WHAT’S HAPPENING IN NA WORLD SERVICES THAT YOU MAY WANT TO KNOW...

We hope you will continue to forward this page by email, or copy it for interested members, your ASCs, and your RSCs. We continue to encourage people to obtain e-subscriptions to The NA Way and NAWS News. This helps us to communicate more effectively and control distribution costs.

- World Convention: The WCNA 36 final report is not complete; registrations are still being reconciled. We are already seeing fellowship growth and PR opportunities in Brazil as a result of the event.

- Traditions Project: The review-and-input period for Traditions Seven through Ten ended on 31 August, and input for Traditions Eleven and Twelve and the closing section is due by 30 September 2015. We are in the process of putting the book together for the CAR and are thankful to members who participated in the process.

- Decision Making at the WSC workgroup: We will be offering tools and resources to assist the WSC Cofacilitators, along with electronic voting for the WSC. The workgroup is also discussing processes for better discussing ideas at the WSC and for forwarding input to the NAWS Strategic Plan. Surveys in the CAR will be used to gather information from the fellowship.

- Planning Our Future workgroup: The Role of Zones workshop is available at www.na.org/idt. We encourage zones to participate and send your input to us. We have compiled some basic information about each zone and will be sharing that soon. We also aim to have a presentation about the sustainability of the WSC created by the time the CAR is released.

- Delegates Sharing workgroup: The workgroup sent a survey to conference participants to help frame the Delegate Sharing session at the next WSC and to create workshops for the Saturday before the WSC opens.

- WSC Seating workgroup: Eight regions applied for seating at WSC 2016. The workgroup is considering each application and will submit recommendations to the World Board. The workgroup and board reports will be published as part of the CAT material in January 2016.

- Service System Project: We held two web meetings to provide an overview of the project ideas and to discuss local implementation efforts, and are planning to hold more. We hope to draft Service System Basics, Local Service Basics, and Group Support Basics this cycle. We are also planning to post locally developed tools and material from the webinars online at www.na.org/servicesystem.

- Web Meetings: If you would like to join us and discuss issues and solutions in service efforts, please send your name, trusted servant position, and region and/or area to events@na.org for conventions, HandI@na.org for H&I and Inmate Step Writing committees, PR@na.org for PR/PI trusted servants, and servicesystem@na.org for Service System.

- Service Pamphlets: We are highlighting this valuable resource for groups and members—available online here: www.na.org/?ID=servicemat-svc-pamphlets.

- Financials: Fellowship contributions exceeded $1 million in the fiscal year ending 30 June 2015 for the first time in our history. We continue to encourage members to participate in the work of NA World Services to make recovery available to addicts globally and our Vision a reality by contributing financially through our portal at www.na.org/contribute.
April–September 2015 Activities

THE TIES THAT BIND US TOGETHER

COMMUNICATION AND COLLABORATION: TOUCHSTONES IN THIS CYCLE

Our board meeting was held 5–8 August 2015 in Chatsworth, California. We opened the board meeting on Wednesday with discussions centered on progress to date with regional motions, then moved on to plans for the Conference Agenda Report and Conference Approval Track 2016. We moved from that session to the Traditions Book, where we had a recap of progress to date. We ended the day with an update from the Decision Making at the WSC virtual workgroup.

On Thursday we continued to evolve the strategic plan. As you may recall, our last strategic plan discussion was the assessment step that identified trends in our environment (inside NA and outside NA) and helped us key into opportunities to pursue. At this meeting, we honed in on those significant opportunities and began to set goals that involve the fellowship and particularly conference participants.

We opened Friday with a board workgroup that led us through an exercise in board operating values. From that exercise we moved to the WCNA 36 report, including financials. Friday afternoon was spent hearing updates from the Delegate Sharing, WSC Seating, and Planning Our Future virtual workgroups. Our day concluded with a report from the internal board workgroup on WSC Seating and an ensuing discussion.

A pamphlet for professionals regarding medicalization of addiction treatment and the NA Third Tradition started our day Saturday where we reviewed ideas for the contents of this PR pamphlet. We reaffirmed recommendations that will be coming from the board via the CAR regarding ideal size of the board, limit of two terms in a lifetime, and removal of staggered terms. Additionally, we reaffirmed board leadership for 2015–2016, adopted corporate resolutions for 2015–2016, and identified candidates whom the board will be forwarding to the HRP. Communication and collaboration certainly helped us meet and complete an ambitious agenda.

