CONFLICT RESOLUTION
WITHIN THE NA FELLOWSHIP

The procedure to be used if any conflicts arise relating to copyright or trademark use by an individual NA member, group, or area or regional service board or committee.

The conflict resolution policy described in this bulletin was developed specifically to help address some issues that may arise in implementing NA Intellectual Property Bulletin #1, Internal Use of NA Intellectual Property, at the local level.

Before we proceed further, let’s define two terms we will use in this bulletin. By “local” we mean the group, area, and regional levels of the service structure of Narcotics Anonymous. The term “registered” refers to those area and regional service committees that have registered themselves with NA World Services for the purpose of using NA’s trademarks and reprinting portions of NA Fellowship-approved literature.

Once an area or regional service committee has registered with NAWS, it is granted authority under IP Bulletin #1 to extend similar permission to its subcommittees. As a condition to the exercise of such authority, each area and regional service committee shall be held accountable for its subcommittees’ use of NA’s intellectual property.

If a conflict should arise on the local level regarding the reprinting of NA Fellowship-approved literature or the use of an NA Trademark, the following is the process that will be used to resolve it:

1. If the conflict arises with an individual NA member or at the group level, the conflict should be resolved at the group, the area, or, if necessary, the regional level.
2. If the conflict arises at the area level, the conflict should be resolved at the area or regional level.
3. If the conflict arises at the regional level, it should be resolved at the regional level.
4. If it is not possible to resolve a conflict at the local level, NA World Services should be contacted for assistance in resolving the conflict.
5. Since NA World Services is held legally accountable for safeguarding NA’s intellectual property, it is also legally responsible to be the final arbiter of such conflicts.
6. If the member, group, service board, or committee is not satisfied with the decision made by NA World Services, it can request that the conflict be resolved at the next biennial meeting of the World Service Conference.

This document is published by NA World Services in accordance with its duties as described in Article V, Section 1:1 of the Fellowship Intellectual Property Trust Instrument and Article IV, Sections 4-7 of the Trust Operational Rules, approved by the Fellowship of Narcotics Anonymous as given voice by its groups through their regional service representatives at the World Service Conference on 27 April 1993, and revised by the regional service representatives at the World Service Conference on 30 April 1997 and 27 April 1998. This bulletin is subject to revision at any time and supersedes any previous versions. For more information, contact NA World Services, PO Box 9999, Van Nuys CA 91409 USA, Tel: (818) 773-9999, Website: www.na.org.