committee is minimal. Areas reported the following challenges this cycle: #1 being a lack of willingness to serve, followed by training, unity within rural groups, funding services, explosions in newcomers with very few people who have worked the steps to sponsor them.

Please describe some highlights or successes your region has experienced since WSC 2012

Highlights and successes in our areas include: 1) members getting involved, all basic services provided PLUS quarterly activities all at no cost at the door 2) annual campout proceeds subsidize the purchase of basic texts so that the groups are able to sell them for $5 each 3) growth and unity 4) activities good and generated some money, H&I panels are getting treatment centers to come to the meetings 5) one area is back to regular attendance at the region 6) financially stable, literature committee doing well/running smoothly, convention and diversity.

What additional information would you like to share with other conference participants?

When this question was asked of our areas, some shared: 1) We will experience a greater sense and practical application of unity as we study our Traditions. Imagine if we were literally on the same page. 2) I’m new and doing the best I can do. Will hang in as long as he can to serve in his area. 3) Some are questioning “do we need an area” is region really providing a service.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? No

Have you read or used any of the SSP tools? Yes

Facilitation Tools

- Basic facilitation guide: Do Not Use

Volunteer Region

Some questions truncated to save space
Is there anything in particular you want to discuss at the conference?

These are the items I included on the questionnaire put out before the conference. • Seating • Regional proposals/motions • Pending the outcome of motions 4-6, what are the next steps of the SSP? Let’s discuss the options for a manual. Will we completely re-write GTLS? Create a separate booklet with the new system tools in it? Let’s give the conference a chance to give input on this instead of waiting until 2016 and a motion just appear with no prior input from the delegates. WSC participant discussion board & allowing elected delegates from non-seated regions. • Cutting costs of WSC specifically, but also NAWS in general. • Using push technology, like Twitter or even Facebook, if by then they have changed ability so pages can be 'hidden'. • Just what type of pamphlet is going to be written for professionals about medicalization of addiction treatment & 3rd tradition and why. • Making the CAT more user friendly • Including "CAT" projects in the CAR • Get the CAT out earlier - by at least 2 weeks.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? The tools made available to help facilitate workshops has been a tremendous help. Being an alternate for 2 years and going to a conference as an alternate before being elected as delegate.
Facts about: Western New York Region

Name of Regional Delegate: James L
Have you attended an WSC before? How many? Yes -3
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Stephen D
Have you attended a WSC before? How many? Yes -1
How long is the RD term in your region? 2 Conference Cycles (Max 2 Consecutive 2 Year Terms)
How many areas are in the region? 6
How many groups are in the region? 230
How many meetings take place each week in the region? 231
How many H&I panels take place each week in the region? 15

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 10.5
What percentage comes from conventions and events? 89.5
What percentage comes from literature sales? 0
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 1.25%
- H&I? 1.75%
- Holding workshops and service meetings? 12.75%
- Traveling delegates or other trusted servants to service meetings and workshops? 33.25%
- Holding events? 43.75%
- Expenses to hold and manage the RSC? 3.75%
- Specify any other expenses? 3.5%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 75

Your Regional Service Structure

How often does your RSC meet? 6
Does your RSC meet in the same place each time? No
Rotation from area to area bases upon alphabetical order.
Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: Staying the same
Did your regional convention make a profit this year? Yes
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website, Literature Review, Ad Hoc based upon needs. Most recent By-Laws Review and revision.
Is there a corporaton or an entity with legal status that is a part of your RSC? Yes
Does your region use CBDM to reach decisions? Yes
Do any of your areas use CBDM to reach decisions? Yes
Although the above was answered with No Answer it would be more accurate to say that there is experimentation at the regional and area level at this time that is received positively.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Workshops this cycle have focused on the SSP, CBDM, PI to PR, and CAR/CAT. Attendance has been consistent at approximately 50 attendees.

Does your region provide any other type of fellowship development or outreach efforts? 

What kind of training and mentoring efforts take place in your region and/or its areas?

Training and mentoring has not been officially formatted to a specific procedure. It is provided via those who have served remaining accessible to those in need of ESH.

Describe what kind of planning your region and/or its areas utilize.

Based upon needs that are identified and environmental scans work during the calendar year proceeds as related to issues, concerns, or workshops brought to the floor or requested by the fellowship.

Does your region or its areas have any shared services with other service bodies? 

Has your region had discussion about where NA does not exist in your region? 

Successes with communication strategies in your region and/or its areas:

No this is an area of continuing frustration -effective communication.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Most recent this past year involved a workshop addressing transition from PI to PR and one that invited area professional from mental health organizations and local government which was poorly attended - time of workshop was identified as cause of poor attendance and response.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 

Does the region have any type of NA phoneline or a helpline? No

Do you have a regional website? Yes nawny.org

Do you keep your meeting information updated on the website? Yes

Has your region hosted CAR workshops Yes

3 workshops have been held to date since the CAR/CAT were posted. The number of attendees have average approximately 50.

How does your region reach a conscience about WSC matters? Other

At this time conscience has been obtained through an elective manner through both group and member tallies.

Does your region engage in gathering a conscience for CAT material? 

How does your region delegate authority to you to make decisions at the WSC? Mandate

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics Helpful
- Planning Basics Helpful
- NA Meeting Search App Helpful
- Locally developed tools
- Are you aware of our electronic literature? Yes
- Do you use the NAWS Conference Participant Bulletin Board? 
  - Do you find it helpful? 
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts? All
Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ................................................................. Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? SSP

Please describe the most significant challenge your region has faced since WSC 2012

Filling service positions.

Please describe some highlights or successes your region has experienced since WSC 2012

Keeping it simple - the fact that WNYRSCNA groups continue to provide meetings where the message of hope and the promise of freedom from active addiction can be shared is true success,

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - GSF

Have you read or used any of the SSP tools? Yes

Facilitation Tools

• Basic facilitation guide Helpful
• CBDM basics Helpful

GSF Tools

• GSF agenda
• Group report form (from groups to GSF)
• GSF basics
• GSF report form (from GSF to LSC)

LSC Tools

• LSC planning assembly agenda
• Planning Basics handout
• LSB task list pre-planning assembly
• Planning Assembly Survey
• LSC basics
• LSB project plan worksheet
• LSC second and third meeting agendas
• LSB basics

Is there anything in particular you want to discuss at the conference?