EFFICIENCY, SUSTAINABILITY, AND FINANCIAL RESPONSIBILITY OF THE WORLD BOARD

We affirmed our decision that we will be offering a recommendation in the 2016 CAR to our external guidelines that, in our experience, the ideal size of the World Board is 15 members. We think this recommendation reflects our need to ensure sustainability, increase our discussion base and the effectiveness of our discussions in board meetings, and be cost-effective.

We reaffirmed two other recommendations for change to our external guidelines that we have previously reported. We will be recommending removing from our external guidelines the requirement for the board to create staggered terms if more than eight members are elected. Finally, we will be recommending that the current policy that states that a board member can only be elected to two consecutive terms be changed to a member can only be elected to two terms in a lifetime. Many board members choose to run for election for two consecutive terms. We considered the principle of rotation and the value of a member who has already served for twelve years standing for reelection. Although a member may have value to bring to the board, we considered two terms as a sufficient and worthy contribution and decided that rotation needs to be demonstrated for its spiritual merits, one of which is humility. Serving as a board member is a privilege and responsibility that few members get to experience.

FISCAL UPDATE

We are relatively healthy, with assets versus liabilities illustrated by a 6:1 ratio. Our inventory is high and well stocked, as we heard of a pending strike at the US West Coast ports. During the last strike members needed to wait four to six weeks to receive some of their recovery literature, and we didn’t want that to happen again.
WCNA 36

First and foremost, we want to thank the members of the support workgroup for their tireless efforts to assist us in making this convention a reality. They did everything asked of them and more. We also want to thank all of those members who were of service before, at, and after the convention helping members from outside of Rio to get to meetings and around Brazil. The WCNA 36 final report is not complete; the auditors were onsite as we were meeting. We are still reconciling registrations and small payments. Additionally, we are receiving small refunds as compared to the overall budget. Working with another country whose government changed as we were planning the convention had us seeing a budget that was a moving target, which made planning an ongoing challenge. We learned many things in hosting a world convention with this many bilingual meetings: One of our lessons was that no matter how well we plan, the ability to equip those who need translations can dramatically impact the event schedule. Also we were reminded that we have no control over global economic conditions. Brazil experienced an economic downturn similar to the US recession in 2008. This uncertainty and increased cost to attend may have hampered Brazilian members’ ability to come to the convention. While Brazilian members were challenged, the exchange rate became favorable in February for US travelers, yet seemed to come too late for US members to adequately plan for attending WCNA 36. The result was low registration numbers. We experienced a balloon effect with facility expense, as the contract quotes were based on 12-hour days and our facility use was based on 18-hour days. We did institute some cost-saving measures just prior to the convention and onsite. We reduced the amount of merchandise ordered, and we limited our use of air conditioning on-site, as that cost was $11,000 per hour. We had members help us move chairs each night after the main meeting to make the space usable for the next event, rather than using convention center staff, and we are grateful for their willingness to help. We have never had to ask members to help in that manner. We anticipate an investment of NA resources with conventions held outside North America such as Barcelona, Spain, and Cartagena, Colombia; however, WCNA 36 was more costly than predicted. Once we have reconciled the books, we will be able to provide an exact number for the deficit. We will be reevaluating the planning model of non-US events and with this experience create better financial plans for bilingual event expenses. We had never before distributed over 3,000 headsets. In the larger philosophical picture, we will be discussing whether non-US events are to be viewed as fellowship development opportunities or whether we should continue to attempt to operate on a break-even principle when that has not seemed to be our reality.

On a more positive note, Brazil has already seen growth through their website and helpline. The Brazilian Zone, in particular the PR Zonal Chairperson, has been invited to participate in the Brazilian federal government’s drug council, which is willing to help open federal prisons to NA and help realize an 800 number for the country; this is a direct result of attention from the world convention. The media exposure on national TV helped the credibility of NA. There are many pluses for the members and potential members in Brazil from WCNA 36. For those of us who were able to be there, it was a gratifying example of recovery in action with a Brazilian and Latin American flavor. We offer a huge thank you and hugs to all who helped to make this event possible for us all.

