WHAT’S HAPPENING IN NA WORLD SERVICES THAT YOU MAY WANT TO KNOW...

We hope you will continue to forward this page by email, or copy it for interested members, your ASCs, and your RSCs. We continue to encourage people to obtain esubs to The NA Way and NAWS News. This helps us to communicate more effectively and control distribution costs.

- Guiding Principles: The Spirit of Our Traditions, is available for purchase in both hardcover and softcover, and as a hand-numbered limited edition at www.na.org. We also have available a set of twelve bookmarks with artwork from Guiding Principles.

- A Guide to World Services in NA: the updated GWSNA is available online here www.na.org/handbooks and hard copies have been mailed to all Conference participants. New delegates and alternates are encouraged to update their contact information with us by emailing elaine@na.org.

- 2016–2018 NAWS Workplan project updates:
  - The deadline for input to help frame project plans for both an IP on mental health/mental illness and a new daily meditation book passed on 1 June. Reports about the input gathered will be provided in future issues of NAWS News. More about these projects can be found online here www.na.org/mhmi and here www.na.org/meditationbook.
  - Local Service Toolbox Project: More information about this project, including a draft of CBDM Basics and a form for providing input by 5 July 2017, can be found online here www.na.org/toolbox. Web meetings to discuss the draft will be held on 17 and 20 June, 2017. Email toolbox@na.org to receive details of upcoming meetings. The next tool to be developed will be aimed at members serving in rural and isolated communities.
  - Convention and Events Toolbox Project: More information about this project, including a draft of a program tool and a form for providing input by 15 June 2017, can be found online here www.na.org/conventions.
  - Future of the WSC Project: Discussions this cycle are focusing on WSC processes, use of the time in between Conferences, and the future of seating. The February and May 2017 reports and other resources can be found online here www.na.org/future.
  - A virtual Seating Workgroup has been formed again this cycle. The results of their work, along with the World Board’s recommendations on the regions applying for seating at WSC 2018, will be published as part of the January 2018 Conference Approval Track material.
  - Collaboration in Service Project: the deadline for regional delegates to submit input to the NAWS Strategic Planning process as part of the environmental scan passed on 30 April 2017. Reports about the input gathered will be provided in future issues of NAWS News.
  - Delegates Sharing Workgroup: This workgroup has met three times and is developing a survey to gather ideas for WSC 2018. Delegates are also welcome to share any ideas by emailing delegatessharing@na.org.
  - Issue Discussion Topics: Material for this cycle’s IDTs is available online at www.na.org/idt.

- Financials: NAWS finances remain stable and we are grateful to have received over $1,000,000 in Fellowship contributions for the second year running. We are aiming to have the new accounting system and shopping cart online by the end of this year.

Go to NAWS News at www.na.org/nawsnews
HONESTY, TRUST, AND GOODWILL
A CONTINUATION OF THIS CYCLE

“Service in NA is anonymity in action. We act in a spirit of equality and goodwill, setting none of us above others. We celebrate each other’s successes, even when we have disagreed profoundly. We serve not for recognition or approval but to help carry our message to the addict who suffers.”

Guiding Principles – The Spirit of Our Traditions

The World Board met in Chatsworth, California, 5–8 April 2017. This report identifies areas that we addressed in our meeting, what has occurred since, and activities in NA World Services to help carry our message of recovery. As we previously reported, in our effort to contribute to the financial health of World Services, we made a decision to only hold three meetings in the first fiscal year of the current Conference cycle. We find that technology and planning have allowed us to remain productive and responsive, even with one less meeting. We function at an ardent pace. One avenue to help focus and plan our workload is to lengthen the publication timeline with NAWS News. In July 2017 we will be returning to four meetings per year as we approach WSC 2018.

If you have not already done so, we encourage you to look at our most recent NAWS Annual Report or our new Annual Report in Brief, which summarizes the activity at NAWS from July 2015 through June 2016. You can find it at www.na.org/AR2016.

By the time this report is published, we will have reached the deadline for the environmental scan data from delegates as well as the two current literature surveys, one for an IP on members with mental health issues and the other for a possible new daily meditation book. We will provide reports about the input gathered in future issues of NAWS News.