Why when voting on matters that would affect the fellowship as a whole we do not use formal voting such as roll call votes?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication continues to frustrate me as a delegate and member of the fellowship. The effectiveness of our communication is at the center of what is most distressing. To ensure the accuracy of information from region to area and area to home group this delegate has taken it upon himself to attend area meetings and business meetings of the region’s home groups to help facilitate the flow of information that impacts the fellowship locally and worldwide.
Facts about: Western Russia Region

Name of Regional Delegate: Igor K
Have you attended an WSC before? How many: No
Is your region planning to send an Alternate Delegate? Yes
Name of Alternate Delegate: Eugeni
Have you attended a WSC before? How many: No
How long is the RD term in your region? 2 Years
How many areas are in the region? 26
How many groups are in the region? 217
How many meetings take place each week in the region? 568
How many H&I panels take place each week in the region? 30

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions? 60%
What percentage comes from conventions and events? 32%
What percentage comes from literature sales? 8%
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts? 15%
- H&I? 10%
- Holding workshops and service meetings? 15%
- Traveling delegates or other trusted servants to service meetings and workshops? 27%
- Holding events? 2%
- Expenses to hold and manage the RSC? 11%
- Specify any other expenses?
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? 13

Your Regional Service Structure

How often does your RSC meet? twice a year
Does your RSC meet in the same place each time? No
changes cities and areas
Does your region have a regional office? No
Does your region have a regional convention? Yes
If yes, is attendance: Increasing
Did your regional convention make a profit this year? Yes
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Literature Distribution, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?
Does your region use CBDM to reach decisions? No
Do any of your areas use CBDM to reach decisions? Yes

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Many different workshops and trainings: - Learning to introduce the Fellowship - Phoneline training - Group Conscience - Vision of NA Fellowship - NA literature etc

Does your region provide any other type of fellowship development or outreach efforts? ..........................
What kind of training and mentoring efforts take place in your region and/or its areas?

alternate service positions
Describe what kind of planning your region and/or its areas utilize.

budgeting, event planning, strategic planning
Does your region or its areas have any shared services with other service bodies? ............................. No
Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:
sms and email distribution, messengers, social networks, regulat skype meetings, webinars
Successes with utilizing technology in new ways within your region and/or areas:
- distant skype and webinar NA meetings - distant skype and webinar workshops - ip-telephony
technologies in Phoneline
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..............................

Does the region have any type of NA phoneline or a helpline?  No
Do you have a regional website?  Yes  http://www.rko-na.ru/
  Do you keep your meeting information updated on the website? .......................................................... No

Has your region hosted CAR workshops .................................................................................................. Yes
these workshops are being held now in different areas
How does your region reach a conscience about WSC matters? .........................................................

Does your region engage in gathering a conscience for CAT material? ..................................................

How does your region delegate authority to you to make decisions at the WSC?  ..................................
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics  Helpful
- Planning Basics  Helpful
- NA Meeting Search App  Not Helpful
- Locally developed tools
- Are you aware of our electronic literature?  Yes
- Do you use the NAWS Conference Participant Bulletin Board? ......................................................... No
  - Do you find it helpful? .............................................................................................................................
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..............................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying
the same since WSC 2012? ........................................................................................................... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP
Please describe the most significant challenge your region has faced since WSC 2012

European Convention 2012 in Moscow
Please describe some highlights or successes your region has experienced since WSC 2012

- European Convention 2012 in Moscow - SSP - TV advertisement
What additional information would you like to share with other conference participants?

Western Russia Region  Some questions truncated to save space
Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? Yes - Moscow Area uses the SSP
Have you read or used any of the SSP tools? Yes

Facilitation Tools
- Basic facilitation guide Helpful
- CBDM basics Helpful

GSF Tools
- GSF agenda Helpful
- Group report form (from groups to GSF) Helpful
- GSF basics Helpful
- GSF report form (from GSF to LSC)

LSC Tools
- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Facts about: Wisconsin Region

Name of Regional Delegate: Bill O
Have you attended an WSC before? How many: Yes -3
Is your region planning to send an Alternate Delegate?: Yes
Name of Alternate Delegate: Harold L
Have you attended a WSC before? How many: Yes -1
How long is the RD term in your region?: 2 Years
How many areas are in the region?: 17
How many groups are in the region?: 375
How many meetings take place each week in the region?: 430
How many H&I panels take place each week in the region?: 30

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC’s annual budget comes from group and area contributions?: 90
What percentage comes from conventions and events?: 5
What percentage comes from literature sales?: 5
Please describe, in percentages, your RSC’s annual expenses:
- PR efforts?: 15%
- H&I?: 0%
- Holding workshops and service meetings?: 0%
- Traveling delegates or other trusted servants to service meetings and workshops?: 60%
- Holding events?: 0%
- Expenses to hold and manage the RSC?: 25%
- Specify any other expenses?: none%
What was the total amount of money contributed by the region to your zonal forum during your last fiscal year?: 0

Your Regional Service Structure

How often does your RSC meet?: Every 2 Months
Does your RSC meet in the same place each time?: No

Quadrant Rotation

Does your region have a regional office?: Yes
Does your region have a regional convention?: Yes
- If yes, is attendance?: Staying the same
- Did your regional convention make a profit this year?:

What committees or workgroups do you have at your RSC?
- FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review

Is there a corporation or an entity with legal status that is a part of your RSC?: Yes
Does your region use CBDM to reach decisions?: Yes
Do any of your areas use CBDM to reach decisions?: Yes
- Takes time to adjust to CBDM...Works well currently.
Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Group Conscience Workshop. 25 present. Discussed Tradition 2. Collaboration Workshop. 25 present. Discussed how to improve working together. Traditions Book Workshop. 25 present. Discussion and input on the current NAWS Traditions Book Project. USSC Workshops. 20 Present. Discussion on what the USSC is about and how to best support this effort. SSP Workshops. 15 Present. Discussion and input on the SSP and its ramification. Rural Recovery Workshop. 20 Present. Discussion and input improving communication and service delivery in rural areas. Several CAR/CAT Workshops. 15 present. Discussion and input on CAR/CAT Regional Roundtable Discussions. 25 Present. Discussions on variety of topics that are effecting local Areas and Groups within the Wisconsin Region.

