NAWS UPDATE
with WSC 2023 information

The latest from NA World Services with updates on projects and WSC 2023 and much more!
Outline

- Introduction
- WSC 2023
- Resources / Invest in Our Vision
- Literature / Carrying the Message
- Services & Communication
- Questions and Answers
Introduction

What is NAWS?
AKA Narcotics Anonymous
World Services
NA Service Structure with possible options that can be combined

- Group Support Forum (GSF)
- Local Service Conference (LSC)
- Regional Service Committee (RSC)
- World Service Conference (WSC)
- Metropolitan Service Committee (MSC)
- Area Service Committee (ASC)
- Regional Committee Member (RCM)
- Regional Delegate (RD)
- Zonal Delegate (ZD)
- Regional Assembly
The basic purposes of our World Services are...

We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

A Guide to World Services in NA
Narcotics Anonymous
World Service Office
Chatsworth, California, USA

NAWS has two branch offices
One in Brussels, Belgium, and the other in Tehran, Iran

Two distribution centers
One in Mississauga, Ontario, Canada, and the other in Bangalore, India
WSC 2023

Here are a few of the highlights.
There were 139 voting members participating at WSC 2023:

- 126 delegates
  (120 RDs, 6 ZDs)
- 13 World Board members

There were also:

- 103 alternate delegates
- 4 HRP members
- 2 cofacilitators
- 5 in-person translators
- additional virtual translations

There were 179 men and 63 women among delegates, alternates, and WB.
First truly hybrid WSC!

The virtual participants who joined the conference were:

- 11 RDs
- 2 ZDs
- 1 World Board member
- 25 alternates
This year’s conference participants were from 45 countries, and we spoke 28 languages.

This is based on Serenity Prayer languages at the close of the First Things First session.

The 2023 WSC Serenity Prayer can be heard on the NAWS Instagram page @narcoticsanonymous, posted on 12 May 2023.
WSC 2023 made the decision to seat five regions:

- Brazil Central
- Iran Region #1
- Nordeste Brazil
- Rio Grande do Sul
- Thailand

For the first time in NA history, the majority of delegates to the World Service Conference are from outside the USA!

133 regions and zones are now seated at the WSC.  
66 of them are from the US, and 67 of them are from other places around the world.
A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in their own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.
## NA Meeting Counts