WSC PROJECTS PROGRESS

FUTURE OF THE WSC PART TWO

We hope by now you’ve had a chance to read the first Future of the WSC report that we issued in February. It’s posted online at www.na.org/future. We have held a couple of web meetings for Conference participants about the ideas, and we hope to hear from more of you via email or phone.

We have finalized and published a second report as we write this NAWS News, focused on seating. Both Future reports are focused on Objective 4 of the NAWS Strategic Plan.

OBJECTIVE 4 — FUTURE OF THE WSC: Continue work to make the WSC a more effective resource to help achieve the Vision for NA Service.

Strategies:
A. Based on the results of the WSC discussions, continue to further the discussion about WSC sustainability and effectiveness, and frame viable options for WSC seating.
B. Improve the effectiveness of the WSC meeting by continuing to refine decision making processes, discussion protocols, consensus building strategies, and use of time during the week.
C. Improve the effectiveness of the time between meetings by working on processes to forward issues and have discussions on ideas between WSC meetings.

The report released in February focused on Strategies B and C, and our second report is focused on Strategy A. That report is also posted at www.na.org/future.

We hope this second report will help to frame or form a foundation for further discussion with Conference participants on upcoming web meetings. Ideally, talking together will help us identify and focus options for Conference seating to further develop for Conference consideration. We welcome your ideas.

WSC PROCESSES

As we mentioned above, we have hosted two web meetings in the past few months to discuss ideas to improve WSC processes. These and the other efforts, like gaining input for the environmental scan, support the approach of using discussions between Conferences to move ideas forward. We are hopeful that as we gain experience with these approaches, we will develop ways to make them even more effective. Thanks to all who have participated in these efforts.

As a part of the input from the small groups of the web meetings, we hear you when you say the FTP site may not be the best mechanism for forwarding ideas and discussions. However, the FTP site is cost effective and we can utilize it for communication in between Conferences; if this communication strategy does work we can always create improvements and customize the platform.
We are encouraged by the support for the ideas from the February report for streamlining what is now Old Business and those portions of New Business related to the CAT. And while there was also support for the idea of prioritizing those New Business proposals submitted at the WSC, we do realize that we have more work to do on offering a more detailed approach for that portion of the Conference week. In addition to what was offered in the web meetings, we welcome any ideas you might have.

For those who missed the web meetings, or if you wish to review a recording of the presentations, we have posted the recordings of both the March and April Conference participant webinars on www.na.org/future. The recordings are of everything that was presented by the World Board; they do not capture the small group discussions.

Local Services Toolbox Project
The aim of this project is to create a collection of tools that reflect our Fellowship’s best practices and experiences delivering services locally. The survey posted on the project webpage asked which two tools were most important to work on first and the results confirmed the decision to start with a draft of Consensus-based Decision Making Basics. We are offering you the survey results below in this NAWS News.

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agenda drafting tools</td>
<td>7.43%</td>
</tr>
<tr>
<td>Area treasurer’s basics</td>
<td>9.71%</td>
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<tr>
<td>Area budgeting basics</td>
<td>9.71%</td>
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<tr>
<td>Consensus-based decision making (CBDM) basics</td>
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<tr>
<td>Group report form</td>
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<tr>
<td>Facilitation basics</td>
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<tr>
<td>Fellowship development basics</td>
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<tr>
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<tr>
<td>Information for creating legal entities/ incorporating</td>
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<tr>
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<tr>
<td>Planning assembly agenda</td>
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<tr>
<td>Project plan worksheet</td>
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<tr>
<td>Sponsorship behind the walls basics</td>
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<tr>
<td>TOTAL RESPONDANTS</td>
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Following our web meeting on 17 January, we posted a draft of CBDM Basics online for review and have made a survey available for input here www.na.org/toolbox. The deadline for input on the draft is 5 July 2017. We will be hosting two web meetings to discuss the draft on 17 and 20 June at 1:00 pm (PDT) and invite you to join us. Please email toolbox@na.org if you are interested.

At our April Board meeting we made the decision to move forward with creating a tool for members involved with rural and isolated service, and to begin work on a Fellowship Development Basics piece. We have been hosting quarterly meetings on rural service and believe the ideas shared in these meetings have given us a head start on creating a tool that will have value for those of you serving in rural or isolated communities. Material from these meetings can be found here: www.na.org/ruralservice.