Does your region provide any other type of fellowship development or outreach efforts? .......................... No
What kind of training and mentoring efforts take place in your region and/or its areas?

Training new trusted servants to regional service. experienced members sharing ESP with regional trusted servants.

Describe what kind of planning your region and/or its areas utilize.

Some areas utilize annual strategic planning.

Does your region or its areas have any shared services with other service bodies? ................................. Yes
Regional Phone line; Regional event calendar; Regional Meeting List.

Has your region had discussion about where NA does not exist in your region? ................................. Yes
Successes with communication strategies in your region and/or its areas:
Wisconsin Region developed a new website improving communications and PR efforts.
Regional roundtable discussions on role and responsibilities of trusted servants within the region.

Successes with utilizing technology in new ways within your region and/or areas:
Begin experimentation of telecommunication technologies during regional meetings. Installed links on website for contact to other service bodies, ie; MZF; NAWS; surrounding regions and local area websites.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Regional Phone line, meeting list. Many areas attend local conferences, conduct PR presentations to professionals
Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..........................4

Does the region have any type of NA phoneline or a helpline? Yes

WRSC provides a phone line to each of our 17 areas, a central hub for the region and a line for the WRSO. The system is web based, flexible and areas can configure this to their own needs.

Do you have a regional website? Yes  www.wisconsinna.org

Do you keep your meeting information updated on the website? .......................................................... Yes

Has your region hosted CAR workshops .......................................................... Yes

We serve the needs of the member areas as requested. We utilize a quadrant system to all areas needing CAR/CAT workshops.

How does your region reach a conscience about WSC matters? ......................................................... Group tally

Does your region engage in gathering a conscience for CAT material? .................................................. Yes

How does your region delegate authority to you to make decisions at the WSC? .................................

Which of the following tools have you made use of and do you find them helpful?

Wisconsin Region
Issue Discussion Topics  Helpful
Planning Basics  Do Not Use
NA Meeting Search App  Do Not Use
Locally developed tools  WRSC Guidelines; Adaptation of CBDM. Rural Recovery Workshop materials. Regional group tally sheet.
Are you aware of our electronic literature?  Yes
Do you use the NAWS Conference Participant Bulletin Board?  ................................................................. Yes
Do you find it helpful?  ..........................................................................................................................................
Majority of member information lacks usefulness. The direction of discussions become off topic and focus is interrupted. The diversity and views of members are sometimes informative.
Do you have ideas on how to improve it?  create a strategy to focus discussion threads on solutions and local conscience as opposed to personal thoughts and opinions.
Do you believe it should be open to all or only conf. parts?  .................................................................

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012?  ................................................................. Staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP without a doubt!!!!!!
Please describe the most significant challenge your region has faced since WSC 2012
Improving communications and PR efforts within the region.
Please describe some highlights or successes your region has experienced since WSC 2012
Created tools for improving communications and PR efforts.
What additional information would you like to share with other conference participants?
Strive to improve placing Principles before Personalities. Increasing communications between all NA trusted servants.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?  No
Have you read or used any of the SSP tools?  Yes

Facilitation Tools
- Basic facilitation guide  Do Not Use
- CBDM basics  Do Not Use

GSF Tools
- GSF agenda  Do Not Use
- Group report form (from groups to GSF)  Do Not Use
- GSF basics  Do Not Use
- GSF report form (from GSF to LSC)  Do Not Use

LSC Tools
- LSC planning assembly agenda  Do Not Use
- Planning Basics handout  Helpful
- LSB task list pre-planning assembly  Do Not Use
- Planning Assembly Survey  Do Not Use
- LSC basics

Wisconsin Region
• LSB project plan worksheet Do Not Use
• LSC second and third meeting agendas Do Not Use
• LSB basics Do Not Use

Is there anything in particular you want to discuss at the conference?
1. Accountability and transparency of all WSC participants. 2. Conference seating. 3. Consequences and ramifications of Motion 2. 4. Less costly alternatives to the ranch during WSC. 5. HOW TO EAT CHEESE, DRINK MILK AND READ THE BASIC TEXT!!!!!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
1. Working with the RDA as a team. 2. The challenge of imparting global thinking on regional minds. 3. Positive experience of attending 2 WSC as an RDA. 4. The challenge of improving methods of fully informing the groups about ever changing world events in NA. 5. Finding a way to explain the SSP in more simplistic terms to the average NA member.
AFRI-CAN ZONAL FORUM

In the last five years, there has been an increased dispersion of Narcotics Anonymous in Africa. This has, gladly, been followed by a growing connection among NA individual members in different countries. This seems to have been the laying of the foundation of a more connected NA community in Africa. The more structured NA communities have been supporting their neighbors in all possible ways. South Africa has been very vibrant in supporting the Southern countries. Kenya has equally supported the Eastern part of the continent.

The formation of the Afri-Can Zonal Forum was the culmination of Fellowship Development efforts in Africa. In May 16-19 last year, 11 African countries were represented by their delegates in the first Afri-Can Zonal Forum. The represented countries are; Ghana, Nigeria, Ethiopia, Uganda, Tanzania, Zanzibar, Kenya, Namibia, Zimbabwe, South Africa, and Lesotho. The map below shows the Countries in blue.

We are very grateful to the WSO for funding the Forum. From the meeting, a delegate from Kenya and another from South Africa were charged with the responsibility of co-chairing the AZF’s meeting. Since May, we have been having Monthly Skype meetings as a subsequent action in keeping with the spirit of sharing our experiences, strengths, and hope in Fellowship Development in our respective communities. Our growing pains continue to remind us of how it is a process.

Knowledge base on how to gradually structure AZF towards becoming a service body that supports and connects Fellowship Development in Africa is widening through exposure to more development fellowships. The Co-chairs have attended the European Delegates Forums and the Asian Pacific Forum respectively. Thank you again to WSO for making this a reality.

For continuous engagement on how to collectively have a functional AZF, we are hoping to meet again in November in Cape Town, South Africa. Guided by the latest connection with new members in new Countries, we are hopeful that the map will have more Blue during the next meeting. We are grateful to the WSO for your continued support and to all the Trusted Servants for paving the way.

