

Meeting Finder FAQ (updated 6 February 2024)

Why have we updated the Meeting Finder?

With more than 72,000 meetings worldwide, we have always been challenged to keep a single database updated and accurate. Linking to local resources ensures better reliability, updated information, and direct access to local contacts.

How does the Meeting Finder work?

Enter your chosen location in the box. You can click on the pin on the map closest to your location, or use the menu to choose among local resources. Those links will take you to nearby websites or phonedlines that list meetings in your chosen location.

There is also a browsable list of countries, states, and provinces under the map.

This seems more difficult than the old Meeting Search tool.

There are more clicks necessary to get to information using this new tool, and it will take you from the na.org website to local resources that may be challenging to navigate. But the information will be more current, more reliable, and more consistently updated than the old tool.

What kind of system does the new Meeting Finder use?

The new Meeting Finder will use geo-tagging to identify the websites and phonedlines of service bodies nearest your search. You will be able to click through to access those local resources and find meetings on their sites.

What is Geo-tagging?

Geo-tagging connects a physical location to a link or text. It allows us to assign a geographic location to a service body (like an area or regional service committee) and to ensure that you can connect to meeting lists and phonedlines closest to the location you search.

What about places where several service bodies overlap?

If you are searching for a meeting in a place where several service bodies overlap, you may want to “zoom in” closer to your desired location. If you are part of a service body whose geographic area overlaps another, you may want to initiate a discussion about how best to ensure that someone seeking a meeting can find one quickly and easily.

What about places where there are very few meetings, and they're far from the geographical center?

If the service body covers a geographical distance greater than the search radius allows (250 miles or approximately 400 km), there may be more than one pin in the map. You may need to “zoom out” or try a larger radius to find the nearest pin. That pin should provide a link or links to find meetings in that locale.

What about places where there are meetings, but no service body yet?

If a country or locale has no service body, NAWWS will display a link to all of the meeting information we have for that country or locale.

What if my meeting is not listed with any local service body?

We encourage all NA meetings and local service bodies to work together to provide information for all the NA meetings that exist in their community. The introduction to the Basic Text reminds us, “Everything that occurs in the course of NA service must be motivated by the desire to more successfully carry the message of recovery to the addict who still suffers.” We always want to consider these issues from the perspective of someone who needs a meeting.

What about virtual meetings?

World Services lists virtual meetings separately on our website. You can go directly to that list at virtual.na.org. When searching for a virtual meeting, the results will be displayed *in the time zone you're in when you're searching* regardless of where in the world the meeting is hosted. Please note that local lists may include in-person and virtual meetings, and those local listings will all be in the time zone in which they are hosted.

If you're interested in starting or maintaining a virtual meeting, please check out the resources at na.org/virtual.

What if I find information that is wrong or inaccurate?

If you find information about a virtual meeting is not correct, use the “submit update” link next to the listing and let us know.

Please send corrections to website or phonenumber listings and map pin locations to nadata@na.org. We will do our best to ensure that information is accurate and updated.

How can I get a virtual meeting included in the listings?

Fill out [this form](#) to add a meeting to the database.