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<tbody>
<tr>
<td><strong>Western Europe</strong></td>
<td>2,557</td>
<td>2,664</td>
<td>2,820</td>
<td>3,038</td>
<td>3,282</td>
<td>3,591</td>
<td>3,918</td>
<td>4,487</td>
<td>15%</td>
<td>8%</td>
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<tr>
<td><strong>Iran</strong></td>
<td>11,256</td>
<td>16,793</td>
<td>18,195</td>
<td>18,200</td>
<td>20,598</td>
<td>21,974</td>
<td>26,075</td>
<td>23,734</td>
<td>12%</td>
<td>33%</td>
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<td><strong>Middle-East</strong></td>
<td>399</td>
<td>435</td>
<td>448</td>
<td>411</td>
<td>510</td>
<td>606</td>
<td>672</td>
<td>843</td>
<td>-9%</td>
<td>1%</td>
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<tr>
<td><strong>Africa</strong></td>
<td>228</td>
<td>240</td>
<td>249</td>
<td>335</td>
<td>384</td>
<td>405</td>
<td>499</td>
<td>340</td>
<td>-32%</td>
<td>0.5%</td>
</tr>
<tr>
<td><strong>USA</strong></td>
<td>25,613</td>
<td>26,881</td>
<td>27,804</td>
<td>27,317</td>
<td>27,375</td>
<td>27,677</td>
<td>27,005</td>
<td>23,511</td>
<td>33%</td>
<td></td>
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<tr>
<td><strong>Canada</strong></td>
<td>1,166</td>
<td>1,243</td>
<td>1,369</td>
<td>1,360</td>
<td>1,263</td>
<td>1,323</td>
<td>1,369</td>
<td>1,346</td>
<td>-2%</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Central America</strong></td>
<td>3,299</td>
<td>3,903</td>
<td>3,312</td>
<td>3,379</td>
<td>3,167</td>
<td>3,097</td>
<td>3,326</td>
<td>3,084</td>
<td>-13%</td>
<td>4%</td>
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<tr>
<td><strong>South America</strong></td>
<td>1,272</td>
<td>1,251</td>
<td>1,524</td>
<td>2,250</td>
<td>1,932</td>
<td>2,189</td>
<td>2,857</td>
<td>2,924</td>
<td>14%</td>
<td>4%</td>
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<tr>
<td><strong>Brazil</strong></td>
<td>1,998</td>
<td>1,995</td>
<td>3,153</td>
<td>3,581</td>
<td>4,427</td>
<td>4,374</td>
<td>4,633</td>
<td>4,795</td>
<td>7%</td>
<td></td>
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<tr>
<td><strong>Eastern Europe</strong></td>
<td>256</td>
<td>308</td>
<td>345</td>
<td>440</td>
<td>564</td>
<td>646</td>
<td>734</td>
<td>865</td>
<td>15%</td>
<td>1%</td>
</tr>
<tr>
<td><strong>Russia</strong></td>
<td>340</td>
<td>523</td>
<td>909</td>
<td>1,042</td>
<td>1,657</td>
<td>2,072</td>
<td>2,726</td>
<td>3,904</td>
<td>43%</td>
<td>5%</td>
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<tr>
<td><strong>Asia Pacific</strong></td>
<td>1,458</td>
<td>1,533</td>
<td>1,639</td>
<td>1,649</td>
<td>1,747</td>
<td>2,061</td>
<td>2,261</td>
<td>2,382</td>
<td>10%</td>
<td>3%</td>
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<tr>
<td><strong>Total Meetings</strong></td>
<td>49,842</td>
<td>57,769</td>
<td>61,767</td>
<td>63,002</td>
<td>66,906</td>
<td>70,015</td>
<td>76,075</td>
<td>72,215</td>
<td>-5%</td>
<td>6%</td>
</tr>
</tbody>
</table>
Revised Planning for NA World Services

Inventory at zones/regions

- Gather information
- Solicit input
- Notice trends
- Assess impact
- Find opportunities
- Identify issues

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**Strategic Planning Process**

- **Input Reporting Feedback Loop**
  - Late 2023/early 2024: Input Inventory and vet ideas at zonal forums
  - Interim WSC: Vet and prioritize ideas
  - WB develop approaches and discuss resulting project plans with all CPs

- **Plan**
  - WSC 2023: Begin to frame the inventory and process for planning
  - WSC 2026: Approve plan

- **Evaluate**
  - Plan finalized for next WSC

- **Prioritize**
  - 2023: New environmental scan and questions for inventory released

- **Delegate**

- **Monitor**

- **Plan**
Work for the 2023-2026 Conference Cycle

Issue Discussion Topics

- Dealing with disruptive and predatory behavior
- Gender-neutral and inclusive language in NA literature
- Reimagining and revitalizing service committees
- Welcoming members on DRT/MAT
Virtual service basics
(including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

PR video
(explaining what NA is, how it works, and how to contact us)

Revise and update H&I Basics

Revise and update the service pamphlet Group Business Meetings
(with a section on using a CBDM process and the concept of delegation)
Revise IP #21, *The Loner*

Survey the Fellowship about the Step Working Guide to address the following from the *CAR* survey:

- Step working guide aimed at members not new to working the Steps
- Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts
- Revise and simplify the Step Working Guides
Some of the motions adopted at WSC 2023

- Changed the *FIPT* to recognize seated zonal delegates and clarify the definition of recovery literature
- Recognized virtual meetings as groups
- Added the ability for local stories to be added to translated Basic Texts with certain conditions
- Approved a 3-year conference cycle as a trial for two cycles
- And much more. . .

for a full report read the NAWS News June 2023

www.na.org/nawsnews
Resources / Invest in Our Vision

www.na.org/contribute
Financial Impact of the Pandemic

• NAWS income 90% from literature sales pre-pandemic
• March 2020—literature income decreased approx. 85%
• Expenses cut: staff, periodicals, travel....
Our reserve funds helped us keep going.
The crisis helped us move toward being self supporting through member contributions.
For the 2021 and 2022 fiscal year, Fellowship contributions were 24% of our income.