Regards
AZF
Co-Chairs
The Brazilian Zonal Forum (BZF) was formed in July 12, 2009 with the purpose of uniting the Brazilian regions for experience exchange and the coordination of important services for NA in Brazil. We can mention as examples the development in more remote locations, distant from the main cities, with support of the closest regions, the national convention, service forums, among others.

The BZF is formed by the regions:

- Brasil (Green)
- Brasil Central (Orange)
- Brasil Sul (Light Blue)
- Grande São Paulo (Red)
- HOW Brasil (Yellow)
- Nordeste (Purple)
- Rio Grande do Sul (Lilac)
- Rio de Janeiro (Navy Blue)
Some information about these regions:

### BRASIL

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
<th>Meetings</th>
<th>ASCs</th>
<th>PR</th>
<th>H&amp;I</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>LTC</th>
<th>Other information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>283</td>
<td>632</td>
<td>16</td>
<td>15</td>
<td>15</td>
<td>9</td>
<td>15</td>
<td>0</td>
<td>We have an average of 10 institutional groups</td>
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### BRASIL CENTRAL

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
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<th>ASCs</th>
<th>PR</th>
<th>H&amp;I</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>LTC</th>
<th>Other information</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>96</td>
<td>N/A</td>
<td>9</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>RSC formed in 15/11/2013.</td>
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</table>

### BRASIL SUL

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
<th>Meetings</th>
<th>ASCs</th>
<th>PR</th>
<th>H&amp;I</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>LTC</th>
<th>Other information</th>
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<tbody>
<tr>
<td></td>
<td>185</td>
<td>411</td>
<td>15</td>
<td>11</td>
<td>13</td>
<td>0</td>
<td>12</td>
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WSC 2014 Zonal Reports

Brazilian Zonal Forum
### GRANDE SÃO PAULO

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
<th>Meetings</th>
<th>ASC</th>
<th>PR</th>
<th>H&amp;I</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>LTC</th>
<th>Other information</th>
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<tr>
<td></td>
<td>231</td>
<td>802</td>
<td>14</td>
<td>12</td>
<td>12</td>
<td>11</td>
<td>3</td>
<td>2</td>
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</table>

### HOW

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
<th>Meetings</th>
<th>ASCs</th>
<th>PR</th>
<th>H&amp;I</th>
<th>LTC</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>Other information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>291</td>
<td>873</td>
<td>25</td>
<td>20</td>
<td>25</td>
<td>1</td>
<td>6</td>
<td>10</td>
<td>Incorporated, and it distributes literature</td>
</tr>
</tbody>
</table>

**ASCs**

25 including 2 intermediary bodies. Which we call "núcleos"

### NORDESTE

<table>
<thead>
<tr>
<th>Date</th>
<th>Groups</th>
<th>Meetings</th>
<th>ASCs</th>
<th>PR</th>
<th>H&amp;I</th>
<th>Outreach</th>
<th>Phonelines</th>
<th>LTC</th>
<th>Other information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>125</td>
<td>252</td>
<td>13</td>
<td>10</td>
<td>1</td>
<td>0</td>
<td>20</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

**PR**

10 (these committees do H&I services)
**RIO GRANDE DO SUL**

*This region has 74 groups. No further information was provided*

---

**RIO DE JANEIRO**

<table>
<thead>
<tr>
<th>Date</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Groups</em></td>
<td>198</td>
</tr>
<tr>
<td><em>Meetings</em></td>
<td>507</td>
</tr>
<tr>
<td><em>ASCs</em></td>
<td>17</td>
</tr>
<tr>
<td><em>PR</em></td>
<td>17</td>
</tr>
<tr>
<td><em>H&amp;I</em></td>
<td>17</td>
</tr>
<tr>
<td><em>Outreach</em></td>
<td>0</td>
</tr>
<tr>
<td><em>Phonelines</em></td>
<td>9</td>
</tr>
<tr>
<td><em>LTC</em></td>
<td>2</td>
</tr>
<tr>
<td><em>Other information</em></td>
<td></td>
</tr>
</tbody>
</table>

The BZF consists in a total of 3,500 meetings, based on the entire Brazilian territory, and is the 3rd biggest NA community in the world.

We meet quarterly, and we are striving to reach a balance between sharing experience and carrying out the service.

Considering that all NA regions in Brazil have Portuguese as their language, literature translation is a priority, and needs to be done in unity.

Literature distribution starts at our National Office - the Associação para Comitês de Serviço (ACS) - which sends literature to the regional offices, or directly to the areas, when the region has no distribution center. The ACS is our incorporated agency for the national level. It is also the office that has authorization from NAWS to print NA literature in Brazil, which is done under the WSO's supervision. In the fiscal year of 2013 (January - December), we sold approximately 510,000.00 USD in literature and materials to the whole country, and the managing expenses of the office reached the amount of 230,000.00 USD. We generated a total of approximately 1,560 annual requests, which represents around 20 tons of material sent all over the territory of Brazil.

Until some five years ago, there was only one active LTC in Brazil at almost any given time, and therefore the output was limited. That all changed, however, as new regions arose, with a subsequent decentralization of services. In 2011, the zonal forum perceived the need to coordinate the services of the existing LTCs, as well as being the point of contact between the regions and...
NAWS, and LTC chairs from some of the regions got together and chose a chairperson who would serve them in the Zonal Forum so as to prevent duplication of services.

Nowadays there are 5 regions and 2 areas with active LTCs. In order to make major decisions in group conscience, we hold an annual Literature Conference, the third of which will be held this August. We have decided on some corrections to the wording of the Steps, Traditions, and Concepts. We have successfully completed the translation and review of several IPs, and a new translation of the White Booklet that is consistent with the sixth edition of the Basic Text, which is soon to be published. We are also well underway with the translations of Living Clean, It Works: How and Why, and the PR Handbook, among other pieces.

All told, the formation of new regions has enabled the Brazilian community of NA to more successfully carry the message in written form in our own language to the addict who still suffers. We hope these efforts become even more successful in the future.

In September, 2012, we had our first National Service Forum, with the participation of all Brazilian Regions.

In November, 2013, we held our first zonal convention, with the participation of all regions. The Brazilian Regional Convention is very traditional, being held since 1990, first annually and now every two years. Nevertheless, in 2013 we held our first convention using the zonal structure.