FELLOWSHIP INTELLECTUAL PROPERTY TRUST

This is simply a reminder that we have distributed two memos that are posted on www.na.org/fipt. As we have previously stated, this issue is not really, at its heart, about literature, but seems much more directly related to our First Tradition and NA’s common welfare. The conference has clearly stated that only literature written by addicts for addicts and approved through global decision making at the WSC should carry the NA name. And, in a delegated responsibility from the fellowship, NA World Services is the sole publisher and distributor of that literature. We are simply the custodians of the fellowship’s property, trying to carry out the responsibilities assigned to us clearly on more than one occasion. NA literature helps us to better carry the NA message to the addict who still suffers, in his or her own language and culture. As many of us in recovery know, NA literature is meant to help addicts recover; it is hurtful to once again see our life-giving recovery literature being used as a political weapon. We continue to believe that members with information remain in the most advantageous position to halt copyright infringements, and we welcome opportunities to help.
April–September 2015 Activities

2016 CONFERENCE AGENDA REPORT

World Board members and staff have been working with delegates to get their motions CAR ready. Progress to date has been positive. We will be having a PowerPoint and video accompanying the CAR, as our experience seems to indicate this approach adds value for members and delegates. The Traditions Book will be offered in approval draft form. We will be offering recommendations in the CAR for a 13-member board, an elimination of staggered terms, and a finite number of times a board member can stand for election in his or her lifetime. We will be hosting our first conference participant web meeting on Saturday, 12 December 2015, at 10 am PST; we hope that you will join us.

In addition to reports about various activities this cycle, we plan to include a survey in the CAR. This survey will ask members to rank what is most important to them for new or revised recovery books and pamphlets, service material, and what discussions we need to have as a fellowship. Prior to the survey’s release in the CAR, we will send the draft survey to conference participants for their feedback and comments. Our last literature survey was in 2010, and it helped identify Living Clean and the Traditions Book as pieces of literature members seemed to desire. We think that involving as many members as possible in the survey will inform us about what literature and issue discussion topics are most important to them. At this time, our intention is to also offer this survey online.

Additionally, in our discussion of the CAR, we want to let you know we decided on the theme for the 2016 conference: “Honesty, Trust, and Goodwill.” We hope conference participants will embrace this theme as much as we do.

2016 CONFERENCE APPROVAL TRACK

This CAT will contain the NAWS Strategic Plan, budget, and project plans. Additionally, we will offer outcomes from the Decision Making at the WSC virtual workgroup, and WSC seating recommendations and applications.

As we reminded members recently in the April 2015 NAWS News, all delegates currently have the ability to include material that they would like other conference participants to discuss in the Conference Report. Now, we would like to offer this same ability earlier in the process by adding an additional component to the CAT mailing. What this means for all regions is that if you or your region has an issue or idea that you would like to see considered by other participants, delegates can submit their idea/issue to us by 15 December 2015. The ideas and issues received will be distributed with the CAT mailing under a separate cover.

STRATEGIC PLANNING

We spent a full day in our strategic planning process: As many of us are aware, the Vision statement and guiding principles shape our strategic plan. Initially, we brainstormed what NAWS is ready to accomplish and how to stay relevant and effective to those we serve. This exercise helped to focus us as we moved forward to external (outside NA) opportunities. We initially looked at what fellowship development is in NA and its connection with PR, and clarity of who (NAWS, zones, regions, etc.) does what. We realized that there is no FD without effective PR. We recognize that for the Vision to reach members and service bodies, we need to provide each service layer with tools that give them the ability to make this a reality. Communication and collaboration are paramount to being successful. We tend to believe that communication is to collaboration as PR is to FD.

We moved to internal (inside NA) opportunities. We saw that communication and collaboration are necessary along with creating tools and contributions. To communicate effectively and efficiently we need to use and consider technology and be mindful of how we impart what we are trying to say to reach members. Zones may be the ideal layer of service for collaboration where we all can work together. We need to create tools and resources that have accessible formats with clear goals. And, with contributions, we aim through communication to let members know what is happening that is positive in the growth of NA and the importance of what more can happen with contributions for locales where members do not know recovery is possible. As it turns out, with both external and internal opportunities, communication and collaboration will be important to the achievement of goals.

In our third session, scheduled for October 2015, we will affirm the identified goals and begin to identify how we aim to accomplish these goals. Of course, once we identify our approaches we will need to prioritize, as we cannot do everything.
TRADITIONS PROJECT

The Traditions Project has covered a lot of ground in the past year, and we’re greatly appreciative of all who have taken the time to participate in the process. The review-and-input period for Traditions Seven through Ten ended on 31 August, and input for Traditions Eleven and Twelve and the closing section is due by 30 September 2015.