The future looks bright.
The reopening of meetings and the increased involvement of service bodies marks the growth for 2021-2022.

Profound increase in member contributions for 2020-2021.
NAWS’ long-term self-support goal: Member contributions cover at least 70% of expense for services. We are more than half way there!

Member contributions for Fiscal Year 2022 will total approximately $2.2M!! In 2021, we were at $1.7M, and 2020 was just under $1M.

You are amazing! Thank you to everyone who made this possible!

www.na.org/contribute
Literature / Carrying the Message

Production, translation, distribution...
Cost to NAWS for Free & Subsidized Literature, 2006–2022
Free Literature Online

• Pamphlets and booklets are posted in 57 languages. The Introductory Guide, which was developed specifically for the newcomer, is also online for free: www.na.org/ips

• Also, the audio version of the Basic Text is available for free stream or download in nine languages: www.na.org/audio
Inmate Tablets

• Some facilities offer tablets to inmates
• NAWS clears the way to share NA literature
  • Audio BT
  • Pamphlets
  • Booklets
  • Intro Guide

Not only has the state of Arizona brought the number of inmate tablets containing NA literature to 49,5000, but Ohio is now providing NA recovery literature to inmates who are being released.
The purpose of the Trust is:

“to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA.”
Welcome Keytags Through the Years

NUMBER OF LANGUAGES

1984: English
1988: Spanish
1995: French, German, Hebrew, Portuguese
1997: Turkish
1998: Turkish
1999: Bahasa Melayu, Manipuri
2000: Hindi, Japanese
2001: Greek, Russian
2002: Hungarian, Lithuanian
2003: Armenian, Bulgarian, Latvian, Slovak, Ukrainian
2004: Icelandic, Danish, Croatian, Romanian
2005: Arabic
2006: Karibu
2007: Hungarian, Polish, Lithuanian
2008: Maltese
2009: Farsi, Kannada, Punjabi, Tamil
2010: Syrian, Arabic
2011: Vietnamese
2012: Yoruba, Zulu
2013: Afrikaans, Irish Gaelic, Papiamento
2014: Czech, Yupik, Georgian, Azerbijani, Zulu
2015: Welsh
2016: Chamorro
2017: Cherokee, Sardinian
2018: Welsh
2019: Vietnamese
2020: Welsh
2022: Vietnamese
2023: Vietnamese
Some of our latest translations include:

- Georgian and Finnish Basic Texts
- Keytags in Chamorro, Cherokee, and Sardinian
- Informational Pamphlets in Afrikaans, Arabic, Bengali, French, and Greek
Total Published Translated Items by Fiscal Year

2022: 1,319
Basic Text audio files

Below are audio versions of the Basic Text, *Narcotics Anonymous*, in streaming and downloadable formats. We are making these audio versions of the text available here at no cost on an experimental basis. We post audio versions of the text in each language as those versions are finalized. For some languages we post the 5th edition audio until the 6th is available. We are excited about this opportunity to move toward our vision that “every addict in the world has the chance to experience our message in his or her own language and culture.”