Several Brazilian regions are also part of the Latin American Zonal Forum, hence we also can continue to exchange experience with the other South and Central American communities, as well as Mexico.
Greetings to the World Service Conference participants from the European Delegates Meeting. We hope that you are having a constructive meeting during this week.

The EDM meets twice yearly, for four days - once during the summer at the European Conference and Convention (ECCNA) and once during the winter, usually hosted by a developing NA Community. Since WSC 2012 we have held EDM meetings in Russia, Croatia, Spain and Portugal.

The communities that have been in attendance at our meetings since 2012 are: Adriatic Region (Bosnia&Herzegovina, Croatia, Montenegro, Serbia, Slovenia), Belgium, Bulgaria, Czecho-Slovak Region, Denmark, Egypt, Finland, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Lithuania, Malta, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, Turkey, UK, and Western Russia.

We have an annual operating budget of approximately €30,000 (US$39,000) This is funded by contributions from member and other NA Communities and funds generated by the ECCNA. As from 2012 we have increased the portion of ECCNA surpluses (from 10% to 20%) which are passed on to NAWS. This is over and above other contributions which we make periodically.

Fellowship Development
There continues to be a large need for help and support from developing communities throughout Europe. To help meet this need we continue to fund attendance to the EDM meetings for some developing communities, and we also fund representatives from the EDM to travel to meet with local members of the fellowship to facilitate service workshops and share experience. As from 2011 we have given a structure to these FD visits and started calling them Task Teams (TTs). Each Task Team has an appointed Point Person whose role is to coordinate with the other members of the TT. Logistics, communications, budgeting and reporting are done within the TT with periodical communication with the FDC. Since 2012 the EDM body has, sometimes in co-operation with NAWS, carried out 15 FD Tasks, which are the following:

<table>
<thead>
<tr>
<th>Task Community</th>
<th>TT Members</th>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malta</td>
<td>UK &amp; Malta</td>
<td>2012</td>
<td>The TT will send members from the Maltese Fellowship to a Regional Committee Meeting in the UK</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>Greece, Narcoslavia &amp; Bulgaria</td>
<td>2012</td>
<td>TT set up to look at what is needed and get them to attend winter EDM 2013</td>
</tr>
<tr>
<td>Location</td>
<td>Workshop Details</td>
<td>Year</td>
<td></td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------</td>
<td></td>
</tr>
<tr>
<td>Czech-Slovakia, Estonia, Latvia, Lithuania, Ukraine and Moldavia, Western Russia &amp; Lithuania</td>
<td>TT set up to bring members from Czech-Slovakia, Estonia, Latvia, Lithuania, Ukraine and Moldavia to attend Summer EDM. The intention is so they can attend various workshops to assist them in building their service systems.</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>France</td>
<td>Follow up to the Belgium Unity Day. Building bridges with the French language for translations.</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>Rotterdam</td>
<td>TT set up and to complete a workshop for the Dutch fellowship. Explaining how the EDM works, why it is helpful to be part of the EDM and what they can add to the EDM.</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>Ukraine</td>
<td>Workshops on the history of NA, service system proposals, making service attractive, relationship between NA/AA and creating unity in the fellowship.</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>Poland/Czech-Slovakia</td>
<td>For people from Czech &amp; Slovakia to attend Polish Service Convention to take part in workshops.</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>Moldavia</td>
<td>Learning requested H&amp;I and PI. The attractiveness of (a) service and (b) step work; The 12 traditions of NA The relation with the other group (the one related to AA).</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Holland</td>
<td>Holland RD to go to UK for NAWS Service Structure Workshop to take back to Holland.</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Poland &amp; Bratislava</td>
<td>Workshops held in Poland and two held in Bratislava.</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Iceland</td>
<td>RSC chair &amp; vice from Iceland visit RSC in the UK.</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Israel, Bulgaria, Moldovia &amp; Romania</td>
<td>A 4 day 12 Traditions Workshop q&amp;a, sponsorship, service structure, history of na, H&amp;I and hot line studies.</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Israel, Moldova</td>
<td>Various workshops</td>
<td>2013</td>
<td></td>
</tr>
<tr>
<td>Montenegro</td>
<td>UK PI presentation in a psychiatric hospital in Pezinok.</td>
<td>2013</td>
<td></td>
</tr>
</tbody>
</table>
Legal Association
The legal association has been working well, and we are very grateful for the large amount of practical support given to the association by staff at the WSO - Europe. The four members of the EDM Steering Committee serve as directors of the Legal Association, which is called EDMNA and has been incorporated in Belgium since 2005.

Website
Our website had shown a decline in usage and in our Summer Meeting in Marbella, Spain, it was decided to design a new website which is more user friendly, more attractive and runs on mobile devices. This new website will be launched soon after our next meeting in Porto in February, 2014.

The EDM website is at www.edmna.org and we encourage other NA communities to link to it.

European Convention and Conference (ECCNA)
Since WSC 2011 we have held the ECCNA in Moscow, Russia and Marbella in Spain. Both ECCNAs where very successful with the one in Moscow registering a record of 2,700 registration and a very substantial surplus of funds, whilst the Marbella ECCNA registered a handsome 1700 registrations.

We would like to extend a warm invitation to the next European Convention and Conference, which will be held in Athens, Greece, in September 2014.

For more information on this event please go to www.eccna30.org

NAWS
We would like to thank World Services & the World Board for the ongoing support we have received over the last two years and the attendance of several WB memebrs and NAWS staff at our meetings. We would also like to extend our deep gratitude to the WSO staff members for the dedicated work they do in dealing with our requests and needs through out the European zone.

Zonal Forums
We have kept constant communication with all other Zonal Forums over the past two years. At our past meetings and after carrying an Inventory on our zonal forum: EDM, we discussed the role of Zonal Forums in the new Service System Proposal. Our conclusions where sent to the World Board to be included in their discussions about same

We welcome contact with all other Zonal Forums, and invite you to link to our website at www.edmna.org

If you would like any more information about the EDM, please go to www.edmna.org. If you would like to get in touch, please send a mail to contact@edmna.org

In Service & Fellowship
European Delegates Meeting
LAZF report for the 2014 World Service Conference

Delegates of the world, fellowship Greetings! In this 32nd WSC; THE TIES THAT BIND US TOGETHER, we want to share with you the growth of the NA fellowship in this zone of the world, thanks to a loving Higher Power and to the efforts of the NA Latin American services.