The level of participation has been impressive, with groups from many places sending input on a regular basis. Some appear to be having workshops at regular intervals, while others seem to be doing what they can, when they can to discuss the materials and send in their thoughts and reactions to the text. We are very grateful to all who are making the time to participate and to help improve the material.

There has been an ongoing evolution to the structure of the chapters and the overall workbook since the beginning of the project. We are striving diligently to create a piece that will meet the many diverse needs and wishes of our fellowship. We’ve had to make some difficult decisions along the way, such as taking suggestions from some input rather than other input when multiple pieces of input contradict each other. Each of these decisions is guided by the question of what will help reveal the spirit of our Traditions, and make this workbook the best piece of literature possible.

Based on the ideas and suggestions we have received from the fellowship, we know there will be some further modifications to both the content and the structure as we progress toward the approval form. The biggest changes include simplifications to the chapter structure and an effort to reduce the overall length as much as possible. The workgroup had its final meeting in mid-September, and we will continue the revisions to incorporate fellowship input in order to have the approval form ready for the CAR in November.

Once again, we appreciate the hard work and support that have come from all the members, home groups, literature committees, and ad hoc review workgroups that have popped up to work on this project. Your efforts have improved the work immeasurably.

VIRTUAL WORKGROUPS

DECISION MAKING AT THE WSC

Since our last report, the Decision Making at the WSC workgroup has continued the work to complete their charge. Most recently, they had a face-to-face meeting on 16–18 August. We will offer details about the work of that meeting in the next NAWS News. In the meantime, here is an update.

As reported back in April, we affirmed their work to provide some rules and tools for cofacilitator use at the WSC. Those included mapping the time and work of the WSC, providing an opportunity for first-time speakers to queue up first, noting the number of times each participant has spoken in that session, displaying only a portion of the queue on the overhead screens, a three-minute time limit for speaking (with accommodations for translations), a straw poll at the start of the discussion of a proposal or motion, and empowering the cofacilitators to be able to close the queue or end discussion. We are hopeful that these approaches, along with electronic voting cards, will improve our processes and save time for meaningful discussion about issues of importance to the conference.

Since the workgroup’s February meeting, they have met monthly via web meetings. Their primary focus has been on the second part of their charge: A process and mechanism for forwarding, considering, and evolving ideas for discussion. This has proven to be most challenging. In an effort to have a meaningful discussion, the workgroup considered a few categories of “ideas” that come to the WSC and to world services in general. They include ideas for decision at the WSC, ideas for discussion at the WSC, product ideas, ideas for input into the NAWS Strategic Plan, and ideas for issue discussion topics (IDTs).

Ideas for decision at the WSC have clear processes outlined in A Guide to World Services in NA (GWSNA). Production ideas have come through the project suggestion route that is also outlined in the guide, as is the process for selecting IDTs. Therefore, the workgroup focused on the two that had no identifiable process: ideas for discussion at WSC, and input to the strategic plan.

Ideas for discussion at the WSC: The group struggled with how the ideas would be initiated. There was some agreement that the current process is very CAR-centric, and that there might be value in somehow collecting ideas earlier, to be discussed throughout the cycle. The workgroup agreed that ideas coming through regions would serve to best identify those that didn’t have much traction before a fellowship-wide discussion, referring to this as a “vetting” process.

The workgroup supports the idea of using surveys to gather information from the fellowship. As we reported, we will be using surveys in the CAR to gather information.

The group also considered collecting discussion ideas at the WSC, and ways to get regions more involved in the strategic planning process. These are issues the board has talked about as well, and if we develop some concrete ideas as we consider the workgroup’s ideas, we will report them here.
Given that the virtual meetings do not provide the same opportunity for building consensus, these ideas have not had the benefit of being fully developed. Again, the workgroup just finished their second and last face-to-face meeting. Results of that work have yet to be reported to the World Board, and will be reported to you in the next issue of NAWS News.

**PLANNING OUR FUTURE**
The “planning our future” conversation that began at the conference is really a two-pronged discussion. One part of the conversation is focused on the role of zones, and the other part of the conversation is focused on the future of the World Service Conference.

**Role of Zones**
As we reported in the last NAWS News, we’ve focused quite a bit on the role of zones. With helpful input from the Planning Our Future workgroup, we put together a workshop on the subject, which you can find at [www.na.org/idt](http://www.na.org/idt). We are hoping that more zones will do this workshop and send in their results. Thank you to those of you who have already done so. We don’t yet have enough results to feel we have data for any kind of meaningful comparison or summary, but we hope to be able to report something before the conference.