<table>
<thead>
<tr>
<th>Language</th>
<th>Streaming</th>
<th>Download</th>
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<tbody>
<tr>
<td>ENGLISH</td>
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<tr>
<td>ARABIC</td>
<td>STREAM</td>
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<tr>
<td>FRENCH (CAN)</td>
<td>STREAM</td>
<td>Zip file of mp3s</td>
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<tr>
<td>HEBREW</td>
<td>STREAM</td>
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<tr>
<td>HUNGARIAN</td>
<td>STREAM</td>
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<td>PORTUGUESE (Brazil)</td>
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<td>RUSSIAN</td>
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</table>
By addicts, for addicts

(our literature development process)

1. Source material submitted by members
2. Drafts developed by the workgroup
3. Review drafts circulated to gather Fellowship input
4. Approval draft appears in the Conference Agenda Report
The 60th Anniversary White Book

NA White Book 1961-2021
Stories from the highlighted campaigns below are illustrated in this book.

Just for Today goes digital!

Visit na.org/elit for links to all of our ebooks
Services & Communication
Virtual NA Meeting Resources

Coronavirus Statement - English | Spanish

This page contains links and resources to help addicts meet online or by phone. If you have a locally developed resource you’d like to share, please let us know: form@na.org. Note—resources developed by World Services are noted with (NAWS) at the end of the title, and locally developed resources are noted with (local) at the end of the title.

Virtual Meeting Basics | Spanish

This board-approved service material collects best practices on creating, administering, and even attending virtual recovery meetings. We have also extracted a single page from the tool to serve as a Quick Start Guide (English | Spanish) for virtual meetings.

List or update virtual meeting information here

Find a Meeting

Webinars and Events

Administer a Meeting—Tech Tips

Hybrid Meetings

Seventh Tradition

On Screen Resources

Attend a Meeting

Carry the Message

Meeting Guidelines

COVID-19-Related Resources

Resource Collections

Miscellaneous

Administration Meeting—Tech Tips
- Zoom walkthrough (local) (MP4 in ZIP Format)
- How to prevent Zoom bombing (local)
- Info About anonymity and Zoom (local)
- Business walkthrough (local) (MP4 in ZIP Format)
- Meet Your Virtual Moderator (local) (MP4 in ZIP Format)

Hybrid Meeting Resources
- Hybrid meetings presentations July 2020 (local)
- Hybrid Meeting Guide: Hollywood (local)
- Hybrid Meeting Equipment and Considerations (local)
- Hybrid Meeting Video Settings (PDF) (PowerPoint) (local)
- Hybrid Meeting Audio Settings

Seventh Tradition
- Online Payment App Coronavirus (local)
- Some suggestions about the 7th Tradition from Northern New Jersey (local)

New England Region: 7th Tradition PowerPoint (local)

On Screen Resources
- World Service Contributions
  - Text to Give
  - How to Contribute OR code www.na.org/contribute OR for Quick donation slide
  - Self Support Goal

- Literature:
  - How to access free recovery literature on na.org (local)
  - Efer to available NA site (NAWS): PDF | JPEG (for social media)

- Keytags and Chips
  - Keytags in one file (NAWS): ENGLISH | PORTUGUESE | SPANISH
  - Portions of all languages available (NAWS)
  - Chips in one file (NAWS)

- On-screen Meeting Formats
  - Online Format Draft from The Norstar Group (local)
  - Virtual Meetings Slideshow Template from Toronto ASC (local)
  - Arabic Virtual Meeting Format (local)
  - Arabic Virtual Meetings Meeting Format (local)

- Miscellaneous Slides for Meetings
  - Service Prayer slide: ENGLISH | PORTUGUESE | SPANISH
  - NAWS News September 2022 Image: ENGLISH | FRENCH | ARABIC | PORTUGUESE | SPANISH
  - Email Subscription!
  - Virtual Meetings as Groups: ENGLISH | PORTUGUESE | SPANISH
  - How to Use Internet
  - Media Page slide

Attend a Meeting
- Meeting Attendance Cards in Virtual Meetings
- Meeting Attendance Cards in Virtual Meetings
- Sample notice to clients about meeting closures for use by facilities (local)
- Covid19 Letter to NAW Facilities (local)
- Bringing the NA Program Online to Jails and Prisons (NA2P) (local)
- Virtual Parole Presentation (OSAC) (local)
- Letter Template Requesting Rental Space (local)
- Conviving Your Virtual Presence (local) send form | send back
- NA Virtual Meeting | NA Workshop | NA Coordinator (local)