We hosted another web meeting on 3 May to discuss what to include in this tool and invited members who have expressed an interest in both the toolbox project and the rural service web meetings to join us. The meeting participants agreed that a tool that consists of a printed resource that captures some of the common challenges and issues for those serving in rural or isolated communities as well as the vision or principles we are striving for, combined with a collection of locally developed resources and regular web meetings, would be most helpful. The idea is that the document would not need to be revised regularly since it is more about principles and shared challenges, while the webpage could be easily updated as new local resources become available. Ongoing web meetings will complete the tool by providing the opportunity for rural or isolated trusted servants to share experience and support with other.

There are currently nearly 350 members on the toolbox and rural service lists. Please email toolbox@na.org for the toolbox project, or nick@na.org for the rural service meetings, if you would like to be added to those lists.

FD Basics is likely to be a longer-term project and will require some discussions about how to best focus a tool that covers such a broad topic. We will keep you informed as we move forward and encourage you to share your ideas and locally-developed tools with us. You are welcome to share your tools with us at toolbox@na.org.
Convention and Events Toolbox Project

We have had one web meeting for the project to date, and we have gained much from the input and from all of the resources (guidelines and tools) that you have sent in thus far. Thank you! As you may know, we posted a draft for a program tool for your review and input. The deadline for submitting input is 15 June 2017. If you haven’t already, please review the draft and respond to the survey questions at your first opportunity. Here’s a link to the project page: www.na.org/conventions.

We have enjoyed receiving input from many sources. Our current list of interested members includes over 140 members from all parts of the globe. We are encouraged by the participation and believe it will be reflected in the quality of the content of the tools as they are finalized. The next draft on money management will be posted for review and input very soon. Again, please offer your thoughts on these drafts.

You can expect another web meeting to support the next pieces for the project, hotel and facility negotiations and committee structure. Given the already busy web meeting calendar, the dates for those web meetings have not yet been established. We will be sure to announce the day and time just as soon as we can. Please email conventions@na.org to be notified about these meetings.

Delegates Sharing

The Delegates Sharing Workgroup is composed of:
- Deb N, British Columbia, Canada, point person
- Barry B, Ohio, USA
- Eduardo G, Sao Paolo, Brazil
- Staci H, Texas, USA
- Zoe H, Pennsylvania, USA
- Grainne H, Dublin, Ireland
- Irene C, World Board
- De Jenkins, NAWS staff

We held our first two meetings in February and March, and we will have met a third time in May by the time this issue of NAWS News is in your mailboxes. We reviewed processes and results of the 2014–16 workgroup’s efforts, discussing what worked well and what could be improved this cycle. Naturally, the workgroup wants to hear from you about what YOU want. The workgroup is developing a survey that will be available online, but delegates can also contact the workgroup directly. Whether you complete the survey, email us, or do both, we look forward to hearing from you! Watch for an eblast soon inviting you to complete the online survey. In the meantime, feel free to email us directly: delegatessharing@na.org.

Ongoing Service Efforts

These are simply some highlights of activities performed on your behalf by NA World Services between January and April. We remain grateful for the opportunity to directly interact with those we serve.

Fellowship Development and Support

The Asia Pacific Zonal Forum and Convention was held in Nepal, 5–12 March 2017. There were 22 regions participating, and the main focus areas were strategic planning, which seemed to be assisting in helping the forum to mature; Fellowship development, including women’s Fellowship development which became a standing committee of the APF and attracted 80 women to this event; communications; and money matters and merchandise workgroups, which aids the APF with fundraising. In the spirit of cooperation with the WSC, Motion 11 (regarding sending a zonal delegate to WSC 2018) was addressed over two sessions of the event. The body, following discussion, decided to have a period of nominations for whom to attend WSC 2018. There was some conversation as to whether this person be from an unseated WSC region or a seasoned region. The APF Admin will make the decision in a few months.
The California Sheriffs’ Department presentation was held 27 April in San Luis Obispo, California. In keeping with our growing efforts to cooperate with local NA communities to do specific public relations activities, NAWS recently had an opportunity to partner with the Northern California Region in an outreach presentation to the State of California Sheriffs. After a brief presentation by Northern California H&I trusted servants and a representative from NAWS about the viability of NA, a Q&A session was held to answer questions about NA getting better access to California jails. Additionally, a PR trusted servant from Central California Region was also able to attend and make contact with one of the sheriffs who controls jail programs in one of their counties. This opportunity was the result of the efforts of Northern California Regional H&I and PR trusted servants.