We’ve also been working on collecting some basic information about each zone—a sort of snapshot, if you will. We’ve asked each zone to help us gather information such as who their member communities are, what they focus on during their meetings, whether they have elected trusted servants, how their funding works, and so on. Again, thank you to all who have helped with that effort. We look forward to sharing this information with all who are interested.

**Future of the WSC**
The future of the WSC is a seemingly more difficult conversation to have, and we have, as a board, struggled with how to further this conversation. We have different ideas within the board and have not reached a consensus on the best way to achieve our vision. What we do agree on is that as NA grows, our current conference model becomes less and less effective and sustainable. Most delegates who have been to the WSC understand this reality. NA is growing around the world, and we need to make room at the table for our ever-diversifying fellowship; yet it’s already difficult to make decisions and have discussions given the current size of the conference. We have been working on a presentation about the sustainability of the WSC, and we hope to release it in time for delegates to use it as part of their CAR workshops.

As we’ve reported, we would like to continue the “planning our future” discussion at the next WSC. It does not seem that we are ready, as a fellowship, to make any decisions about our long-term future as a conference, but we hope that the future of the WSC presentation will help inform interested members about the issues so that when it comes time to make a decision, they are not surprised. And we hope talking within their regions about these issues will help delegates feel prepared to come to the conference with ideas about options for our future.

**DELEGATES SHARING**
The Delegates Sharing workgroup invited conference participants to complete an online survey in an eblast to 207 RDs and RDAs. At the end of five weeks, we had a total of 68 responses (25 RDAs, 43 RDs), for a response rate of about 32 percent. We asked:

1. In your role as RD or RDA, what has challenged you the most on a personal level?
   1a. Where have you experienced the most success personally?
2. Aside from data on the results from votes, etc., what do you hope to take back to your region from the conference (new ideas, processes or information, inspiring stories, etc.)?
3. What do you need to know about other regions that will help you make decisions for NA as a whole at the conference?
4. What ideas or needs do you have for the Delegates Sharing sessions (topics, format, time frame, etc.)?
5. If you’ve been to the WSC before, what do you wish you had known about the conference before you went to your first one, and what suggestions could you offer to new(er) conference participants to help them prepare for the WSC?
6. If you have not been to the WSC before, what kind of support and information from your fellow delegates do you think would be helpful?

The workgroup is incorporating ideas from the survey responses to frame the Delegates Sharing session that will be held during the conference week. We’ll also glean ideas from the survey to help plan the Unity Day workshops held on the Saturday before the conference begins for conference participants and local members.

Thank you to everyone who participated in the survey; we appreciate your time and thoughtful responses!

**WSC Seating**
We are adhering to conference policy as outlined in *A Guide to World Services in NA* with this virtual workgroup. Nine regions applied for seating at the 2016 WSC, and of these, eight supplied the further information requested by the 31 July deadline. The workgroup has held two web meetings so far, on 1 and 22 August, and has two more scheduled for 5 and 26 September. They are in the process of considering each application and will submit their recommendations to the World Board prior to the board’s October meeting. Both the workgroup’s and the board’s recommendations will be published as part of the 2016 CAT material.

The workgroup consists of three delegates from the existing Planning Our Future virtual workgroup. They are Cindi B from the OK Region, Dave T from the San Diego/Imperial Counties Region, and Guilherme N from the Portugal Region. Ron M from the World Board is serving as point person for the workgroup.
SERVICE SYSTEM

By the time you read this we will have held two Service System web meetings. The first was a webinar designed to introduce the basic ideas that have come out of the Service System Project regarding local service delivery, followed by questions and answers. This was held on 27 August at 3 pm PDT.

The second web meeting was held on 3 September, also at 3 pm PDT. It was aimed at communities that are already trying, or are interested in trying, some of the ideas that have come out of the Service System Project. It was not intended to be an introduction to the ideas, but more of a conversation about how to take the ideas off the drawing board and put them into practice. We are considering scheduling implementers’ web meetings regularly.

We recognize that these times may not have been convenient for everyone, but this is not the last time we will schedule web meetings, and we hope to make a recording of the Service System 101 presentation available at some point in the near future.

We are still planning to schedule a web meeting focused on rural service and recovery, as we know there is a need. Much as with the implementers’ web meeting, we would like to be able to bring together those of you who are serving in places where meetings and members are far apart so you can talk to one another about your challenges and successes. Please contact servicesystem@na.org to let us know you are interested, if you have not already done so, and we will email you further information as it is available.

