

We continue to receive inquiries and questions about the present situation concerning the coronavirus (COVID-19). On April 1st, we posted a statement suggesting groups may want to discuss contingencies for the possibility that they are unable to meet face-to-face for some period. That has become the reality for many NA groups around the world.

Many groups have moved to meeting online or via phone. We are not able to offer advice for groups on how to respond to the crisis, but we have put together a [Virtual Meetings page](#) where you can find a list of online and phone meetings as well as resources for your group if you are considering meeting online or already doing so. There are also re-opening planning samples for groups on the page. The page is the first link in the drop-down menu under the FOR MEMBERS tab of the website. If you are using a mobile device, click the SERVICES button, and you'll see it's the first link on that page. You can also find it by entering [www.na.org/virtual](http://www.na.org/virtual) in your web browser.

Don't forget that booklets and IPs, including the reading cards are available in 53 languages online, and NA's books are available in e-format in English (as well as Spanish, Hungarian, and Italian Basic Texts) from the links on [www.na.org/ELIT](http://www.na.org/ELIT).

We are continuing to process orders as we are able and we are responding to communications from our Chatsworth office as resources permit. WSO Canada, WSO India, and WSO Europe are processing orders as they can get to them. All locations of NAWs are still physically closed due to local health orders. Additionally, we are providing minimal services during this time. We are still working our way through a financial crisis while at the same time working on a plan to gradually re-open, as permitted by local government, when it is safe for our customers and staff to do so.

We encourage those groups that are still meeting in person to discuss options to provide safe environments for those who attend your meetings. For instance, groups may want to consider asking members to forgo hugging or shaking hands. Groups may want to discontinue refreshments and also consider alternatives to "circling up" at the end of the meeting.

You may want to contact your national or local public health agencies for specific guidance regarding meetings and gatherings. We are aware of the guidelines and recommendations provided by the Centers for Disease Control (CDC), <https://www.cdc.gov/> and there are similar agencies in countries outside of the USA. The World Health Organization (WHO) may also be a resource <https://www.who.int/>.

Many events and meetings have been affected by mandated closures due to public health orders. If you are seeking information about specific local NA events or meetings, the best source of information is the service committee responsible for hosting that event or meeting, or the local NA website. On our Find a Meeting webpage, local websites are listed in the window on the top left side of the page: <https://www.na.org/meetingsearch/>

We have been encouraged by the efforts that NA members and groups are taking to ensure the message is carried *no matter what*. Our support for one another continues to be a source of hope and optimism even with all that we are facing. Thank you for all you do for NA.

Please make sure you follow the health advice offered by your local public health authorities. We hope that everyone will continue to be safe during these difficult times!

(NA World Services, 13 May 2020)