LAZF review: Our LAZF is presently conformed by 26 regions/communities which are located in 21 countries in Latin America and the Caribbean and one area in the Southern California Region in the USA: 1) AHHCNA (Hispanic Speaking Area of NA in Southern California) / USA, 2) Argentina, 3) Baja Son / Mexico, 4) Bolivia, 5) Chile, 6) Colombia, 7) Costa Rica, 8) Cuba, 9) Del Coqüi / Puerto Rico, 10) Ecuador, 11) El Salvador, 12) Grande Sao Paulo, 13) Guatemala, 14) Honduras, 15) HOW / Brazil, 16) México, 17) Nicaragua, 18) Occidente, México, 19) Panamá, 20) Paraguay, 21) Peru, 22) Quisqueyana / Dominican Republic, 23) Río de Janeiro, Brazil 24) Río Grande do Sul, Brazil 25)Uruguay, and 26) Venezuela. It is important to mention that the Region Grande do Sul from Brazil joined the LAZF during our last meeting in the Dominican Republic in November 2013, and this is the fourth region from Brazil to join the LAZF.

To review our history we would like to share with you that the LAZF was created in 1993 and since then we have had 11 LAZF regular meetings which are held every two years, and are held at the same time as the Latin American convention, in other words 11 conventions. We have had 8 meetings of the LAZF during the (including this one in 2014), World Service Conference. This means that we have meetings in person every year, which has helped to generate a strong feeling of unity in the regions that are part of the forum and it has allowed us to travel as a team to integrate members from region that are very far away, with the objective to carry a better message to the addict who still suffers. It is important to mention that we have work meetings all the time and we have Skype meetings every semester, which is a great tool that has allowed us to stay in contact but it does not work as well when we have meetings with more than 20 delegates attending.

In regards to the LAZF’s EC (Executive Committee) – we believe it is important to mention that we meet periodically via Skype and we communicate permanently via e-mail, which allows us to follow up with our projects and our work and each of the tasks and deal with the matters that have to do with the Latin American Zonal Forum.

The LAZF’s EC consists of 4 trusted servants whom are elected by the regional delegates, for a period of 4 years. The EC’s trusted servants are:

Chair: Christian (Peru) coordinacion@forozonalatino.org
Vice-Chair: Alonzo (Guatemala) coordinacion@forozonalatino.org
Secretary: Luchy (Colombia) Secretaria@forozonalatino.org
Treasurer: Julio (Uruguay) tesoreria@forozonalatino.org

Latin American Zonal Forum
**LAZF communications (How can you contact us?)** The effort that has been to meet and to communicate in a consistent basis is supported by the tools that are offered by the Internet, and these tools have been of great help and have been very useful for the LAZF, presently we have a new website, www.forozonalatino.org. This site contains a great deal of information about NA, and about each one of the regions/communities which are part of the LAZF, it contains everything in relation to the EC, Workgroups and specific projects and LAZF development projects of the Latin American fellowship; it contains all the information about all the important events that take place in the regions that are part of the LAZF, amongst other topics of interest. We are presently working on a project to create a virtual contributions portal in our website in order to facilitate contributions from the LAZF’s NA regions/communities. We also have an LAZF e-mail list na-fzlz@gruposyahoo.com, which has 248 members of the fellowship; it Works as a means of communication between Regional Delegates and the Executive Committee, Work Group Coordinators, Specific Project and fellowship Development Project Coordinators, and it helps us to share experience, strength and hope during the time that passes between the meetings in person of the LAZF. On the other hand, it provides help and support for our regions/communities, to their members, areas, groups, etc.

If you are not an LAZF delegate and you wish to remain informed about what is happening in the LAZF you can become part of the mailing list by sending an e-mail to secretaria@forozonalatino.org and you will be able to participate as an observer.

**Participation and contact with members, groups, areas and regions – Latin American communities in the USA and in other zones of the world:** As the LAZF, we are willing to support any Spanish speaking community in the USA or in another country, where the language is Spanish. During this time, we have worked to stay in touch and to promote an experience exchange at this level.

We are also eager to maintain communication with other forums and service structures in order to share our experience and to capture your experience, if you are part of a region that it’s not part of the LAZF or if you belong to another forum and you wish to share your experience with us, e-mail us at coordinador@forozonalatino.org.

During this cycle and between conferences we have participated in many of our regions events and we even shared experience in the 1st Brazilian Service Zonal Forum, which was held in the city of Londrinas, Brazil.

**Support to NA Latin American regions/communities:**

- **Participation, contact and links with Latin American and Caribbean regions/communities, which are currently under a process of development and growth and that at this time are not part of the LAZF:** The LAZF tries to maintain contact and communication with NA regions/communities which are part of it and even with those that are not part of it. We also have activities such as presentations about the LAZF and workshops about different NA recovery and service topics in regional/community events in Latin America and the Caribbean.
  We have travelled to Cuba in several occasions and we travelled to Haiti on a joint effort with NAWS.

- **Help for Latin American and Caribbean regions/communities:** We always focus on supporting regions/communities that request help and especially those regions and communities are growing and under development.

To spread the information about the LAZF and to make this information more readily available for our members, areas and groups etc., with the idea of strengthening the ties that bind us together, and to share and to have a series of activities of the LAZF in each of these NA regions/communities. Generally speaking there are approximately 1.600 NA groups and 26.000 members in the LAZF.

**Operational documents of the LAZF:**

Latin American Zonal Forum
The LAZF has developed the following tools which are based on the outlines proposed by the regions that are part of the forum, throughout the years:

1) Minutes of the meetings.
2) Bi-annual reports and financial reports.
3) LAZF reports for the WSC;
4) Directories for EC, workgroup coordinators, delegate and regional PR and H&I chairs.
5) LAZF’s Internal Procedures Guide – and attached documents.
6) Internal Procedures Guide for LAZF’s HRP Work Group
7) LAZF’s Model for Rules of Order
8) LAZF’s RD manual
9) Basic Guide for Translations Review Committee - LAZF; 14) IPG for HRP -LAZF; 10) CLANA Basic Guide-LAZF.
11) User guide for our Facebook page.