Meeting Guidelines
- Updated online meeting guidelines: Highlands and Islands UK (local)
- Skype meeting guidelines: Highlands and Islands UK (local)

COVID-19-Related Resources
- Guidebook to Return to In-Person Meetings (local)
- COVID-19 Suggestions for Online and In-person Meetings from Ontario Region (local)
- Checklist for Reopening Meetings from New England Region (local)
- Contra Costa County NA (Coronavirus Resumption Package) (local)
- Covid-19 Meeting Guidelines (local)
- Reopening of Grupos NA (local)
- poster reoupening NA (local)
- COVID19 Safety Planning for Groups Northern Australia Area (local)
- COVID19 Meeting Entry Notice Brisbane Australia (local)
- PROTOCOLO DE BIOSEGURAO NARCÓTICOS ANÓNIMOS AREA MEDELLÍN (local)
- NUESTRAS REUNIONES PRESENCIALES EN LA NUEVA NORMALIDAD Region Venezuela (local)

Resource Collections
- YouTube Channel with valuable resources (local)
- Google Drive with valuable resources (local)

Miscellaneous
- 12 Traditions and 12 Concepts Sheet (NAWS)
- Online Meetings Best Practices: NAWS Webinar Discussion Notes (NAWS)
- Our virtual presence bulletin (local)
- Event Cancellation Information: see Cancellations/Force Majeure sessions (NAWS)
Virtual Meeting Basics

This piece of Board-approved service material contains a wide range of the Fellowship’s experience of best practices for virtual NA meetings.

www.na.org/toolbox
VISIT
na.org/toolbox
to download!

Thanks for your input.

Contents
(list below is linked to appropriate page in document)

SECTION ONE – Getting Started
• Introduction
• Choosing a meeting platform
• Choosing a meeting format
• Leading meeting information
• Service positions for virtual meetings
• Tips for attending a virtual meeting

SECTION TWO – Administering a Virtual Meeting
• Keeping a virtual meeting secure and dealing with disruption
• Maintaining personal anonymity
• Practicing the Seventh Tradition
• Distributing literature and KEYLOGS
• Signing meeting attendance cards
• Hybrid meetings
• Group business meetings

SECTION THREE – The Atmosphere of Recovery
• Meeting etiquette
• Welcoming newcomers and helping them get connected
• Sponsorship
• Making meetings accessible for members with additional needs

Virtual Meetings and the NA Service System—February 2022
The role of virtual meetings in the NA service system is outside the scope of this piece but is an ongoing discussion topic in the Fellowship. When asked about virtual groups in an online survey in March 2021, 83% of the NA members that replied said that they believed that virtual meetings can meet the criteria to be NA groups.

Based on Fellowship input, the World Board plans to offer a motion to be considered at the 2022 World Service Conference. In the meantime, the board encourages local service bodies to continue to recognize and embrace virtual meetings. Virtual groups will be a topic of discussion at the World Service Conference in 2023 and it is planned to offer a motion that formalizes their status within NA at that time.

(This information will be updated after the 2023 WSC)
Local Service Resources

Welcome to the Local Service Committee Resource area where NA service committees can share locally developed resource material. This material is presented as a resource so that NA service bodies might benefit from others' experience and work. Keep in mind that the material found here is not approved or endorsed by NA World Services or the World Service Conference, unless clearly designated otherwise.