Your thoughts and ideas for challenges and solutions in rural areas are welcomed and encouraged.

We recently revamped the Local Services Resource area at www.na.org/?ID=local_service_resources, which now contains a section for locally developed tools related to any of the ideas from the project. We encourage you to continue sending these tools to us.

WEB MEETINGS

Web meetings offer the opportunity for exchanging information and discussing solutions for common issues. Our next Public Relations and H&I web meetings will be in September 2015. We are asking those who have not signed up yet to please join us. PR has a great number signed up (170), and H&I has fewer (130). We would love for you to share this resource with H&I and PR/PI trusted servants so they may join us.

The Inmate Step Writing web meeting will again be held in October 2015. We believe that more Inmate Step Writing committees are being formed, and would like to invite you into the process. Please sign up via the HandI@na.org address and identify yourself as wanting to join the Inmate Step Writing web meeting.

If you would like to participate in any of the following web meetings, please send your name, contact information (email address), trusted servant position, and region, as well as ideas about what you would like to see discussed, to:

- Events@na.org for conventions
- HandI@na.org for hospitals and institutions
- PR@na.org for public relations/public information

The agendas for the above web meetings are created by the participants; they present challenges in their service efforts and topics members want to learn about, which is why when you sign up your ideas are important. Join us.

In our ever-changing world, trusted servants also change. For newer trusted servants, we want to make you aware of service pamphlets, and we will showcase one and provide you a link to more resources for groups. Although service pamphlets are not intended to be read in meetings, they are focused on topics that members and groups may be interested in. We encourage you to keep these on your group literature table.

In this NAWS News we are highlighting the service pamphlet, Principles and Leadership in NA Service. This pamphlet stresses the importance of effective NA leadership and discusses how NA principles are applied in service as well as the skills and qualities of effective leaders. Please feel free to check out these resources at www.na.org/?ID=servicemat-svc-pamphlets.
HUMAN RESOURCE PANEL
Hello to all from the Human Resource Panel (HRP). We recently came together at the World Service Office for our third face-to-face meeting of the cycle. It was a busy meeting for us, knowing that we are about to launch into our nominations cycle. As usual, we reviewed the HRP Action Plan to be sure that we remain on task with the goals set at the start of the cycle.

We made some final changes to our nominations process, including updating what we call the general information questions. Responses to these questions are the primary component of the Candidate Profile Report that is distributed to conference participants as a resource to help you select from the list of nominees for WSC elections. We are hopeful that these changes will add further value to the resource for participants.

We discussed the upcoming World Board motion to reduce the size of the board by three seats, from 18 to 15, and how that might affect our work. While this policy would not take effect until the end of WSC 2016, if it does pass it will likely impact voting behavior at the WSC. We are considering how to approach this situation so that we offer the conference a ballot that ensures the highest opportunity to seat qualified board members.

We participated in some training and orientation for our web-based interviews that will begin later in the cycle. You may recall that it is our intention to provide every HRP member the ability to listen in on each interview, and also provide the interviewees the opportunity to see each question on their computer screen during the interview. We are hopeful this will help the candidate with providing focused responses, and provide each HRP member with direct first-hand experience with every candidate.

Regarding deadlines for the current cycle, the deadline for entering the World Pool to be considered as a traditional candidate has passed (31 August 2015). There is still time for regions, zones, and the World Board to submit candidate recommendations (RBZs); that deadline is 31 October 2015. For more details on serving at the world level, you may want to visit that portion of our website. Here is the direct link: www.na.org/?ID=HRP-info.

Currently there are 963 members in the World Pool. The World Pool Information Forms are available on our website at www.na.org, or by calling or writing NA World Services. As always, your input and comments are welcomed, and we encourage you to contact us at hrp@na.org.

CALENDAR
Travel requests (considered by quarter)
- 15 November for January–March
- 15 February for April–June
- 15 May for July–September
- 15 August for October–December

Deadline for Region, Board, and Zone (RBZ) candidate submissions 31 October 2015

Conference Participant Web Meeting 12 December 2015, 10 am PST

English Conference Agenda Report available 25 November 2015

Translated Conference Agenda Report available 24 December 2015

Conference Approval Track material available 25 January 2016

Regional report deadline 15 February 2016

World Service Conference—Honesty, Trust and Goodwill 24–30 April 2016