LAZF Work Groups:

1) PR: This work group is in charge of supporting the PR efforts of communities that even if they are not part of the LAZF, request our help. The main support will be to generate tools that will allow us to reach institutions and professionals, etc., that are related to our primary purpose and that have global reach in Latin America and with the purpose to make our program known and to put them in touch with our communities; presently we have a Facebook profile to be used exclusively to communicate with institutions and professionals that are directly related to addicts and we are planning to create more resources such as publicity spots that can be adapted by each region.

For additional information please contact Cecilia, work group coordinator at etrelacionesppublicas@gmail.com

2) Growth and Development: It’s main function is to help and support the growth and development efforts of each of the regions/communities of the LAZF and also of those that are part of the LAZF, that are located in Latin America and the Caribbean. These efforts mainly consist on focusing, collaborating and cooperating with regions/communities that are presently in the process of being formed or that for any reason are not fully connected to the LAZF.

For additional information please contact Etienne, workgroup coordinator at: etienne@na.org.br

3) Info Latinas- News Bulletin: This workgroup is in charge of publishing our Latin American recovery and service news bulleting called Info Latinas. It is published every six months, on July and January. It’s publish electronically in the Internet and we send it via the LAZF mailing list so each delegate can distribute it via e-mail or they can print to send hard copies of it.

For additional information please contact Federico, work group coordinator at: infolatinas@forozonalatino.org

4) Internet: The LAZF website is www.forozonalatino.org. This workgroup is in charge of maintaining and updating the website. In this website you can find news, new information, materials and operational documents of the LAZF and of NA as a whole, which can be useful for each NA region/community. From this website you can view the Just for Today meditations and we also e-mail them to a lot of members who are subscribe to receive them

For additional information please contact Rommy, work group coordinator at: soloporhoy@forozonalatino.org

5) Review and translations: It reviews the materials of all the NA recovery literature, after it passes the approval process of the WSC and that are officially translated from English to Spanish by NAWS’ Translations Team; it also translates our fellowship’s service materials from English to Spanish.

For additional information please contact the Executive Committee at:

Latin American Zonal Forum
6) HRP: This workgroup is responsible for managing the zonal pool of the LAZF. We have a data base of the information personal profiles of several trusted servants and members of the different regions/communities of the LAZF and other Spanish speaking NA communities, which is a resource and a tool when it comes the time to fulfill the process of electing our trusted servants. For additional information please contact Danixa, work group coordinator at:

prh-fzla@forozonalatino.org

7) CLANA (NA Latin American Convention): This work group plans, organizes, coordinates and executes the Latin American Conventions that take place every two years. For additional information please contact Jorge Mario, work group coordinator at: najorgemario@yahoo.com

Guidelines, Policies and Procedures of the LAZF: This work group will be in charge of shaping the present existent procedures so we can have clear guidelines in regards to our projects and our work. This is a new work group and its exact functions and coordination still have to be defined. For additional information please the Executive Committee at:

ce-fzla@forozonalatino.org

Self Support:
The LAZF continues to study the mechanisms needed to self-support and to develop its projects. It is due to this that we have been developing our website’s contributions portal to facilitate the contributions process form the regions or members who wish to contribute to the LAZF. Presently we depend mostly on 70% of the contributions which come from the benefits of the Latin American of the Latin American Conventions. For us it has always been a challenge to practice the process of self-support in the Latin American Zonal Forum, and because of this reason we are looking for ideas that will help us to achieve this purpose. However we are aware that the Seventh Tradition is clear in regards to the way in which funds are raised and the LAZF has decided to encourage fellowship contributions and to limit the production of NA merchandise and materials, as a growing financing resource of the LAZF, which has become a challenge to finance our efforts y have decided to maintain our proposal which is the result of the financial budget specific project, which invite member regions to contribute based on orderly goals and to maintain merchandise production efforts that are more limited and creative and that involve the delegates and members of the regions, and therefore not view not viewing world service conferences and world conventions as a means to generate resources and just to send leftover merchandise. All these efforts have helped us to each day depend less on the generous support we have received form NAWS and we have made a lot of progress and presently we can say that since the VII Forum in 2005, we have been able to self –support with ur own resources. We would like to thank the Chesapeake- Potomac/USA region of NA, which has helped us with their contributions.

Finally, we would like to thank the World Board of Narcotics Anonymous, the staff of the WSO and NAWS, and also the NA regions which give us the strength we need to continue moving forward!

¡United without borders!
Christian, Alonzo, Luchi, Julio.
EC - LAZF 2013 - 2015

cfzla@forozonalatino.org
Greetings WSC,

About the Plains States Zonal Forum:
We currently have 6 Regions in our Zone: Best Little Region in Texas, Iowa, Mid-America, Nebraska, OK, and South Dakota.
We coordinate some services between our member regions.
We provide an opportunity for discussion and exchange of information on problems and issues confronting NA.
We facilitate communication, cooperation, and growth among regions in the Great Plains of the United States and NA World Services.
We help Regional Delegates prepare for the biannual World Service Conference and learn from each other, former Delegates, and other experience trusted servants.
We assist local NA members or communities who have questions about NA service or how to handle challenging situations.
We conduct workshops and learning days on various topics in NA service.
We sponsor multi-regional events with participation from NA World Services.

Since WSC 2012, we have met 5 times. Our general format for the zonal weekend is to have workshops on Saturday that are of relevance to the local fellowship as well as to help RDs and RDAs learn about topics to bring back to their Regions. This also helps in the training of our RDs and RDAs in presenting workshops. We make a conscious effort to spread these workshops amongst different trusted servants at each event. The zone itself is not regularly funded by our regions and we try to provide as much training and information as possible to each member who attends. We then have our business meeting on Sunday. The topics we choose for workshops at our zonal forums are usually a couple of the IDT’s as well as any other workshops that have been specifically requested by the local area or region. Some of the workshops held this cycle were Navigating na.org, Collaboration, several on the SSP, Group Conscience, Supporting our Vision, In Times of Illness, CBDM and Planning Basics. We also got to be a “guinea pig” for the new Tradition Book Workshop which was a lot of fun.