Addresing predatory, disruptive, or violent behavior

- Anti-harassment policy - Chirgland Region - 2014.doc
- Guidelines for Inappropriate Behavior - United Kingdom ASC - 2005.doc
- Predatory Behavior Workshop - Bergen ASC - 2018 Power Point
- Predatory Behavior - Florida ASC - 2018.pdf
- Predatory Behavior - Western Russian Region
- Safety Statement - Israel - 2021 (Hebrew)
- Safety Surveying - Central Coast NSW Area - 2020.doc
- Healthy Boundaries - NZNA
- Sexually Disturbing Behaviors Workshop - Quebec Region - PDF | Power Point
- Service Pamphlet on Disruptive and Violent Behavior can be found here.
- Best Practices For Virtual NA Meetings Word/PDF including:
  - Keeping a virtual meeting serene and dealing with disruption,
  - Maintaining personal anonymity, and
  - Welcoming newcomers and helping them get connected.
- Predatory Behavior Workshop - Hollywood ASC - 2020
- Additional materials are available at www.na.org/LocalServiceResources
Web Meetings

Email pr@na.org for more info!
Webinars

Join us for a webinar on
Virtual Meetings

31 October
11 am PDT

We will hear about best practices.
Then have a Q&A session.

Please join us
Creating a Safe and Welcoming Atmosphere
In NA web meeting

4 September
11 am – 1 pm PDT

Web meeting ID: 848 7902 0276
Passcode: 1953
Spanish and Portuguese translation provided.
Contact wb@na.org if you require other interpretation.
Also streamed live: link will be posted to
www.na.org/webinar before meeting starts.

Hear inspiring stories from around the world about
Sponsorship

Join us for a webinar to celebrate Sponsorship Day!

4 November
11 am – 1 pm PDT

Web meeting ID: 816 9027 7423
Passcode: 1953
Provided.
Also streamed live: link will be posted to
www.na.org/webinar before meeting starts.

Please join us for
an open webinar on Public Relations

5 November
10–11:30 am
(17:00–18:30)

Webinar ID: 948 1479 3098
Spanish and Portuguese translation provided.
Contact wb@na.org if you require other interpretation.
Also streamed live: link will be posted to
www.na.org/webinar before meeting starts.

Please join us for a webinar about new ideas for Fellowship development.

19 March
11 am – 1 pm PDT

Webinar ID: 826 9114 3020
Spanish and Portuguese translation provided.
Contact wb@na.org if you require other interpretation.
Also streamed live: link will be posted to
www.na.org/webinar before meeting starts.

Please join us for an open webinar on H&I (Hospitals & Institutions)

10 November
3–6:30 pm PST
(23:00–0030 GMT)

Webinar ID: 932 7436 9774
Spanish and Portuguese translation provided.
Contact pr@na.org if you require other interpretation.
Also streamed live: link will be posted to
www.na.org/webinar before meeting starts.

9 July
11 am–12:30 pm PDT
(18:00–19:30 GMT)

Please join us for a webinar about new ideas for Fellowship development.
We will hear from members around the world and have time for questions.

9 July
11 am–12:30 pm PDT
(18:00–19:30 GMT)

Please join us for a webinar about new ideas for Fellowship development.
We will hear from members around the world and have time for questions.

19 December
11 am PST

Please join us for a webinar on PR service that supports
tual H&I efforts to carry the message
t to jails, prisons, and parolees.

Webinar ID: 989 0974 5931
Spanish and Portuguese translation provided.
Also streamed live: link will be posted to
www.na.org/tools before meeting starts.

www.na.org/webinar
Join us on Instagram
@narcoticsanonymous  &  @naglobalevents

Send us your pictures, memes, event flyers, and ideas for posts:
- If they are your creation or in the public domain
- Don’t show members’ faces
- Have wide interest to NA around the world.

Share your joy
socialmedia@na.org
For more information

- **NAWS News**: [www.na.org/nawsnews](http://www.na.org/nawsnews)
- **Annual Report**: [www.na.org/ar](http://www.na.org/ar)
- **Media page**: [www.na.org/media](http://www.na.org/media)
- **About Us**: [www.na.org/aboutus](http://www.na.org/aboutus)
- **Projects & Surveys**: [www.na.org/projects](http://www.na.org/projects)
- **World Service Conference**: [www.na.org/conference](http://www.na.org/conference)
Questions and Answers