European Service Learning Days was held in Wroclaw, Poland, 28–30 April 2017. NAWS was asked to participate in the second occurrence of this event, which attracted about 180 members from more than 25 countries. We were asked to facilitate five workshops, which seemed to be areas of service growth for these communities, including public relations, translations, planning, and the IDT Atmosphere of Service. There were additional workshops offered by the hosting body, the European Delegates Meeting. The event was structured in a way that the majority of workshops were the sole offerings during a particular time slot, with only a few time slots holding multiple offerings. The overall program focused on best practices, inspiration, and training, along with a strong component of recovery celebration. The EDM funds some of the trusted servants, as many countries continue to be developing. The EDM made a conscious decision that the service learning days were for those who directly provide local services, rather than RDs.

The European Delegates Meeting was held in Kiev, Ukraine, 16–19 February 2017. NAWS was asked to participate in discussions about PR, a workshop on Guiding Principles, and several conversations about the Future of the WSC. The EDM is a fairly unique zone in that it is composed of over 20 member communities, while only about half of those participants are seated at the WSC. Much time was spent discussing preparations for WSC 2018. They also created a new PR position to help better plan PR activities and coordinate in the zone, with regions, and with NA World Services. At the same time, the Ukrainian NA community was hosting a GSR assembly in the same building. They held workshops for two days with enthusiastic participation. They were incredibly warm hosts and we were grateful to be a small part of their event.

A Fellowship Development and PR trip to Cuba occurred 27–29 January 2017; this was a joint effort of NAWS and the Latin American Zonal Forum. We conducted a PR workshop for area trusted servants and a Traditions workshop. Cuba continues to grow with two areas and seven groups in Havana and Aguada de Pasajeros. The PR event for doctors, psychologists, and psychiatrists marked 18 years of the NA message of recovery in Cuba. Cuba is considering hosting their first NA convention in 2018 and is looking for ways to improve NA literature delivery service and communication with NA World Services.

Additional meetings where we were of service included the Florida Symposium, MARLCNA, and the Western States Zonal Forum. Our aim was to carry the message to members, hopefully helping them to improve their service delivery. MARLCNA provides a space for NAWS workshops and also offers local service delivery workshops, such as H&I. The Guiding Principles IDT was enthusiastically received, as was local best practices, which was initiated with the service system proposals. This year, best practices focused on technology in providing local services; members who provide this service were on the panel. The Florida Symposium continues to evolve and attract many service enthusiasts. The Symposium begins with a PR Professional Day, which continues to evolve; all professionals who were invited to attend stayed and participated in the roundtable discussions. Workshops were held on a variety of topics, including many of the current Issue Discussion Topics, discussions of how we can more effectively use technology in NA, and discussions about the future of the WSC. The Symposium took a risk and held two workshops on challenging topics that are not commonly discussed: one on misperceptions about NA; and one on advocacy, and where it does or does not fit within our principles. Both workshops prompted interesting discussions, and we applaud the organizers’ courage. The Western States Zonal Forum identified the topics they wanted NAWS to facilitate, which included “lack of trusted servants”—a theme we have heard from many communities. The workshop helped them identify possible approaches and solutions to attract members to service in NA. They also had a workshop on the Future of the WSC—WSC Processes. Overall, they embraced the ideas presented and did express some concern with how to truly accomplish New Business and Moving Forward sessions.
WEB MEETINGS

With the move to the Zoom platform, web meetings seem to have gained in popularity due to the ease of participation and the ability to see attendees and offer discussion in small groups rather than them needing to type comments and questions. The Board has facilitated two Conference participant web meetings, and a third will take place on 24 June 2017. In an effort to gather thoughts and inputs from Conference participants, we will focus the next web meeting on Future of the WSC—Strategy A.

We also regularly conduct web meetings for PR and H&I, which are next scheduled to take place in September 2017 because we have discovered that summers are busy for many with holidays and outdoor activities. NAWS facilitates the discussions, and the topics come from members involved in PR or H&I. Any member may join; simply provide your name and email address to either pr@na.org or handi@na.org.

Even though face-to-face remains the desired method for communication, we are finding the Zoom platform for web meetings to be surprisingly effective. These web meetings offer the ability to communicate and share information, particularly in the small groups. Because there are many opportunities to participate, we hope that more members take part. Interested members can learn about upcoming opportunities at www.na.org/webinar.