We started something new last year after being inspired by WSLD and the Florida Service Symposium. At our last two gatherings, the local area/region has held a PR presentation for professionals on the Friday of the zonal forum. This has provided an opportunity for the zonal forum to assist the local community if needed and also help train any zonal forum members with PR experience. Both events have been very successful. Our last forum in South Dakota was also our event when we have our CAR report which is presented by the WB. This year we were happy to have two world board members, both from outside the U.S., present the CAR and they also got to assist in the PR presentation.

We continue to host and fund a booth in June each year at the Midwest Conference on Problem Gambling and Substance Abuse in Kansas City, MO, which is a multi-state event. Professionals from at least 4 of our 6 regions are usually in attendance. We also continue to host a website: http://www.pszfna.org

Plain States Zonal Forum
Our biggest news this year is forming an initial workgroup at our February 2013 zonal forum which then morphed into a full-fledged working service body hosting a first of its kind multi-zonal event. The event is called the “Multi-zonal Service Symposium” and will be held September 26-28, 2014 in St. Louis, MO. This started out only as a conversation at the conference in 2012 (and from some old timers years ago) and has now become reality with the collaboration and hard work of a lot of members from the Plains State Zone, the Mid West Zone and the Southern Zone of Narcotics Anonymous. Part of the symposium’s purpose is to inspire and instill in participants the joy of service by mentoring and learning collaboration. Some of us received some of that initial inspiration by working with a lot of you here at the conference and in going to other similar events. We invite all of you to attend and even come volunteer! Our website is http://www.mzssna.org/.

With love and gratitude in service,

Amanda M.
PSZF Facilitator
Mission:
The Rocky Mountain Zonal Forum (RMZF) supports its regions by acting as a problem discussion and solution clearinghouse and an informational resource, to further regions’ efforts to carry the message to the addict who still suffers through the principles of love and unity, thereby promoting growth so that isolation does not hinder any addict’s recovery.

Member Regions:
The Rocky Mountain Zonal Member regions are:
- Colorado
- Montana
- Southern Idaho
- Upper Rocky Mountain
- Utah

Spanning all or parts of 7 states of the "Wild, Wild West," from Alliance, Nebraska on the east to Ontario, Oregon on the west and from Raton, New Mexico on the south to Browning, Montana on the north. Some of our common issues include:
- Member Areas spanning vast geographical areas
- Geographically small member areas containing most of our fellowship members
- Isolated rural communities that lack the human resources to host daily meetings of our fellowship
- Communicating the needs of all of our members through the service structure
- Large numbers of penal institutions located in geographical areas distant from the majority of our members
- Launching and coordinating services between our member regions

How we function:
- Provide a regularly scheduled time and place where representatives of the member regions come together
- Facilitate joint, multi-regional efforts which serve our member regions
- Offer suggestions for solutions to NA service concerns presented to this body
- Provide access to information and access to resources as requested (e.g. meeting lists, world registration help, literature, computer contacts, resource contacts, and computer links)
- Contacts with interested, experienced, and service-oriented addicts (resource people)
- A website ([www.rmfna.org](http://www.rmfna.org)) which has our mission statement, contact methods, topics currently posted to discuss, an activities list, an archive of our documents and a discussion of RMZF website through the traditions of NA.

When and where we meet:
- We meet every year the fourth Saturday in July where we typically workshop IDTs
- We meet every other year the first Saturday in December which is a CAR workshop.
- Our meetings rotate among our member regions. The hosting region takes care of any expenses associated with the meeting.
The Western States Zonal Forum has been meeting for about the last 23 years is a service-oriented sharing session that provides the means by which NA communities in the Western United States can communicate, cooperate, and grow with one another. The forum has been using consensus to choose and prioritize the discussion topics. Although not a part of Narcotics Anonymous formal decision-making system, WSZF interacts with world services in many ways. We provide a biannual report on the floor of the World Service Conference and, when requested by the conference, may also answer specific questions or address the body. In order to improve communications, we are provided with conference participant mailings and send each meeting record to world services. In order to more effectively serve the fellowship, world services and WSZF maintain an ongoing partnership in order to plan and conduct and assist each other in the coordination of a variety of service efforts such as professional events and fellowship development activities.

WSZF Participants:
Arizona Region
California Inland Region
California Mid-State Region
Central California Region
Northern California Region
Pacific Cascade Region
Rio Grande Region
San Diego Imperial Region
Sierra Sage Region
Southern California Region
Southern Idaho Region*
Region 51
Washington

www.wszf.com
How we function, our site selection and hosting process:

We meet yearly usually in January and we may meet at the biennial World Service Conference mid-week. Regions wishing to host the forum should bring a request to our next meeting. The forum requires a hotel close to a major airport, with meeting room for Friday night 6pm-Sunday 12pm. The next year’s hosting region is selected by consensus of the forum and hosting process. The region selected to host the WSZF through the previous year is selected by the site selection. The RD of the region that host/facilitate the meeting submits topics for discussion and tentatively prioritizes them.

The selected host site sends a flier with all pertinent hotel information to everyone on the WSZF contact list at least 9 months in advance of the event. Not more than 30 days after the event, the hosting region prepares and sends the meeting record to everyone on the WSZF contact list, and the World Service Office.

The hosting Region will request NAWS participation as soon as site selection is finalized. The host region is responsible for facilitating the meeting and producing and distributing a written summary of discussions, called the meeting record. Friday evening the list of topics that were selected and prioritized in advance will be displayed. Any new suggestions for topics will be added. On our first business day Regional reports are read followed by Regional Roll call (www.wszf.com).

In addition to a sharing session and any other discussion topics or agenda items agreed upon at the time by the participants, the following may occur. Any consensus on combining any of the topics will be gathered by the facilitator. The topics will then be reprioritized for Saturday morning. During the discussion of topics there will be a 3-minute limit per person and a 1-hour limit per topic. In the year prior to a WSC meeting, the WSZF selects a member who will prepare and present the next report the WSC.

Note: Over the past few years the WSZF has passed on meeting at WSC, however this year we have decided to meet and discuss a few topics at the WSC 2014.

We are glad to be here and look forward to another conference,

Giner L.
Regional Delegate
California Inland Region
2014 Host WSZF Palm Springs, CA