FINANCIAL UPDATE

Overall, January through March were positive. Still, we are closely looking at recovery literature trends. We continue to work towards launching our new shopping cart software and accounting system online by the end of this year. Our hope is that everyone will be able to navigate the new system with greater ease. As with any new system, we anticipate that there could be glitches; however, we are hoping for the best.

We approved adding the Seventh Tradition box to the Group Starter Kit materials at no additional cost. We also now have a set of twelve bookmarks. They each have a Tradition debossed on one side and striking artwork inspired by Guiding Principles on the other side, and are individually shrink-wrapped.

As part of our ongoing responsibility to oversee the activities of NA World Services, the World Board appoints members to an audit committee. The Audit Committee provides accountability to the processes used by an independent auditor who conducts an annual audit. The results of that annual audit are included in each year’s NAWS Annual Report. In order for the members of the Audit Committee to be effective, they need to know quite a bit about how NA World Services operates. We are pleased to report that the WB assigned two new members to the Audit Committee who have extensive world service experience—Mary B, from Texas; and Craig R, from Maryland.

The Business Plan Group meeting is being held in Chatsworth, California, 9–10 June 2017. This group has not met in a few years. The current composition includes the executive committee of the Board, other Board members as needed, and the members of the Audit Committee, including Mary B, Bob Mc, and Craig R. There may be additional members added for a particular focus. One of the aims of this group is to evaluate the literature distribution system, which is a project that has been delayed due to workload. We will report on their ideas in upcoming issues of NAWS News.

WCNA 37
30 AUGUST–2 SEPTEMBER 2018

LET’S CELEBRATE RECOVERY IN ORLANDO, FL!

We decided on a theme for WCNA 37: The Magic Is Still Real. Following a discussion with Florida members, we made the decision for the WCNA 37 theme, recognizing that the theme of the World Convention nearly 30 years ago, The Magic Is Real, continues to ring true today.

We aim to go on sale by or before September 2017 for members who want to register early. Early registration certainly helps with the planning process. We are looking into pre- and post-convention cruises; Florida seems to be an ideal location for these cruise offerings. For this Convention, busing will not be provided and is truly not needed from our current hotel locations, except for those with additional needs. The Orlando Convention Center offers many hotels in various price ranges, and the hotels surround the convention site, making for an easy walk. Our recent experience at the Florida Symposium made it clear that NA in Florida is ready and excited to welcome our worldwide membership. WCNA 37 will be a great convention—stay tuned for more information coming soon!
**HUMAN RESOURCE PANEL**

Hello everyone. Included in this edition of NAWS News is a copy of our March 2017 report. As we are writing this, we are preparing for the 3 June HRP Conference participant web meeting; as you are reading it, that web meeting will have passed. This created a bit of an awkward situation for us. Please consider that time lag as you read our report.

**HRP Report to Conference Participants—March 2017**

Greetings to all from the Human Resource Panel. We hope you are well and enjoying your recovery. This report provides important details of our work thus far this Conference cycle. Because we met in February of this year, and the next NAWS News will be released sometime after the next World Board meeting in April, we thought it best to report directly at this time. There is a great deal of information here, and we welcome your questions or comments.

As you may recall from our earlier reports, we’ve been evaluating the HRP nominations process, and we are ready to share the outcomes of that work. Back in 1997, Resolution F was adopted by the World Service Conference, initiating the HRP and the World Pool. At that time, the WSC acknowledged that this new approach to nominations would likely benefit from changes as a result of experience gained over time. Twenty years in and based on that experience, we are ready to make some improvements, beginning with the first phase of the process.

Since the start, the HRP has provided every NA member the opportunity to be considered for nomination at the World Service Conference. We have used a blind scoring process as an initial tool for identifying potential candidates. Over the years, we have seen that members without exposure to world-level service have not been considered viable candidates by the WSC. When we studied the data from the blind scoring process, we came to realize that it sometimes eliminated members who had such experience, and brought forward members who did not. This cycle, we will not blind-score World Pool candidates. Instead, based on the research we have done, we will interview all interested World Pool members who have the required cleantime and exposure to world-level service over the past 20 years. We realize that this will likely increase the number of direct interviews of World Pool members. We believe our time is best spent interviewing more candidates with the greatest potential for service, instead of continuing to use a blind scoring exercise that has a history of marginal success.

A word about the RBZ process. As you may recall, this process was adopted at WSC 2006, and provides any region, World Board, or zone the ability to recommend individuals, who then receive an interview by the HRP, foregoing any initial HRP evaluation or screening. With ten years of data available, it is clear to us that the WSC values the RBZ process. In fact, since its adoption, 77% of all elected WSC trusted servants have had an RBZ recommendation, and 94% of elected World Board members have had at least one RBZ recommendation. We encourage members interested in serving at the world level to make use of the RBZ process. As a reminder, the deadline for RBZ submissions is 31 October 2017.

On a related matter, we ask committees who offer an RBZ candidate to also forward any of their service body’s written RBZ policies or procedures to us. Recently we were asked about this and we want to be clear about our request. While we are interested in your processes ourselves, our intention is to collect policies so that we can share them with other committees across the Fellowship. So, if you have any written RBZ policies and want to share them with others, please forward them to the HRP (hrp@na.org). We have yet to receive any written policies to share, but we remain hopeful.

We also took a long look at the Candidate Profile Reports (CPRs) that Conference participants receive to inform their voting at the WSC. You may recall that the CPRs include personal, recovery, and service information, along with written responses to questions posed by the HRP for each nominee.
February–May 2017 Activities

They do not include any sort of reasoning or rationale for the HRP’s decision to nominate the individual. In considering ideas for improvement, we turned to the criteria offered in *A Guide to World Services in NA* (GWSNA). Using that criteria, we intend to include an HRP rationale for each nominee in the CPRs. In this way, you will have a better understanding of why we forward each nominee.

We also intend to make some changes to the questions asked of nominees. You will see the result of that in your CPR packet. If you have suggestions for questions you would like us to ask of nominees, please forward them to the HRP. We welcome any and all ideas.

We also agreed to find ways to make better use of technology to support WSC elections. As a first step, we intend to offer a short video clip from each nominee—a simple introduction. Each nominee will be asked to identify themselves, their clean date, and their home region, to be shown as part of our report at the WSC (we will not distribute the clips). We believe that these short introductions will provide additional perspective for Conference participants.

As we reported in *NAWS News*, we have some ideas for improving the use of the World Pool. In an effort to make things easier for members interested in entering the Pool, we intend to decrease the amount of initial information collected. Beginning next cycle (2018–2020), members will be asked to provide their name, cleantime, contact information, and area(s) of interest, to enter the pool. Additional information may be collected as needed, and depending on the interests of the member.

Regarding timely and accurate information, GWSNA mandates that we remove any World Pool member’s information that has not been updated in three years. We believe it would be more useful if the information was more current, and we want to try something new for the 2018–2020 Conference cycle. We suggest that members interested in being considered for service at the 2020 WSC enter or update their World Pool information during the 2018–2020 Conference cycle, prior to the start of our nominations process. At WSC 2018, we will ask for your approval to try this; if you agree, we will evaluate it at the end of the 2018–2020 cycle. If the approach proves effective, we will ask for changes to GWSNA at the 2020 WSC.

We understand that there is much in this report that may be new or unfamiliar. For that reason, we believed it was a good idea to host an HRP web meeting with Conference participants.

If you have any questions or concerns regarding this report, please send them to hrp@na.org. We will do our best to review your input at our July 2017 meeting.

In Fellowship,

HRP

**CALENDAR AND DEADLINES**

**Travel requests** (considered by quarter)

- **15 August** for October–December
- **15 November** for January–March

**Local Service Toolbox web meetings**

17 and 20 June 2017 at 1pm PDT

**Conference participant web meeting**

24 June at 10am PDT

**Regional motion deadline**

1 August and CAR ready by 31 August 2017

**WPIF submission**

31 August 2017

**Unity Day**

2 September 2017 at 10am PDT

**RBZ submission**

31 October 2017

**WSC 2018**

29 April–5 May 2018

**WCNA 37**

30 August–2 September 2018

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**Recap: Innovations for 2018-2020 Cycle**

1. **Simplify initial World Pool information form (WPIF)**
2. **Introduce new timeline for WPIF submissions & updates**
3. **Encourage candidates to engage in the RBZ process**